



To Our Valued Clients:

Soules Insurance and Travelers knows that many of our customers are doing their part to help stop the spread of COVID-19 by staying at home. That means many of them are driving fewer miles, resulting in a decrease in auto claims.



With that in mind, Travelers has launched the Stay-at-Home Auto Premium Credit Program, which will automatically give U.S. personal auto insurance customers a 15% credit on their April and May premiums. It's our way of supporting our customers, and we hope it helps ease some of the financial burden many are experiencing.

Separately, Travelers continues to provide auto coverage for customers across the country whose job responsibilities now include using their personal vehicles to make food, grocery, pharmacy and medical supply deliveries. (This does not apply to those who are working for transportation network companies.)

The Stay-at-Home Auto Premium Credit Program is among several initiatives Travelers has launched to provide relief during this challenging time. These include suspending cancellation and nonrenewal of coverage through May 15 – there will be no interest, late fees or penalties charged during this time. And Travelers has pledged \$5 million to COVID-19 relief efforts to assist families and communities across North America, the United Kingdom and the Republic of Ireland.

Thank you for your loyalty to Soules Insurance and Travelers.