

What will PartsBrokerDirect Handle?

PartsBrokerDirect will handle everything from quotes to tracking and everything in between.

Why is PartsBrokerDirect getting into shipping?

We realized that dealers moving inventory were spending a lot of time on shipping. We were able to negotiate discounted shipping rates that we can pass on to our customers.

Is there an additional charge for PBD to handle my shipping?

No. You only pay for what you ship. Your discounted shipping fees will be direct billed to your parts statement.

How long does it take?

Your broker can give you a quote almost instantly when you are completing your offer. Once you get the quote you decide on shipping with us or using another shipping partner.

How do I get the Bill of Lading and label?

Your broker will create your bill of lading and shipping label while you are on the phone and email it to you. All you need to do is print the documents and attach the label.

Will I be able to track my shipments?

Yes. You can track your truck anytime with the tracking number provided on the label.

Is there same day pick-up?

Yes. There is same day pick-up before 3:00pm.

What freight company will pick-up my shipment?

Our partner works with a number of national and local companies. The carrier will be based on the distance and weight of the shipment.

How do I schedule a pick-up time?

Your broker will schedule the time for you. This is included in our scheduling process.

Who do I call with questions?

Call OEC at 888-776-5792 x4 or your broker directly.