



ONLINE ORDERING TERMS & CONDITIONS

GUEST ATTENDANCE: Puff 'n Stuff Catering, LLC is not responsible for the number of guests in attendance at the subject event. The determination of the number of guests to invite or to prepare for is the sole responsibility of the customer.

INCREASES: Based on availability and our ability to react, increases may be accepted up to 18 hours prior to the event and may result in additional cost. Any requests for changes to the details of this document require the written consent of Puff 'n Stuff Catering, LLC.

PAYMENTS: Payment is due at the time of order.

DELIVERY: Puff 'n Stuff Catering delivers within a 15 mile radius from each of our commissaries, Monday - Saturday, 7:00am - 5:00pm. All deliveries will have a 30 minute delivery window. We recommend scheduling your delivery 30 minutes prior to the time you plan to serve. The minimum food and beverage delivery order is \$300, not including delivery charge and applicable sales tax. Deliveries are designed as Self-Service and include all necessary disposable serving equipment. Contact us for deliveries outside of 15 miles.

PICK UPS: Pick ups are available Monday - Saturday between 9:00am - 5:00pm.

FOOD SAFETY AND ALLERGENS: Puff 'n Stuff Catering, LLC assumes no responsibility for leftover food items taken by the client or the client's guests. Discard any leftovers that remain at room temperature for more than 2 hours. Many of our products contain or may come into contact with common allergens, including wheat, peanuts, soy, tree nuts, milk, eggs, and shellfish. Puff 'n Stuff Catering is not responsible for any allergic reaction (or any subsequent treatment from said reaction) a guest may experience due to consuming our food.

RENTALS: Rentals, including tables, chairs, linen, china and glassware are available as a Full Service Event, (not as a Delivery option). Contact a Special Event Planner for events requiring rental items.

FULL SERVICE EVENTS: Online ordering is available for non-Full Services events only. If your event requires more than our standard delivery options, please contact our Special Event Planning team.

TAXES: Local and state sales tax is applied to all online orders.

CUSTOMER CANCELLATION: Cancellations of this contract within 18 hours of the event, for any reason, will result in the forfeiture of 100% of all payments applied to said event. Cancellations beyond 18 hours, are eligible for a credit towards a future online order in the amount of the payment made. This credit will be provided through a discount code at the time of cancellation. The credit will be valid for 6 months from the date of cancellation. All cancellations must be submitted to Puff 'n Stuff Catering, LLC in writing to togo@puffnstuff.com.

The contract is agreed – by completing and submitting an electronic order, you are making an offer to purchase products, which, if accepted by Puff 'n Stuff Catering, LLC will result in a binding contract. A confirmation email from Puff 'n Stuff Catering, LLC and ZupplerWorks confirms that the contract is formed.