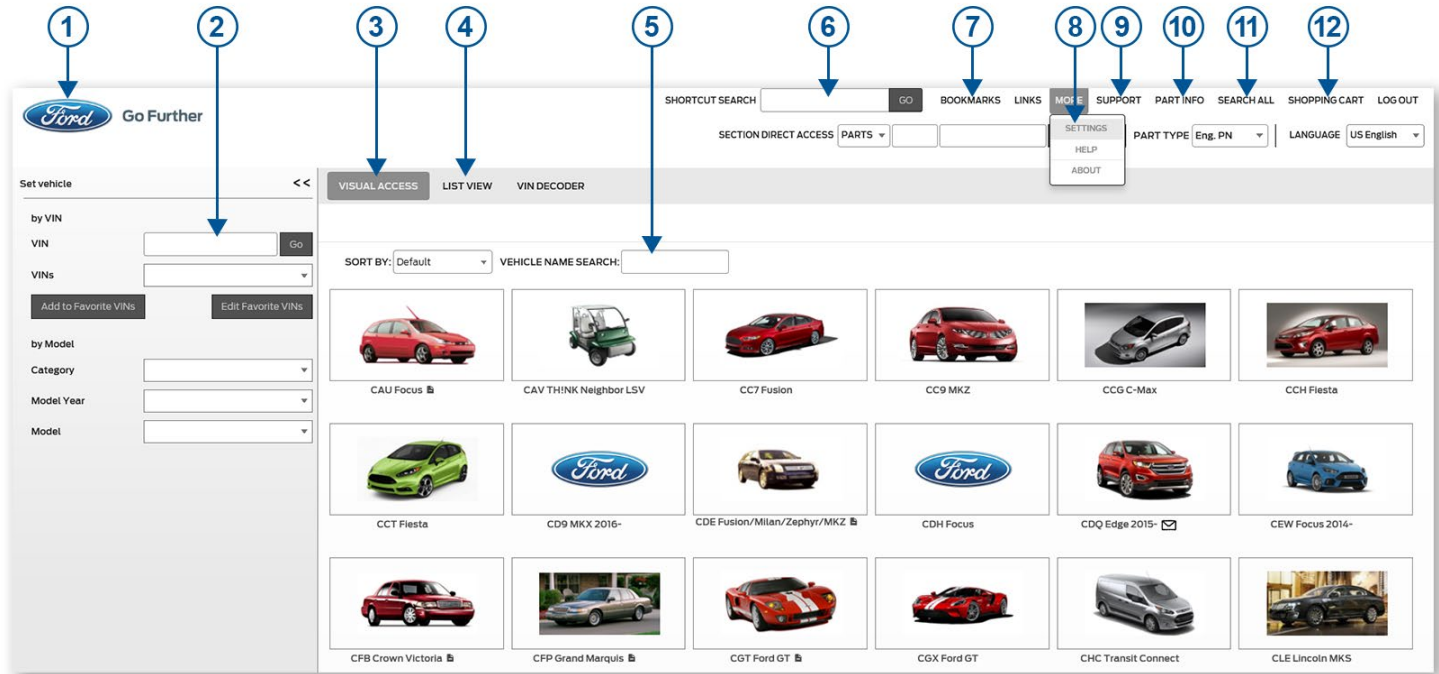


# FordEcat

Quick Start Guide



# FordEcat: Key Features



<p><b>1. Home:</b> Click the Ford logo on any window to return to the FordEcat Homepage.</p>	<p><b>5. Vehicle Name Search:</b> Type the vehicle name to open its catalog.</p>	<p><b>9. Support:</b> Contact the FordEcat Customer Support team directly through the application.</p>
<p><b>2. VIN Search:</b> Type a VIN and click <b>Go</b> to view the vehicle's catalog.</p>	<p><b>6. Shortcut Search:</b> Quickly search for a part across all catalogs using the predefined format.</p>	<p><b>10. Part Info:</b> Retrieve price information and related parts data--including replacement data--for a part.</p>
<p><b>3. Visual Access Mode:</b> Locate parts by vehicle image and illustration.</p>	<p><b>7. Bookmarks:</b> Save your session and return at a later time.</p>	<p><b>11. Search All:</b> Search for parts without being limited to a vehicle type or configuration.</p>
<p><b>4. List View Mode:</b> Locate parts by model name and part category.</p>	<p><b>8. Settings:</b> Customize your FordEcat workspace.</p>	<p><b>12. Shopping Cart:</b> View, edit, or print your shopping lists.</p>

FordEcat is more than just a parts catalog! Connect FordEcat to your Dealer Management System, create custom Shopping Lists, and integrate with HVBOM, D2DLink, and the PTS Workshop Manuals.

To learn more about the features and functionality of FordEcat, visit the *Support Center*--located under **More>Help** on any FordEcat window.

For additional assistance, please contact your FordEcat Customer Support Team:

- **Phone:** 888-776-5792, Option 2, Option 1
- **Email:** EcatHelp@Ford.com

# Login

*To log into the online version of FordEcat:*

1. Access the FordEcat application via internet browser (Internet Explorer, Google Chrome, Mozilla Firefox, Apple Safari) from FMCDealer.
2. Click **Login**. FordEcat will display.



The screenshot shows a login window titled "WELCOME". It contains three input fields: "User Name" with the text "FordEcatUser", "Market" with a dropdown menu showing "United States", and "Language" with a dropdown menu showing "US English". Below these fields is a "Login" button.

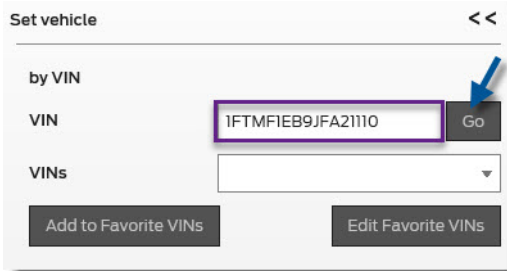
*To log into the installed (DVD) version of FordEcat:*

1. From the Windows Start (🌐) menu, click **All Programs > FordEcat > FordEcat**.
2. Type the **User Name** provided by your administrator in the field provided (if blank). (This is case sensitive.)
3. Type your **Password** in the provided field. (This is case sensitive.)
4. Click **Login**. The FordEcat application will display.

# Step 1 - Vehicle Identification

To identify a vehicle using the VIN:

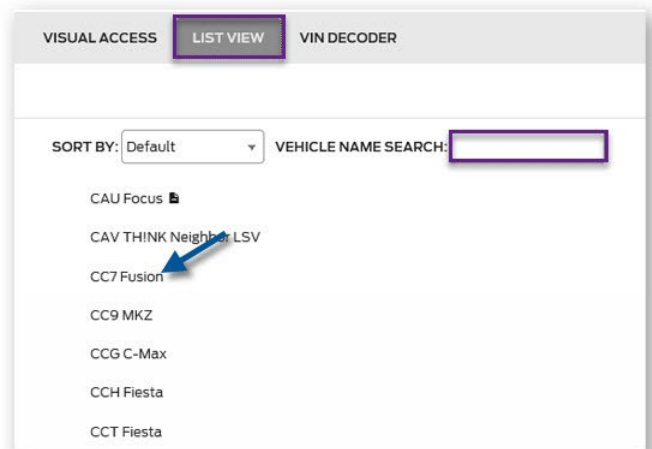
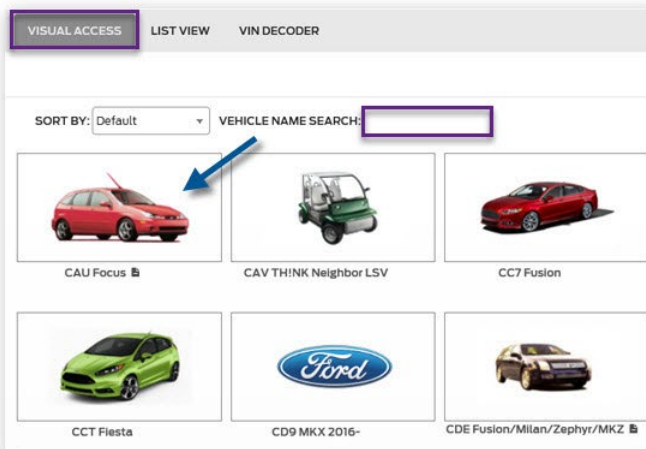
1. Type the full or short (last 8 digits) **VIN** in the provided field. **Note:** Your previous 10 VINs searched as well as any VIN saved as a favorite can be retrieved from the **VINs** drop-down.



2. Click **Go**.

To use the manual vehicle selector:

1. Click on a vehicle graphic (**Visual Access**) or a model name (**List View**). Vehicle Name Search. **Tip:** Use the **Vehicle Name Search** to quickly locate a vehicle model.



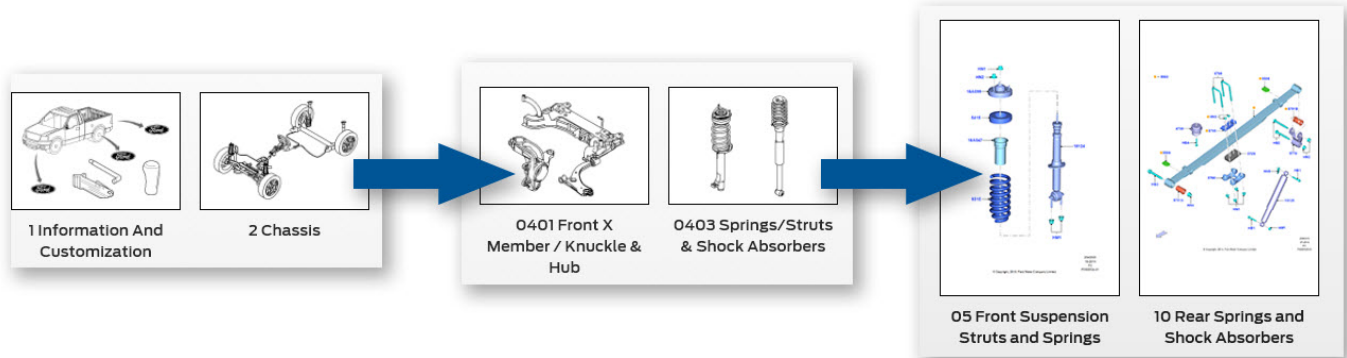
## Step 2 - Parts Identification Options

To locate parts by pictures or illustrations:

1. Click on **Visual Access** (view by illustration) or **Direct Visual Access** (view by picture).



2. Locate the part(s) by clicking the appropriate selection to move to the next level.

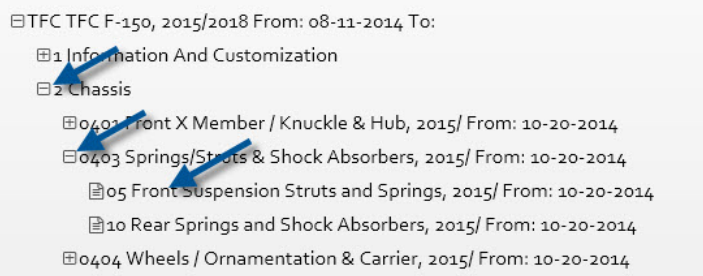


To locate parts by content:

1. Click **Assembly Tree**.

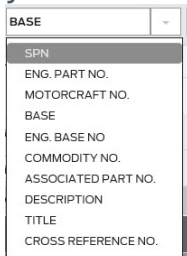


2. Locate the part(s) by clicking the appropriate selection to move to the next level.



To locate parts using Search:

1. Select your search criteria from the drop-down. **Tip:** Select a category before starting your search to improve your results.



2. In the "Search for" box, type the corresponding name/number.

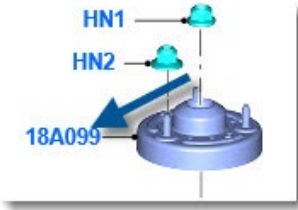


3. Click **Go**. The Search Results window will display, allowing you add the parts to your shopping list or locate via D2DLink.

## Step 3 - Parts Selection

To select parts:

1. From the part illustration, click the callout number. The matching part will be highlighted in the parts list.



-or-

From the parts list, click the **+** of the callout to show the SPN.




CALLOUT/ENG.PN	DESCRIPTION/APPLICATION INFORMATION	MODEL YEAR	QTY
<input type="checkbox"/> <b>18444</b>	Shock Absorber Assy		
<input type="checkbox"/> JL34-11105-DB	RH/LH • From: 07-17-2017 122.44/3110MM Wheelbase, LHD 4WD (Part Time Drive), With Base Payload Package, H/D Dual Front Shock Absorbers	2018 /	2

2. The **Detailed Part Card** will display below, allowing you to review the retail price, the dealer cost, and other part information.

Detailed Part Card of: Stud - Wheel

SPN:	<u>BCPZ-1110-A</u>	PRICE	
ENG. PN:	BCPA-1110-BA	TYPE:	RETAIL PRICE ▾
UOI:	1	PRICE:	17.55
MOTORCRAFT:		CORE:	
QTY:	10.00		

## Supersession Symbols

-  A single part replaces the older one/more general reference to a supersession.
-  A part is replaced with several parts.
-  Depending on the vehicle, a part is replaced with several parts. (Please pay attention to application information!)



## Step 4 - Shopping List

To add parts to a Shopping List:

1. Check the box next to the part number(s) that you want to include.



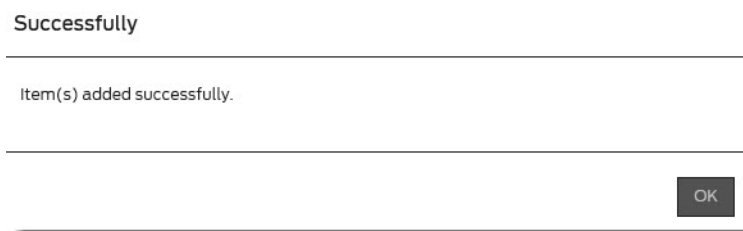
2. If adding to an existing Shopping List, select it from the drop-down.



3. Click **Add to Shopping List**.

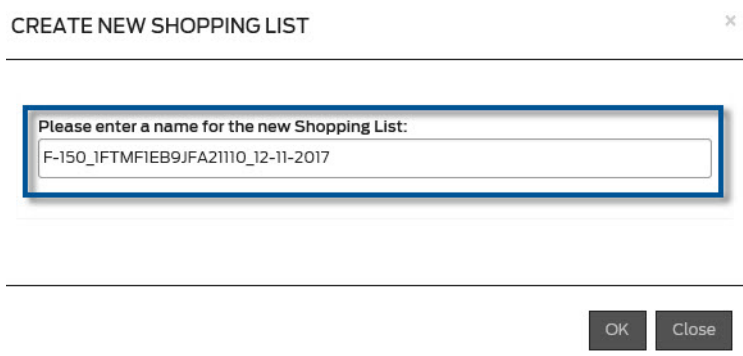


4. If adding parts to an existing list, the confirmation window will display.



-or-

If creating a new shopping list, type a name for the new list and then click **OK**.



5. The part(s) will be identified with a shopping cart symbol (🛒) in the References column.
6. To view your Shopping List, send parts to your DMS, or locate via D2DLink, click **Shopping Cart** on the FordEcat menu bar.

BOOKMARKS LINKS MORE SUPPORT PART INFO SEARCH ALL **SHOPPING CART** LOG OUT