



Your productivity experts.



Maintenance Leadership and Supervision

Developing Reliability-Centered Leadership

productivity + availability = higher profitability

Three-Day Best Practices in Leadership and Supervision Seminar to Benefit the Following Industries:

- Aerospace
- Automotive Manufacturing
- Mining and Earth Moving
- Food and Beverage
- General Manufacturing
- Forest Products
- Municipal Facilities and Utilities
- Transit and Fleet
- Petrochemical
- Pharmaceuticals
- Power Generation
- Process Manufacturing
- Primary Metals
- Pulp and Paper
- Rubber and Plastic
- Textile
- Hospitals/Healthcare Facilities
- Colleges/Universities/Campuses
- Facilities Organizations

Need to improve performance?

Creating a reliability focused culture begins with leadership, empowerment, and generally requires culture transformation.

Our course differs from standard off-the-shelf supervisor and manager training. Our training addresses the unique challenges and opportunities facing maintenance supervisors and managers. Training to optimize maintenance performance is all we do, and we do it best.



Visit www.PeopleandProcesses.com

to register, or call (843) 814-3795.

This program is available as a public or private course.

You should attend if you:

- Need to transform your culture, setting vision and purpose
- Manage, supervise or lead others, especially technical trades professionals
- Are considered a high potential candidate for future opportunities
- Are undergoing or will undergo reliability or other improvement initiatives

Learn how to:

- ✓ Build character
- ✓ Improve personal capabilities
- ✓ Engage and empower
- ✓ Get results
- ✓ Develop interpersonal skills
- ✓ Lead change

100% Guarantee

After one day, if you are dissatisfied with the seminar, you are entitled to a full refund. See the registration page for details.

Three-Day Course Content

This course is specifically designed to provide real-world solutions to challenges maintenance supervisors and managers face every day from a functional role perspective. The course utilizes the Uptime Elements™ Framework from a Maintenance and Reliability Best Practices perspective along with concepts in Leadership and Supervision to provide a holistic blended approach. Rather than using generic situational leadership examples, the course integrates the Leadership and Supervision attributes typically required when an organization or its personnel are attempting transformational change to a proactive, reliability-centered culture.

Build Character

- Honesty and Integrity

Personal Capabilities

- Problem solving and decision making
- Innovation
- Developing self and others
- Exhibits technical and professional expertise

Gets Results

- Managing and measuring work
- Focuses on results
- Takes initiative

Interpersonal Skills

- Communicates powerfully and broadly
- Inspires and motivates others
- Builds relationships
- Develops others
- Collaborates and fosters teamwork

Leading Change

- Develops strategic perspective
- Champions change

Maintenance Leadership and Supervision Course blends the context of leadership and supervision **into situations specific** solutions to Maintenance and Reliability

TAKE IT ONSITE



www.PeopleandProcesses.com

Foundation

- Aligning the organization
- Mission, vision, core values
- Communication

Work Execution

- Developing the plan
- Dealing with ambiguity
- Proactive over reactive
- Peer relationships/ partnerships

Gets Results

- Metrics, leading and lagging
- Work processes
- Roles and responsibilities

Developing others

- Knowledge of and able to ...
- Training approaches

Leading Change

- Defect elimination
- Prioritization
- PM optimization

Expect More:

Your registration fee includes comprehensive course materials for all three days with valuable content developed specifically for this three-day course along with additional course handouts and exercises. You will learn from an instructor with a real-world background that is coupled with extensive training and coaching experience to help ensure your success. In addition, you will earn 2.1 CEUs (Continuing Education Units) from the University of North Florida on your successful completion of the course. The CEU is the nationally recognized standard unit of credit earned from participating in qualified programs, including this one, in a non-credit environment.



UNF | Division of Continuing Education

Maintenance Leadership and Supervision



\$1,795
per person

This three-day, best practices course is proven to help improve performance and reduce costs. In very little time, this seminar can pay for itself.
One low fee for all three days – materials included.

Register Now

Please duplicate this form for multiple registrations.

For upcoming course dates and locations, call (843) 814-3795 or visit <http://shop.peopleandprocesses.com/collections/maintenance-leadership-and-supervision>

Yes, I would like to attend

Maintenance Leadership and Supervision on _____

Name #1 _____

Title _____ Phone _____

Email _____

Name #2 _____

Title _____ Phone _____

Email _____

Organization _____

Address _____

City _____ State _____ Zip _____

Province _____ Country _____

Phone _____ Fax _____

Approving Manager _____

Title _____

Method of Payment

- Payment Enclosed This confirms my phone/fax registration
 P.O. Enclosed Check enclosed
 Will register online with credit card

Our Guarantee

We guarantee overall quality with a 100% money-back guarantee on the course fee. If you're not totally satisfied for any reason, simply withdraw before the second day of any class. Notify the instructor and return all course materials and you will receive a 100% refund of the course fee.



Internet

<http://shop.peopleandprocesses.com/collections/maintenance-leadership-and-supervision>



Email

info@PeopleandProcesses.com



Fax your registration

request to (866) 637-9437



Call Tammi Pickett at

(843) 814-3795



Mail your registration to

People and Processes, Inc.

P.O. Box 460

Yulee, FL 32041-0460

Confirmation of Course Attendance

We will contact you via phone or email to confirm the receipt of your registration materials. If we have not confirmed receipt of your registration within a timely fashion, please contact Tammi Pickett at (843) 814-3795 to make sure we have received it. We do our best but please do not assume that fax, email, or postal mail deliveries as examples are flawless.

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Continuing Education Credits (CEUs)

Once you have successfully completed this course, you will be rewarded 2.1 CEUs from the University of Tennessee Reliability and Maintainability Center.

Cancellations/Refunds

Please view our policy online at <http://edu.peopleandprocesses.com/cancellation-policy/>



Your productivity experts.

People and Processes is a consulting services and education firm. We measure our success by our client's results. Our passion for achieving results drives our firm. At first look, top-level firms such as ours may seem similar. The resumes, presentations, and fees don't seem to be very different.

They can be very different to work with. Since we measure our success on your results, we believe in partnerships with our clients. We are comfortable recommending actions that may not be popular with management. At the same time, we work with your people at all levels to get the job done right. It's about your success.

Other People and Processes Seminars
CMMS Implementation
Operator Basic Care (Autonomous Maintenance)
Maintenance and Reliability Best Practices
Maintenance and Reliability for Managers Four-Part Series
Materials and Storeroom Management
RCM2 Introductory Course - Aladon Network
RCM2 Facilitator Course - Aladon Network
Reliability Leadership and Supervision
Root Cause Analysis
Total Productive Manufacturing (TPM)

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