

This program contains 1.5 EDI Professionalism Hours.

Effective Communication with the Hearing Loss Client

AGENDA

7:30-8:00 am	Registration
8:00-8:10 am	Who are the people with a hearing loss? An exploration of the differences between Deaf, late deafened and hard of hearing individuals. Within the justice system: clients, accused, witnesses, jurors, lawyers, paralegals, legal staff. 10% of the Canadian population suffers from a hearing loss.
8:10-8:25 am	Using the right tools for specific hearing loss clients Sign language? Notetaking? Realtime captioning? Live or over the internet? Lipreading? French or English?
8:25-8:45 am	Demonstration of realtime captioning with interactive mock discovery How do you effectively use realtime captioning with clients, including all aspects of communication
8:45-9:00 am	Discussion of real life examples of access in the courtroom Various scenarios for accessibility will be described, drawing from real life experiences of Neesons captioners.
9:00-9:15 am	Accessibility for Ontarians with Disabilities Act What are the duties to accommodate under the AODA?
9:15-9:30 am	Q&A session on how to provide accessibility