



Your productivity experts.



Maintenance and Reliability Best Practices

A 3-Day Seminar Proven to Help You Improve Performance and Reduce Costs

Learn How to Establish and Sustain a Proactive Reliability-Centered Culture using our Step-by-Step Model

1. Establishing the Foundation
2. Engaging the People
3. Leading the Change
4. Establishing Key Performance Indicators
5. Developing Processes and Procedures
6. Tools for Proactivity
7. Secure and Sustain for the Future

www.PeopleandProcesses.com

This program is available
as a public or private course.



In your organization, is Maintenance considered "a necessary evil"? Are you tired of fighting the cycle of reactivity where every day is bombarded with unplanned emergencies that create downtime and other losses? Are you new to the Maintenance role and are trying to put together a strategy for improvement?

Attend this course to learn the needed components necessary for a proactive Reliability-Centered culture. Components like roles and responsibilities, real Maintenance Planning and Scheduling, materials management, Maintenance Supervision (not from behind a desk), and much more.

100% money-back guarantee.
We guarantee overall quality with a 100% money-back guarantee on the course fee. See the registration page for details.

Register today!

Call Tammi Pickett at
(843) 814-3795
or register online at

[http://shop.peopleandprocesses.com/
collections/maintenance-and-reliability-
best-practices](http://shop.peopleandprocesses.com/collections/maintenance-and-reliability-best-practices)

An Overview of this Powerful Seminar

The Maintenance and Reliability Best Practices in your organization impact the level of health, safety, environmental, and operational capacity. Do you recognize that upwards of 70% of all failures are self-induced, either from items like poor maintenance practices, operational errors, sales commitments, and so on?

Interestingly, reliability is not just a Maintenance issue. It takes the entire organization to ensure equipment reliability, not just Maintenance. It takes engineering, operations, purchasing, materials management, sales, marketing, and executive leadership to create a proactive reliability-centered culture. Not only is the cost of unreliable equipment high, there is the cost of those Maintenance resources required to do the work, typically the most expensive hourly employees within the organization.

Are you maximizing their value to the organization? Is the organization effectively planning and scheduling their work to maximize their efficiencies? If you want your operation to enjoy the satisfaction of having all entities pulling in the same direction, rather than pointing fingers in the "blame game"; then this intensive 3-day workshop will help you achieve your goal.

Designed to help you optimize the value of your maintenance operation, this interactive program will boost your understanding of maintenance and reliability principles, outline the performance roadmap that you need to drive improvements, and equip you with the tools and knowledge to develop a plan of improvement which you can immediately begin to apply on your return to the workplace.

Who should attend?

This course is based on the practical application of Maintenance and Reliability Best Practices. It defines all of the components for a proactive reliability-centered organization.

This course is intended for:

- Plant Managers and Executive Leadership
- Corporate Management
- Operations Managers and Shift Supervisors
- Maintenance Managers and Supervisors
- Procurement/ Purchasing/Materials Managers
- Engineering Managers

This and other courses are available at your location

- Maintenance and Reliability for Managers (4 part Series)
- Maintenance Planning and Scheduling
- Materials and Storeroom Management
- Total Productive Manufacturing (TPM)
- Operator Basic Care (Autonomous Maintenance)
- Root Cause Analysis
- Reliability Leadership and Supervision
- Other Custom Courses as Requested
- RCM2 Introductory Course - Aladon Network
- RCM2 Facilitator Course - Aladon Network

Take the next step by registering to attend this seminar. The practical knowledge you gain from participating in this seminar will propel you on your journey to building a competitive and cost effective reliability-centered organization.



Program Contents and Outline

Establishing the Foundation

- First, stop the bleeding
- Understand how reliability drives your business
- Tactics of successful organizations
- Leveraging the leadership
- The hidden costs of deferring proactive processes
- Pitfalls to avoid
- Assessment, gap analysis
- Plan of improvement
- Education for all -
It's not simply a maintenance thing!
- The mission and vision
- Developing partnerships and commitment
- Building the Business Case (return on investment)
- Management's view - Show me the money!
- Understanding this is really culture change

Engaging the People

- Managing people is about building relationships
- What's in it for me?
- Creating a strong vibrant workplace
- Supervision and leadership
- Leading vs. Managing
- Roles of the supervisor
- Creating a learning organization
- Training for tomorrow

Leading the Change

- Aligning the organization
- Roles and responsibilities
- Utilizing our resources
- Work management
- Planning and scheduling
- Materials and storeroom management
- Overcome the "Hem" & "Haw"

Establishing Metrics

- We measure what we treasure
- We get what we inspect
- Typical key performance indicators
- Critical metrics for success
- Leading and lagging
- Sources for KPI data
- Costing information

Processes and Procedures

- Mapping the business processes
- Required and supporting workflows
- Loss elimination
- Auditing
- Checklists and SOP's
- Continuous improvement
- Operator basic care
- Lubrication practices
- Who's responsible?

Tools for Proactivity

- The role of the CMMS/EAM/ERP
- Introduction to implementation
- Equipment history
- Intro to reliability-centered maintenance
- Preventive maintenance has a place
- Why condition-based maintenance
- Reliability engineering
- Apprenticeship
- Designing for maintainability
- Commissioning, and validation
- Failure modes effects
- Root cause analysis

Where Does it All Lead?

- Success begins with the foundation
- Lean doesn't work if the processes aren't reliable
- Six Sigma as a breakthrough
- Total Productive Maintenance (TPM)
- Single Minute Exchange of Die
- 5S, not just housekeeping
... and much more

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Why Select Us For Your Training Needs?

We recognize you have choices when it comes to the training. So, why should you choose us above the rest? Here are some critical characteristics that we provide to ensure your success and remove your risks. We welcome you to use this criteria to evaluate other providers. We are confident that you will find that we consistently offer excellent, cost-effective training in convenient locations.

Critical Characteristics of our Effective Training Solutions

- Competency-Based Course Design
- A True Learning Experience
- Courseware Ownership and Control
- Instructors With Extensive Experience
- Multiple, Convenient Training Locations Across the United States
- Small Class Size
- A Cost-Effective, Total Solution
- 100% Money Back Guarantee

Learn more about us at
www.PeopleandProcesses.com

Your Registration Fee Includes:

Comprehensive program materials, a certificate of completion with continuing education credits, refreshment breaks, and networking luncheons. Travel costs, lodging, other meals, and expenses are not included.



www.PeopleandProcesses.com

Maintenance and Reliability Best Practices

Work Management Processes
for Maintenance Seminar



\$1,795
per person

This 3-day, best practices course is proven to help improve performance and reduce costs. In very little time, this seminar can pay for itself.

One low fee for all 3 days – materials included.

Register Now

Please duplicate this form for multiple registrations.

For upcoming course dates and locations, call (843) 814-3795, or visit <http://shop.peopleandprocesses.com/collections/maintenance-and-reliability-best-practices>

Yes, I would like to attend Maintenance and Reliability Best Practices on _____

Name #1 _____

Title _____ Phone _____

Email _____

Name #2 _____

Title _____ Phone _____

Email _____

Organization _____

Address _____

City _____ State _____ Zip _____

Province _____ Country _____

Phone _____ Fax _____

Approving Manager _____

Title _____

Method of Payment


- Payment Enclosed This confirms my phone/fax registration
 P.O. Enclosed Check enclosed
 Will register online with credit card

Our Guarantee

We guarantee overall quality with a **100% money-back guarantee** on the course fee. If you're not totally satisfied for any reason, simply withdraw before the second day of any class. Notify the instructor and return all course materials and you will receive a 100% refund of the course fee.

 Internet
<http://shop.peopleandprocesses.com/collections/maintenance-and-reliability-best-practices>

 Email
info@PeopleandProcesses.com

 Fax your registration request to (866) 637-9437

 Call Tammi Pickett at (843) 814-3795

 Mail your registration to People and Processes, Inc. P.O. Box 460 Yulee, FL 32041-0460

Confirmation of Course Attendance

We will contact you via phone or email to confirm the receipt of your registration materials. If we have not confirmed receipt of your registration within a timely fashion, please contact Tammi Pickett at (843) 814-3795 to make sure we have received it. We do our best but please do not assume that fax, email, or postal mail deliveries as examples are flawless.

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Continuing Education Credits (CEUs)

Once you have successfully completed this course, you will be rewarded 2.1 CEUs from the University of Tennessee Reliability and Maintainability Center.

Cancellations/Refunds

Please view our policy online at <http://edu.peopleandprocesses.com/cancellation-policy/>