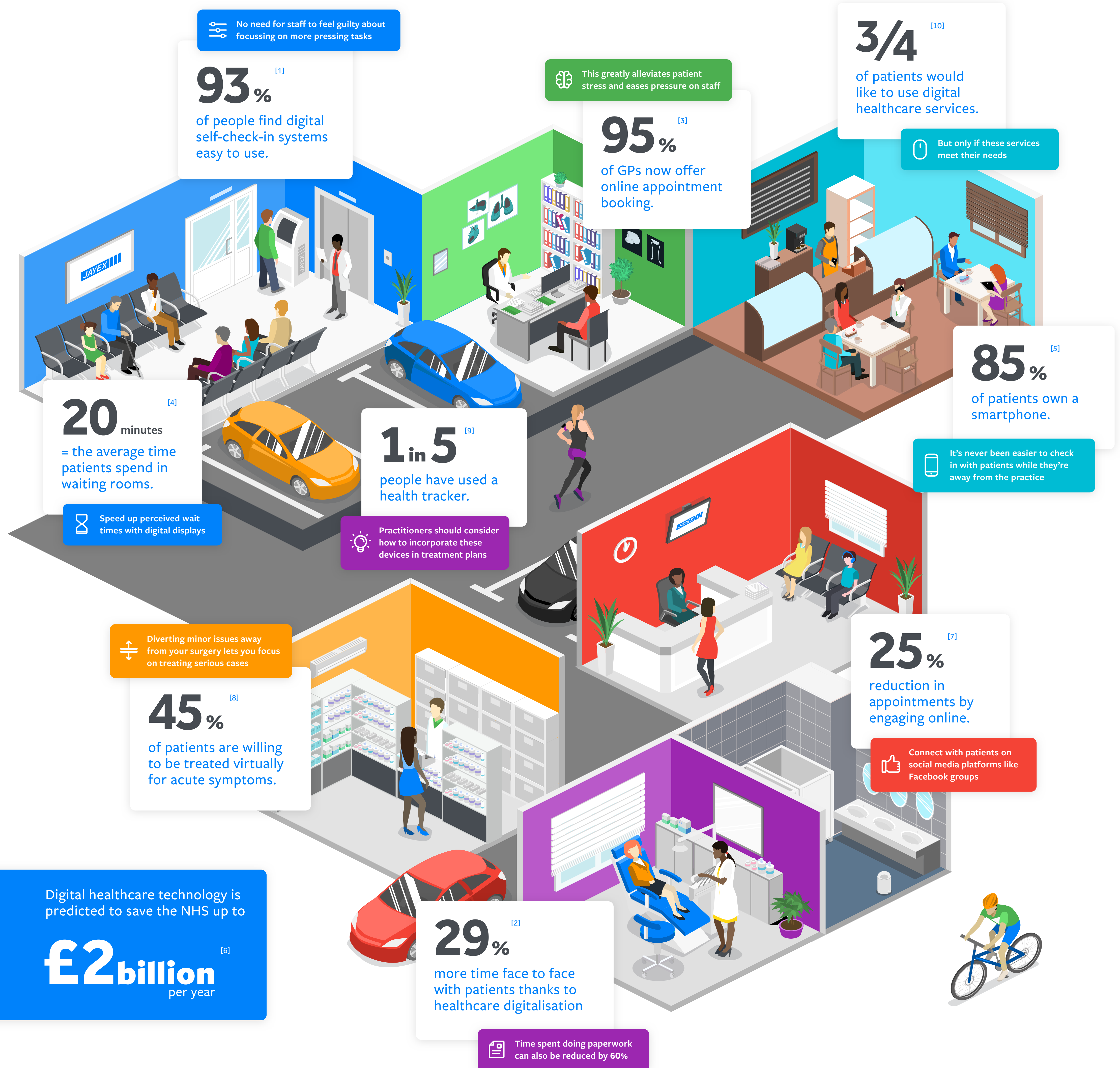


What Digitalisation Means for Patient Experience

Most of the public are now comfortable using technology to make their lives easier, and with McKinsey stating that ‘the time has come for healthcare systems, payors, and providers to go “all in” on their digital strategies’, let’s explore how digital tech can improve the patient experience.



Sources

- [1] https://www.jayex.com/hubfs/Files_By_Blend/Case%20Studies/PDF%20Downloads%20Case%20study%20Gloucestershire%20Hospitals.pdf?hsLang=en-au
 [2] <https://www2.deloitte.com/content/dam/Deloitte/uk/Documents/life-sciences-health-care/deloitte-uk-connected-health.pdf>
 [3] <https://www.england.nhs.uk/five-year-forward-view/next-steps-on-the-nhs-five-year-forward-view/harnessing-technology-and-innovation/>
 [4] <https://www.softwareadvice.com/resources/how-to-treat-patient-wait-time-woes/>
 [5] <https://www.bma.org.uk/collective-voice/committees/patient-liaison-group/symposium>

- [6] https://www.basw.co.uk/system/files/resources/basw_55937-1_o.pdf
 [7] <https://www.bma.org.uk/collective-voice/committees/patient-liaison-group/symposium>
 [8] <https://www.statista.com/statistics/998989/willingness-to-use-new-digital-health-technologies/>
 [9] <https://www.statista.com/statistics/997069/use-of-health-technologies-england/>
 [10] <https://www.mckinsey.com/industries/healthcare-systems-and-services/our-insights/healthcares-digital-future>