

Virtual Care Suite

Experience a fully integrated home and community care solution to deliver both traditional and virtual care.



Delivering care to those in need in their home and in the community, while concurrently ensuring front-line staff remain safe and healthy is imperative in today's healthcare landscape.



Video Conferencing

Video conferencing purpose-built for home and community care organizations.



Remote Patient Monitoring (RPM)

Pre-configured remote care plans and daily health checks for clients via AlayaCare's RPM app.



Family Portal

Engage and inform all parties in the care of their loved ones through the Family Portal.

Through AlayaCare's virtual care suite, caregivers can interact with clients anytime and anywhere, managing care plans and maintaining the individual relationships that are foundational to this area of health care.

A dashboard enables home care staff to monitor clients, helping identify and address needs in real time and reduce the need for both in-home visits and unnecessary trips to the hospital. The new HIPAA-compliant video conferencing feature is embedded directly into the existing workflows for a seamless experience.

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Video Conferencing

Video Conferencing Purpose-Built for Home and Community Care



Virtual Visits Keeping Care Providers Connected to Clients Safely, Remotely

AlayaCare is proud to engineer an industry-first solution: video conferencing custom built for the needs of home and community care organizations. This technology connects clients to their care providers and to back office staff, helping maintain a continuous care plan – anywhere, from any device.



Join Anywhere, on Any Device

AlayaCare's video conferencing feature is responsive and available from desktop and mobile devices.



A Single Solution

AlayaCare's video conferencing is built into the existing home and community care software for a seamless, end-to-end virtual visit workflow.



Secure Virtual Visits

AlayaCare's video conferencing feature is HIPAA compliant for secure virtual visits.

Benefits of Our Video Conferencing Solution:

- Built into existing AlayaCare module in a single environment
- Available across all product lines
- Each virtual visit set by unique client links
- Secure video feed between client and care worker or agency administrator
- 🤣 Works seamlessly through Chrome, Safari, Firefox





AlayaCare is working to provide virtual care solutions worldwide.

Please refer to our virtual care guide for the latest information regarding telehealth and virtual care regulations in your area.

www.alayacare.com/virtual-care-guide

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Remote Patient Monitoring

A Fully Integrated Remote Patient Monitoring (RPM) Solution for Home and Community Care



Remote Patient Monitoring (RPM) for Telehealth

It is no secret that RPM is considered to have true potential to improve the quality of life and care for patients. Equipping supervisory and clinical teams with the ability to gauge real-time vitals from afar, supported with novel artificial intelligence that powers the analysis of huge reams of data, is changing the face of home healthcare.

This fact is not lost on AlayaCare, as we have steadfastly ensured that our technology fully embraces the potential of RPM. Our experience with real-time data collection to date has revealed many clear benefits: enabling clinical staff and supervisors to monitor clients from afar; reducing unnecessary and costly visits; and proactively addressing client needs, for starters.



Enable Decision Support

Provide clients with daily health checks, and set threshold alerts of negative trending vitals.



Provide Proactive Care

Personalized alerts and dashboards give clients and providers visibility into critical health information to ensure key stakeholders can take preventive action.



Remain Outcome-Focused

Capture relevant client data and make more informed decisions in order to accomplish outcomebased goals.



Benefits of Our Remote Patient Monitoring Solution:

- Enable decision support with threshold alerts of negative trending vitals
- Filter and score clients based on clinical data to help prioritize care delivery
- Configure monitoring plans tied into client care plans
- Be more proactive in care delivery
- Seamlessly integrated into upstream intake and down stream back office implications (billing, payroll, visit approval, care documentation)

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Family Portal

Stay Connected and Engaged in Client Care with the Secure, Integrated Family Portal

AlayaCare's family portal provides clients and families with the tools they need to directly engage in client care plans.

The Family Portal is a secure, integrated, online portal that provides clients, providers and authorized family members access to parts of their AlayaCare client health record to stay connected and engage in their care plan anywhere, at any time.



Available Anywhere, from Any Device

The Family Portal is responsive and available from desktop, tablet and mobile devices.



Access Real-Time Information

Experience real-time updates ensuring clients have up-to-thesecond information on schedules, care plans, payments and more.







Secure, Integrated Portal

The Family Portal is a secure, HIPAA-compliant online portal for clients and their families to stay connected to their care.



Empower Clients and Increase Engagement:

- Enable clients to perform self-assessments and forms right within the portal
- Seamlessly gather client feedback through surveys and visit ratings
- Provide easy access to schedule information allowing clients to view and request schedule changes
- Share clinical forms, vitals and medication information
- Enable access to billing, invoicing and administration



