## **Family Portal**

Stay Connected and Engaged in Client Care with the Secure, Integrated Family Portal

## AlayaCare's Family Portal is a premium feature that provides clients and families with the tools they need to directly engage in client care plans.

As part of our commitment to providing home and community care providers with flexible, intuitive technology, AlayaCare has evolved its Family Portal to not only allow clients and authorized family members to view their health care information, but to also be empowered and active members of their own care plans.



### Available Anywhere, from Any Device

The Family Portal is responsive and available from desktop, tablet and mobile devices.



#### Access Real-Time Information

Experience real-time updates ensuring clients have up-to-thesecond information on schedules, care plans, payments and more.



## Secure, Integrated Portal

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The Family Portal is a secure, HIPAA-compliant online portal for clients and their families to stay connected to their care.

The Family Portal is a secure, integrated, online portal that provides clients, providers and authorized family members access to parts of their AlayaCare client health record to stay connected and engage in their care plan anywhere, at any time.



## Better Technology, Better Outcomes.



alayacare.com | sales@alayacare.com

Providing staff with simple tools to help them stay connected and focused





### **Empower Clients and Increase Engagement:**

- Enable clients to perform self-assessments and forms right within the portal
- Seamlessly gather client feedback through surveys and visit ratings
- Provide easy access to schedule information allowing clients to view and request schedule changes
- Share clinical forms, vitals and medication information
- Enable access to billing, invoicing and administration

### **Enable Virtual Care with Custom Fillable Forms**

The Fillable Forms feature allows home and community care agencies to gather information by creating and customizing forms to be shared with their clients via Family Portal.

Family Portal users are able to easily access these forms to complete and submit back to the home care agency.

# Family Portal is a Premium Feature. Reach out to sales@alayacare.com or your Customer Relationship Manager for inquiries about Family Portal pricing.

\* Customers are required to be on Care Plan and Forms 2.0 to use Family Portal.

# AlayaCare is working to provide virtual care solutions worldwide.

Please refer to our virtual care guide for the latest information regarding telehealth and virtual care regulations in your area.

www.alayacare.com/virtual-care-guide





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