

Recommendations for re-uploading historical data

Please contact effectmanager at support@effectmanager.com if you need to re-upload historical data for a retailer.



Carefully read our recommendations below for re-uploading historical data.

- We recommend 12-18 months of re-uploaded history.
- We recommend sending us a test file before uploading your historical data.
- You need to upload your files Wednesday to Friday and no more than 5 x 20MB files every half hour - this is not to overload the system, which can make your upload fail.
- You need to contact effectmanager before re-uploading your historical data. Then effectmanager will follow-up on the data being read into the cube successfully.
- Our support team can assist you in re-uploading of your historical data if you are interested in getting an offer for this, please contact our support team at support@effectmanager.com

You will need to create missing products in the effectmanager front end to have all your products categorized in the cube.

If you need a guide for a specific wholesaler, you will find it in effectmanager Academy.