Network Engineer

About Us
Harbor Networks is a Northeast-based communications systems integrator and managed services provider. We offer business consultation and design, implementation, and ongoing support services for our clients requiring managed voice and data communication solutions. We partner with resellers and solutions providers worldwide and have established a footprint both nationally and internationally, with customers in 43 states and 15 countries. Our Service Operations Center provides management services from a central facility in Framingham, Mass. Our growth has been achieved through client and employee loyalty.

Mission Statement
Our mission is to forge long-term business partnerships with our customers by providing excellent, leading edge, custom-tailored data and voice solutions and services.

Position: Network Engineer
The Network Engineering Role is responsible to assist with the sales, delivery, and support of our data networking product solutions. These include wireless and wired networking, firewalls, and SD-WAN offerings. It is expected there will be specializing within our team to achieve appropriate knowledge levels to be delivered to our clients. Our engineers should have industry understanding as well as specialized expertise for specific data solutions.

Education/ skillset requirements:
- College level degree/ certifications

Preferred Experience:
- Multiple years IT networking experience
- Understanding of VoIP technologies and how they function within a network
- Proven knowledge of switching/routing/security
- Designing, install and supporting of IT solutions including:
    - Networking and Network Security
    - Switching and Routing
    - Wireless networking
    - SD-WAN
    - Microsoft Windows Servers operating system install, support and configuration
    - Microsoft Windows desktop operating systems
    - Virtual Environments (VMWare, Microsoft Hyper-V)

Job Responsibilities:
- Work as a member of our growing Data Services group
- Troubleshooting and support of:
    - Ethernet switching and routing
    - Layer 3 devices and SD-WAN for multi-site deployments and WAN configurations
    - Firewalls and VPN deployments
    - VoIP converged networks
    - Windows Server products & Virtual environments, as they relate to servers we provide
- Provide IT support for internal Harbor Networks equipment and users
- Leveraging network assessment and troubleshooting tools to identify issues
- Collaborate on projects and operation procedures
- Creating Visio network drawings and all documenting all network related information.

Additional Considerations:
- Technical certifications
- ITIL certifications

Compensation and Benefits
- This position includes salary, potential bonus, and a benefits package including Medical, Dental, Long Term Disability and 401K.

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