

WARRANTY / REPAIR FORM

Nouveau Contour USA
111 N. Orange Avenue, Suite 775
Orlando, FL 32801

Attn: Repairs
Phone: 321-332-6975
Toll Free: 877-628-7201

**PLEASE ALLOW 30 BUSINESS DAYS FOR REPAIR ONCE WE RECEIVE YOUR HANDPIECE/DEVICE.
COMPLETE THIS FORM IN ITS ENTIRETY FOR EACH INDIVIDUAL REPAIR**

Client Name:	Email & Phone:
Purchased From:	Ship To Address:
WARRANTY: _____ Yes _____ No	Original Purchase Date:

My device is under warranty for this repair (Handpiece 2 years / Console 3 years)	
I am NOT under warranty for this repair. \$350.00 will be charged to the credit card on file upon receipt of repaired handpiece/device	
HANDPIECE TYPE (<i>Intelligent, IQ, Simplicity, Digital 1000, Digital 700, Pro DT HP</i>)	
Handpiece Serial # (<i>located on top of the handpiece</i>)	
Description of Problem:	
* Motor - Handpiece does not operate continuously or is noisy	
* Cable cord - cable plugs may be broken	
* Missing parts - should be replaced	
* Needle - attachment is not working properly	
* Handpiece – dropped, banged, knocked, etc. (see Warranty information Section 5., subsection d.)	
BASE UNIT/CONSOLE	
Base Unit/Console Serial Number: (<i>located on back or bottom of unit</i>)	
Description of Problem:	
*Front face cover is defective and needs to be replaced	
*LCD light is not working properly	
*Base Unit/Console is damaged	
*Connection sockets for Handpiece/Foot Pedal/AC Cord not working correctly (<i>please circle which item</i>)	
Power Cord	
Foot Pedal	
Other	

****Technician Notes:**

DATE RCVD:	DATE REPAIRED:	REPAIRED BY: