DP Solutions
Problem Solved.

MANAGED IT SERVICES
non-profit organization

CHALLENGE

With aging and worn out hardware, slow servers, and inconsistent IT support, this Baltimore-based non-profit organization was in need of DP Solutions' assistance. They were concerned about the security of their data and wanted to incorporate reliable servers, network protection and disaster recovery into their IT infrastructure.

SOLUTION

The organization employed DP Solutions' Managed Network Services to address and resolve their IT difficulties. DP Solutions developed a custom-tailored hosted server environment that delivered data security, reliability, and scalability to meet the organization's ever-growing information technology needs. To prepare for this new solution, the client opted for a hosted server solution in the DP Solutions virtual Data Center. This allowed them to enjoy a climate controlled environment and protect their data from hardware, internet, and power failures. In addition to receiving automatic software/hardware upgrades, the organization also gained a 24x7 IT support team. This gives them the comfort of knowing that a team of IT professionals is readily available to help with not only the initial set-up of their solution, but also to continuously support them.

TECHNICALLY SPEAKING

When DP Solutions migrated the organization to the DP Solutions Virtual Environment, they were provided with a cutting-edge, multi-user aware Citrix server. This machine provides each person who accesses the server and database with their own session, which allows for optimal performance. DP Solutions' data center is powered by an APC Symmetra UPS and is backed up by a diesel generator. To increase data security, communication redundancy is employed with multiple providers and SONET Technology, as well as a Domain Name System (DNS) reinforced by two redundant servers running BIND. A Leibert cooling system is also utilized to provide climate control for the servers.

LEARN MORE

For reference information or to learn more about this client and the managed IT services solution provided contact your sales representative at 800.679.4377 or email sales@dpsolutions.com.

> ❯ **Contact your sales representative for more information.**

RESULTS:

With DP Solutions' Managed Network Services, the client enjoys 24x7 IT support, is able to retrieve their data at a near 100% up-time, and can access their data remotely. Whether at work in Baltimore or away in another state, the organization's staff can safely and quickly access their server and database with the assurance of knowing they are using state-of-the-art reliable and secure technology. With the proper technology solutions in place, the organization can easily expand their business and focus on achieving their mission.