

May 20, 2019

Dear Xybix Team,

I start by addressing the whole team at Xybix because from start to finish of my project I had multiple members of your organization involved to complete my project seamlessly.

As this being our second installation of Xybix furniture we truly appreciate the quality of the furniture and the top notch customer service we always receive. The dispatchers have commented on how professional, clean, ergonomic and above all how user friendly the new workstations are.

A special appreciation goes to the installation team. On the initial tour of the new building, it was implied there would be access to the elevator to get all the equipment to the second level. Unfortunately for the week of install that was not the case, however, the team came prepared with extra people and took time and care of the workstations getting all the pieces to the second floor for an on time completion.

In my opinion, Xybix is the industry leader for emergency communications furniture. Your team not only has the knowledge for design, building, and installing, you have the experience to help any customer. We as an organization are proud to show off our Xybix workstations and would highly recommend the Xybix product to other emergency communication centers.

Sincerely,

Carrie Parman, CMCP  
Dispatch Manager