

November 20, 2018

Department of Police  
P.O. Box 15225  
Chesapeake, Virginia 23328

Ms. Kathleen Utley  
Director of Marketing  
Xybix Systems, Inc.  
8207 South Park Circle  
Littleton, CO 50120


Dear Ms. Utley:

In April of 2018, the Chesapeake Police Department moved its 9-1-1 Emergency Communications Center to the top floor of a brand new 51,000 square foot Public Safety Operations Center. After diligent market research, our City contracted with Xybix Systems to design, build, and install custom communications consoles and office furniture for our new center. Xybix worked collaboratively with our staff for several years as the project evolved.

Ms. Maria Teruel of Xybix worked tirelessly with us every step of the way. Maria was always available, attentive to our needs, and flexible with design changes. The final product resulted in a beautiful 9-1-1 center with state-of-the-art workspaces and surfaces, and our devoted Public Safety Telecommunicators are most pleased. Visitors arrive on a regular basis to tour the facility and marvel at the high quality and many features of our Xybix consoles.

It was a pleasure working with Maria and the Xybix team and, though the project has concluded, they frequently contact our staff to ensure our continued satisfaction and ongoing needs are met. Please accept my thanks for delivering an excellent product with matching customer service.

Sincerely,



Kelvin L. Wright  
Chief of Police

KLW/rjh