

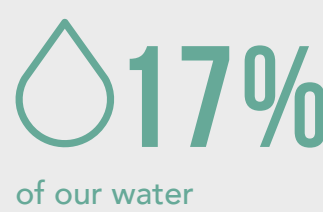
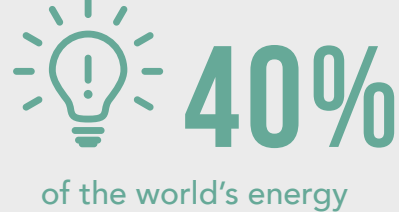
Polyflor SA:

Our journey through Triple Bottom Line sustainability

What is TBL?

TBL is a business model developed to encourage **environmental and social responsibility** together with sustainability among businesses worldwide; **minimising impact on the planet** whilst still **considering the people in the company and surrounding community** as well as required **profitability**. The corporations who adopt these standards are known as **TBL companies**. TBL is an important tool for supporting sustainability goals and is of particular significance in the construction industry because buildings impact greatly on the environment.

Buildings of the world consume:



Our journey: Polyflor SA's planet, people and profit timeline

1992 Polyflor SA reopens after a 20-year absence from the SA market

Once established in the market, we turn our attention to planet, people and profit matters and:

1997 no longer ship from the UK by order, but only when containers are full

FULL

1999 initiate on- and off-site installation training: effective, efficient and sustainable installation skills

1998 ensure that PUR becomes available in SA: much lower maintenance costs and reduced chemical and water use

2002 move to an environmentally-friendly building in Sebenza, Johannesburg: water-storage tanks installed and all glass, paper and plastic recycled, as well as Polystyrene packaging (building insulation) and packaging pallets (shelving)

SAVE

2005 start working with Nilfisk to train clients in maintenance procedures and cleaning products which reduce environmental impact

2010 become involved with the South African Vinyls Association (SAVA) from inception and join the **SAVA Product Stewardship Programme Commitment**

2009/2010 provide flooring for the local police station and, with the **Carte Blanche Making A Difference (MAD) Trust**, for the Kimberley BPH Billiton Paediatric Intensive-Care Ward, Chris Hani Baragwanath Neonatal Operating Theatre and the Paediatric ICU and High-Care Wards at Charlotte Maxeke Academic Hospital

2011 work with the Carte Blanche MAD Trust to provide flooring for the King Edward VIII Paediatric Centre of Excellence

2012 ensure that loose-lay tiles become available in SA: no adhesive required and fully recyclable and reusable

2014 provide flooring for the local scout hall

work with the Carte Blanche MAD Trust to provide flooring and wall protection for the Paediatric Theatre upgrade at Frere Hospital

sponsor guide-dog housing and training

join **FITA** to further flooring fitters' training and development

2015 develop a vegetable garden for Polyflor staff

work with the Carte Blanche MAD Trust to provide flooring for the Infant High-Care Unit at Sebokeng Hospital

2016 introduce a first-of-its-kind recycling process for off-cuts and wastage on site

begin migration of local transport companies to Scania trucks: improved fuel efficiency and much lower emissions, reducing carbon footprint

2017 work with **Surgeons for Little Lives** to provide flooring for the Chris Hani Baragwanath Paediatric Surgical Admissions, Out-Patients and Sleep-Over Units

work with the Carte Blanche MAD Trust to provide flooring and wall protection for the Tygerberg Hospital Paediatric Theatres

provide flooring for the **South African Breastmilk Reserve** and the Nelspruit SPCA Operating Theatre

introduce money-management courses for warehouse staff

receive the SAVA 'Award for innovation in PVC recycling'