

## HELPING YOU WHEN IT MATTERS MOST.



Helping Independent Eye Care Professionals recover from the COVID - 19 impact on their business.

In response to the COVID-19 effect on our valued business partners, Hoya has made some adjustments to payment and credit processes. Here are a few ways that Hoya Vision Care Canada is making it easier for you during this difficult and unprecedented time.

- ✓ **Hoya Vision Care Canada laboratories remain open to serve you**
- ✓ **Customer Care and Sales Representatives are available to assist you**
- ✓ **General payment terms have been extended**
- ✓ **Warranty & Re-do cutoff dates have been extended**
- ✓ **Target-based incentive programs will continue without meeting essential requirements**
- ✓ **Payment terms are available for ANY account needing assistance**
- ✓ **Accounts who are setup with automatic monthly credit card payments will be notified prior to processing to ensure account stability**
- ✓ **Amendments to current programs have been implemented to allow customers to realize benefits that would otherwise be 'lost'**
- ✓ **Hoya Vision Care Canada is offering FREE educational webinars**

For more information regarding the programs available to you, please contact the Customer Care team at 1-888-258-4692.

Hoya Vision Care Canada

The HOYA logo, consisting of the word "HOYA" in a white, bold, sans-serif font, centered within a blue square background.