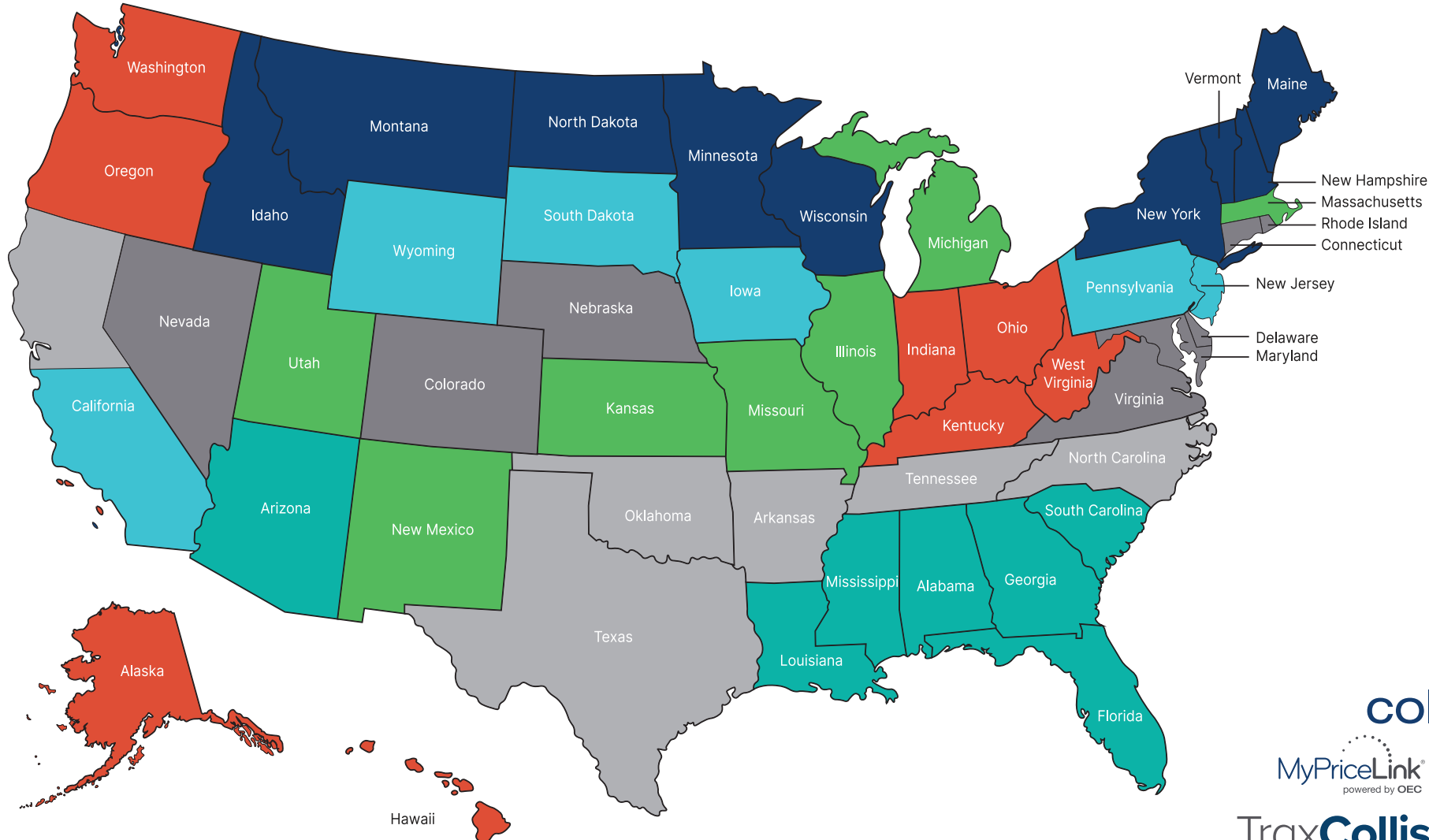


Customer Success Territory Manager Map

Provides usage and adoption support post onboarding thru life of contract



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For Support Dial: **1-888-776-5792**
Direct Dial below:

ZONE 1

Greg.Gladish@OEConnection.com
330-523-1964

ZONE 2

Cristin.Stephens@OEConnection.com
608-729-8187

ZONE 3

Bob.Buczak@OEConnection.com
330-523-1832

ZONE 4

Jordan.Raines@OEConnection.com
608-709-2731

ZONE 5

Karli.Nardecchia@OEConnection.com
234-260-6924

ZONE 6

Zachary.Hendler@OEConnection.com
330-523-1888

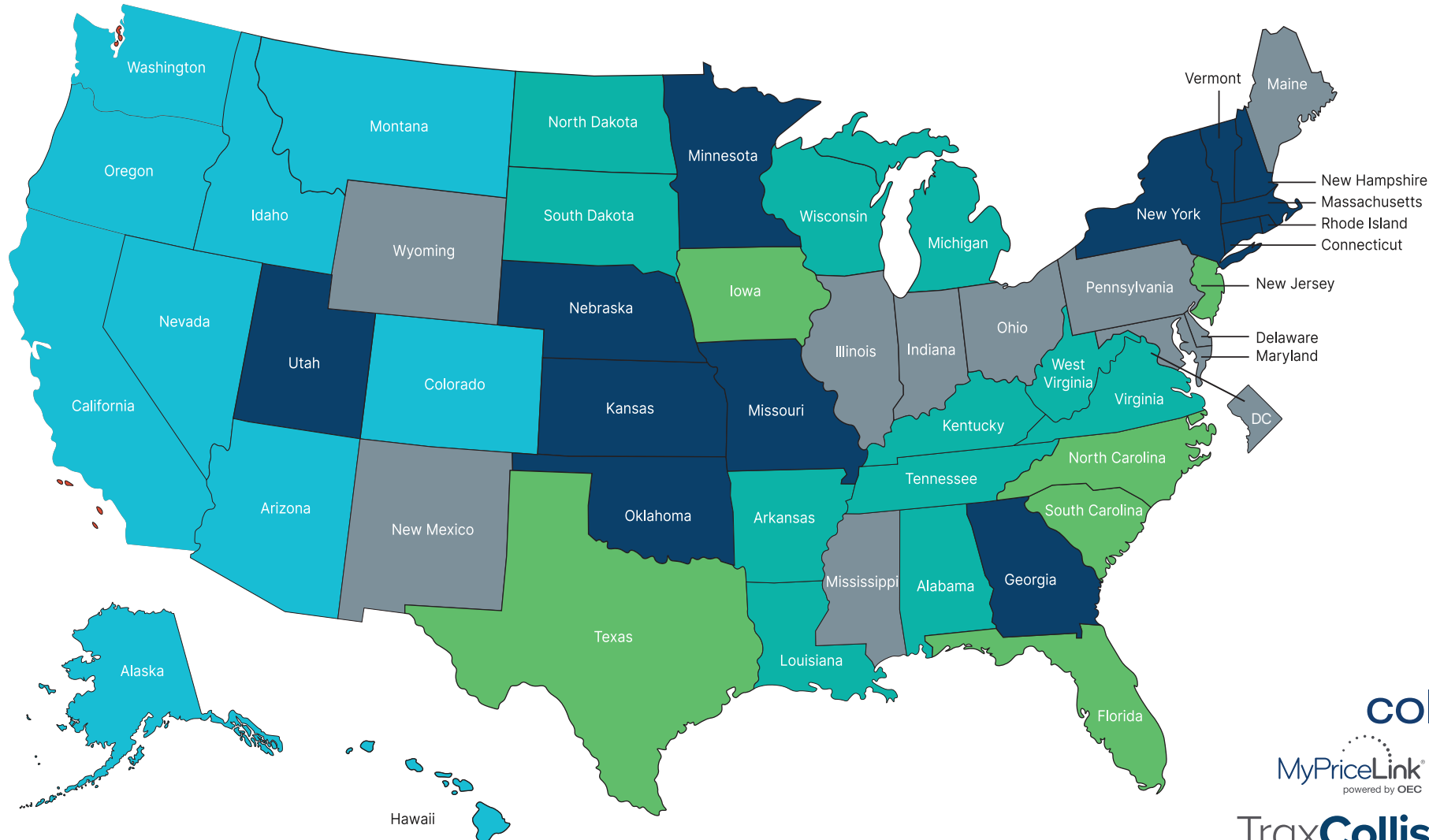
ZONE 7

Jordan.Raines@OEConnection.com
608-709-2731

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MyPriceLink[®] epc dmsconnect[®]
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TraxCollision[™] TraxMechanical[™]

Customer Success Onboarding Specialist Territory Map

Provides setup & initial training for new customers



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For Support Dial: **1-888-776-5792** then wait for the prompt and dial the extension listed below:

ZONE 1

Anthony.Dang@OEConnection.com x14325

ZONE 2

Marquis.Cosby@OEConnection.com x11691

ZONE 3

Megan.Ferguson@OEConnection.com x11642

ZONE 4

Richard.Moore@OEConnection.com x21835

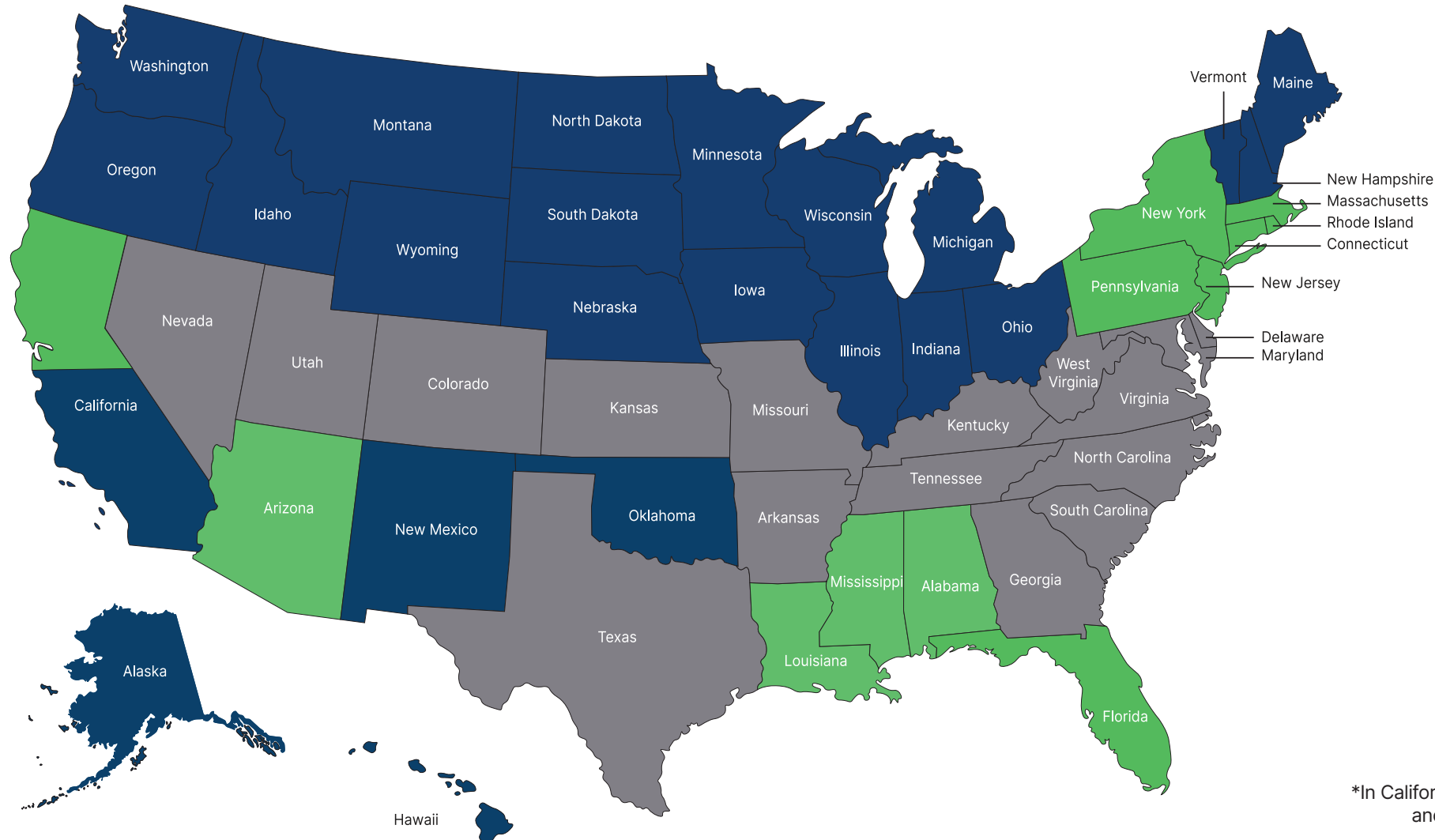
ZONE 5

Veneranda.Houzanme@OEConnection.com x11759

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powered by OEC
TraxCollision[™] TraxMechanical[™]

Customer Success Data & Analytics Team Territory Map

Provides training and support from onboarding to optimization for the life of the contract



Customer Support: **1-888-776-5792**
Email: psxsupport@oeconnection.com

Direct Dial below:

ZONE 1

Lutz.Henckel@OEConnection.com
330-523-1547

ZONE 2

Kevin.Ryan@OEConnection.com
720-408-1666

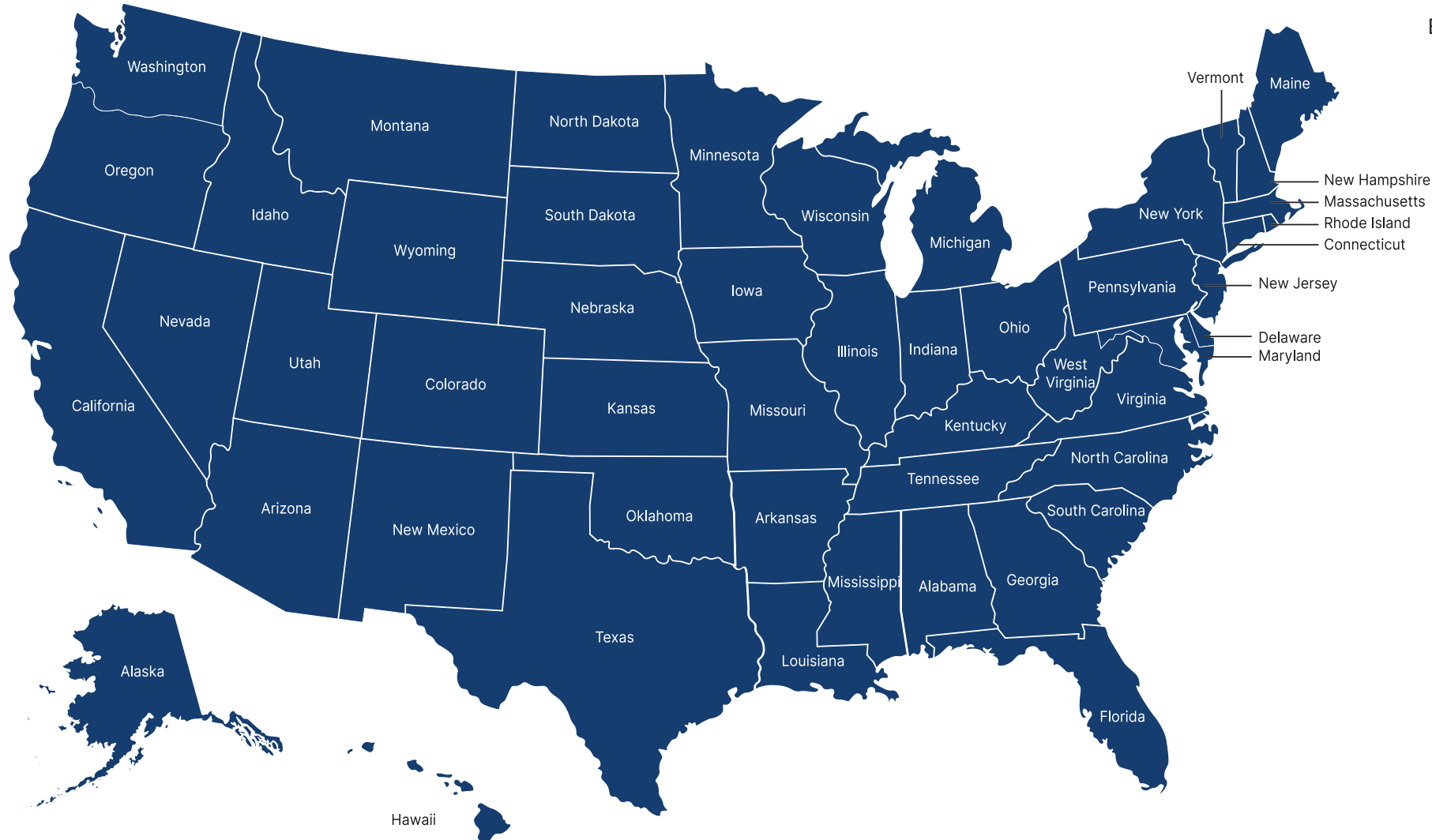
ZONE 3

Daniel.Bolen@OEConnection.com
330-523-1512

*In California, Kevin Ryan has zip codes that begin with 936-962 and Lutz Henckel has zip codes that begin with 900-935.

Customer Success Retail Team Territory Map

Provides training and support from onboarding to optimization for the life of the contract



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For Support Dial: **1-888-776-5792** then wait for the prompt and dial the extension listed below:

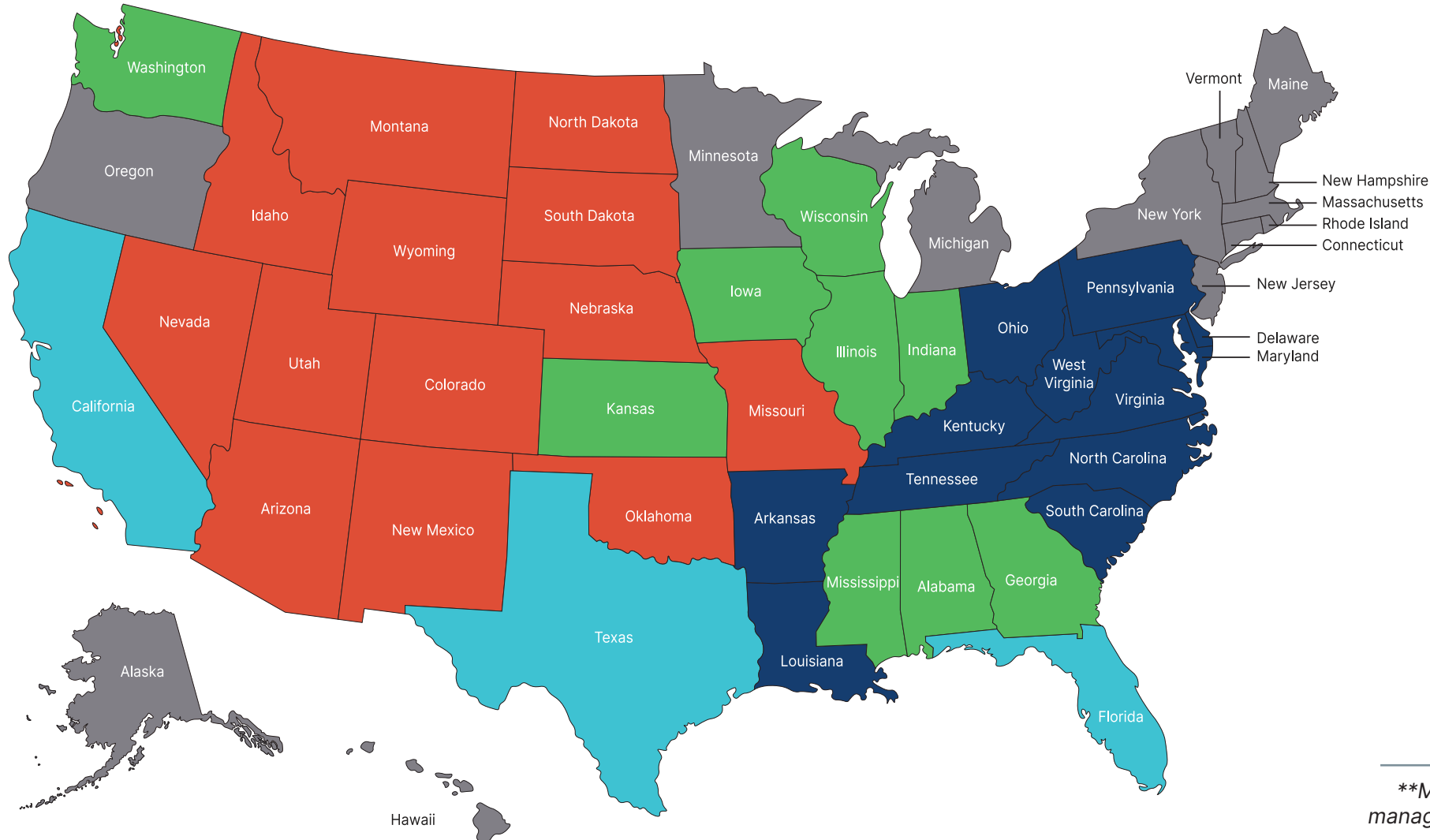
Benjamin.Schlea@OEConnection.com x1536

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Customer Success RepairLogic Team Territory Map

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For Support Dial: **1-888-776-5792** then wait for the prompt and dial the extension listed below:



A

James.Miller@OEconnection.com x10163*

B

Jeff.Terry@OEConnection.com x15887*

C

Taylor.Tharrington@OEConnection.com x18039

D

Kim.Frasher@OEConnection.com x13082

E

Ty.Robinson@OEConnection.com x10614



***MSO's that have TraxPro with RepairLogic will be managed by OEC's MSO Team (Kelly Potter, Manager)*

Customer Success EstimateIQ Team Territory Map

 | Now for the easy part™

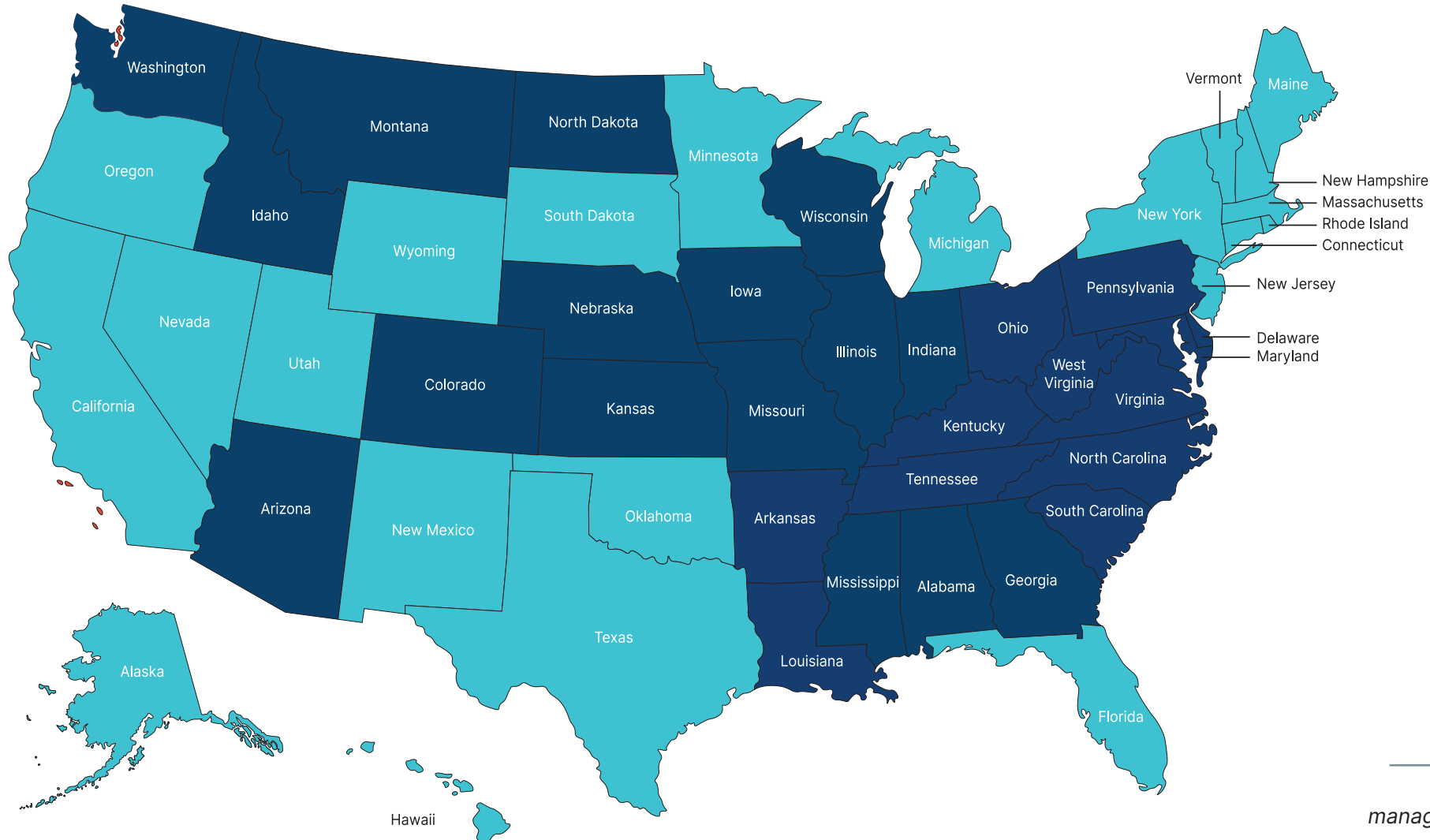
For Support Dial: **1-888-776-5792** then wait for the prompt and dial the extension listed below:

A

James.Miller@OEconnection.com x10163

B

Jeff.Terry@OEConnection.com x15887

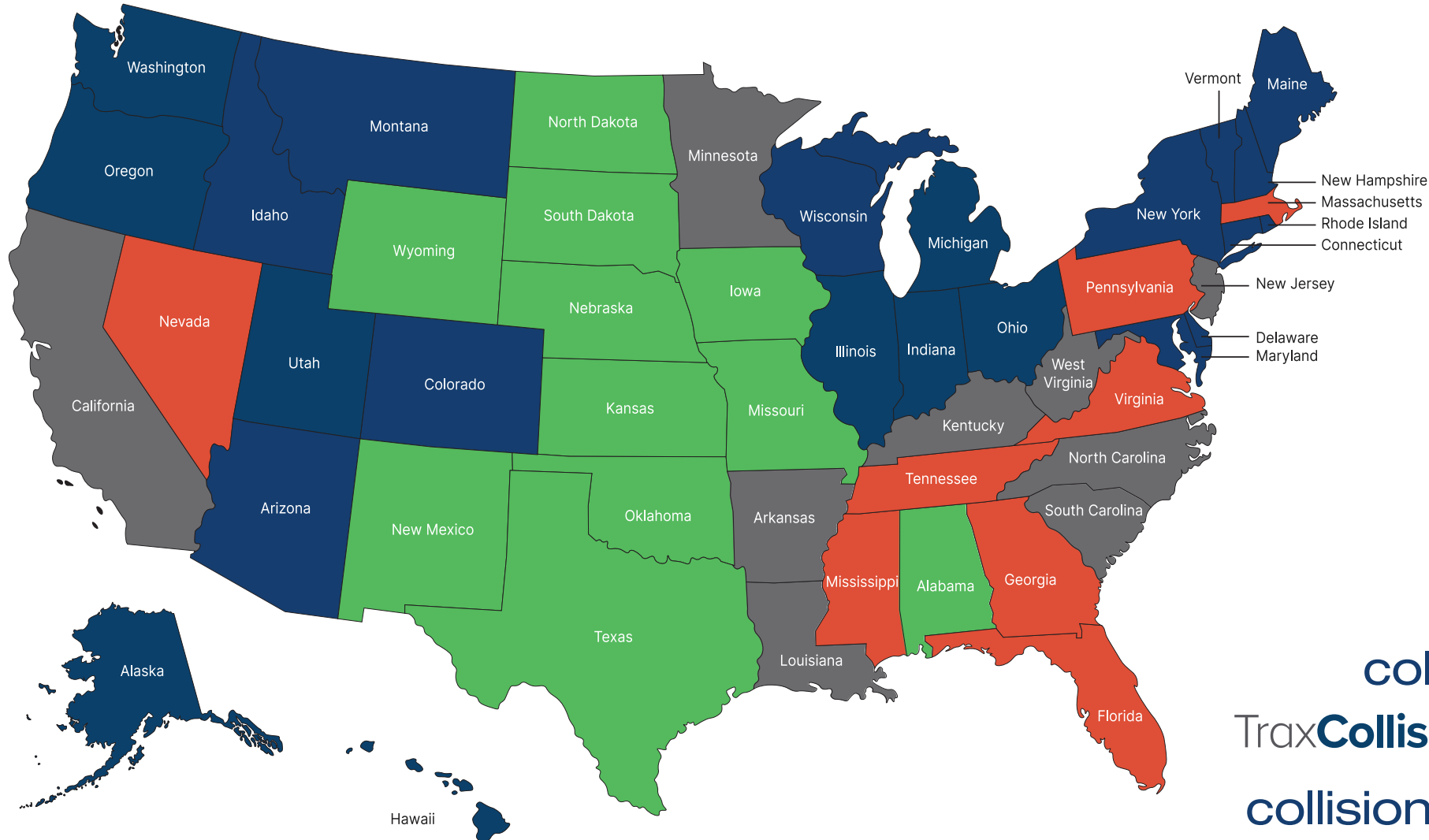


estimateIQ

***MSO's that have TraxPro EstimateIQ will be managed by OEC's MSO Team (Kelly Potter, Manager)*

Customer Success eCommerce Shop Team Territory Map

Provides training and ongoing support for the life of the account



 | Now for the easy part™

For Support Dial: **1-888-776-5792** then wait for the prompt and dial the extension listed below:

ZONE 1

Caitlin.Goehrig@OEConnection.com
x11667

ZONE 2

Lee.Movic@OEConnection.com
x12332

ZONE 3

David.Hamilton@OEConnection.com
608.709.2172

ZONE 4

Nick.Whyte@OEConnection.com
737.243.9656

Shops Using:

 
 
 *All CollisionLink Plus is managed by **Nick Whyte**.

Supply Chain PartsEye Support

Greg Sullivan, Associate Manager, Customer Success, Inventory Solutions - Greg.Sullivan@OEConnection.com

Email Support: planners.partseye@oeconnection.com

Green Team

TEAM LEAD: JEFF EVANS
Jeff.Evans@OEConnection.com

Shannon O'Shaughnessey
Hashim Haasan
Paul Tomsia



Silver Team

TEAM LEAD: DENNY GOODRICH
Denny.Goodrich@OEConnection.com

Mark Mitcham
Matt Wrona
Mike Poe



Blue Team

TEAM LEAD: PEDRO VALLES
Pedro.Valles@OEConnection.com

Andy Uribe
Jeff Exavier
Marianne Zaki



Supply Chain Dealer to Dealer Support

Supports D2DLink, D2DExpress, PartsEye Locator, CrossHairs, TRT & MRT

Holly Baisley, Associate Mgr, Customer Success, Inventory Solutions – Dealer to Dealer

Email Support: d2d.support@oeconnection.com

Team

Heather Schockett

Sr. D2D Representative

Robert Brunn

D2D Representative

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d2dlink®

TRT & MRT

d2dexpress®



**Locator
CrossHairs**

Customer Success

Onboarding and Territory Manager Map - Canada

Onboarding Role: Provides setup & initial training for new customers

Territory Manager: Provides usage and adoption support post onboarding thru life of contract



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For Support Dial: **1-888-776-5792**

Direct Dial below:

Onboarding Specialist*

Veneranda.Bowers@OEConnection.com

234-274-1759

Territory Manager*

Muhammad.Senghor@OEConnection.com

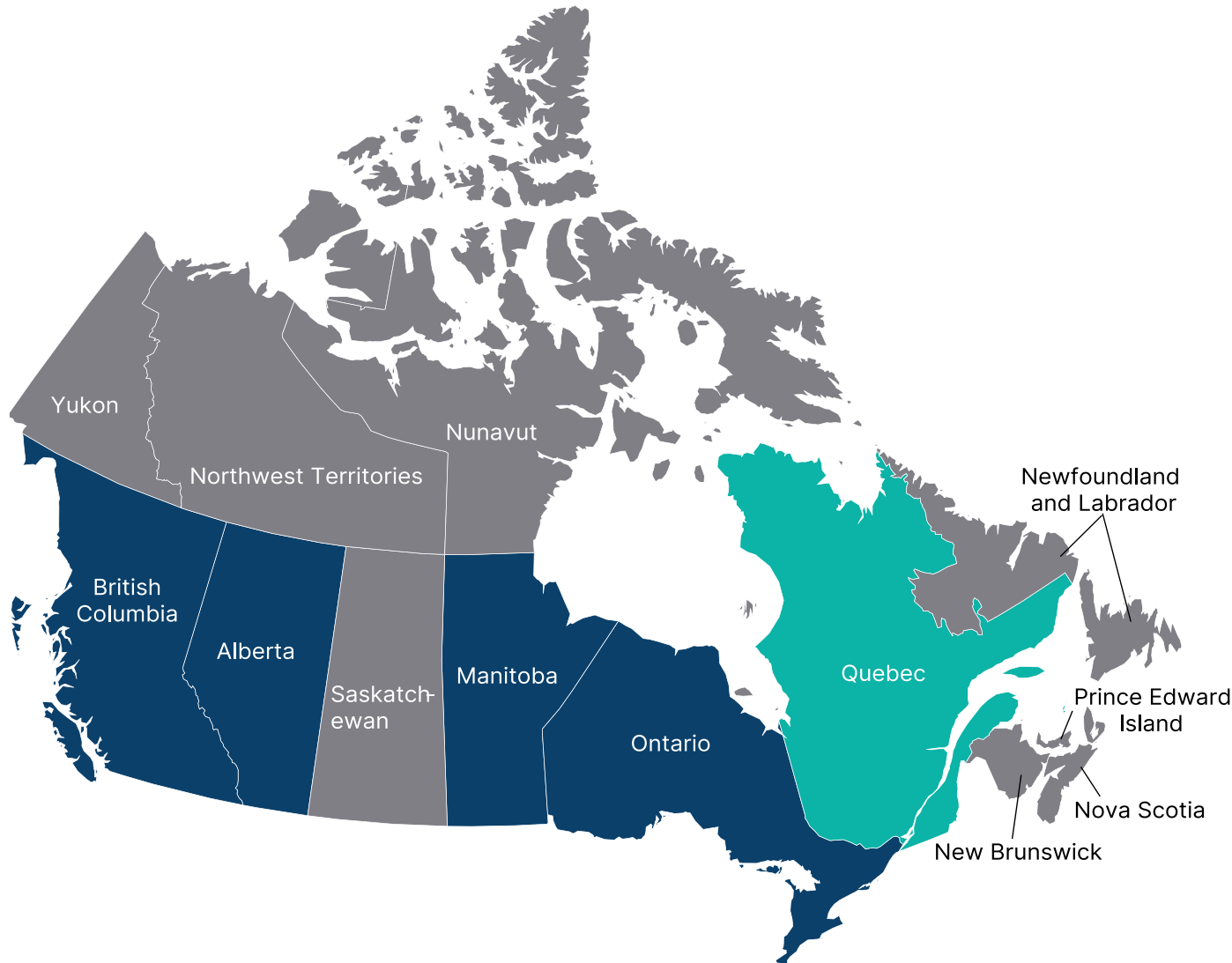
330-659-6175

**Bi-Lingual Specialists*

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Customer Success Data & Analytics Team Territory Map - Canada

Provides training and support from onboarding to optimization for the life of the contract



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Customer Support: **303-683-6105 ext 2**
Email: sci-psxsupport@oeconnection.com

Direct Dial below:

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Lutz.Henckel@OEConnection.com
330-523-1547

ZONE 2

Kevin.Ryan@OEConnection.com
720-408-1666

ZONE 3

Muhammad.Senghor@OEConnection.com
330-659-6175

psxlink

Customer Success RepairLogic Team Territory Map - Canada



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A

James.Miller@OEconnection.com ext. 10163

B

Jeff.Terry@OEConnection.com ext. 15887

C

Taylor.Tharrington@OEConnection.com ext. 18039

D

Kim.Frasher@OEConnection.com ext. 13082

E

Ty.Robinson@OEConnection.com ext. 10614



***MSO's that have TraxPro with RepairLogic will be managed by OEC's MSO Team (Kelly Potter, Manager)*

Customer Success

EstimateIQ Team Territory Map - Canada



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James.Miller@OEconnection.com ext. 10163

Jeff.Terry@OEConnection.com ext. 15887

estimateIQ

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Customer Success eCommerce Shop Team Territory Map - Canada

Provides training and ongoing support for the life of the account



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Nick.Whyte@OEConnection.com
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**All CollisionLink Plus is managed by Michael Lavenstein.*