AlayaCare

Supporting the COVID-19 Home Assessment Workflow

AlayaCare

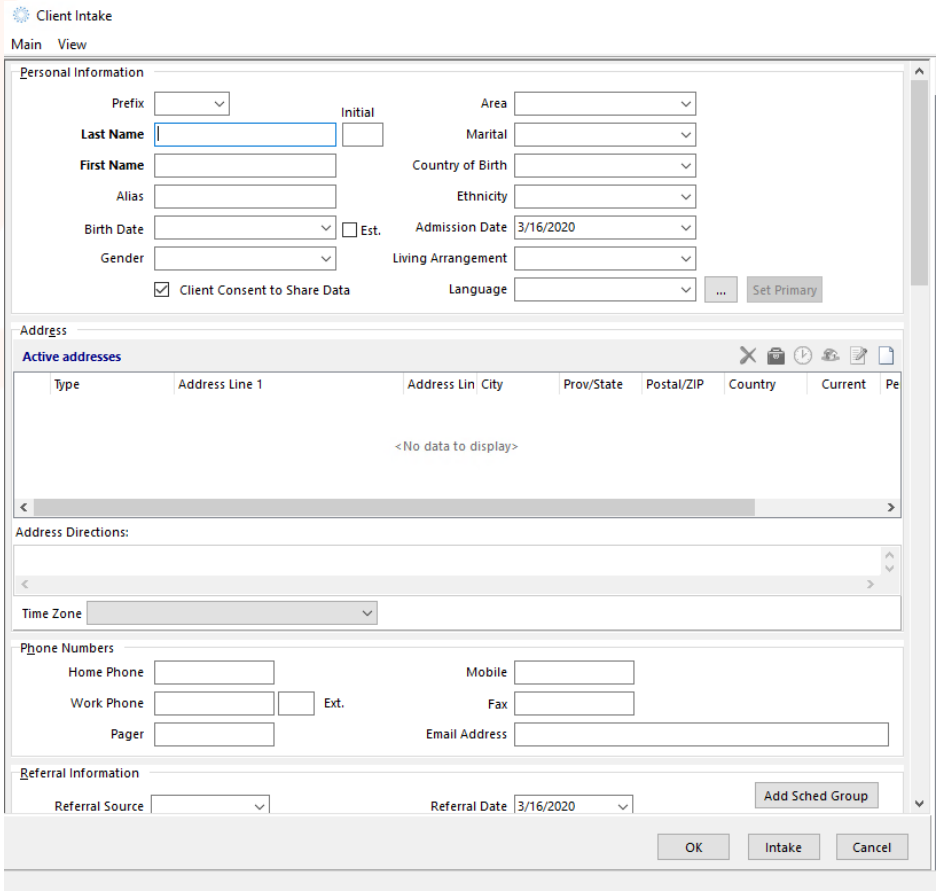
Proposed Intake Workflow

1

By Phone: People call 811 and an employee can complete the registration by using the intake module in platform. the Procura
The intake workflow accelerates the processing by feeding data on other relevant screens and sorting out the services and resources available.

Online: Procura web form to reduce volume of phone intake and automate data entry.

Custom online form for MSSSQ collects all relevant demographic information and could collect customizable screening data such as *the last countries visited*.



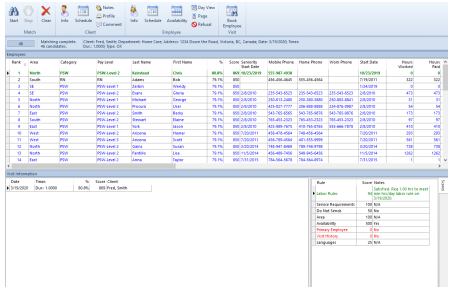
Proposed Intake Workflow

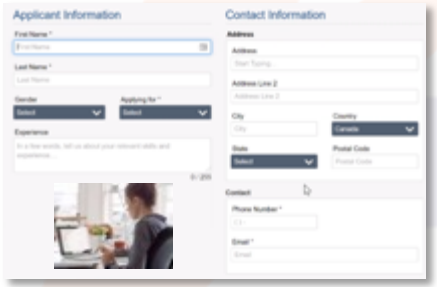
2

- If the web form is used, the data is automatically generated in the Procura platform though our API.
- Business logic determines the Region (Group) based on the postal code, which can identify the Health Region and resources available for the visit.
- A “COVID-19 Home Test” type of service is auto-generated to accelerate the process time.

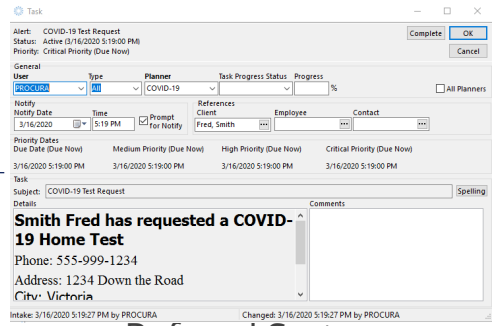
Phone Intake

Scheduling of Visit





Web form

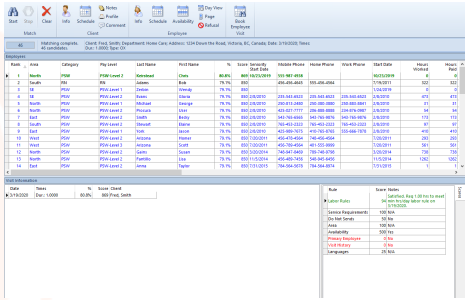


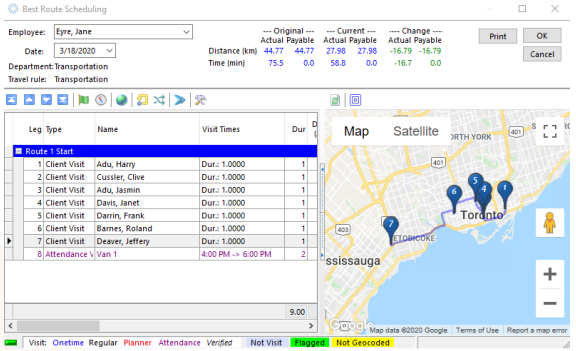
Referral System

3

Scheduling and Coordination

Algorithm “Employee Finder” recommends Care worker assignment using any or all of the following data points: Proximity from previous visit or home, current work hours, service requirements vs. skill composition.

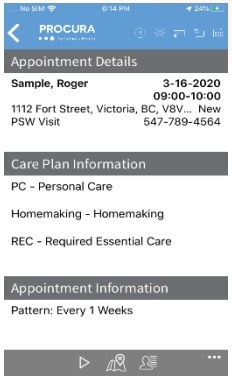


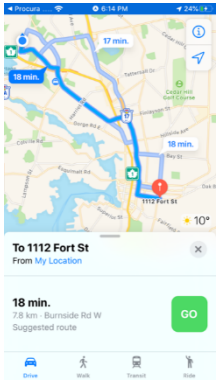


4

Mobile Experience (Care Worker Portal)

- Scheduling, directions time
- Attendance (clock in/out)
- Mobile EHR (Electronic Health Record)
- Task management
- Forms and data capture



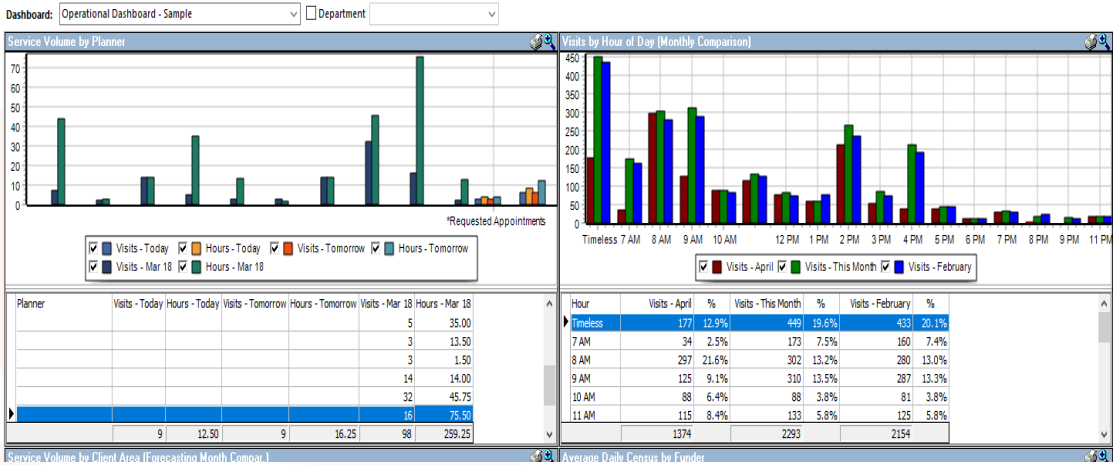


Google play

Available on the App Store

5

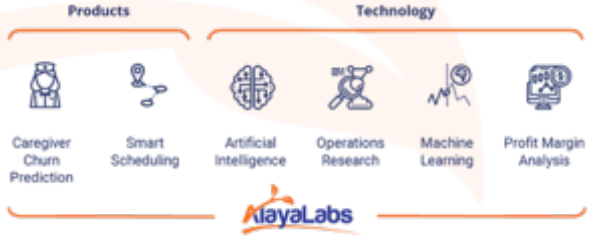
Use dashboards, standard and custom reports to track the operational performance of the service, the associated costs, to map data and trends for cases and get insights on allocation of resources and test kits.



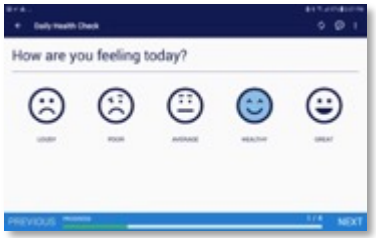
6

Additional Services:

- **AlayaLabs:** Our team of data scientists and AI experts can assist 811 coordinators as well as create useful data for policymakers.



- **Remote Patient Monitoring:** To continue to track vitals of people/cases remotely.



- **Family Portal**

Client and Family Portal