



AWARDED #1 IN
PATIENT OUTREACH

Medical offices are using the Relatient platform to manage and support patients and the community.

The fastest way to educate and inform patients and staff is using automated tools at your fingertips. Relatient is flexible to create patient and staff communication or unexpected patient care needs and office updates like the novel coronavirus/COVID-19. We want to offer our insights and outreach advice. Learn more at relatient.net.

Use tools for effective patient communication.

Providers and staff using Relatient have the tools to communicate in the best ways for patients: text, voice, and email to quickly address health topics and make a difference in managing patient care and improving your practice efficiency:



BROADCAST MESSAGING On demand messaging via text and email is an easy way to push out the important announcements and alerts regarding care, schedules, and office news.



MESSENGER CHAT Quickly reach out to patients individually, 1-to-1 and handle their need for more conversations via mobile messaging.



SECURE MESSAGING Staff and clinicians can initiate 2-way conversations with patients related to health concerns and treatments. HIPAA and security protection available for detailed conversations.




Want to learn more?

A Relatient Specialist is available to help answer questions from staff or providers concerning communication options:

www2.relatient.net/demo-appointment-reminders/

Reach patients in different ways, quickly.

Relatient offers you suggested messages for various topics that need your proactive outreach or are time-sensitive like updates on the coronavirus. To learn more about Broadcast/Demand Messaging, Messenger Chat, and Secure Messaging, visit our site www.relatient.net to learn more. Sample messages for COVID-19:

 TEXT SAMPLE	 EMAIL SAMPLE	 VOICE SAMPLE
<p><i>"If you have traveled to Asia, Italy, or Iran internationally within the last 2-3 weeks, and have symptoms of coronavirus, please contact our office at XXX-XXX-XXXX."</i></p> <p>OR</p> <p><i>"If you have traveled and visited areas of the United States with numerous cases of COVID-19, including the West and East coasts, you should be aware of cases that have emerged after domestic travel."</i></p>	<p>IMPORTANT: Coronavirus Update</p> <p>Steps to Protect Yourself:</p> <ul style="list-style-type: none">-Wash your hands often.-Avoid touching your face.-Avoid close contact with people who are sick.-Stay home when you are sick.-Cover your cough or sneeze with a tissue.-Clean and disinfect frequently touched objects and surfaces.	<p><i>"Physicians Group is reaching out to our patients about the coronavirus. If you have a cold or flu-like illness, please call us prior to your scheduled appointment. Visit our website physiciansgroup.com for more information. Press # to listen to this message again. Thank you."</i></p>

Visit our website to learn more, www.relatient.net.

Relatient offers helpful information on patient engagement and how to stay connected to the community. Our customers can share their experience as references:

"I love the ease of use and the Demand Messaging has been a life saver for cancelling clinics and even notifying employees of instructions for clinic closure etc."

Sheila T., Relatient Customer

"What I like most are the support employees. They are always very quick to respond and very helpful."

Bonnie C., Relatient Customer

Schedule a Conversation?

Contact us at Relatient.net or call us at (866) 473-8160.



RELATIENT

320 Liberty Pike, Suite 115
Franklin Tennessee 37064
866-473-8160
Relatient.net