



Southwest Arkansas Electric Cooperative Corporation  
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Gail and our friends at Xybix,

On behalf of everyone at SWREA I would like to say thank you for all of your help and assistance during our dispatch remodeling project. From our initial meeting to go-live-day we couldn't have asked for a better experience.

Gail's on-site assistance made the design and layout of the room simple and easy thanks to her product knowledge and attention to detail. Once the decision was made on the consoles and room placement things were handed over to the planning/design team who had us ready for construction with just a few simple emails. The delivery schedule was flexible and they were even able to accommodate us one week early with delivery. Once the furniture and the Xybix on-site crew arrived we were up and running a day and a half later. Great job Xybix!

I can't say enough good things about Xybix and Gail Gerlesits and I would highly recommend this company to anyone shopping for dispatch furniture. You would be hard pressed to find a better company and group of people to partner with. Once again great job Gail and the Xybix team!

Sincerely,

Jeff Douglas  
Manager Information Technology and Communications  
Southwest Arkansas Electric Cooperative