

# FAMILY PORTAL

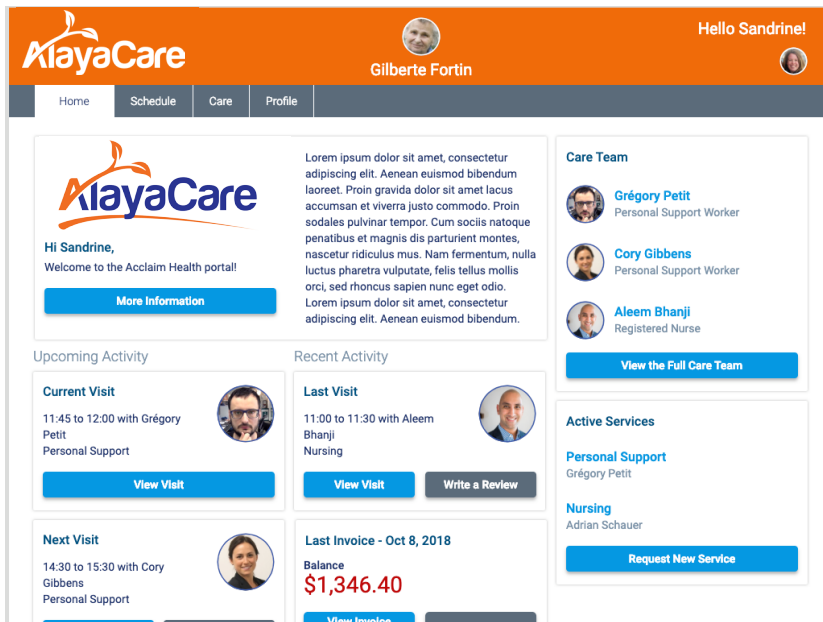
From Client to Connected



## Foster Client Communication and Engagement Through AlayaCare's Family Portal

When your home and community care clients log into their personalized Family Portal, they can:

- Access all their care plan details
- See information relative to the home care agency and the profile of each care worker assigned to their case
- Give feedback on those care workers
- Monitor their home care schedule
- Change their schedule at any time through requests
- View personalized information about their visits (past and present) and corresponding services that make up their treatment plan
- View clinical forms, vitals, medications, and other clinical elements that a nurse or care worker may discuss
- View their current invoice and invoice history
- Apply roles and permissions to others they wish to have access to the portal



*"The [Family] Portal leaves no room for wonder, because if you have questions about the goals of care, or what your treatment path is, you log in and it's all right there to look at. It significantly reduces any doubts somebody might have about what they are supposed to be doing at home for themselves, or why."*

- Danielle Kane  
Patient Advocate and Product Consultant

Email us for more information:  
[clientengagementteam@alayacare.com](mailto:clientengagementteam@alayacare.com)

# Home Care Agency BENEFITS

Providing staff with simple tools to help them stay connected and focused

- Improved communication between the agency and clients
- Keep all parties informed about scheduled care and visit changes in real time
- Seamlessly gather client feedback within the portal
- Differentiate your agency by providing increased connectivity and transparency
- Increase client engagement and participation in their care plans fostering improved outcomes
- Empower family caregivers to engage in their loved one's care through the family portal



## About AlayaCare

AlayaCare is a provider of revolutionary cloud-based home care software. With an end-to-end solution spanning clinical documentation, back office functionality, client and family portals, remote patient monitoring, and a mobile home care app, we offer a platform for agencies to propel towards innovation and home care of the future.

[www.alayacare.com](http://www.alayacare.com) | [sales@alayacare.com](mailto:sales@alayacare.com)

*"As the rise of patient-focused care continues, we want to ensure clients are as engaged as possible in their care and use the Family Portal as that vehicle. Our teams will be refreshing the portal, so it delivers a new and improved experience to clients and a more transparent view of their care plan."*

*Tresa Staeven - Product Manager  
AlayaCare*