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Gail and the Xybix Team,

On behalf of Casino Rama Resort's Surveillance Team, I would like to extend our appreciation to Gail and all those involved at Xybix for the extremely successful deployment of height adjustable workstations in our Surveillance Room.

From her initial visit onsite, Gail took the time to understand customer needs and desires prior to mapping out a solution that would prove to be a game changer in our department. The customer service received throughout every step of the way through to project completion was first rate. This helped ensure that the install was carried out without a hitch and we were able to seamlessly transition to our new workstations in a short span of time. Customer service doesn't just end upon project completion as was evident with follow-up phone calls from Gail to ensure we were content with their product and to address any issues we might be having.

We have been using the consoles for several weeks now and there have been nothing but rave reviews from the users. The build quality is exceptional and the vastly improved ergonomics at our workstations along with features such as climate control have been a huge hit! After viewing several products from other manufacturers I was unable to find a comparable console that could match the features and quality of Xybix dispatch furniture.

It is without hesitation that I would recommend Xybix for anyone's dispatch furniture needs. The quality of the product coupled with exemplary customer service is second to none.

Best Regards,

John D'Agnillo  
Director of Surveillance  
Casino Rama Resort