ALAYACARE UNIVERSITY AGENDA
September 12, 2018

8:00am-9:00am - *COFFEE & REGISTRATION*

9:00am-10:30am - *TRAINING SESSIONS*

Client Setup and Coordination - *Niagara Room*
* Data fields to minimize data entry
* Client and service fields and setup
* Using attachments, notes and contacts to improve communication
* Service workflow - purpose and value
* Price setting for clients

HR Management - *Canadiana Room*
* Configuring and launching applicant tracking
* Setting up additional fields or folders to track data or attachments
* How to manage skills & certifications
* Managing time off, unavailability & availability
* Rolling out employee self service for time off
* Samples of HR specific reports

Beginner Data Exploration - *Maple Room*
* Understanding each cube
* Building great column reports
* Using metrics to build column and row reports
* Filtering

10:30am-10:45am - *BREAK*

10:45am-12:15pm - *TRAINING SESSIONS*

Accounting Configuration and Setup - *Niagara Room*
* Understanding the relationship between service codes and bill codes/pay codes
* Setting up your chart of accounts
* Preparing for the upcoming group funding module - how to make the transition
* Price setting for clients
* Using billing premiums for fees and balance management

Advanced Scheduling Concepts - *Maple Room*
* Complex recurrences
* Multiple care provider visit best practices
* Using groups and facility staffing
* Implementing visit and recurrence offers
* Making an edit to just one day of a recurrence
* Reviewing the recurrence history
* Using groups, tags and service instructions to streamline your scheduling

Advanced Data Exploration - *Canadiana Room*
* Understanding each cube
* Building great column reports
* Using metrics to build column and row reports
* Filtering
* Calculated fields and calculating your own fields
* Using folders and publishing reports

12:15pm-1:15pm – *LUNCH*

1:15pm-2:45pm - *TRAINING SESSIONS*

Prepare for Success with Optimization - *Niagara Room*
* Preparing your data to most effectively optimize (groups, addresses, time, skills)
* Understanding various optimization settings
* Testing data and understanding results
* Rollout strategies and support

Advanced Finance & Billing Workflows - *Maple Room*
* Transitioning to the new advanced bill code rate by day/time
* Invoice labels
* Invoice distribution and payment logging
* Working with different funder (payor) models - (US Medicaid, Private, LHIN)

Care Planning in AlayaCare - *Canadiana Room*
* Building out Care Plan libraries
* Preparing for implementing the new Care Plan module for home support
* Preparing for implementing the new Care Plan module for clinical needs
* Training strategies for all stakeholders

2:45pm-3:15pm - *BREAK & BRAINDATES*

3:15pm-4:45pm - *TRAINING SESSIONS*

Training for the Exciting September Release - *Niagara*
* Working with the new Client & Contacts and search experience
* Understanding the major change to Client and Service Status and how they work together
* Preparing for using interRAI within your organization
* Configuring the new Calendar features, including Episode view

Medications, Vitals & Wound Management - *Maple Room*
* Setting up vitals alerts and threshold tasks
* Understanding the remote patient monitoring module
* Rolling out medication management and administration
* Implementing data consistency for the wound care module

Facility/Group/Structured Scheduling - *Canadiana Room*
* Understand the various uses of 'Facility' as a scheduling function
* Utilizing groups, departments and tags to accomplish group scheduling
* Preparing facility scheduling for billing and payroll
* Editing, vacant and mobile interactions with a facility based schedule

CONFERENCE AGENDA
September 13-14, 2018

AlayaCare PRESENTS
BETTER OUTCOMES

Sessions will held in the Oakes Ballroom or breakout rooms on the 3rd floor of the Marriott on the Falls.

THURSDAY, SEPTEMBER 13th

8:00am-9:00am - *COFFEE & REGISTRATION*

9:00am-10:00am - *Introduction & Opening Remarks*
Neil Grunberg - VP Product, AlayaCare
Adrian Schauer - CEO & Founder, AlayaCare

10:00am-10:45am - *Keynote Speaker*
Enrich Health Group's Transformation Journey - How AlayaCare Underpinned the Vision of a Mobile Health Care Business
Jerome Barrientos - Group Chief Technology Officer | Home Care Holdings

10:45am-11:15am - *BREAK + Demo Stations*

11:15am-12:00pm - *BREAKOUTS + Coolest Features*

• Scheduling Best Practices
• Clinical/Care Plan Best Practices
• Top 10 KPIs to Drive Performance

12:00pm-1:00pm – *LUNCH*

1:00pm-1:45pm - *Roadmap Presentation*
Neil Grunberg - VP, Product - AlayaCare

2:00pm-2:45pm - *Keynote Sessions*
AlayaCare for Community Support Services
Gosia Radacznyska, Aleem Bhanji and Doug Gowdy of AlayaCare

Taking Home Care Technology to the Next Level
Jonathan Vallée - VP, Engineering, AlayaCare

2:45pm-3:15pm - *BREAK + Demo Stations*

3:15pm-4:00pm - *BREAKOUTS + Coolest Features*

• Business Development Sales/Marketing
• Recruiting and Retention
• Training/WalkMe

4:00pm-4:45pm - *Keynote Speaker*
The Future of Health = The Home
Zayna Khayat, Ph.D. - Future Strategist | Saint Elizabeth

5:00pm - 6:00pm - *5km Run/Walk*

6:00pm - 7:00pm - *Cocktail Hour*

7:00pm - *Dinner/Reception*

9:00pm - *Margaritaville*

FRIDAY, SEPTEMBER 14th

8:00am-9:00am - *BREAKFAST*

9:00am-10:00am – *Keynote Panel* - Face the Future by Building an Ecosystem of Care
Jonathan Vallée - VP, Engineering, AlayaCare

10:15am-11:00am - *BREAKOUTS + Coolest Features*

• Medicaid
• LHIN/CSS
• Private Duty
• Infusion

11:00am-11:30am - *BREAK + Demo Stations*

11:30am-12:00pm - *Roadmap Presentation*
Neil Grunberg - VP, Product - AlayaCare

12:00pm-1:00pm - *LUNCH*

1:00pm-1:45pm - *Keynote Panel* - Exploring Considerations of Global Care Models

1:45pm-2:30pm - *Keynote Speaker*
Jean-Francois Gagné - Co-Founder & CEO | Element AI

2:30pm-2:45pm - *Closing Remarks*
Adrian Schauer - CEO & Founder, AlayaCare