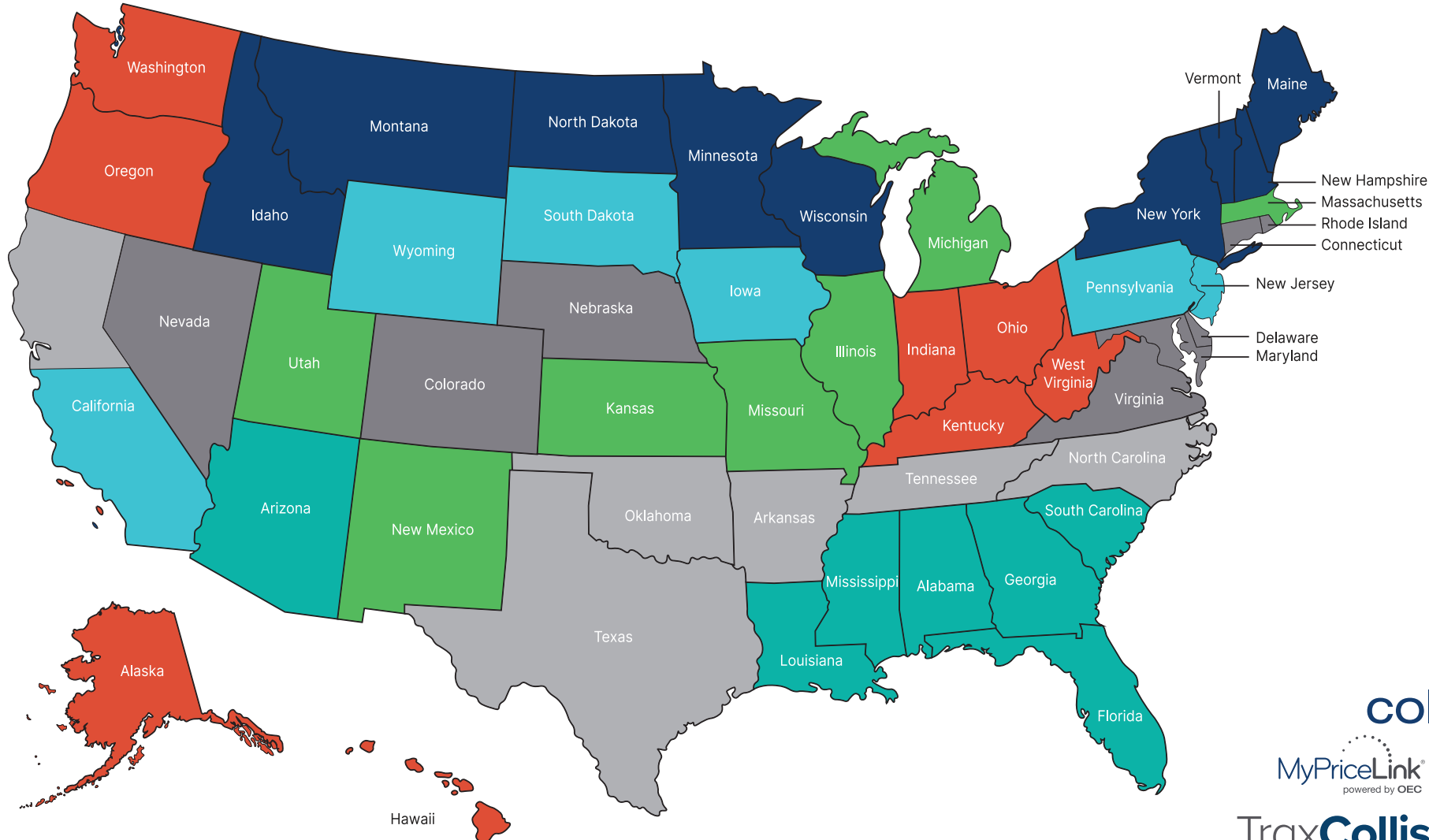


Customer Success Territory Manager Map

Provides usage and adoption support post onboarding thru life of contract



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For Support Dial: **1-888-776-5792**
Direct Dial below:

ZONE 1

Greg.Gladish@OEConnection.com
330-523-1964

ZONE 2

Cristin.Stephens@OEConnection.com
608-729-8187

ZONE 3

Bob.Buczak@OEConnection.com
330-523-1832

ZONE 4

Jordan.Raines@OEConnection.com
608-709-2731

ZONE 5

Karli.Nardecchia@OEConnection.com
234-260-6924

ZONE 6

Zachary.Hendler@OEConnection.com
330-523-1888

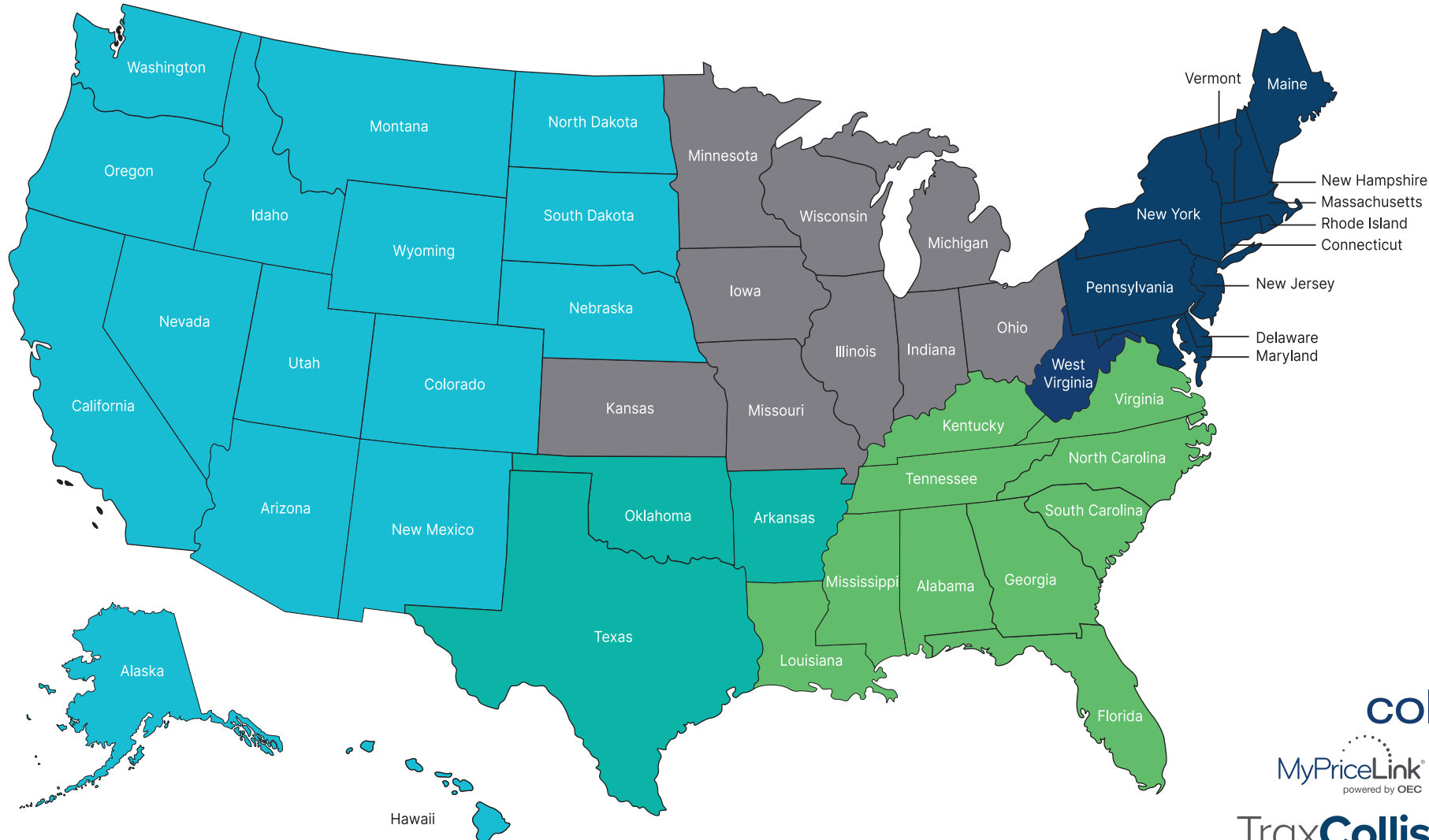
ZONE 7

Jordan.Raines@OEConnection.com
608-709-2731

collisionlink® repairlinkSM
MyPriceLink[®] epc dmsconnect[®]
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Customer Success Onboarding Specialist Territory Map

Provides setup & initial training for new customers



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Region 1 (West)

Anthony.Dang@OEConnection.com x14325

Region 2 (South Central)

Veneranda.Houzanme@OEConnection.com x11759

Region 3 (North Central)

Megan.Ferguson@OEConnection.com x11642

Region 4 (Southeast)

Richard.Moore@OEConnection.com x21835

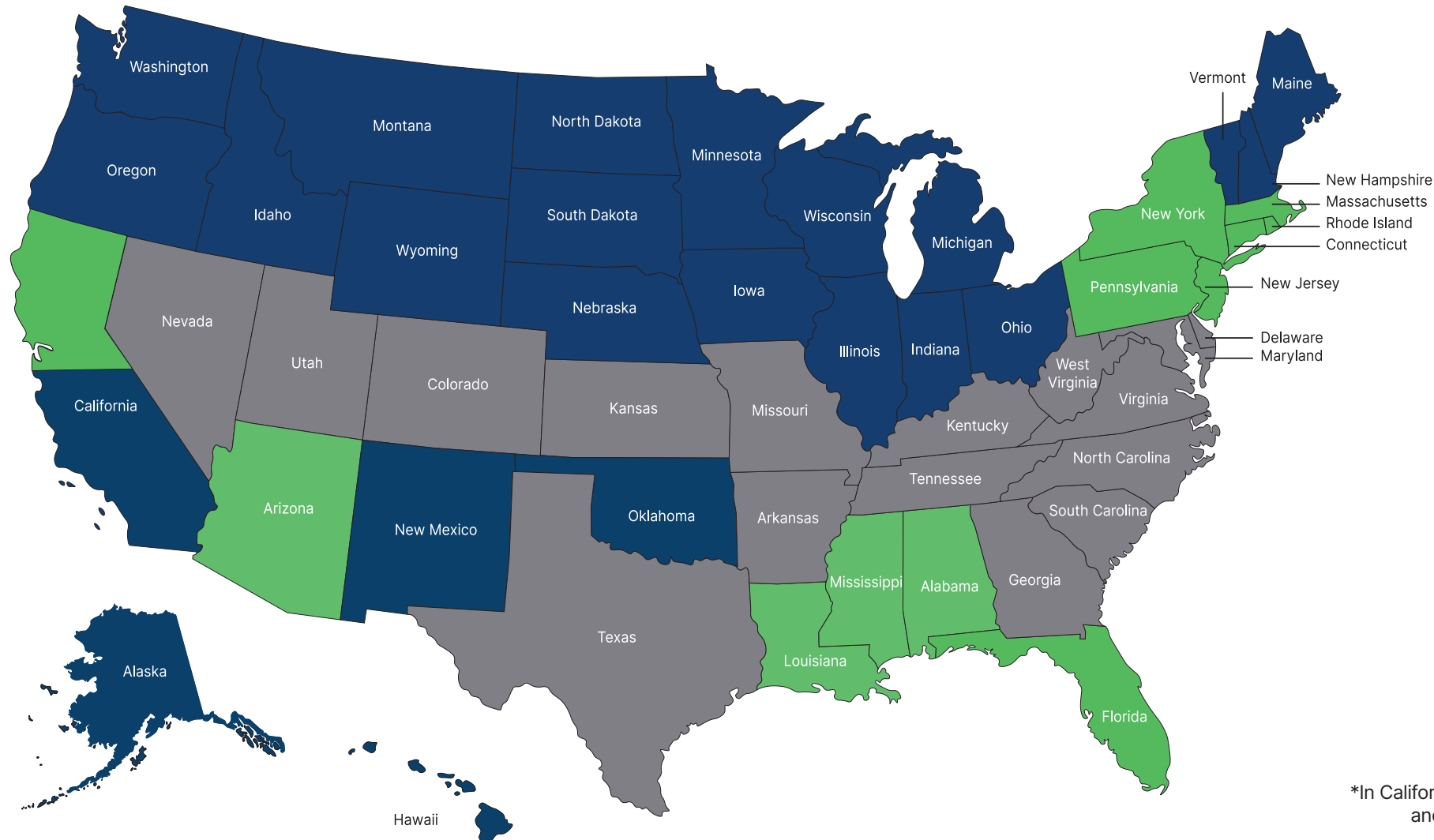
Region 5 (Northeast)

Marquis.Cosby@OEConnection.com x11691

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Customer Success Data & Analytics Team Territory Map

Provides training and support from onboarding to optimization for the life of the contract



Customer Support: **1-888-776-5792**
Email: psxsupport@oeconnection.com

Direct Dial below:

ZONE 1

Lutz.Henckel@OEConnection.com
330-523-1547

ZONE 2

Kevin.Ryan@OEConnection.com
720-408-1666

ZONE 3

Daniel.Bolen@OEConnection.com
330-523-1512

*In California, Kevin Ryan has zip codes that begin with 936-962 and Lutz Henckel has zip codes that begin with 900-935.

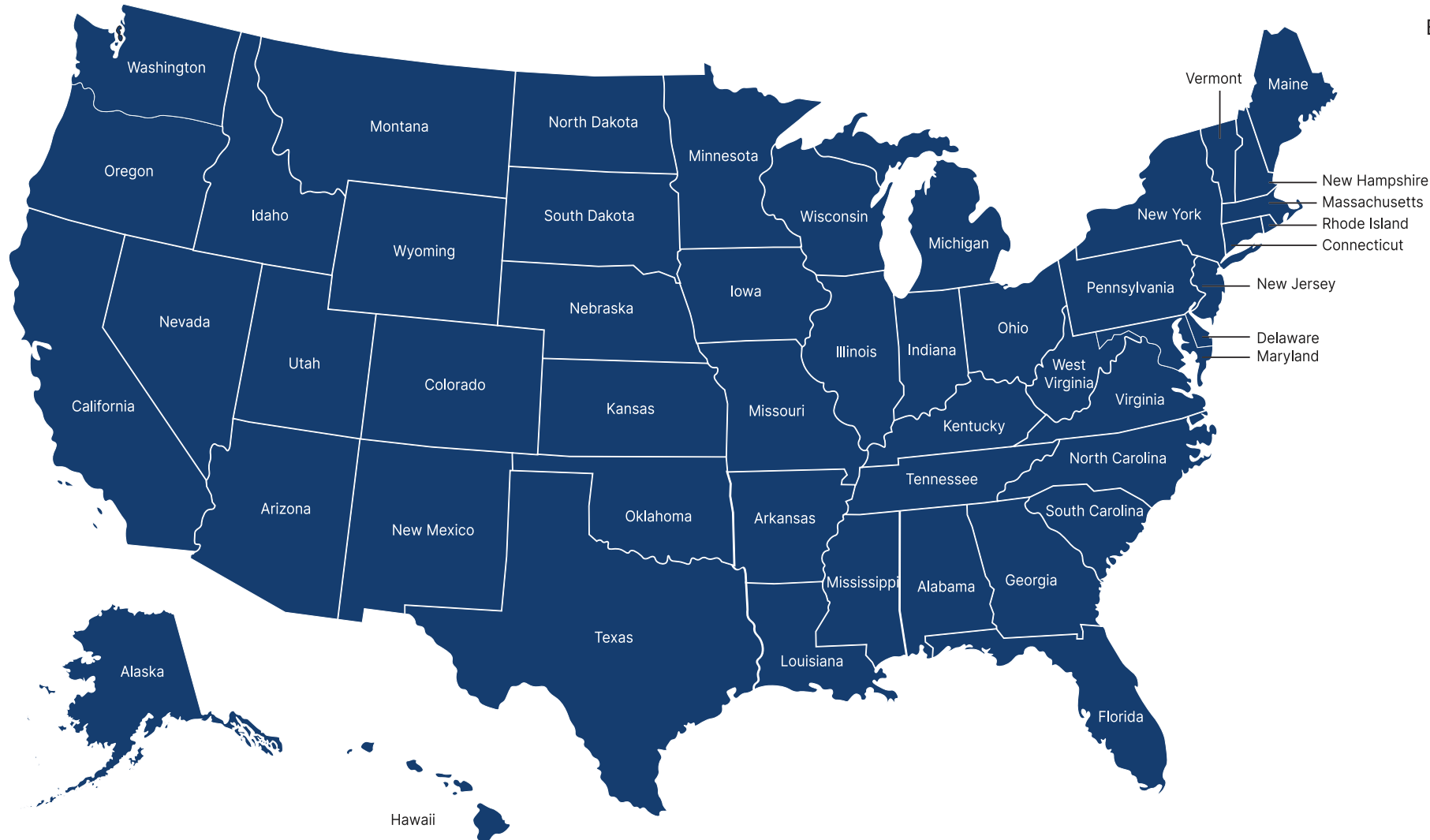
Customer Success Retail Team Territory Map

Provides training and support from onboarding to optimization for the life of the contract

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For Support Dial: **1-888-776-5792** then wait for the prompt and dial the extension listed below:

Benjamin.Schlea@OEConnection.com x1536

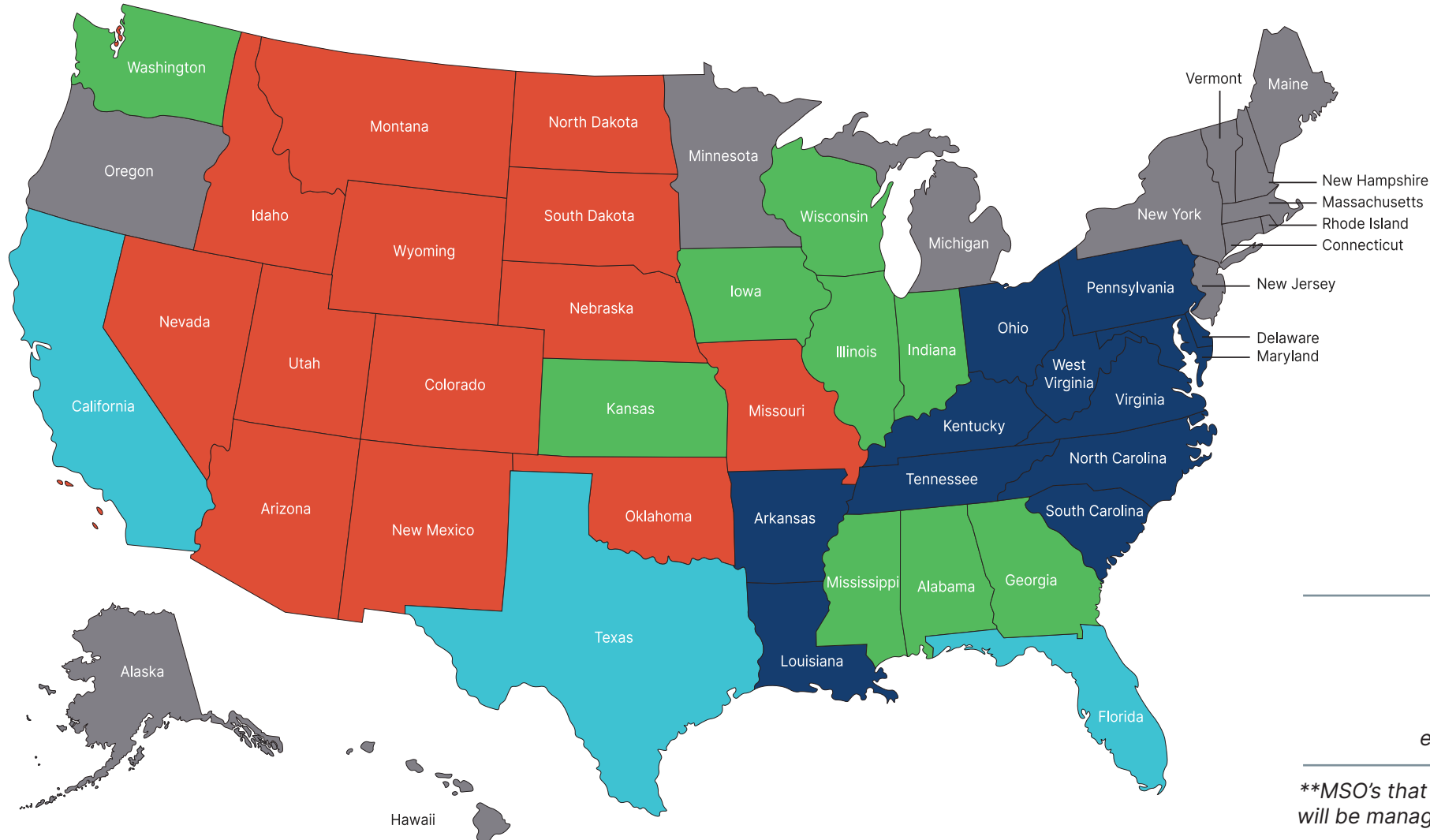


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Customer Success RepairLogic Team Territory Map

 | Now for the easy part™

For Support Dial: **1-888-776-5792** then wait for the prompt and dial the extension listed below:



A

James.Miller@OEconnection.com x10163*

B

Jeff.Terry@OEConnection.com x15887*

C

Taylor.Tharrington@OEConnection.com x18039

D

Kim.Frasher@OEConnection.com x13082

E

Ty.Robinson@OEConnection.com x10614

repairlogic

estimateIQ

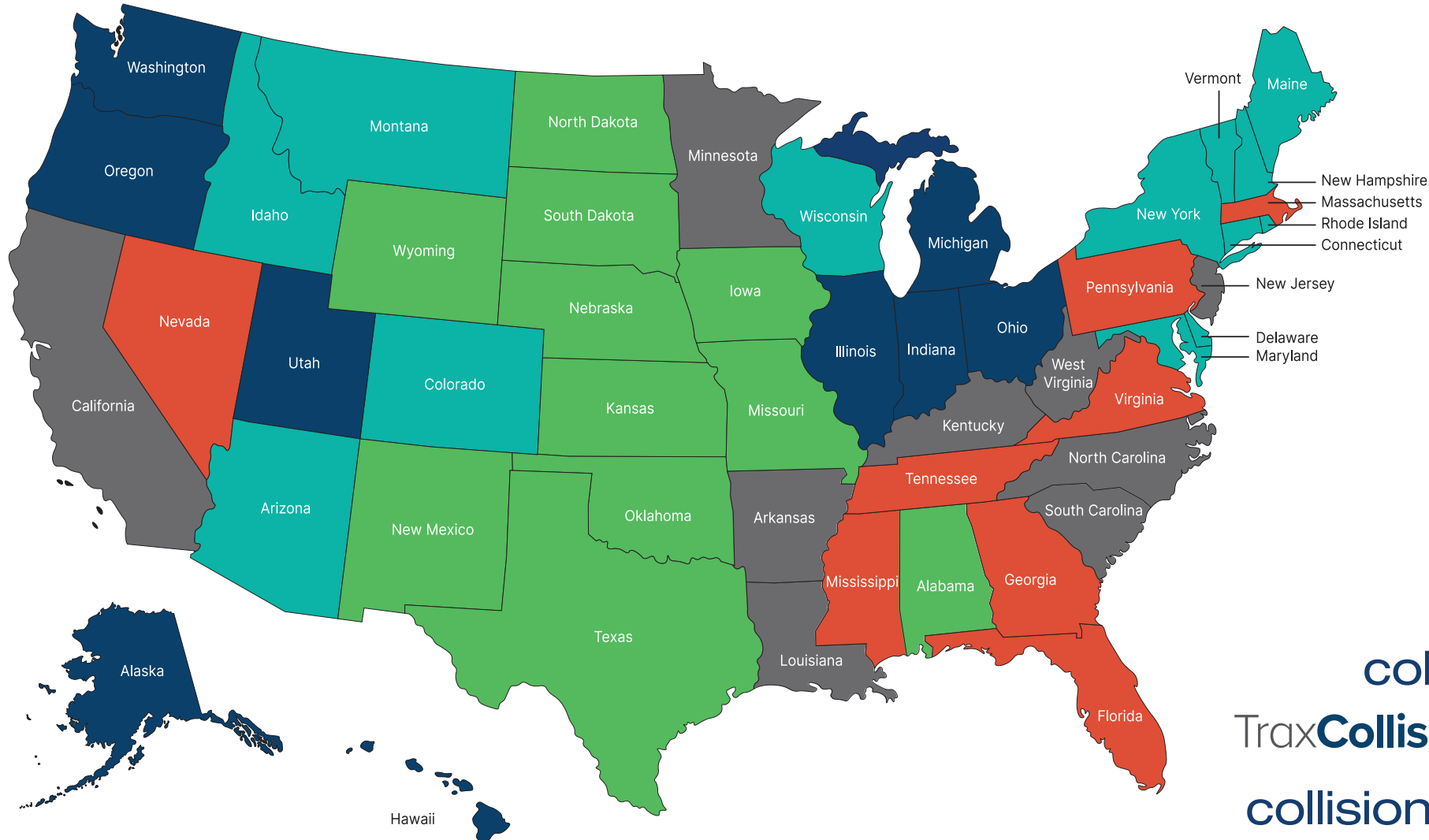
**James Miller and Jeff Terry
handle all eIQ customers.*

email: eiqteam@oeconnection.com

***MSO's that have TraxPro with RepairLogic and Estimate IQ
will be managed by OEC's MSO Team (Kelly Potter, Manager)*

Customer Success eCommerce Shop Team Territory Map

Provides training and ongoing support for the life of the account



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For Support Dial: **1-888-776-5792** then wait for the prompt and dial the extension listed below:

ZONE 1

Rafael.Alfonso@OEConnection.com
440.847.8614

ZONE 2

Caitlin.Goehrig@OEConnection.com
x11667

ZONE 3

Lee.Movic@OEConnection.com
x12332

ZONE 4

David.Hamilton@OEConnection.com
608.709.2172

ZONE 5

Nick.Whyte@OEConnection.com
737.243.9656

Shops Using:

collisionlink® repairlinkSM
TraxCollision™ TraxMechanical™
collisionlink® PLUS *All CollisionLink Plus is managed by Nick Whyte.

Supply Chain PartsEye Support

Greg Sullivan, Associate Manager, Customer Success, Inventory Solutions - Greg.Sullivan@OEConnection.com

Email Support: planners.partseye@oeconnection.com

Green Team

TEAM LEAD: JEFF EVANS
Jeff.Evans@OEConnection.com

Shannon O'Shaughnessey
Hashim Haasan
Paul Tomsia



Silver Team

TEAM LEAD: DENNY GOODRICH
Denny.Goodrich@OEConnection.com

Mark Mitcham
Matt Wrona
Mike Poe



Blue Team

TEAM LEAD: PEDRO VALLES
Pedro.Valles@OEConnection.com

Andy Uribe
Jeff Exavier
Marianne Zaki



Supply Chain Dealer to Dealer Support

Supports D2DLink, D2DExpress, PartsEye Locator, CrossHairs, TRT & MRT

Holly Baisley, Associate Mgr, Customer Success, Inventory Solutions – Dealer to Dealer
Email Support: d2d.support@oeconnection.com

Team

Heather Schockett
Sr. D2D Representative

Robert Brunn
D2D Representative

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d2dlink®

TRT & MRT

d2dexpress®



**Locator
CrossHairs**

Customer Success

Onboarding Specialist Territory Map - Canada

Provides setup & initial training for new customers



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For Support Dial: **1-888-776-5792**
Direct Dial below:

Veneranda.Bowers@OEConnection.com*
234-274-1759

**Bi-Lingual Specialists*

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Customer Success Territory Manager Map - Canada

Provides usage and adoption support post onboarding thru life of contract



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Direct Dial below:

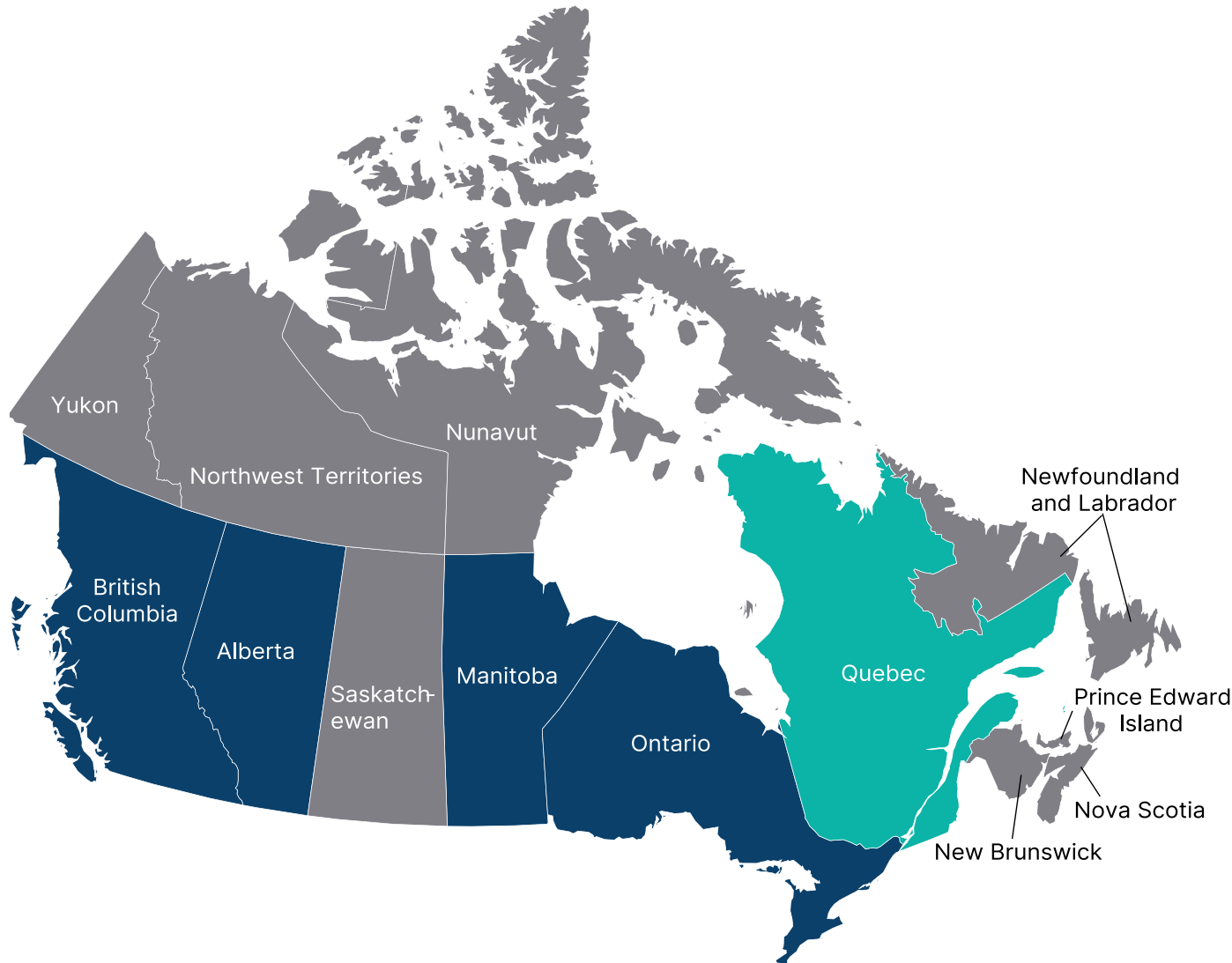
Muhammad.Senghor@OEConnection.com*
330-659-6175

**Bi-Lingual Specialists*

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Customer Success Data & Analytics Team Territory Map - Canada

Provides training and support from onboarding to optimization for the life of the contract



 | Now for the easy part™

Customer Support: **303-683-6105 ext 2**
Email: sci-psxsupport@oeconnection.com

Direct Dial below:

ZONE 1

Lutz.Henckel@OEConnection.com
330-523-1547

ZONE 2

Kevin.Ryan@OEConnection.com
720-408-1666

ZONE 3

Muhammad.Senghor@OEConnection.com
330-659-6175



Customer Success RepairLogic Team Territory Map - Canada



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For Support Dial: **1-888-776-5792** then wait for the prompt and dial the extension listed below:

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James.Miller@OEconnection.com ext. 10163

B

Jeff.Terry@OEConnection.com ext. 15887

C

Taylor.Tharrington@OEConnection.com ext. 18039

D

Kim.Frasher@OEConnection.com ext. 13082

E

Ty.Robinson@OEConnection.com ext. 10614

repairlogic

estimateIQ

**James Miller and Jeff Terry
handle all eIQ customers.*

email: eiqteam@oeconnection.com

***MSO's that have TraxPro with RepairLogic and Estimate IQ
will be managed by OEC's MSO Team (Kelly Potter, Manager)*

Customer Success eCommerce Shop Team Territory Map - Canada

Provides training and ongoing support for the life of the account



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Nick.Whyte@OEConnection.com
737.243.9656

Shops Using:

collisionlink® **repairlink**™

collisionlink® **PLUS**

**All CollisionLink Plus is managed by Michael Lavenstein.*