



What are the causes of CMMS implementation failures?

If the statistics thrown around are close to correct, there appears to be a high implementation failure rate (up to ninety percent). How is that possible for a tool that has been around for nearly forty years? Simple, you don't know what you don't know. If you understand the causes of failure, you can avoid those causes. Here are some of the main causes of failures:

- ✓ Not understanding or underestimating the scope of the effort:
 - Insufficient level of talent assigned
 - Insufficient labor availability
 - Insufficient budget established
 - Insufficient or unrealistic timeline established

- ✓ Lack of management support:
 - Inadequate or no commitment of labor resources
 - Inadequate capital allocation
 - Inadequate visible support
 - Inadequate or no training commitment

- ✓ Poor or no workflow or processes defined:
 - No plan to integrate the system into day-to-day activities
 - mode
 - System never put in the hands of the true end users

- ✓ Not following the CMMS sequence of events
 - Critical implementation areas not addressed
 - Not understanding system capabilities
 - Lack of site level ownership
 - Lack of on-site system experts

To ensure you avoid failure, develop a plan to implement or re-implement the system. Avoid failure at all costs; mistakes are expensive and time consuming to correct.

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