



4/20/20

To Our Valued Clients:

Taking care of customers, employees and agents is a top priority for Liberty Mutual Insurance. They recognize the uncertainty and financial challenges many of our mutual customers are facing due to COVID-19. To help their small commercial customers, they have taken the following actions:



#### **Liberty Mutual Businessowners Policy (BOP) Refund**

Today, they're announcing a 15% refund on two months of premium for all businessowners policies, including those that are written as part of a specialty program.

Here's what you can expect:

- Small commercial customers will receive a 15% refund of two months of their annual BOP premium for policies in-force as April 1, 2020, pending regulatory approval.
- The refunds will begin in the upcoming weeks and will be issued by check.
- The payments will happen automatically. Customers **do not** need to call Liberty Mutual to receive the refund.