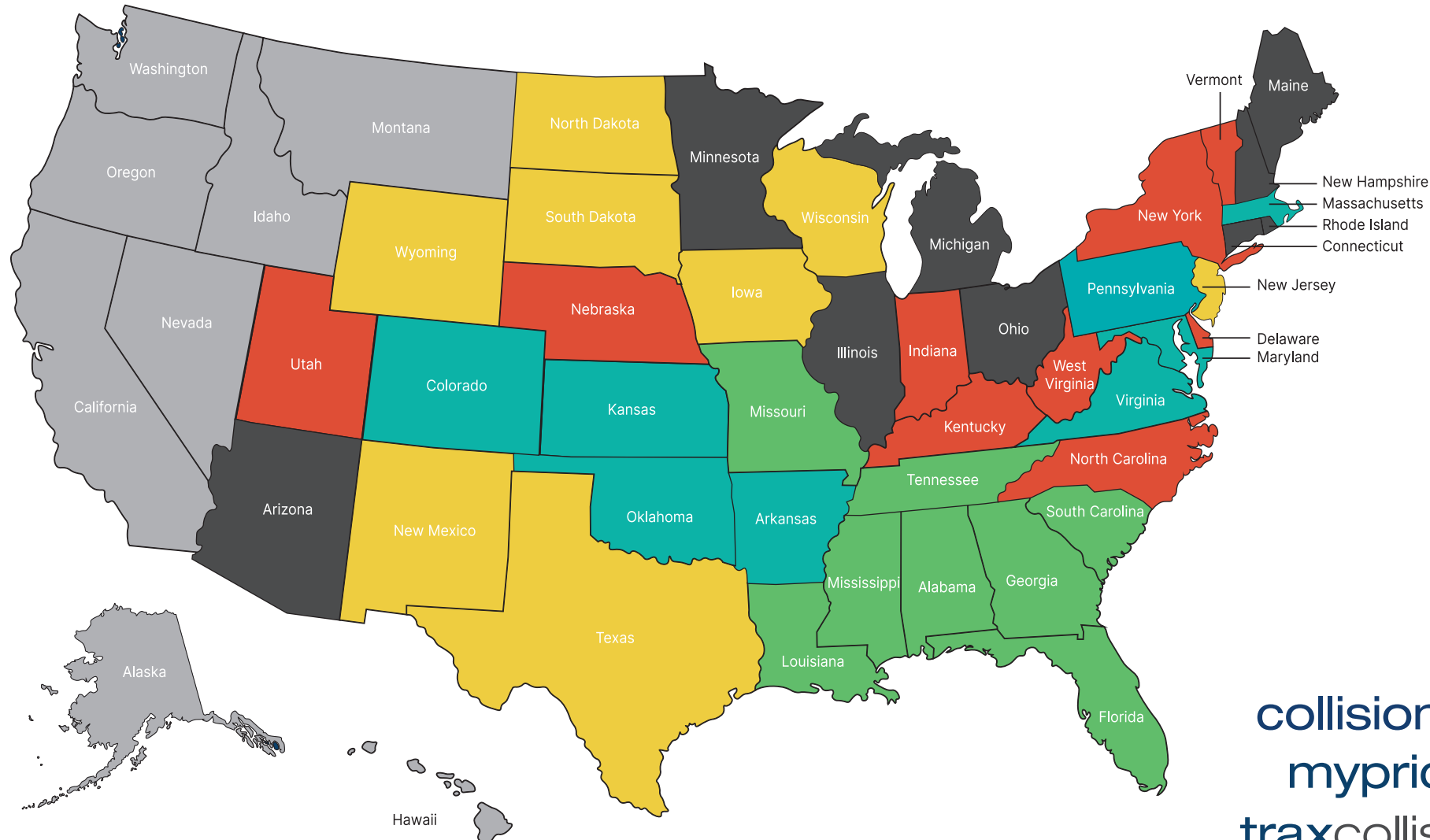


# Customer Success Dealer Territory Manager Map

Provides usage and adoption support post onboarding thru life of contract



**OEC**® | Now for the easy part™

For Support Dial: **1.888.776.5792**  
Direct Dial below:

## ZONE 1

Cristin.Stephens@OEConnection.com  
608.729.8187

## ZONE 2

Benjamin.Schlea@OEConnection.com  
330.523.1536

## ZONE 3

Karli.Nardecchia@OEConnection.com  
234.260.6924

## ZONE 4

Zachary.Hendler@OEConnection.com  
330.523.1888

## ZONE 5

Raechel.Gurepko@OEConnection.com  
216.255.3973

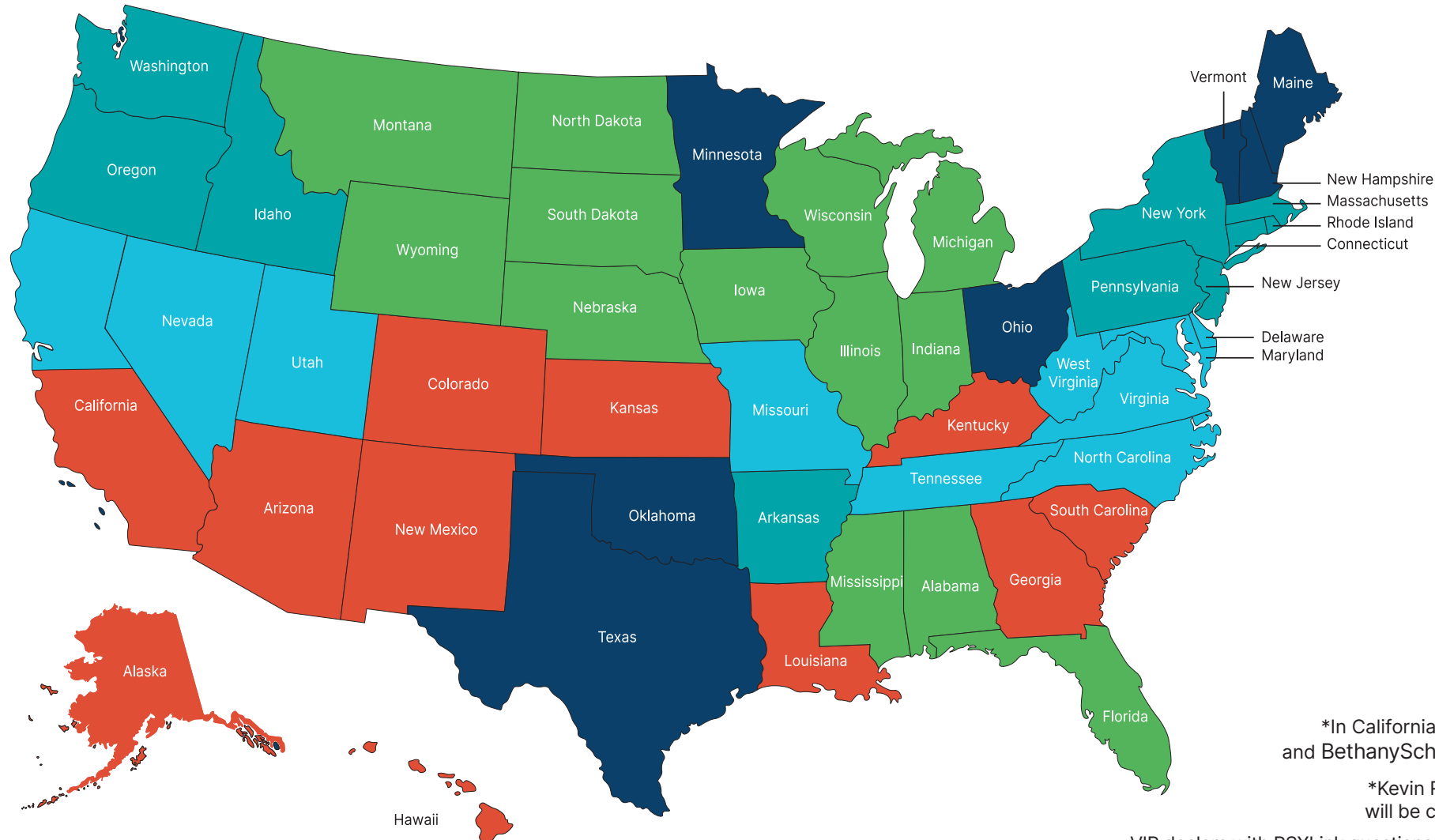
## ZONE 6

Malcolm.Larry@OEConnection.com  
440.600.0076

collisionlink® repairlink<sup>SM</sup> epc  
mypricelink® dmsconnect®  
traxcollision™ traxmechanical™

# Customer Success Data & Analytics Team Territory Map

Provides training and support post onboarding, for the life of the contract



Customer Support: **1.888.776.5792**  
Email: [support@oeconnection.com](mailto:support@oeconnection.com)

Direct Dial below:

## ZONE 1

[Lutz.Henckel@OEConnection.com](mailto:Lutz.Henckel@OEConnection.com)  
330.523.1547

## ZONE 2

[Jonathan.Shaver@OEConnection.com](mailto:Jonathan.Shaver@OEConnection.com)  
330.523.1935

## ZONE 3

[Jordan.Raines@OEConnection.com](mailto:Jordan.Raines@OEConnection.com)  
608.709.2731

## ZONE 4

[Bethany.Schottenheimer@OEConnection.com](mailto:Bethany.Schottenheimer@OEConnection.com)  
234.274.1583

## ZONE 5

[Jonathan.Hensley@OEConnection.com](mailto:Jonathan.Hensley@OEConnection.com)  
330.523.1550

psxlink

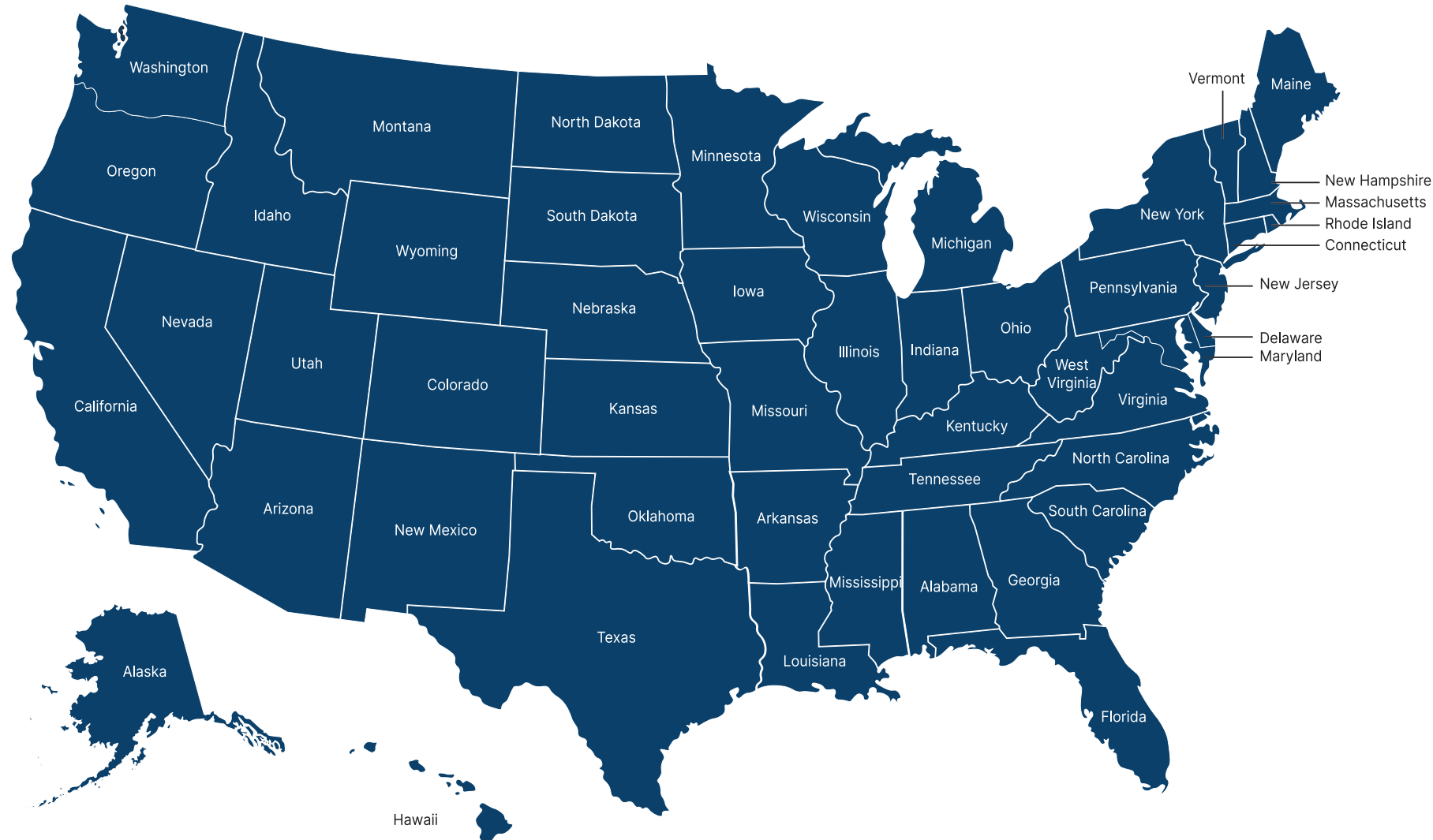
\*In California, Jon Hensley has zip codes that begin with 936-962 and BethanySchottenheimer has zip codes that begin with 900-935.

\*Kevin Ryan ([Kevin.Ryan@OEConnection.com](mailto:Kevin.Ryan@OEConnection.com), 720.408.1666) will be conducting Onboarding for all PSXLink Standard & Pro.

VIP dealers with PSXLink questions must be routed to the appropriate VIP Account Owner.

# Customer Success Retail Team Territory Map

Provides Post-Onboarding support and optimization for the life of the contract.



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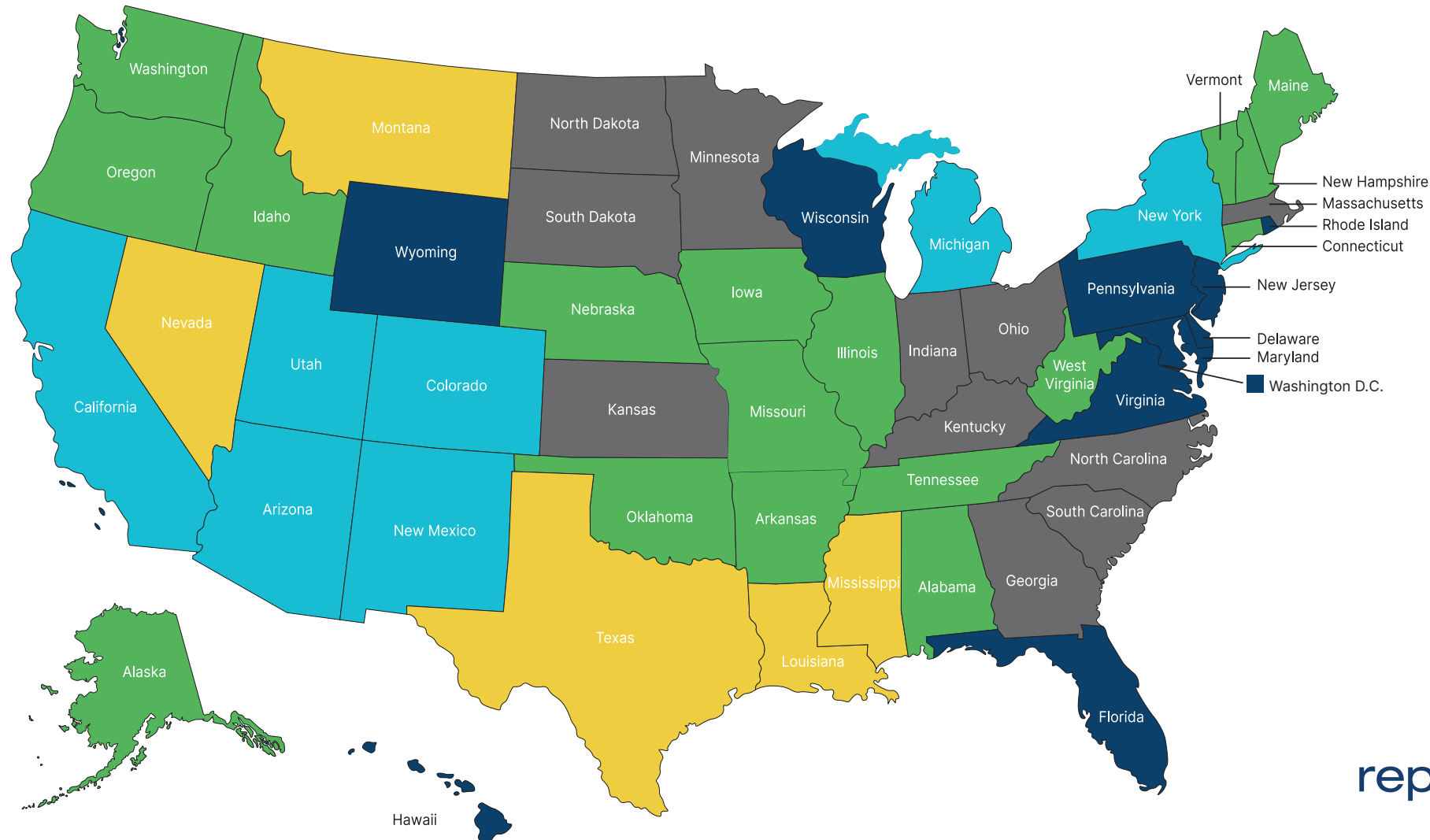
[Benjamin.Schlea@OEConnection.com](mailto:Benjamin.Schlea@OEConnection.com) x1536

marketplacedirect®  
consumerlink® **PRO**

# Customer Success Independent - RepairLogic and EstimateIQ Territory Map

 **OEC**® | Now for the easy part™

For Support Dial: **1.888.776.5792**  
Direct dial below or click on the link to book a meeting.



**A**

Andrew.Gallardo@OEConnection.com  
608.807.4502 [Book a meeting](#)

**B**

Ryan.Beardall@OEConnection.com  
330.572.4368 [Book a meeting](#)

**C**

Jeff.Terry@OEConnection.com  
608.716.5887 [Book a meeting](#)

**D**

Alisa.Roy@OEConnection.com  
689.215.6072 [Book a meeting](#)

**E**

Rick.Calo@OEConnection.com  
331.684.0243 [Book a meeting](#)

**repairlogic** **estimateIQ**

email: [eiqteam@oeconnection.com](mailto:eiqteam@oeconnection.com)

# Customer Success

## MSO - RepairLogic and EstimateIQ Territory Map



For Support Dial: **1.888.776.5792**  
Direct dial below or click on the link to book a meeting.

**A**

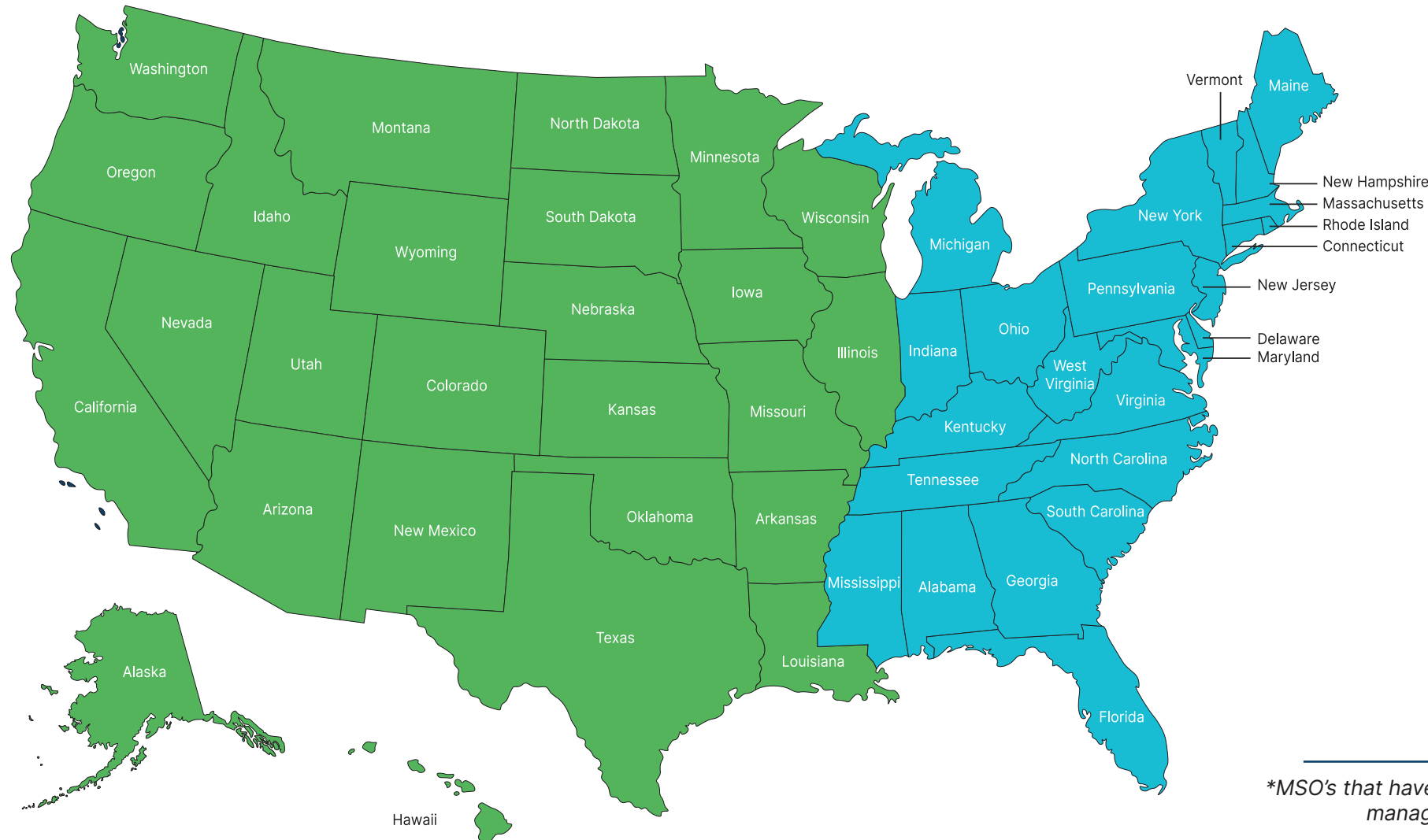
Taylor.Tharrington@OEConnection.com  
608.535.8039 [Book a meeting](#)

**B**

Robert.Morales@OEConnection.com  
512.634.9202 [Book a meeting](#)

**CSN USA**

Jamie.Leonard@OEConnection.com  
440.772.0614 [Book a meeting](#)



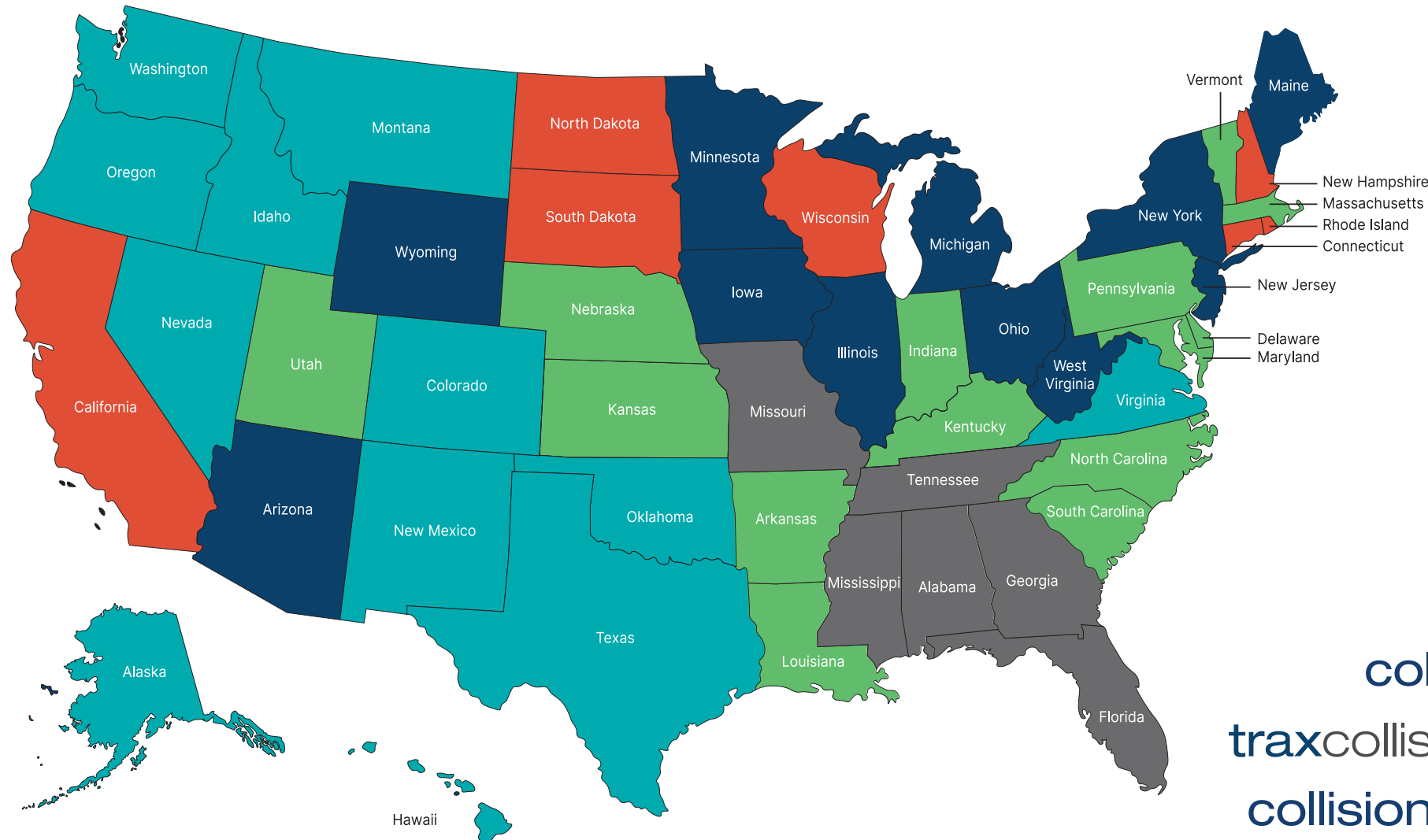
repairlogic  
estimateIQ

email: [eiqteam@oeconnection.com](mailto:eiqteam@oeconnection.com)

*\*MSO's that have TraxPro with RepairLogic or EstimateIQ will be managed by OEC's MSO Team (Kelly Potter, Manager)*

# Customer Success eCommerce Shop Team Territory Map

Provides usage and adoption support post onboarding thru life of contract



**OEC**® | Now for the easy part™

For Support Dial: **1.888.776.5792** or use the direct dial below:

## ZONE 1

Rafael.Alfonso@OEConnection.com  
440.847.8614

*\*Bi-Lingual - Spanish*

## ZONE 2

Greg.Gladish@OEConnection.com  
330.523.1964

## ZONE 3

Nick.Whyte@OEConnection.com  
737.243.9656

## ZONE 4

Marlee.Bishop@OEConnection.com  
216.373.4669

## ZONE 5

Meagan.Weber@OEConnection.com  
262.299.8554

Shops Using:

collisionlink® repairlink<sup>SM</sup>

traxcollision™ traxmechanical™

collisionlink® PLUS

*\*All CollisionLink Plus is managed by Nick Whyte.*

# Supply Chain PartsEye Support

**Greg Sullivan**, Associate Manager, Customer Success, Inventory Solutions - [Greg.Sullivan@OEConnection.com](mailto:Greg.Sullivan@OEConnection.com)

**Email Support:** [planners.partseye@oeconnection.com](mailto:planners.partseye@oeconnection.com)

## Green Team

**TEAM LEAD: JEFF EVANS**

[Jeff.Evans@OEConnection.com](mailto:Jeff.Evans@OEConnection.com)

Shannon O'Shaughnessey

Hashim Haasan

Paul Tomsia



## Silver Team

**TEAM LEAD: DENNY GOODRICH**

[Denny.Goodrich@OEConnection.com](mailto:Denny.Goodrich@OEConnection.com)

Mark Mitcham

Matt Wrona

Mike Poe



## Blue Team

**TEAM LEAD: PEDRO VALLES**

[Pedro.Valles@OEConnection.com](mailto:Pedro.Valles@OEConnection.com)

Andy Uribe

Jeff Exavier

Marianne Zaki



# Supply Chain Dealer to Dealer Support

Supports D2DLink, D2DExpress, PartsEye Locator, CrossHairs, TRT & MRT

**Holly Baisley**, Associate Mgr, Customer Success, Inventory Solutions – Dealer to Dealer  
**Email Support:** [d2d.support@oeconnection.com](mailto:d2d.support@oeconnection.com)

## Team

**Heather Schockett**  
Sr. D2D Representative

**Robert Brunn**  
D2D Representative

 **OEC**<sup>®</sup> | Now for the easy part<sup>™</sup>

**d2dlink**<sup>®</sup>

**TRT & MRT**

**d2dexpress**<sup>®</sup>

**partseye**<sup>™</sup> | **Locator  
CrossHairs**



# Customer Success Territory Manager Map - Canada

Provides usage and adoption support post onboarding thru life of contract



 **OEC**® | Now for the easy part™

For Support Dial: **1.888.776.5792**  
Direct Dial below:

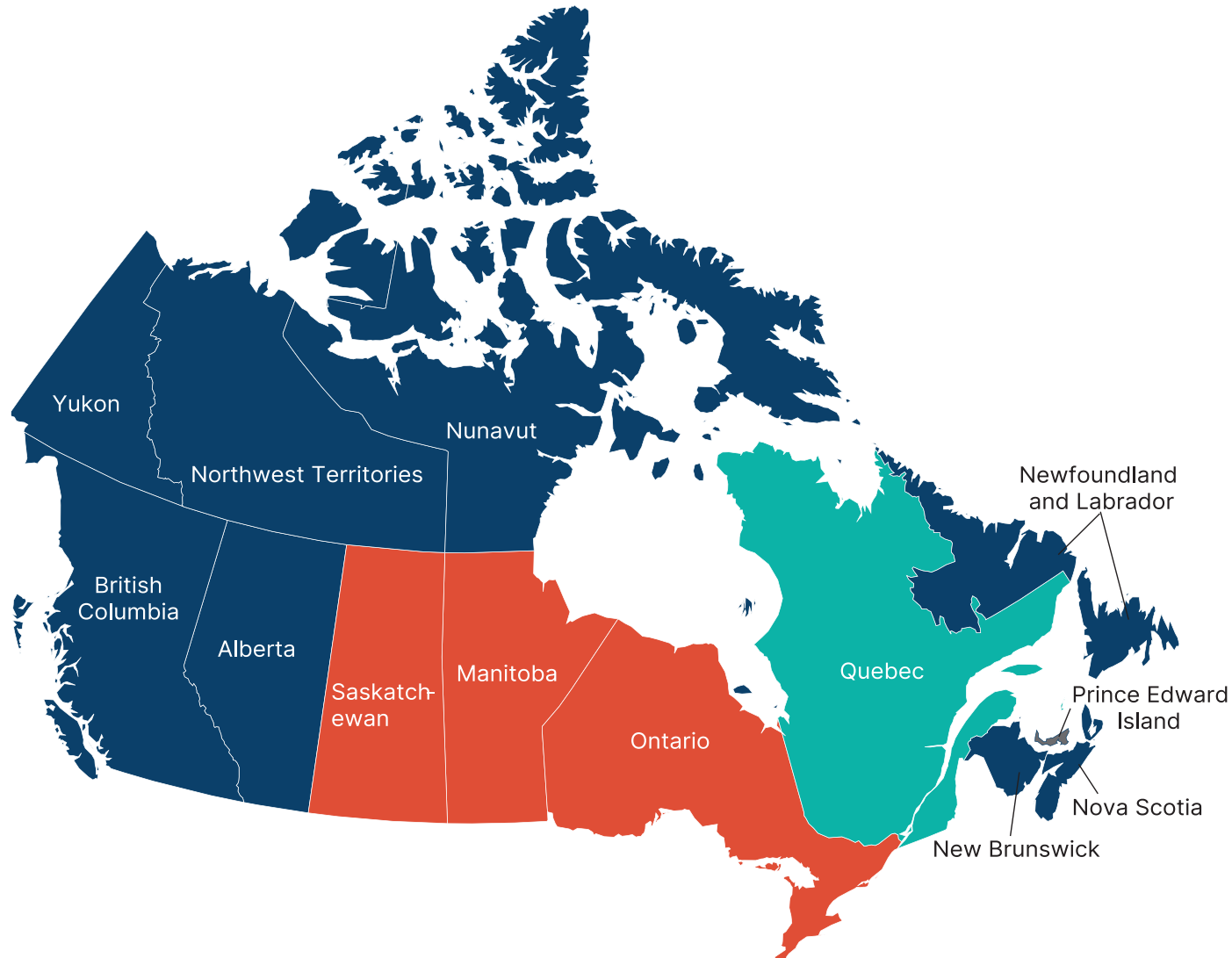
Muhammad.Senghor@OEConnection.com\*  
330.659.6175

*\*Bi-Lingual Specialists*

collisionlink® repairlink<sup>SM</sup>  
epc dmsconnect®

# Customer Success Data & Analytics Team Territory Map - Canada

Provides training and support post onboarding, for the life of the contract



**OEC**® | Now for the easy part™

Customer Support: 303.683.6105 x2  
Email: [sci-psxsupport@oeconnection.com](mailto:sci-psxsupport@oeconnection.com)

Direct Dial below:

## ZONE 1

Lutz.Henckel@OEConnection.com  
330.523.1547

## ZONE 4

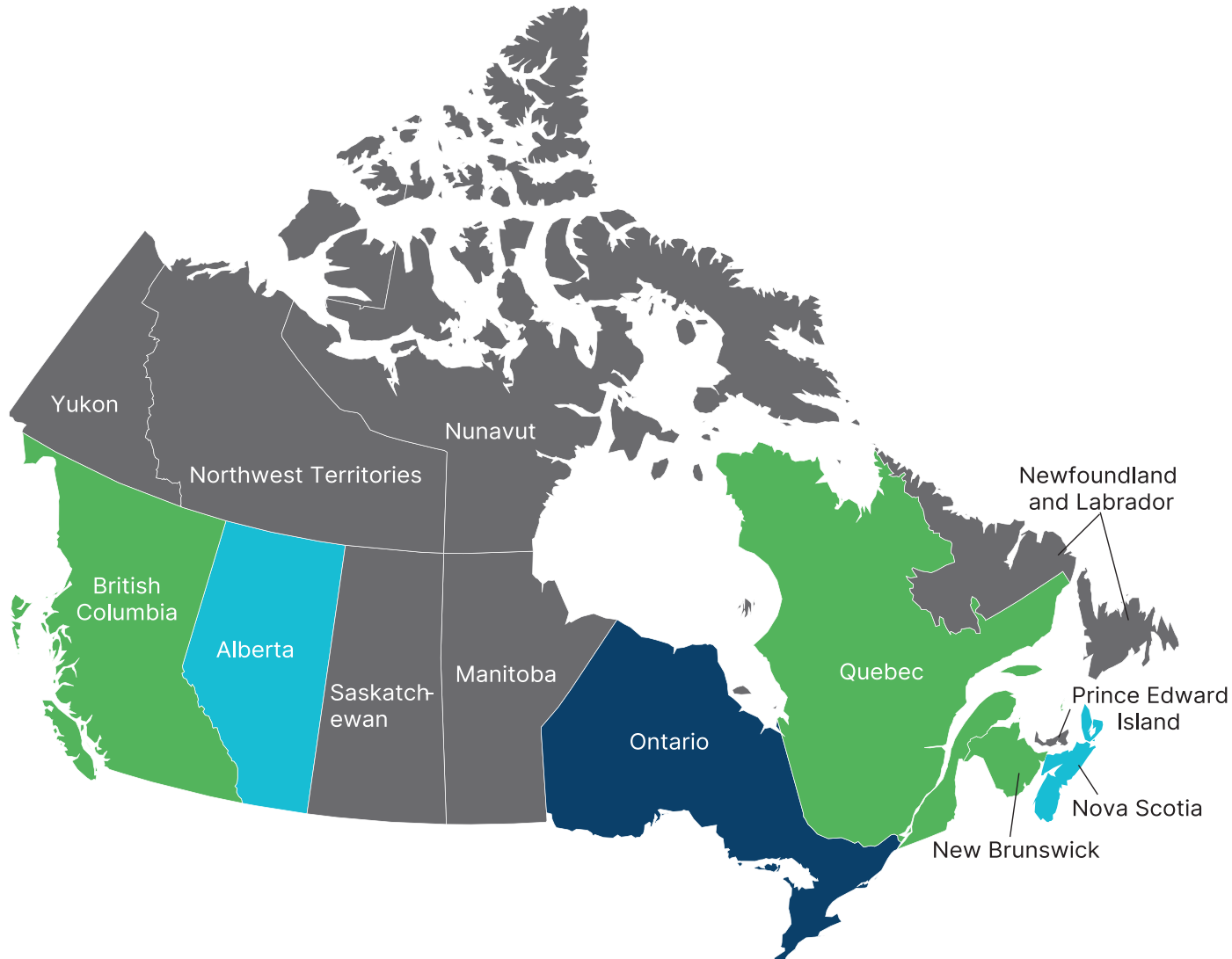
Bethany.Schottenheimer@OEConnection.com  
234.274.1583

## ZONE 3

Muhammad.Senghor@OEConnection.com  
330.659.6175

psxlink

# Customer Success Independent - RepairLogic & EstimateIQ Territory Map Canada



 **OEC**® | Now for the easy part™

For Support Dial: **1.888.776.5792**

Direct dial below or click on the link to book a meeting.

**A**

Andrew.Gallardo@OEConnection.com  
608.807.4502 [Book a meeting](#)

**B**

Ryan.Beardall@OEConnection.com  
330.572.4368 [Book a meeting](#)

**C**

Alisa.Roy@OEConnection.com  
689.215.6072 [Book a meeting](#)

**E**

Rick.Calo@OEConnection.com  
331.684.0243 [Book a meeting](#)

**repairlogic**  
**estimateIQ**

email: [eiqteam@oeconnection.com](mailto:eiqteam@oeconnection.com)

# Customer Success

## MSO - RepairLogic & EstimateIQ Territory Map - Canada



**OEC**® | Now for the easy part™

For Support Dial: **1.888.776.5792**

Direct dial below or click on the link to book a meeting.

**A**

Taylor.Tharrington@OEConnection.com  
608.535.8039 [Book a meeting](#)

**B**

Robert.Morales@OEConnection.com  
512.634.9202 [Book a meeting](#)

**CSN Canada**

Jamie.Leonard@OEConnection.com  
440.772.0614 [Book a meeting](#)

**repairlogic**  
**estimateIQ**

email: [eiqteam@oeconnection.com](mailto:eiqteam@oeconnection.com)

*\*MSO's that have TraxPro with RepairLogic or EstimateIQ will be managed by OEC's MSO Team (Kelly Potter, Manager)*

# Customer Success eCommerce Shop Team Territory Map - Canada

Provides usage and adoption support post onboarding thru life of contract



 **OEC**® | Now for the easy part™

For Support Dial: **1.888.776.5792** then wait for the prompt and dial the extension listed below:

**A**

Nick.Whyte@OEConnection.com  
737.243.9656

**B**

Muhammad.Senghor@OEConnection.com\*  
330.659.6175

*\*Bi-Lingual Specialists*

**Shops Using:**

collisionlink® repairlink<sup>SM</sup>

collisionlink® **PLUS**