



IMPACT RIVER REGION

Improving Performance Across Care Transitions

Transportation Resource Packet

May 25, 2016

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 Autauga	Prattville	Charter bus service based in Prattville.	Alabama Buses Unlimited, Inc.	Call for price to your destination.	(334)361-4610 (800)524-9417
Autauga	Autaugaville, Prattville Montgomery	Bus services open to the public for Autauga County residents. Call to arrange services. Wheelchair accessible. Hours of operation: 7:30 a.m. – 4:00 p.m.	Autauga County Rural Transportation	Per trip: Within the City \$2.00 To Montgomery \$5.00 Within the County 2.50 Riders under 16, over 60 and those with disabilities are half price.	(334)361-3782 http://www.autaogaco.org/Default.asp?ID=148
Autauga	Autaugaville Billingsley Prattville	This service transports an average of 75 passengers daily (Mon-Fri from 8am-5pm) and serves senior citizens and individuals with disabilities who live in Autauga & Elmore Counties.	Autauga-Western Elmore ARC	This is a service for their clients only.	(334)365-4054 http://www.thearcofalabama.com/chapters/autauga.html
Autauga		Non-Emergency Transportation for individuals with Medicaid and those without	Dubose Express & Co. PO Box 10053 Montgomery, AL 36108	Call to reserve time and obtain rate.	(334)467-1005

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Autauga	Autaugaville Billingsley Prattville	Based in Montgomery and serving mental health needs in Montgomery, Elmore, Autauga and Lowndes Counties.	Montgomery Area Mental Health Authority, Inc.	This is a service for their clients only.	(334)279-7830
Autauga		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid	1-800-362-1504
Autauga	Autaugaville Billingsley Prattville	Taxi Service based in Prattville, Alabama.	Sayer Cab Service	In the heart of town: \$3.00 to get the car and \$1.80 per mile travelled. Outside of town or near the interstate: \$6.00 - \$10.00 to get the car and \$1.80 per mile traveled.	(334)365-6225
 Baldwin	Orange Beach	Taxi Service based in Orange Beach, Alabama. They have cars and vans with steps. If you can transfer from your wheelchair to the car they will take care of folding and stowing the wheelchair. (Mention needing assistance when you call.) Accepts credit cards. If social security of other agency will pay, they are willing to send invoice to that agency on pre-arranged trip. 15 passenger vans with step	A-1 Taxi Service	\$2.00 for the flag drop (that just means when they pick you up they start the meter at \$2.00) and it is \$2.31 a mile. They will be happy to give an estimate of how much the cost will be if you will tell them how many people and where you are going when you call the taxi. Discounts for groups.	(251)981-9300

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		stool. Ensure to mention need assistance. Terri Dixon Owner			
Baldwin	Bay Minette Fairhope Foley	Outpatient psychiatric, psychological treatment for adults, children, and adolescents; Day treatment for adults, children, and adolescents; Case management; Residential, pharmacy and crisis services; Substance abuse treatment and prevention.	Baldwin County Mental Health Center	This is a service for clients of this agency only.	1-800-738-2871
Baldwin	Bay Minette Daphne Elberta Fairhope Foley Gulf Shores Loxley Orange Beach Robertsdale Silverhill Spanish Fort Summerdale	Provides public transportation in Baldwin County. Call 24 - 48 hours in advance to schedule your ride. Reservation desk is open 7:00AM - 3:00 PM.	Baldwin Rural Area Transit System (BRATS)	Hours of transportation, Monday - Friday operation: 5:30 a.m. - 7:00 p.m. Rates vary from \$2.00- \$7.00. Call for details. Ask for Reservation Desk.	http://www.co.baldwin.al.us/PageView.asp?PageType=R&edit_id=637 Eastern Shore: (251) 990-4636 Central & South Baldwin: (251) 972-6817 North Baldwin: (251) 937-0355

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Baldwin	Locations in Baldwin and Mobile Counties	A service linking together Baldwin and Mobile Counties. Using BRATS in Baldwin County and THE WAVE in Mobile County. Depending on the season, 7 days a week from Bay Minette to Gulf Shores. Call for services.	BAY-LINC	Check for cost. You need to have an address for where you want to be picked up and for where you are going.	http://www.baldwinptc.org/ BRATS – (251)990-4636 The WAVE (251)344-6600
Baldwin	Fairhope	Taxi service based in Fairhope, Alabama.	Bayside Taxi	Open 24 hours. Cost is \$2.00 a mile with a \$7.00 minimum.	(251)990-7803
Baldwin	Gulf Shores	Serves senior citizens of Gulf Shores, Alabama. (Wheelchair seating and lift Platform)	City of Gulf Shores Harry Roberts Senior Center	This is transportation for group recreation as part of the Senior Center Program. There is a nominal fee if local. If not the fee is based on trip and mileage.	(251)968-1434
Baldwin	Orange Beach	Serves senior citizens of Orange Beach, Alabama.	City of Orange Beach Adult Activity Center	This is transportation for group recreation as part of the Senior Center Program.	(251)981-3440
Baldwin	Robertsdale	Serves senior citizens in Robertsdale, Alabama.	City of Robertsdale	Ask for Senior Director. Provide transportation for disabled and seniors who are 50 or older.	(251)947-8902

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Baldwin		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid	1-800-362-1504
Baldwin	Loxley	Serves senior citizens.	Town of Loxley		(251)964-5164
 Barbour	Eufaula	Rural public bus service operating as Eufaula Barbour Transit Authority. Open to the public. Hours of operation Mon-Fri. 5:30 a.m. - 5:00 p.m. Wheelchair seating.	City of Eufaula	Rates are \$2.00 for travel (one way)	(334)687-1242
Barbour	Clayton	Serves senior citizens in Clayton, Alabama. Hours of operation, Mon-Fri. 7:30 a.m. - 10:30 a.m. and 1:00 a.m. - 2:00pm. Wheelchair seating.	Clayton Senior Citizens, Inc.	There is no charge for riding this transit system. MEMBERS ONLY	(334)775-3494
Barbour	Clio and Lewisville	Serves senior citizens in Barbour County. Hours of operation 8:00 a.m.-5:00 p.m. Wheelchair seating.	Clio Senior Center	Donations are accepted for each trip. MEMBERS ONLY	(334)397-2586
Barbour		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Services temporarily suspended – Calls referred to Medicaid: 1-800-362-1504	(334)702-3102

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 Bibb		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)418-6610
Bibb		200 mile radius. Any appointment, dentist, doctor, shopping. 10 passengers Wheelchair ramp Medicaid	South Mobile Area Regional Transit (SMART Bus)	Referred by the CSP of West AL Bibb Co. Medicaid pays for doctor appointments transportation. All other personal transportation is on a cash basis per mile.	205-926-3736
Bibb	Pickens Tuscaloosa	Provides transportation to and from jobs, job seeking, job preparation activities for individuals with developmental disabilities. Monday thru Friday 8:00a.m. – 5:00 p.m.	Dial-A-Ride (AAWA)		205-333-1577 Ask for Ashley Elmore
Bibb	Woodstock	Serves senior citizens in Woodstock, Alabama.	Town of Woodstock	Woodstock Senior Center Clients only.	(205)938-9790

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 Blount	Blountsville Cleveland Oneonta Snead	Public Transportation serving Blount County, Alabama. Hours of operation 7:00 a.m.-4:00 p.m. Wheelchair seating/Lift Platform/Service for senior citizens/Service for individuals with disabilities	Blount County Public Transportation	Rates vary from \$1.50-\$3.00, call for details	(205)625-6250
Blount		Recipient driven program. Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Reimbursement based on what Medicaid pay for transportation.	(256)549-7702 James Boling 1-800-362-1504 Medicaid
 Bullock	Midway Union Springs	Serves senior citizens in Bullock County.	Bullock County Commission		(334)738-2928 Jeannette Lindsey
Bullock	Midway Union Springs Also <i>Banks</i> <i>Brundidge</i> <i>Goshen</i>	Serving the counties of Pike, Bullock, and Macon. This agency serves individuals with mental illness and developmental disabilities. Hour of operation Mon.-Fri. 8:00 a.m. - 5:00 p.m. Call for details. Wheelchair seating/Lift	East Central Alabama Mental Health	Transportation is for clients of this agency only.	(334)566-6022

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Bullock		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for information	1-800-362-1504 Medicaid
 Butler			Camellia Senior Center	Contact Person: Kathy Brown	(334)382-5670
Butler	Greenville	Serves senior citizens in Greenville, Alabama. Wheelchair seating available.	City of Greenville Nutrition Center	Contact Person: Kathy Brown	(334)382-5670
Butler	McKenzie	Serving the senior citizens of Butler, Covington, & Conecuh counties. Hours of operation, Mon-Sun 8:00 a.m.- 5:00 p.m.	Life Enrichment Center	There is no charge for riding with this transit system. Please call in advance for transportation.	(334)374-2285
Butler		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)418-6610

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	<i>Waldo</i>				
Calhoun		Calhoun County currently has rural, public transportation for almost the entire county. The transportation service is demand response, meaning that the rider calls, sets up an appointment, and our contractor, picks them up at their house. Rural transportation is available to those who live outside the city limits of Oxford, Hobson City, Anniston, Weaver, Jacksonville, and Piedmont. The cities are considered urban areas, and because Anniston has a "fixed-route" service, rural transportation does not serve points within the city limits.	Anniston Limousine	\$1.00 each way	(256)-820-7600
Calhoun		Public bus services in Calhoun County. Fixed Route.	Area Wide Community Transportation System (Also known as Anniston Express)	Call for details. Basic Fare: \$1.00 Military with ID: \$.75 Individuals with disabilities: \$.50 Children under 12: \$.50	256-820-7600 East -North Bus Route http://www.earpdc.org/uploads/Files/File/East-

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				Elderly: \$.50 Medicaid with ID: \$.50	North4thStreet.pdf West-South Bus Route http://www.earpdc.org/uploadedFiles/File/West-South4thStreet.pdf
Calhoun	County Wide	ADA Paratransit Door to Door Transportation provided for all of Calhoun County. Call for details. Wheelchair seating/Lift Platform	Calhoun County (East Alabama Regional Planning & Development Commission)	\$1.00 each way.	Shane Christian at 256-237-6741, or email Mr. Christian at shane.christian@ads.alabama.gov . http://www.earpdc.org/pages/?pageID=28
Calhoun	Anniston	Serves senior citizens of Calhoun county. Hours of Operation 8:00 a.m.-5:00 p.m. There are a few exceptions for night time outings. Wheelchair seating/Service for individuals with disabilities	City of Anniston Parks & Rec.	There is no charge for riding with this transit system.	(256)236-8221 Angie Shockley

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Calhoun	Jacksonville	Serves senior citizens in Jacksonville, Al. Hours of operation Mon-Fri. 8:00 a.m.- 5:00 p.m. Wheelchair seating	City of Jacksonville Senior Center	Transports people enrolled in the Senior Center Program.	(256)435-9199
Calhoun	Piedmont	Serves senior citizens in Piedmont, Alabama. Wheelchair seating	City of Piedmont		(256)447-3579
Calhoun	Weaver	Serves senior citizens in Weaver, Alabama. Wheelchair seating/Lift Platform/Service for individuals with disabilities.	City of Weaver Weaver Senior Center	Transportation is for clients enrolled in the program.	(256)820-1125
Calhoun		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)549-7702
Calhoun			Ohatchee Town Hall		(256)892-9245 (256)892-3232
Calhoun		Non Emergency Transportation	Oxford Senior Center	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients.	(256)831-5900

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 Chambers	Five Points Huguley La Fayette	Provide services for the senior citizens of Chambers county. Call for application and other information. Wheelchair seating/Lift Platform/Service for individuals with disabilities	Chambers County Commission	Call for more information	Mr. Finley (334)864-2491
Chambers	La Fayette Lanett Valley	Based in Valley, Alabama, services Chambers and half of Lee county. The organization provides services for individuals with intellectual disabilities. Wheelchair seating/Lift Platform	Chattahoochee Valley Area ARC/Valley Haven School	The service is for clients enrolled in their program.	(334)756-2868 1-334-756-7801
Chambers	Lanett	Serves senior citizens in the City of Lanett only. M-F; 8-5; 1 bus; 13 passenger Wheelchair seating/Lift Platform/Service for Senior Citizens/Service for individuals with disabilities	City of Lanett Transit Bus		(334)644-4316 1-334-644-4317
Chambers	Valley	Serves senior citizens in the City of Valley. Wheelchair seating/Lift Platform/Service for Senior Citizens.	City of Valley Senior Center	Senior Center Clients only.	(334)756-5228

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Chambers		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)502-5468
 Cherokee		Public Transit - Rural	CAA of Calhoun, Cherokee and Cleburne		(205) 237-6731
Cherokee	Cedar Bluff Centre Gaylesville Leesburg	Public door-to-door service in Cherokee County. Operates Mon.-Fri. 7AM-3PM. Call at least 24 hours ahead of the time you need the service. Wheelchair seating/Lift Platform/Step Assistance/ Railings	Cherokee County Rural Transit (East Alabama Regional Planning & Development Commission)	General Public: \$2.00 first 5 miles and \$1.00 each additional 5 miles. Seniors 60+ and individuals with disabilities receive a discount.	(256)927-7472 Call for details. http://www.earpdc.org/pages/?pageID=28
Cherokee	Centre	Service for senior citizens	Cherokee County Commission	Senior Center Clients only.	(256)927-8432 Jan Tucker
Cherokee			Cherokee Co. Public Transportation		(256)927-7472
Cherokee		Assists Medicaid recipients in obtaining non emergency	Non Emergency Transportation		(256)549-7702

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		transportation.	Coordinator		
 Chilton	Clanton Jemison Maplesville	Provides public transportation in Chilton County, Alabama. Hours of operation Mon.-Fri. 6:00 a.m.-4:00 p.m. Wheelchair seating/Railings/ Service for senior citizens/ Service for individuals with disabilities	Chilton County Transit	Call for information. Fee is \$3.00 around town. \$25.00 to Birmingham	(205)755-5941
Chilton		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)418-6610
 Choctaw		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for information	1-800-362-1504
Choctaw	Choctaw County Also In	Provides door-to-door (demand response) bus service in Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Perry &	West Alabama Public Transportation	Transportation to medical appointments is free for Medicaid recipients.	(334)289-5789

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	Bibb, Dallas Greene, Hale, Marengo, Perry, and Sumter counties.	Sumter Counties. This is a service open to the public. Call in advance of needing the service. Drivers <u>can not assist with packages or enter the homes of riders.</u> Accessible.		Transportation to social, recreational and job activities is available to the public and the cost varies. Transportation arrangements are to be made 24 hours in advance between the hours of 8:00 a.m. and 5:00 p.m.	
 Clarke	Grove Hill Thomasville Also <u>Conecuh Co.</u> Evergreen <u>Monroe Co.</u> Monroeville <u>Wilcox Co.</u> Camden	Provides demand-response transportation services in Clarke, Conecuh, Monroe and Wilcox Counties. This is a service open to the public. Wheelchair seating Lift Platform	Alabama Tombigbee Regional Commission	Within the City Limits: \$5.00 Outside City Limits: \$.89 cents per mile.	(334)682-4234
Clarke		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(251)472-4370
Clarke	Mt. Vernon	Serves senior citizens in Mt. Vernon, Alabama.	Town of Mt. Vernon	Transportation Services are for the clients of this agency.	(251)829-6633

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Clarke	Coffeeville Fulton Grove Hill Jackson Thomasville	Serves individuals with cognitive, intellectual, and developmental disabilities in Clarke County. Wheelchair seating/Lift Platform	Clarke County ARC	Transportation Services are for the clients of this agency.	(251)246-3000
Clarke		Demand/Response Transportation	Mobile Bay Transp. Co. (Yellow Cab)		(251)633-5693
Clarke	Grove Hill	Provides support and assistance to persons with HIV and related illnesses in Baldwin, Clarke, Conecuh, Escambia, Mobile, Monroe, and Washington counties. Wheelchair seating/Lift Platform	South Alabama C.A.R.E.S.	Transportation Services are for the clients of this agency.	(251)471-5277
 Clay	Ashland Lineville Also <u>Calhoun Co.</u> Alexandria Anniston Jacksonville Ohatchee Piedmont Saks West End-Cobb Town	Serves Senior Citizens, individuals with disabilities and people with low incomes living in Talladega, Clay, Randolph, Calhoun and Cleburne Counties. Wheelchair seating	CAA of Talladega, Clay, Randolph, Calhoun, and Cleburne Counties		(256)362-6611 Ext. 114

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	<u>Cleburne Co.</u> Edwardsville Fruithurst Heflin Ranburne <u>Randolph Co.</u> Roanoke Rock Mills Wadley Wedowee Woodland <u>Talladega Co.</u> Bon Air Childersburg Lincoln Mignon Munford Oxford Sylacauga Talladega Springs Waldo		(Continued) CAA of Talladega, Clay, Randolph, Calhoun, and Cleburne Counties		
Clay	Clay, Randolph and Talladega	Serves individuals with mental illness, intellectual disabilities and substance abuse issues in Clay, Coosa, Randolph, and Talladega Counties. Hours: Mon-Fri. 8:00a.m.- 5:00p.m. No charge for travel. Wheelchair seating	Cheaha Mental Health Center	Transportation Services are for the clients of this agency.	(256)245-2141

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Clay	Lineville	Serves senior citizens and individuals with disabilities in Lineville, Alabama. Also used to provide meals and services to Senior Citizens. Wheelchair seating/Lift Platform	City of Lineville Senior Center	Transportation Services are for the clients of this agency.	(256)396-2581
Clay	Only in the city limits of Lineville and Ashland		Clay County Community Action	Ask for donations Call one day in advance	(256)396-5738
Clay		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Paperwork has to be processed in advanced.	(334)502-5468 1-800-362-1504 Medicaid
 Cleburne	Also <u>Calhoun Co.</u> <u>Cleburne Co.</u> <u>Randolph Co.</u> <u>Talladega Co.</u>	Serves seniors, individuals with disabilities and individuals with low income in Clay, Calhoun, Cleburne, Randolph and Talladega Counties. Wheelchair seating	CAA of Talladega, Clay, Randolph, Calhoun, and Cleburne Counties		(256)362-6611 See Calhoun Co. (205)237-6731
Cleburne	Heflin	Serves senior citizens in Heflin, Alabama.	City of Heflin Senior Center	Transportation Services are for the clients of this agency.	(256)463-2290

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Cleburne	Edwardsville Fruithurst Heflin Ranburne	Public bus service in Cleburne County. This is a demand response system. Hours: 8AM – 5PM Monday – Friday. Call for details. Operator will travel to Anniston in Calhoun County if a passenger needs to go to a medical appointment or to work. Wheelchair seating/Lift Platform	Cleburne County (East Alabama Regional Planning & Development Commission)	General Public: \$2.00 the first 5 miles and \$1.00 for each additional 5 miles. Seniors and individuals with disabilities receive a discount.	(256)463-2271 http://www.earpdc.org/pages/?pageID=28
Cleburne		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)549-7702
Cleburne	Fruithurst	Serve the senior citizens of Cleburne county. Hours: 9:00 a.m. - 1:00 p.m. Mon-Fri. The Meals-On-Wheels program is offered for home bound senior citizens. Wheelchair seating/Lift Platform	Town of Fruithurst Senior Center	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients.	(256)579-2105 (256)579-7713

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 Coffee	Elba	Serves senior citizens in Elba, Alabama	City of Elba Senior Center	Transportation Services are for the clients of this agency.	(334)897-3019
Coffee	Elba	Serves senior citizens in Coffee, Crenshaw & Pike Counties. Meals on Wheels; Hours: M-F; 9:00 a.m. - 2:00 p.m. Same operation as New Hope Senior Center, Inc.	Coffee County Commission (Pine Level Senior Center)	Transportation Services are for the clients of this agency.	(334)894-5556 (334)897-2621
Coffee	Elba	Serves senior citizens in Elba & Coffee, Alabama. Hours: 7:30 a.m.-1:30 p.m.; M-F; meals on wheels. Wheelchair seating/Lift	Damascus Senior Citizen Center	Transportation Services are for the clients of this agency.	(334)894-5211
Coffee	Enterprise	Serves senior citizens in Enterprise, Alabama. Hours: 7:30 a.m.-4:30 p.m., M-F; Donations are accepted for travel.	Enterprise Senior Citizens Center	Transportation Services are for the clients of this agency.	(334)348-2668

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Coffee	Enterprise	Serves nursing home residents in Coffee county as needed, no charge for transportation of people with disabilities or senior citizens Wheelchair seating/Lift	Healthcare Authority of the City of Enterprise	Transportation Services are for the clients of this agency.	(334)347-9541
Coffee	Kinston	Serving senior citizens in Kinston & Coffee, Alabama. M-F; also meals on wheels. Wheelchair seating/Lift Platform	INO Senior Center	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients.	(334)565-9196
Coffee	Enterprise	Serves senior citizens in Enterprise, Alabama. Wheelchair seating/Lift Platform	Mt. Pleasant Senior Center	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients.	(334)393-7874
Coffee	Brundidge	Serves senior citizens in Brundidge (New Brockton - Coffee - Crenshaw & Pike), Alabama. Hours: 9:00 a.m.-2:00 p.m., M-F.	New Hope Senior Citizen Center, Inc.	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients.	(334)894-5556
Coffee		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for information	1-800-362-1504

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Coffee	Butler, Coffee, Covington, and Crenshaw Counties.	Comprehensive community mental health center serving individuals with mental illnesses, intellectual disabilities, and substance use disorders. Wheelchair seating/Lift Platform/Railings	South Central Alabama Mental Health Center (Continued)	Transportation Services are for the clients of this agency.	(334)222-2525
Coffee	New Brockton	Serves senior citizens in New Brockton, Alabama. Meals on wheels. Hours of operation 7:30 a.m. - 2:30 p.m., M-F.	Town of New Brockton Senior Center	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients.	(334)894-2028 (334)894-5283
 Colbert	Tuscumbia	Charter bus service with an office in Tuscumbia, Alabama.	Anchor Tours	Call for details.	(256)383-6220
Colbert	Tuscumbia	Serves individuals with cognitive, intellectual, and developmental disabilities in Colbert and Lauderdale counties. Hours of operation 9:00 a.m. - 5:00 p.m. Wheelchair seating/Lift	ARC of the Shoals	Transportation Services are for the clients of this agency.	(256)383-1472

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		Platform			
Colbert	Tuscumbia	Charter bus service based in Tuscumbia, Alabama.	Connection Christian Tours	Call for details.	(256)383-3594
Colbert		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)740-6109
Colbert	Quad Cities: Florence, Muscle Shoals, Sheffield and Tuscumbia Also in Franklin, Lauderdale, Marion and Winston counties.	Operates public bus service in Colbert, Franklin, Lauderdale, Marion, and Winston Counties. This is a service open to the public. Call for more information. Call the day before you need service. Wheelchair seating/Lift/Step Assistance/Railings	Shoals - Northwest Alabama, Alabama Council of Local Governments (NACOLG)	Prices vary depending on where you wish to be picked up and where you are going. Call for information.	Gary Friar at (256) 389-0511 <u>In the Muscle Shoals area and Russellville, call 256-314-0047.</u> <u>In Haleyville, call 205 485-7333</u>
Colbert	Leighton	Provides transportation to senior citizens and individuals with disabilities in Leighton, Alabama. Hours: 8AM-4PM, Mon.-Fri.	Wells of Hope Ministries, Inc.	Must apply for services. After acceptance there is no charge.	(256)381-0412 (256)446-9962

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 Conecuh	Evergreen Also in Clarke, Monroe, and Wilcox Counties.	Provides public transportation services in Clarke, Conecuh, Monroe and Wilcox Counties. This is a service open to the public. Call for more information. Wheelchair seating Lift Platform	Alabama Tombigbee Regional Commission	Contact Person: Patty Gibbs	(334)682-4234 (334) 682-6128
Conecuh		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(251)472-4370
Conecuh	Evergreen <u>Baldwin Co.</u> Bay Minette <u>Clarke Co.</u> Grove Hill <u>Escambia Co.</u> Atmore <u>Mobile Co.</u> Mobile <u>Monroe Co.</u> Monroeville <u>Washington Co.</u> Chatom	Provides support and assistance to persons with HIV and related illnesses in Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties. Wheelchair seating/Lift Platform	South Alabama C.A.R.E.S.	Transportation Services are for the clients of this agency.	(251)471-5277
Conecuh	Castleberry	Serves senior citizens in Castleberry, Alabama.	Town of Castleberry		(251)966-2141

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Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 Coosa	Goodwater	<p>Serves senior citizens and individuals with disabilities of Goodwater, Alabama.</p> <p>Hours of operation: 8:00 a.m.-2:00 p.m. M-F; 7:00 a.m.-3:00 p.m. Saturday.</p> <p>Wheelchair seating/Lift Platform Also meals on wheels.</p>	City of Goodwater		(256)839-5653
Coosa	Goodwater Rockford Serves Northeast Coosa County	<p>Public bus service in Coosa County. Call for details. This is a demand response service. 7:30 AM – 3:30 PM Monday – Friday Will travel to Alexander City and Talladega for medical appointments provided ample time is given to schedule the trip.</p> <p>Wheelchair seating/Lift Platform</p> <p>Van for providing consumers of Senior Program and Cheaha Mental Health.</p>	Coosa County (East Alabama Regional Planning & Development Commission)	\$1.00 each way within Goodwater city limits. Service to connect with Cheaha Mental Health Center Bus is \$2.00 each way. To Alexander City, Sylacauga and Rockford \$6.00 round trip. Trips to Birmingham or other special trips have a flat rate of \$50.00 and are scheduled around medical trips of other passengers	In Goodwater call 256-839-0005. For Coosa County call 256-377-4517. http://www.earpdc.org/pages/?pageID=28

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Coosa	Rockford	Serves senior citizens in Coosa County. Doctor appointments and Shopping	Coosa County Commission	No further than Birmingham	(256)377-4517 Leave a message
Coosa		This is a Demand Response Service operating Monday – Friday 7AM-4:30PM. Operates within Coosa County but with ample notice, will drive to Montgomery, Alexander City, Birmingham or Tuskegee for kidney dialysis.	Coosa Co. Transportation	Within Coosa County, \$1.50 each way. To Alexander City the fare is \$6.00 round trip. To Birmingham, Montgomery, or Tuskegee the fare is \$20.00 round trip.	(256)377-4517
Coosa		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Paperwork has to be processed in advance	(334)502-5468 1-800-362-1504 Medicaid
 Covington	Andalusia	Serves seniors and individuals with disabilities in Andalusia, Alabama. Hours of operation 9:00 a.m. – 12:00 noon., M-F; meals on wheels Do Not have wheelchair seating/Lift Platform	City of Andalusia or City of Andalusia Recreation Department		(334)222-6891
Covington		Public Transportation - Rural	Covington County Commission		(205)222-2462
Covington	Andalusia Carolina Gantt Opp	Rural public transportation serving Covington County. Hours: Mon. - Fri. (Contract Services only-hours vary). Call	Covington Area Transit System (CATS)	(Contract Services only-hours vary). Rates vary from \$3.00-\$7.00. Call for	(334)428-2667

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
	River Falls	for details. Wheelchair seating/Service for senior citizens/Service for individuals with disabilities.		details.	
Covington	Florala	Serves senior citizens Covington County, AL. Hours: Mon-Fri. 8:00 a.m.- 2:00 p.m.	Florala Community Transportation Services	Donations are accepted for travel.	(334)858-3310
Covington		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for Information	1-800-362-1504
Covington	Butler, Coffee, Covington and Crenshaw Counties	Comprehensive community mental health center serving individuals with mental illness, developmental disabilities, and substance abuse issues. Wheelchair seating/Lift/Railings	South Central Alabama Mental Health Center (Continued)	Transportation Services are for the clients of this agency.	(334)222-2525
 Crenshaw	Luverne	Serves senior citizens in Crenshaw County.	Crenshaw County Commission		(334)335-6568
Crenshaw		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for information	1-800-362-1504

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Crenshaw	Brantley	Serves senior citizens in Brantley, Alabama.	Town of Brantley		(334)527-8624
 Cullman	Cullman	Provides mental health care in Cullman County, Alabama. Hours: 8AM-5PM, M-F. Wheelchair seating/Lift Platform	Cullman Area Mental Health Authority/ DBA Mental Healthcare of Cullman	Transportation Services are for the clients of this agency.	(256)734-4688
Cullman	Arkadelphia Baileyton Battleground Brushy Pond Cold Springs Colony Corinth Crane Hill Cullman Dodge City Etha Fairview Garden City Hanceville Holly Pond South Vinemont Vinemont	Public bus service in Cullman County, Alabama. This is a service open to the public. Call for more information. The Demand response services operate Monday – Friday. You will need to call at least by the day before you need the transportation. They also have shopping routes. Wheelchair seating Lift Platform	Cullman County Commission (Cullman Area Rural Transportation System) Known as CARTS	Demand response Fare: Rates based upon age, miles and disabilities. \$1.00 - \$5.00 with no charge for second stop. B. Shopping routes: \$3.00 per person for four stops. Call for more information.	(256)734-1246 http://www.cocullman.al.us/carts.htm

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
	Wolti / Center Hill West Point				
Cullman		This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.	Non Emergency Transportation Coordinator		(256)584-4109
 Dale	Daleville	Serves senior citizens of Daleville, Alabama. Wheelchair seating/Lift Platform	City of Daleville or Senior Citizens Center	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. MEMBERS ONLY	(334)598-9197
Dale	Ozark	Serves senior citizens of Dale County, Alabama in Midland City.	Dale County Commission/ Multi-Community Senior Center, Inc.	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. MEMBERS ONLY	(334)774-6025 Ask for Julie Jones
Dale		Serves senior citizens and individuals with disabilities in Dale County. Wheelchair seating/Lift Platform	Dale County RSVP also known as Dale County Retired & Senior Volunteer	We did not speak to a representative at this center. However, most Senior Centers provide transportation	(334)774-3216

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
			Program	only to their clients. MEMBERS ONLY	
Dale	Ozark	Serves primarily persons with developmental delays and/or intellectual disabilities. Wheelchair seating/ Lift Platform/Step Assistance Railings	Intellectual Disabilities Board of Dale County Vivian B. Adams School	Transportation Services are for the clients of this agency.	(334) 774-5132 Or (334) 774-8219
Dale		Non Emergency Transportation	Lawhorn Transit	Medicaid Provider	(334)477-6501
Dale		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)702-3102
Dale	Ozark	Serves senior citizens and individuals with disabilities in Ozark, Alabama. Wheelchair seating/Lift Platform/Step Assistance/ Railings	Ozark-Dale County Senior Citizens, Inc.	MEMBERS ONLY	(334)445-6900
Dale	Newton	Serves senior citizens in Newton, Alabama.	Town of Newton Senior Center	MEMBERS ONLY	(334)299-3861

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 Dallas	Orrville Selma	Taxi service based in Selma, Alabama.	Deluxe Cab Company	Call for information.	(334)613-0600
Dallas	Orrville Selma	Taxi service based in Selma, Alabama.	Eastside Cab Company	Call for information.	(334)872-4480
Dallas		Non-Emergency Transportation	Johnson's Express	Requires Payment upfront	(334)298-3957
Dallas		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)418-6610
Dallas	Orrville Selma Also <u>Choctaw Co.</u> <u>Hale Co.</u> <u>Marengo Co.</u> <u>Perry Co.</u> <u>Sumter Co.</u>	Provides bus service in Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Perry and Sumter Counties. This is a service open to the public. Call for more information. Wheelchair seating/Lift Platform	West Alabama Public Transportation		(334)289-5789 (205)225-0220

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Dallas	Selma	Based in Selma, Alabama, this agency serves persons with disabilities. Hours: M-F 8:00 a.m. - 4:30 p.m. Wheelchair seating/Lift Platform	West Central Alabama Rehabilitation Foundation (Easter Seals)		(334)872-8421
 DeKalb		Non Emergency Transportation	CASA-DeKalb Co.	Services temporarily suspended – Calls referred to Medicaid: 1-800-362-1504	(256)845-2049
DeKalb	Collinsville Crossville Fort Payne Henagar Ider Rainsville Sylvania	Public bus service in Dekalb County, Alabama. Hours of operation 6:00 a.m.- 4:00 p.m. Wheelchair seating/Lift Platform	DeKalb County Rural Public Transportation	Rates vary from \$1.00-\$2.00 call for details.	(256)845-8593 (205)845-8590
Dekalb		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Services temporarily suspended – Calls referred to Medicaid: 1-800-362-1504	(256)549-7702

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
DeKalb	Rainsville	Charter bus service based in Oak Bluff, Alabama	Rainsville Coach		(256)5041309
 Elmore	Blue Ridge Coosada Deatsville Eclectic Millbrook Tallassee	Serves people with cognitive, intellectual, and developmental disabilities in eastern Elmore County. Wheelchair seating/Lift Platform/Service for Senior Citizens/	ARC of Eastern Elmore County	Transportation Services are for the clients of this agency.	(334)514-0708
Elmore	Autauga County and Parts of Elmore County	Transports an average of 75 passengers daily/ Mon-Fri from 8am-5pm/ serving the senior citizens of Autauga & Elmore Counties. Wheelchair seating/Lift Platform/Service for Senior Citizens/Service for individuals with disabilities	Autauga-Western Elmore ARC	Transportation Services are for the clients of this agency.	(334)365-4054
Elmore	Tallassee	Serves senior citizens in Tallassee, Alabama	City of Tallassee Senior Center		(334)283-2766
Elmore		Non Emergency Transportation	Community Action Committee-Elmore Co.	Associated with Senior Centers.	(334)567-4361
Elmore		Charter bus company.	Ingram Bus Lines, Inc.	Offers senior discounts No services for medical or individual services	(800)624-4743

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Elmore	Also Autauga, Lowndes and Montgomery Counties	Based in Montgomery and serving mental health needs in Montgomery, Elmore, Autauga and Lowndes Counties.	Montgomery Area Mental Health Authority, Inc.	Transportation Services are for the clients of this agency.	(334)279-7830
Elmore		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid	1-800-362-1504
Elmore		Non Emergency Transportation	People That Care	Monday, Wednesday and Friday 9am – 12pm	(334)567-5389
Elmore	Eclectic	Serves senior citizens in Eclectic, Alabama. Wheelchair seating/Lift Platform	Town of Eclectic	To and from Senior Center	(334)541-4429
 Escambia		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(251)472-4370
Escambia	Atmore				
Escambia	<i>Baldwin, Clarke, Conecuh, Mobile,</i>	Provides support and assistance to persons with HIV and related illnesses in Baldwin, Clarke, Conecuh,	South Alabama C.A.R.E.S.	Transportation Services are for the clients of this agency.	(251)471-5277

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
	<i>Monroe, and Washington Counties.</i>	Escambia, Mobile, Monroe, and Washington counties. Wheelchair seating Lift Platform			
 Etowah	Attalla	Taxi service based in Attalla, Alabama	B & L Taxi	Call for information.	(256)538-0242
Etowah		Serving the needs of individuals with intellectual disabilities in Etowah County. Vehicle leased through "Rural Transport".	Greater Etowah 310 Board Inc.	Transportation Services are for the clients of this agency.	(256)546-6016
Etowah	Gadsden	Serves senior citizens in Gadsden, Alabama	City of Gadsden		(256)549-4680 http://www.cityofgadsden.com
Etowah	Glencoe	Hours of operation are 6-3, M-F. Accessible with wheelchair lift. This is a service for senior citizens.	City of Glencoe		(256)492-1424 George Wallace Senior Center (256)492-4911

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Etowah	Hokes Bluff	Serves senior citizens in Hokes Bluff, Alabama. Provides transportation to and from the center for lunch.	City of Hokes Bluff Senior Center	Pick up and 9:00 a.m. and leaves at approximately 12:00 p.m.	(256)492-2511
Etowah	Operation is within the city limits of Gadsden, Monday through Friday (except holidays) from 6 a.m. until 6 p.m. Saturday from 9 a.m. to 6 p.m. On Tuesdays and Thursdays a bus operates within Attalla city limits by taking passengers to Attalla and picking up Attalla passengers for transport	<p>This service is open to the general public for medical trips, work trips, social service trips, utility payments, shopping trips, banking, social and recreational trips within service areas and times. Children 5 years or younger must use child restraint seats furnished by the passenger.</p> <p>All DART buses have a wheelchair lift which will be operated by the driver. The driver will not be available to assist passengers with packages or to assist you boarding the bus. If you are a senior citizen or an individual with a disability and need assistance, an assistant/aide may accompany you on the trip at no cost. If you need the wheelchair lift and will have an assistant with you, it should be cleared through the DART</p>	<p>DART - City of Gadsden Department of Transportation Services DART</p> <p>City of Gadsden Transportation Services (continued)</p>	<p>Apply for a certification letter to ride this service at the DART Office. Ask ADA for Para-transit eligibility application or gadsdendot.com</p> <p>The regular fare is \$1.50 each time you board the bus. The fare for passengers 60 years and older, passengers with a disability and passengers on Medicare is \$0.75 each time they board the bus.</p>	(256)543-3278, preferably 1-3 days in advance of your desired trip. Provide information to the dispatcher including your name, number of passengers, pickup point, destination, desired pickup time, your phone number, and if you will be returning on DART. The Dispatcher will schedule you a pickup and give you a pickup time if service is available. The Dispatcher Office hours are

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
	to Gadsden. On Thursdays a bus operates within the Rainbow City limits by taking passengers to Rainbow City and picking up Rainbow City passengers for transport to Gadsden	office prior to your first trip. The front seats on all DART buses are reserved for senior citizen and individuals with disabilities. Other passengers are reminded to consider this before using these seats. During severe weather warnings operations are suspended and resumed when the threat is over. Every effort will be made to complete all passengers' trips.	DART City of Gadsden Transportation Services (Continued)		at 7:00 a.m. to 6:00 p.m. For additional information call (256)543-3278 or (256)549-4519 http://www.gadsdendot.com/trolley/dart.html
Etowah	Gadsden	Serves people with disabilities and Senior Citizens in Etowah, Marshall, and Dekalb Counties. Hours: Mon-Fri. 7:30 AM - 3:00 PM. One van available with Wheelchair seating	Darden Rehabilitation Foundation	No charge for travel.	(256)547-5751
Etowah		Provides public bus services in Etowah County. This service is open to the public. Wheelchair seating/ Lift Platform	Etowah County Commission Etowah County Rural Transportation Program.	Call for details.	(256)547-1014 Bobbie Cochran Service Provider # 28

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Etowah	Gadsden	<p>The Gadsden Trolley Company currently operates three routes in the City of Gadsden. More routes are being planned. The three routes are:</p> <p>West Route - An East-West route through West Gadsden, running a 60 minute schedule.</p> <p>Central Route - A North-South route through the central portion of Gadsden, running a 60 minute schedule.</p> <p>East Route - An East-West route through East Gadsden, running a 60 minute schedule.</p> <p>Hours: 6 A.M. to 6 P.M. Monday through Friday - 9 A.M. to 6 P.M. Saturday closed on Holidays</p>	<p>Gadsden Trolley Company</p> <p>(continued) Gadsden Trolley Company</p>	<p>50 cents Regular Fare.</p> <p>Seniors over 60, people with disabilities and those on Medicare 25 cents</p>	(256) 549-4500

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
		Gadsden Trolley Company services are suspended during severe weather.			
Etowah	Gadsden	Charter bus service based in Gadsden, Alabama.	Kelton Tours Unlimited	Call for information.	(256)546-3162 (800)543-5796
Etowah		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Services temporarily suspended – Calls referred to Medicaid: 1-800-362-1504	(256)549-7702
Etowah	Gadsden	Serves persons with intellectual and developmental disabilities in Etowah County. Wheelchair seating/Lift Platform	Northeast AL MR/DD	Transportation Services are for the clients of this agency.	(256)547-4407
Etowah		Non Emergency Transportation Transports seniors to Senior Citizen Center for lunches and also takes lunches to homebound persons.	Sardis City Senior Center		(256)593-6432
	Fayette and Lamar Marengo Counties	Serves individuals with intellectual disabilities in Fayette & Lamar Counties. We provide transportation to the day service programs, doctors app. and leisure activities.	ARC of Fayette, Lamar and Marengo Counties	Transportation Services are for the clients of this agency.	(205)932-8642

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Fayette		Wheelchair seating/Lift Platform			
Fayette	Fayette Also in Bibb Lamar and Tuscaloosa Counties	Serves low-income and special needs populations in its service area.	Community Service Programs of West Alabama, Inc. dba Bibb Ride County Wide		(205)752-5429
Fayette	Fayette	Charter bus service based in Fayette, Alabama.	Fantasy Tours	Call for information.	(205)270-0222 (205)932-8372 (205)270-9049
Fayette	Belk Berry Fayette Glen Allen	Serves senior citizens age 60 and over in Fayette County. Transports clients to and from shopping trips along with recreation trips. Hours: 7AM-12Noon M-F Wheelchair seating/Lift	Fayette County Commission Aging Program	Transportation Services are for the clients of this agency.	(205)932-2666
Fayette		This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.	Non Emergency Transportation Coordinator		(256)584-4109
Fayette	Belk Berry Fayette Glen Allen Also Lamar,	Serves persons with mental illness, developmental disabilities and senior citizens. Wheelchair seating/Lift Platform	Northwest Alabama Mental Health Center	Transportation Services are for the clients of this agency.	(205)302-9000 (205)302-9044 (800)489-3971

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
	Winston Marion and Walker counties				
 Franklin		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)740-6109
Franklin	Hodges Red Bay Russellville Also <u>Colbert</u> Muscle Shoals Sheffield Tuscumbia <u>Lauderdale</u> Florence <u>Marion</u> Brilliant Guin Hackleburg Hamilton	Operates public bus service in Colbert, Franklin, Lauderdale, Marion, and Winston Counties. This is a service open to the public. Call for more information. Wheelchair seating/Lift Platform/Step Assistance/ Railings	Shoals - Northwest Alabama Council of Local Governments (NACOLG) Dial-A-Ride	\$3.00 cash only each time you board the vehicle. (\$6.00 round trip) You must have exact change. Drivers cannot make change. Have fares ready and pay as you enter the vehicle.	(256)389-0500 In the Muscle Shoals area and Russellville, call 256-314-0047. In Haleyville, call 205 485-7333 http://nacolg.com/Public_Transit/Dial_a_Ride/index.html

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 Geneva	Black Coffee Springs Geneva Hartford Malvern Slocomb	Serves individuals with intellectual, and developmental disabilities in Geneva County. Wheelchair seating Lift Platform	SpectraCare Health Systems, Merele Wallace Purvis Center	Transportation Services are for the clients of this agency and only within the agency's area.	(334)684-2252
Geneva	Hartford	Serves senior citizens in the City of Hartford and Slocomb.	City of Hartford, Slocomb Senior Center	Transportation are for clients of this agency and operating hours are from 7:30 a.m. – 3:00 p.m.	(334)588-3115
Geneva	Samson	Serves senior citizens in Samson, Alabama	City of Samson Senior Center	MEMBERS ONLY	(334)898-2163
Geneva		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for Information	1-800-362-1504
Geneva	Coffee Springs	Serves senior citizens in Geneva, Alabama. Hours: Mon-Fri. 9:00 a.m.- 1:00 p.m. Donations are accepted for travel Wheelchair seating – No Lift	Coffee Springs Senior Center MEMBERS ONLY	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients.	(334)684-9876 (334) 588-3115

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Geneva	Slocomb	Serving senior citizens in Geneva County, Alabama.	East Geneva County Senior Citizens Committee	Transportation services are for client of this agency only.	(334)886-3115
Geneva	Geneva	Serves senior citizens in Geneva, Alabama.	Geneva Senior Center	Transportation services are for client of this agency only.	(334)684-3626
Geneva	Geneva Slocomb	Cab Company located in Dothan but serving Geneva County. Wheelchair van available.	AAA Cab Company	Subject to change Wheelchair Van available at a fee	(334)794-6359
 Greene		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for information	1-800-362-1504
 Hale		Public Transit - Rural	Golden Years, Inc		(205)371-6318

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Hale		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(205)391-6771
Hale	Greensboro Moundville Also <u>Choctaw Co.</u> Butler Gilbertown Lisman Needham Pennington Silas Toxey <u>Dallas Co.</u> Orrville Selma <u>Marengo Co.</u> Dayton Demopolis Faunsdale Linden Myrtlewood Providence Sweet Water Thomaston <u>Perry Co.</u> Marion	Provides bus service in Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Perry & Sumter Counties. This is a service open to the public. Wheelchair seating/Lift Platform	West Alabama Public Transportation	Call for more information.	(334)289-5789

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
	Uniontown <u>Sumter Co.</u> Cuba Emelle Epes Gainesville Geiger Livingston York		(Continued on the next page.) (continued) West Alabama Public Transportation		
 Henry	Abbeville	Serves senior citizens in Abbeville, AL and Henry County. Hours of operation 9:00 a.m.-2:00 p.m. Mon-Fri. Donations are accepted for travel. Wheelchair seating	City of Abbeville Senior Center	MEMBERS ONLY	(334)585-5900
Henry	Headland	Serves senior citizens in the City of Headland. Wheelchair seating	City of Headland Senior Center	MEMBERS ONLY	(334)693-5070
Henry		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for information	1-800-362-1504
Henry	Haleburg	Serves senior citizens in Haleburg, Alabama. Wheelchair seating/Lift	Town of Haleburg Senior Center	MEMBERS ONLY	(334)696-2248

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
		Platform/Service for the Elderly			
 Houston	Dothan Ashford Columbia Cottonwood Gordon Madrid Rehoboth Taylor	Taxi service based in Dothan, Alabama.	Call A Cab	Call for information.	(334)794-6359 (334)792-2138 (334) 792-2139
Houston	Ashford	Serves senior citizens of Ashford, Alabama. Hours: Mon-Fri. 7:30a.m.-3:00 p.m. Wheelchair seating	City of Ashford Senior Center	MEMBERS ONLY Pay what you can	(334)899-5716
Houston	Dothan	Serves senior citizens in Dothan, Alabama. Wheelchair seating, Special Needs	City of Dothan Rose Hall Senior Center Leisure Services		(334)615-3711
Houston	Dothan	Serves senior citizens in Dothan, Alabama	Dorothy Quick Senior Center	MEMBERS ONLY	(334)793-3090
Houston		This agency serves individuals with intellectual disabilities. Hours: 7:30 a.m. - 4:30 p.m. Wheelchair seating/Lift	Dothan-Houston County MR Board, Inc./dba Vaughn-Blumberg Services	Transportation Services are for the clients of this agency.	(334)793-3102

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Houston		Serves senior citizens in Newville, Alabama. Wheelchair seating	Newville Senior Citizens Center	MEMBERS ONLY	(334)889-2250
Houston		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for Information	1-800-362-1504
Houston	Dothan	Charter bus service based in Dothan, Alabama.	Southern Coaches, Inc.	Call for information. Serves Groups Only	(334)792-2148 (800)235-6849 (334)685-4391- Emergency #
Houston	Cottonwood	Serves senior citizens in Cottonwood, Alabama.	Cottonwood Senior Center	MEMBERS ONLY	(334)691-3491
Houston	Madrid	Serves senior citizens in Madrid, Alabama.	Town of Madrid Senior Citizens Center	MEMBERS ONLY	(334)677-3435
Houston	Taylor	Serves senior citizens in Taylor, Alabama. Wheelchair seating Lift Platform	Town of Taylor Taylor senior Center	MEMBERS ONLY	(334)677-5536
Houston	Webb	Serves senior citizens in Webb, Alabama.	Town of Webb Webb Senior Center	MEMBERS ONLY	(334)702-8449
Houston	Dothan	Based in Dothan, Alabama, this agency maintains several facilities serving senior citizens in Coffee, Covington, Geneva, Henry and Houston counties. Hours: Mon-Fri. 7:30 a.m.- 4:30 p.m. No charge for travel	Wiregrass Adult Care, LLC (Wiregrass Rehabilitation Center)	CLIENTS ONLY	(334)792-0022, Ext. 283

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
		Wheelchair seating/Lift			
Houston	Ashford Columbia Cottonwood Dothan Gordon Webb Wicksburg Kinsey Rehobeth Madrid	The Wiregrass Transit Authority is a public non-profit organization providing essential transportation services as well as tailored transportation to the general public in Houston County. Call 24 hours in advance. Hours: Monday – Friday 6AM – 5PM. Wheelchair seating/ Lift Platform/Step Assistance/Railings	Wiregrass Transit Authority (Southeast Alabama Regional Planning & Development Commission) Dial A Ride Ride to Work	\$2 inside the city limits in Dothan. \$5 from Webb, Ashford, and Cottonwood. \$8 from Gordon, Columbia, and Wicksburg.	(334)794-4093 Extension: 1432 (800)489-7606 http://www.sear.pdc.org/transit/transit.htm
 Jackson	Within Jackson County	Jackson County COA operates the public transportation program serving Jackson County Call for more information. In addition to operating the public transportation program, the Jackson COA operates a program serving senior citizens in Jackson County. Call no later than 2:00 PM the previous day to schedule. Hours are 8:00AM-4:30PM	Jackson County Council on Aging (Jackson County Rural Public Transportation)	Passengers under 60 years \$4.00 First Pick-up of day Passengers over 60 years \$5.00 First Pick-up of day Each Additional pick-up 25cents Children under 12 are free when accompanying parent.	(256)574-6733 http://www.jccoa.com/bus.html

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Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Jackson		This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments	Non-Emergency Transportation Coordinator		(256)584-4109
 Jefferson	Jefferson County	Charter buses and mini buses Birmingham, Alabama.	Client Tours	Call for information.	(205)591-7555
Jefferson	Also in Shelby County	Taxi service based in Birmingham, Alabama	American Cab Company	Call for information.	(205)322-2222
Jefferson	Also <i>St. Clair Co.</i>	Limousine service based in Birmingham, Alabama.	Burkes Brothers Classic Limousine Service	Call for information. \$75.00 – 110.00 per hour 9 (3 hour minimum)	(205)324-9677
Jefferson		Non emergency transportation (Doctor appointments, Grocery Store, - attendant stays with person)	Choice Home Care Specialists	\$5 – \$6 an hour 4 hour minimum Private Pay	(205)445-0705
Jefferson	Fairfield	Serves senior citizens of Fairfield, Alabama that attends the Senior Center	City of Fairfield	Varies	(205)780-0404

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Jefferson	Gardendale	Serves senior citizens in Gardendale, Alabama.	City of Gardendale	Provides transportation for outings for seniors who attend the Senior Center	(205)631-7240
Jefferson	Hoover	Serves senior citizens in Hoover. Wheelchair seating/Lift Platform/Serves people with disabilities. Transportation to grocery store, bank, errands and doctor appointments. Mon – Thurs 9am -12pm	City of Hoover	Citizens of Hoover ONLY \$2.00 per trip	(205)739-6767
Jefferson	Irondale	Serves senior citizens of Irondale, Alabama who attend the Senior Center. Will pick up and drop off only.	City of Irondale Senior Center		(205)951-1418 (205)956-9200
Jefferson	Trussville	Serves senior citizens in Trussville, Alabama who attend the Senior Center.	City of Trussville		(205)6641714
Jefferson	Vestavia Hills	Serving Vestavia Hills through the Parks & Recreation Department. 12-15 hours per month on a varied basis. Usage is for "fun" trips for pre-planned sites.	City of Vestavia Hills Parks & Recreation	Varies	(205)978-0100

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Jefferson	Warrior	Serves senior citizens in Warrior, Alabama who attend the Senior Center.	City of Warrior		(205)647-0520
Jefferson	Adamsville Bessemer Birmingham Chalkville Clay Concord County Line Mount Olive Pinson Warrior Also <u>Shelby Co.</u> Alabaster Calera Chelsea Columbiana Harpersville Helena Hoover Meadowbrook Pelham Vincent Wilsonville	Clastran is public transportation that serves Jefferson and Northern Shelby County and areas in the inner city not served by MAX. Paratransit Clastran transports People who are 60+ traveling in Jefferson, Shelby & Walker Counties. People who are eligible for paratransit under the Americans with Disabilities Act. People who reside in and travel to or from rural Jefferson or Shelby Counties. People who do not meet the above criteria but travel on a space-available basis and pay full fare. Wheelchair seating/Lift Platform/Step Assistance	ClasTran (Birmingham Regional Paratransit Consortium) (ClasTran Continued)	\$4.00-One Way \$8.00-Round Trip	(205)325-8787 http://www.clas-tran.com/
Jefferson		Non-Emergency Transportation Provides transportation to doctor appointments and errands within a five mile radius of office of St. Clair for seniors and persons with	Collat Jewish Family Services	\$30.00 Membership \$4.00 one-way Requires 3 day notice	(205)870-1010

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
		disabilities.			
Jefferson		The DART uses trolleys to get workers, residents and visitors around the city center from the convention center to Five Points South. DART trolleys run every 10-20 minutes on three routes through the City Center. Runs 7 days a week 10AM until midnight	DART(Birmingham Transit Authority)	25 cents	(205)521-0101 http://www.bjcta.org/schedules/dartsystemmap.cfm
Jefferson			Need-A-Ride	Medicaid Approved	205-744-5111
Jefferson			Helping Hands Transport	Medicaid Approved	205-458-3484
Jefferson		Call between 4 p.m. and 7 p.m.	True Vine Transport	Medicaid Approved	205-243-5917
Jefferson	Birmingham	Serves senior citizens and younger adults with physical challenges on fixed incomes in Jefferson County, AL. 24 hour operation. No charge for travel Wheelchair seating/Lift	Episcopal Place	Residents of Episcopal Place Only	(205)939-0085

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Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Jefferson	Vestavia	Non-Emergency Transportation Errands, Doctors' appointments	Home Instead Senior Care-Vestavia	Time and Mileage 4 hour minimum \$14.95 minimum – if attendant stays then car provide additional services at additional cost	(205)822-1915
Jefferson	Also in Shelby County	Based in Birmingham, this agency provides transportation to children and expectant mothers. Agency covers 30 counties; Hours: 8AM-5PM, M-F. Wheelchair seating/Lift Platform	Kid One Transport System, Inc.	Medicaid Voucher – Cost based on ability to pay	(205)978-1003
Jefferson	Birmingham, Bessemer, Fairfield, Homewood, Mountain Brook, Hoover, and Vestavia Hills	Public transportation serving metropolitan Birmingham, Alabama. BJCTA provides fixed route and Para transit service to a service area of more than 200 square miles.	MAX – Metro Area Express Birmingham Jefferson County Transit Authority (BJCTA)	Adults \$1.25 Transfer 25 cents; Seniors and Individuals with Disabilities 60 cents; Transfers 15 cents Students 80 cents Call about special IDs for special discounts.	Routes and Scheduling: (205)521-0101 For a schedule mailed to you (205)521-0170 or (205)521-0132 http://www.bjcta.org/index.cfm

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Jefferson	Jefferson County (Except UAB Dialysis and UAB Obstetric Complications Clinic)	Service will help Medicaid recipients to locate non emergency transportation.	Non Emergency Transportation Coordinator		(205)414-9413
Jefferson	UAB Dialysis and UAB Obstetric Complications Clinic	Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)549-7702
Jefferson	Trussville	Charter bus service based in Trussville, Alabama.	Southern Charter Company	Call for information.	(205)655-7777 (205)966-1276
Jefferson	Birmingham	Airport shuttle service serving the Birmingham International Airport.	The Airport Express, Inc.		(205)591-7770
Jefferson	Birmingham	Charter bus service based in Birmingham, Alabama. Step Assistance/Railings	Thrasher Brothers Trailways	Call for information.	205-591-8811
Jefferson		Only for UAB Patients	UAB Express	This is a service referred to in some resources. We were unable to locate a contact number for it.	The hospital's social workers arrange the transportation
Jefferson	Birmingham	VIP Service - VIP offers services to individuals who, because of a disability (physical, cognitive or visual) cannot access an accessible	VIP - Birmingham Jefferson Transit Authority	Accepts Medicaid Vouchers – Call at least 3 days in advance	(205)521-0164

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
		fixed route bus. Wheelchair seating/Lift Platform/Step Assistance			
 Lamar	Lamar Marengo and Fayette Counties	Serves individuals with cognitive, intellectual, and developmental disabilities in Fayette & Lamar Counties. They provide transportation to the day service programs, doctors app. and leisure activities. Wheelchair seating/ Lift Platform	ARC of Fayette, Marengo & Lamar Counties	Transportation Services are for the clients of this agency.	(205)932-8642
Lamar	Vernon	Serves senior citizens in Lamar County, Alabama. Wheelchair seating	Lamar County Commission		(205)695-0222
Lamar		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)740-6109
Lamar	Fayette, Lamar, Winston, Marion and Walker Counties	Serves individuals with mental and developmental disabilities and senior citizens. Wheelchair seating/Lift Platform	Northwest Alabama Mental Health Center	Transportation Services are for the clients of this agency.	(205)302-9000 (205)302-9044 (800)489-3971

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 Lauderdale	Florence	Taxi service based in Florence, Alabama	Atkisson City Cab Company	Call with the address where you are and the address where you are going and they will give you a price.	(256)767-9993
Lauderdale		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)740-6109
Lauderdale	Colbert, Lauderdale, Franklin, and Marion Counties.	Bus service open to the public. Call for more information. Wheelchair seating/Lift Platform/Step Assistance/Railings	Shoals - Northwest Alabama Council of Local Governments (NACOLG) Dial-A-Ride		(256)314-0047 Transit (256)389-0500 Dial-A-Ride Muscle Shoals area and Russellville, call (256)-314-0047. In Haleyville, call (205) 485-7333
Lauderdale	Florence	Wheelchair seating Lift Platform	University of North Alabama (Advancement and Administration)		(256)765-4233

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Lauderdale	Anderson Florence Killen Lexington Rogersville Waterloo	Taxi & limousine service based in Florence, Alabama.	Quad -Cities Taxi & Limousine Service	Call for information.	(256)767-0220
 Lawrence	Hillsboro Moulton North Courtland Town Creek	Public Transportation offered in Lawrence County, Alabama. Hours: Mon. - Thurs. 7:00 a.m.-5:00 p.m. Fri. 7:00 a.m.-3:00 p.m. Wheelchair seating/Lift Platform/Service for Senior Citizens and individuals with disabilities.	Lawrence County Aging-Rural Transit System (LCARTS)	Rates start at \$5.00. Call for details.	(256)974-2488
Lawrence		Rural Transit System	Lawrence Co. Aging		(256)974-2926
Lawrence	Moulton Also <u>Limestone Co.</u> Athens; <u>Morgan Co.</u> Decatur	Serves people affected by mental health issues living in Lawrence, Limestone and Morgan counties, Alabama. Hours: operation Mon-Fri. 8:00 a.m.-5:00p.m.No charge for travel	Mental Health Center of North Central Alabama, Inc	Transportation Services are for the clients of this agency.	(256)260-7324 (256)355-6091 (800)337-3162

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 Lee		Community rehabilitation facility serving East Central Alabama - Chambers, Lee, Macon, Russell and Tallapoosa counties. Wheelchair seating/ Lift Platform/Service for senior citizens and people with disabilities.	Achievement Center - Easter Seals		(334)745-3501
Lee	Auburn Opelika	Non-Emergency Transportation Services for senior citizens.	Comfort Keepers Auburn/Opelika	4 hour minimum	(334)749-8461
Lee	Lee and Russell Counties	Serves senior citizens & individuals with disabilities in Lee and Russell Counties. Wheelchair seating/Lift Platform	East Alabama Services for the Elderly, Inc.		(334)826-5811 334-826-6468 334-826-3078
Lee		Non-Emergency Transportation	Johnson's Express		(334)298-3957
Lee	Auburn Loachapoka Opelika Smiths Waverly	Bus service open to the public. Call for more information. Wheelchair seating/Lift Platform/Step Assistance/ Railings	Lee County Transit Agency (operated by Lee-Russell Council of Local Governments)		(334)749-5264 (334)749-9092
Lee		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for information	1-800362-1504 Center 1 (800) 362-1504

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Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Lee	Auburn	Provides service to Auburn University.	Tiger Transit	No Fee for Auburn Students with ID Auburn Faculty and Staff may use internal routes at no cost to them but must pay for external routes	(334)844-4757 Tiger Transit 102 Samford Hall, Auburn University, AL 36849 http://www.auburn.edu/administration/parking/transit/transit/index.php
 Limestone	Athens	Service for senior citizens. No wheelchair lift. Hours: 8AM-4PM; M-W; and TH-F as needed. Service area is Limestone County only.	Athens Limestone RSVP	No Coat – Must set up appointment	(256)232-7207
Limestone	Athens	Mon.-Fri. to nutrition centers, medical appointments, grocery shopping, and for personal business in Limestone County. Hours: 7:30-4:00; M-F for 60+ and those with disabilities. Wheelchair accessible van/Wheelchair seating/Lift	Limestone County Commission		(256)233-6412
Limestone	Lawrence, Limestone,	Transportation provided to individuals receiving mental	Mental Health Center of North	Transportation Services are for the	(256)260-7324 (256)355-6091

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
	Moulton and Morgan Counties	health services at this agency. Hours: Mon-Fri. 8:00 a.m.- 5:00p.m. Wheelchair seating/Lift	Central Alabama, Inc	clients of this agency.	(800)337-3162
Limestone		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for Information	1-800-362-1504
 Lowndes	Autauga, Elmore, Lowndes, and Montgomery	Based in Montgomery and serving mental health needs in Autauga, Elmore, Montgomery and Lowndes Counties.	Montgomery Area Mental Health Authority, Inc.	Transportation Services are for the clients of this agency.	(334)279-7830
Lowndes		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)418-6610

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Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Lowndes		This agency provides transportation to the citizens of Lowndes county who have no other means of transportation (can be transported outside the county). Transportation is provided to various locations such as doctors office, work, school, etc. 8:30 am-4:30 pm, Mon-Fri (Administrative Office); 6:30 am-5:00 pm, Mon-Fri (Transportation Office)	West Alabama Public Transport	give 24-48 hours notice Fares vary depending on place of residence and destination.	(334) 548-6364
 Macon	Tuskegee Macon and surrounding counties	Rural Public Transportation offers countywide transportation to area residents for a nominal fee. The round trip service is available without regard to income status. Call for details. Wheelchair seating Lift Platform	MACON - COMMUNITY ACTION AGENCY		(334)727-6100
Macon		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for information	1-800-362-1504
Macon	Shorter	Serves senior citizens in Shorter, Alabama. Service for Senior Citizens	Town of Shorter		(334)727-9190

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 Madison	Huntsville	Based in Huntsville, Alabama, serving the needs of individuals with intellectual disabilities. Wheelchair seating Lift Platform	Ability Plus, Inc.	Transportation Services are for the clients of this agency.	(256)489-4696
		Non-Emergency Transportation	American Cancer Society-Huntsville	Agency will give gas cards but does not provide rides.	256-536-1855
Madison		Serves individuals with cognitive, intellectual, and developmental disabilities.	ARC of Madison County	Transportation Services are for the clients of this agency.	(256)539-2266
Madison	Madison	Charter bus service based in Madison, Alabama for large charter bus groups. No local rides provided	Capital Trailways of Huntsville		(256)464-6566
Madison		Non-Emergency Transportation	Caring Strategies		(256)489-7573
Madison		Non-Emergency Transportation	CASA-Madison County		(256)533-7775
Madison	Huntsville	Public transportation in the City of Huntsville, Alabama. Provides fixed route and para-transit bus service to residents. Mon. - Fri. 8:00am to 5:00pm, Ride service: 6am - 6pm Wheelchair seating/Lift Platform	City of Huntsville	Must call to set up appointment and fill out application for Handi-ride	(256)427-6811 www.ci.huntsville.al.us

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Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Madison	Huntsville	Airline shuttle service based in Huntsville, Alabama. Only provides transportation to and from airport.	Executive Connection, Inc.	Not for special needs but will accommodate	(256)772-0186
Madison	Huntsville	Operates ADA Paratransit Service for individuals with disabilities who, because of their disability, are unable to use the fixed route buses. This specialized, door-to-door, demand-response paratransit service is available Monday thru Friday from 6 AM to 6 PM. ADA Paratransit service application and advanced reservations by 5pm the day before are required to schedule	Handi-Ride		(256)-427-6857
Madison	Huntsville	Taxi service based in Huntsville, Alabama.	Huntsville Cab Company	Call for information. No Lifts	(256)539-9444
Madison	Huntsville	Non-Emergency Transportation	Huntsville Senior Center		(256)880-7080
Madison	Huntsville	Public transportation. Closed on most city holidays.	Huntsville Shuttle (Fixed Route) Public Transit	Reduced fares for students with ID, seniors 65 and older, and people with disabilities.	(256)532-RIDE http://www.hsvcity.net/PublicTrans.php#blank

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Madison	Gurley Meridianville New Hope Owens Cross Roads Triana	Public bus service in rural Madison County. This is a service open to the public. Hours: Monday – Thursday 6:30AM – 3:30PM and Friday 6:30AM – 2:30 PM. Closed Holidays. Call for more information. Must request 24 hours prior to needing the service. Wheelchair seating/Lift Platform	Madison County Commission (TRAM)	\$9.00 Round trip and \$7.00 one way. Failure to cancel at least 2 hours prior to pickup is \$7.00 and will be considered a “no show” 3 “no shows” in 30 days will result in a suspension of riding privileges for one month.	(256)532-3505 (256)532-3792 Individuals who have Hearing or Speech Disabilities and use text telephones may call 711 http://www.co.madison.al.us/about/org/CoDepots/TRAM.shtml
Madison		This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.	Non Emergency Transportation Coordinator		(256)584-4109
Madison		RideShare is a computerized service for working commuters. The service links commuters with potential carpooling companions. To sign up for this service, commuters must complete a RideShare Information Request form . Companies can also request that the RideShare coordinator	RideShare	Huntsville Shuttle Buses Several Routes Monday – Friday 6:00 a.m. – 6:00 p.m.	(256)532-RIDE

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Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
		conduct on-site surveys to help their employees develop carpool relationships. In December, 2001, the RideShare database contained 1200 commuters. RideShare has contact with approximately 30 of Huntsville's largest employers.			
Madison	Gurley Harvest Hazel Green Huntsville Meridianville Moore's Mill New Hope New Market Owens Cross Roads	This service is provided through local churches to help provide transportation to senior citizens (62+) and people with disabilities in Madison County who do not live within the city limits. Hours of operation Mon-Fri. 8:00 a.m.- 4:00 p.m.	Rural Senior Services, Inc.	Donations are accepted for travel	(256)851-7778
Madison		Specializing in transportation for seniors and persons with disabilities.	Transportation Plus	Call for details	(256)604-6888 ernestrogers@at.net

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Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 Marengo	Linden	Serves senior citizens in Marengo County, Alabama. Wheelchair seating	Marengo County Commission		(334)295-2200
Marengo		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)418-6610
Marengo.	Choctaw, Greene, Hale, Marengo, and Sumter counties.	Serves persons with mental health needs. Hours: Mon-Fri. 8:00 a.m. - 5:00 p.m. Wheelchair seating/Lift/ Platform/Step Assistance	West Alabama Mental Health Board, Inc.	Transportation Services are for the clients of this agency.	(334)289-2600
Marengo	Dayton Demopolis Faunsdale Linden Myrtlewood Providence Sweet Water Thomaston	Provides bus service in Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Perry & Sumter Counties. This is a service open to the public. Wheelchair seating/Lift Platform	West Alabama Public Transportation	Call for more information.	(334)289-5789

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 Marion		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)740-6109
Marion	Brilliant Guin Hackleburg Hamilton	Operates public bus service in Colbert, Franklin, Lauderdale, Marion, and Winston Counties. This is a service open to the public. Wheelchair seating/Lift Platform/Step Assistance/ Railings	Shoals - Northwest Alabama Council of Local Governments (NACOLG)	Call for more information. In the Muscle Shoals area and Russellville, call 256-314-0047.	(256)314-0047 (256)389-0500 http://nacolg.com/Public_Transit/Dial_a_Ride/index.html
 Marshall	Albertville	Mon-Fri - 7:00 a.m. to 4:00 p.m. Local Bus Services Please be aware this is not a Taxi service and the driver must arrange the daily schedule the best way to accommodate all riders. So you may have some wait time on pick-up or drop off.	Albertville Public Transportation	Bus service within Albertville, customers must call ahead and give at least 24 hours notice. Fees: 1 - 5 miles, \$1.00 one way. 6-10 miles, \$2.00 one way. 11-15 miles, \$3.00 one way.	http://www.cityofalbertville.com/default.asp?id=61 (256) 891-8251
Marshall	Arab	Serves senior citizens in Arab, Alabama. Wheelchair seating/	City of Arab		(256)856-3544

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
		Lift			
Marshall	Boaz	Serves senior citizens of Boaz, Alabama	City of Boaz		(256)593-1107
Marshall	Albertville Arab Boaz Grant Guntersville	Provides transit service to the City of Guntersville. This is a service open to the public. Wheelchair seating/Lift Platform	City of Guntersville Public Transportation	Fares 0-5 miles \$1.00 one way; each additional 5 miles \$1.00. Additional charge of \$1.00 per stop requested. Call for more information.	(256)571-7574
Marshall	Guntersville	Serves senior citizens in the Guntersville area. Hours: M-F, 8:00am - 4:00pm; Albertville - 8:00am -2:00pm. Wheelchair seating/ Lift Platform/Serves people with disabilities.	City of Guntersville Senior Center		(256)571-7560
Marshall		Serves persons with disabilities and senior citizens in Etowah, Marshall, Dekalb Counties. Hours: Mon-Fri. 7:30 a.m. - 3:00 p.m. Wheelchair seating	Darden Rehabilitation Foundation	No charge for travel.	(256)547-5751 (256)505-3000
Marshall	Marshall County	Serves individuals with cognitive, intellectual, and developmental disabilities in Marshall County. Wheelchair seating/Lift Platform	Marshall County ARC	Transportation Services are for the clients of this agency.	(256)582-5009

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Marshall	Albertville Arab Boaz Douglas Grant Guntersville Union Grove	Serves senior citizens and individuals with disabilities in Marshall County, Alabama. Hours: Mon-Wed. 7:00 a.m.-3:00 p.m.; Thursday 7:00 p.m. - 4:00 p.m.; Friday 7:00 a.m.-2:00 p.m. Wheelchair seating/Lift Platform	Marshall County Council on Aging	No charge for travel	(256)571-7805
Marshall		This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.	Non Emergency Transportation Coordinator		(256)584-4109
Marshall	Albertville	Taxi service based in Albertville, Alabama	Town & Country Cab Service	Call for information.	(256)878-9074
 Mobile	Mobile	Social service agency serving Mobile, Alabama	Catholic Social Services of the Archdiocese of Mobile		(251)434-1550
Mobile	Bayou La Batre	Serves senior citizens of Bayou La Batre, Alabama. Hours of operation Mon.-Thurs. 7:00 a.m.-5:00 p.m. Donations are	City of Bayou La Batre		(251)824-2171

IMPACT RIVER REGION
 Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
		accepted. Call for details Service for Senior Citizens			
Mobile	Chickasaw	Serves senior citizens in Chickasaw, Alabama.	City of Chickasaw		(251)452-6450
Mobile	Citronelle	Serves senior citizens in Citronelle, Alabama.	City of Citronelle		(251)866-7973
Mobile	Mobile	Serves Mobile, Alabama through the Parks & Recreation Department.	City of Mobile Parks & Recreation		(251)208-1655
Mobile	Prichard	Serves senior citizens in Prichard, Alabama. Wheelchair seating	City of Prichard		(251)452-7800
Mobile	Saraland	Serves senior citizens in Saraland, Alabama.	City of Saraland		(251)679-5502
Mobile	Mobile	Non-Emergency Transportation	Cogburn Health & Rehab Center - Midtown		(251)450-2800
Mobile	Mobile	Charter bus service based in Mobile, Alabama.	Colonial Trailways Inc.		(251)476-8647
Mobile	Mobile	Serves members of this facility in central Mobile, Alabama.	Dearborn YMCA		(251)432-4768

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Mobile		Limousine service based in Mobile, Alabama.	Deluxe Southern Comfort Limousine Service	Call for information.	(251)471-5466
Mobile	Bayou La Batre Citronelle Creola Grand Bay Mobile Mount Vernon Prichard Saraland Theodore Tillmans Corner	Serves senior citizens in Mobile, Alabama. 60 +; hours of operation 9-3; M-TH; donations; service animals permitted.	Dumas Wesley Community		(251)479-0649
Mobile	Mobile Also <u>Washington Co.</u> Chatom McIntosh Millry	Provides public transportation in Washington County. This is a service open to the public. Wheelchair seating/Lift Platform	Exceptional Center for Independence, INC.	Call for more information.	(251)847-2970
Mobile	Mobile	Provides services to children and adults with disabilities and other special needs, and support to their families in Mobile County, Alabama. Hours: Mon-Fri. 6:30 a.m.-	Goodwill Easter Seal of the Gulf Coast		(251)471-1581

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
		6:00 p.m. Wheelchair seating/ Lift Platform			
Mobile		Charter bus service based in Mobile, Alabama.	Gulf Coast Tours, Inc.	Call for information.	(251)633-0560
Mobile	Bayou La Batre Citronelle Creola Grand Bay Mobile Mount Vernon Prichard Saraland Theodore Tillmans Corner	Serving Baldwin, Clarke, Choctaw, Escambia, Mobile, Monroe, and Washington Counties. Serves people with disabilities and senior citizens. Hours: 7:30AM - 4:30PM; Monday – Friday. Wheelchair seating/Lift Platform/Service for Senior Citizens and individuals with disabilities.	Independent Living Center		(251)460-0301
Mobile		Charter bus service based in Mobile, Alabama.	Kingdom Coach, LLC	Call for information.	(251)660-0900 (866)660-0906

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Mobile	Mobile	Taxi and airport shuttle service based in Mobile, Alabama.	K & K Taxi & Airport Shuttle Service	Call for information.	(251)450-0670 (866)912-7433
Mobile	Mobile	The trolleys are expected to run every 10 minutes over a 3.1 mile route along St. Francis, Dauphin, Government, Church and Royal streets in the downtown area where green umbrellas are located. WAVE provides six regular bus routes. Para-Transit-Mobility, assistance, provided to persons who live outside the regular six routes based on approval of their application.	Main Street Mobile (WAVE Transit) Neighborhood and Community Transit	Free Monday –Friday 7:00 a.m. – 6:00p.m. Saturday 9:00a.m. – 5:00 p.m. Thewavetransit.com	(251)208-7540 (251)344-6600 (251) 344-5656
Mobile	Mobile County	Serves Senior Citizens and people with disabilities, in Mobile County. Wheelchair seating/Lift Platform/Railings	Mobile ARC	Transportation Services are for the clients of this agency attending the day program..	(251)479-7409
Mobile	Bayou La Batre Mobile Theodore Tillmans Corner Baldwin County	Charter service and airport shuttle and cab service in the Mobile, Alabama area. Requires 24 hour reservation. Wheelchair seating/Lift Platform/Step Assistance	Mobile Bay Transportation Company, Inc.		(251)633-5693 http://mobilebaytransportation.com/
Mobile		Taxi Service to Airport as a part of Mobile Bay	Yellow Cab of Mobile		(251)476-7711

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Mobile		Limousine service in the Mobile, Alabama area. Executive and shuttle service. Travel anywhere in the US. Provides shuttle service, limousine and bus party.	Modern Limousine	Call for information. Modern limousines.com Don Gomien, Owner	(251)402-6373 (251)633-7887
Mobile	Mobile	Public transportation have 11 routes (See Main Street Mobile "WAVE" above)	WAVE Transit	Mon – Sat. Call for time \$1.25 plus 10 cent for transfer	251-344-6600
Mobile	Mobile	Residential program for individuals with developmental delays; including recreation/social activities. Also provides transport to daytime work/activity programs. Wheelchair seating/Lift Platform	Mulherin Custodial Home, Inc.	Transportation Services are for the clients of this agency.	(251)471-1998
Mobile		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Voucher system for Medicaid clients with debit card	Medicaid 1-800-362-1504 (251)472-4370
Mobile	Mobile	Charter bus service based in Mobile, Alabama.	Ponquinette Charters & Tours, Inc.	Call for information. Charter buses only	(251)634-0259
Mobile	Dauphin Island	Limousine service based in Daphne, Alabama.	Professional Limousine Service	Call for information.	(251)621-1248

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Mobile	Mobile	Provides support and assistance to persons with HIV and related illnesses in Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties. Wheelchair seating/Lift	South Alabama C.A.R.E.S.	Transportation Services are for the clients of this agency.	(251)471-5277
Mobile	Clarke	Serves senior citizens in Mt. Vernon, Alabama.	Town of Mt. Vernon		(251)829-6633
Mobile	Mobile	Serves senior citizens, people with developmental and physical disabilities, mental illness, substance abuse problems and those who are homeless. Wheelchair accessible.	Volunteers of America of Southeast, Inc.	Transportation Services are for the clients of this agency.	(251)666-4431
Mobile	Mobile	Public transportation serving metropolitan Mobile, Alabama. Paratransit service is available. Wheelchair seating/Lift Platform (See Main Street Mobile "WAVE" above)	WAVE Transit	Reduced Rates for seniors and people with disabilities. WAVE ID is required for the reduced rate. Reservations can be made. Same day Access-A-Ride	(251)344-6600 Fax (251)344-6678 (251)344-9328(TDDY) http://www.thewavetransit.com/
Mobile	Mobile	Charter bus service based in Mobile, Alabama.	Wright's Charters, Inc.	Call for information. Charter buses only	(251)456-6032

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Mobile	Monroe	Ferry service from Fort Morgan to Dauphin Island	Mobile Bay Ferry (MBF)	www.mobilebayferry.com Do Not Accept Reservations They charge \$16 one way for car and driver/\$30 round trip for car and driver. \$4.50 per person one way or round trip. \$8.00 for motorcycle one way or round trip. Allow RVs and trailers up to 25 ft. only.	(251)861-3000
 Monroe	Monroeville Also Clarke, Conecuh, Monroe and Wilcox Counties	Provides public transportation services in Clarke, Conecuh, Monroe and Wilcox Counties. This is a service open to the public.	Alabama Tombigbee Regional Commission	Call for more information.	(334)682-4234
Monroe	County wide	Non-Emergency transportation to senior and disabled clients	Monroe County Humanitarian Retired Senior	No Fee Need 24 hour notice	(251)575-3159

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
			Volunteer Program of Monroe County		
Monroe	Selma	Assists Medicaid recipients in the city of Selma in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)418-6610 or 1-800-362-1504
Monroe	Monroeville Also see Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties.	Provides support and assistance to persons with HIV and related illnesses in Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties. Wheelchair seating Lift Platform	South Alabama CARES	Transportation Services are for the clients of this agency.	(251)471-5277 www.southalabama cares.org
Monroe	Frisco City	Serves senior citizens in Frisco City, Alabama. 8:00 a.m. – 1:00 p.m.	Town of Frisco City		(251)267-2660
 Montgomery	Montgomery	4145 Carmichael Rd, Montgomery, AL 36106	Cancer Wellness Foundation of Central Alabama		(334)273-2279

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Montgomery	Montgomery	Charter bus services based in Montgomery, Alabama.	Capital Trailways Also listed as Capital Motor Lines	Call for information.	(334)832-4166 (800)553-9000
Montgomery	Montgomery Pike Road	Easter Seals provides services to children and adults with disabilities and other special needs, and support to their families in the Montgomery, Alabama area. Wheelchair seating	Central Alabama Easter Seal Rehab Center		(334)288-0240 Extension:206
Montgomery	Montgomery	Serves members of Cleveland Avenue YMCA facilities. Call for details. Wheelchair seating	Cleveland Avenue YMCA		(334)265-0566
Montgomery	Montgomery	Provides counseling services in Montgomery, Alabama. Wheelchair seating/Lift Platform	Lighthouse Counseling Center		(334)286-5980
Montgomery	Montgomery Pike Road	Serves individuals with cognitive, intellectual, and developmental disabilities in Montgomery County.	Montgomery ARC	Transportation Services are for the clients of this agency.	(334)281-6938
Montgomery	Montgomery Pike Road	Based in Montgomery and serving mental health needs in, Autauga, Elmore, Lowndes, and Montgomery Counties.	Montgomery Area Mental Health Authority, Inc.	Transportation Services are for the clients of this agency.	(334)279-7830

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Montgomery	Montgomery	Public bus service in the Montgomery metropolitan area. This service is open to the public. Call for details. Wheelchair seating/Lift Platform/Step Assistance/Railings	Montgomery Area Transit System (MATS)	Call or check website for information	(334)240-4012 (334)262-7356 http://www.montgomerytransit.com/
Montgomery		Transportation for people age 6 and up who can not ride the city bus system due to a disability.	Montgomery Area Paratransit		(334)240-4691
Montgomery		Non-Emergency Ambulatory & Wheelchair Transportation	Medical Transport of Alabama		(888) 599-2050
Montgomery	Montgomery	Taxi service based in Montgomery, Alabama.	Sayer Delivery Services	Call for information.	(334) 365-6225
Montgomery	Montgomery	2318 Fairview Ave Open 7:30a-6:30p	Montgomery Bus Lines	Call for information.	(334)262-7321
Montgomery	Montgomery Pike Road	Taxi service based in Montgomery, Alabama.	Yellow Cab Company, Inc.	Call for information.	(334)262-5225
Montgomery	Montgomery		Joshua Agency	Call for information. \$25 one way Montgomery \$35 one way	(334)294-6032

IMPACT RIVER REGION
 Improving Performance Across Care Transitions

Montgomery	Montgomery	6381 Selma Hwy Montgomery, AL 36108-4802	Jones Para Transport	Call for information.	(334)288-6994
Montgomery	Montgomery Pike Road		Beacon Care	Call for information.	(334)310-1012
Montgomery	Montgomery	Transports children and expectant mothers to necessary health care services.	Kid One Transport	Call for information.	1- 800-543-7143 Birmingham area: 205-978-1000

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 Morgan	Decatur	Taxi service based in Decatur, Alabama.	A1 Decatur Taxi Company	Call for information. No lifts	(256)353-8434
Morgan	Decatur	Taxi service in the Decatur, Alabama area	AA River City Cab	Call for information. No lifts	(256)350-6949
Morgan	Decatur	Based in Decatur, this agency serves individuals with developmental disabilities in North Central Alabama. Wheelchair seating	CDD of North Central Alabama	Transportation Services are for the clients of this agency.	(256)350-1485
Morgan		Public Transit - Rural	Community Action Agency of North Central Alabama		(256)355-7843
Morgan		This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.	Non Emergency Transportation Coordinator		(256)584-4109
Morgan	Lawrence, Limestone and Morgan counties	Provides treatment, education and assistance to people affected by mental health needs. Hours of operation Mon-Fri. 8:00 a.m.-5:00p.m.No	Mental Health Center of North Central Alabama, Inc	Transportation Services are for the clients of this agency.	(256)260-7324 (256)355-6091 (800)337-3162

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
		charge for travel Wheelchair seating/Lift Platform			
Morgan	Decatur Eva Falkville Hartselle Priceville Somerville Trinity	Public bus service in Morgan County, Alabama. This is a service open to the public. Call for more information. Wheelchair seating/Lift Platform	Morgan County Area Transportation System (MCATS)	Provides daily, on demand transit to both urban and rural areas throughout the county. Inter-city service is available for just \$1.00 per stop and service from rural areas into either Decatur or Hartselle is only \$2.00 per stop. For more information or to schedule a pick up please call (256)351-4650.	(256)351-4650
 Perry	Marion Uniontown	Provides services for individual with mental illness, intellectual disabilities, and substance abuse issues in Dallas, Perry, and Wilcox Counties. Hours of operation 7 a.m. - 4 p.m., M-F. Wheelchair seating/Lift Platform	Cahaba Center for Mental Health	Transportation Services are for the clients of this agency.	(334)418-6500

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Perry		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for Information	1-800-362-1504
Perry	Marion Uniontown	Provides bus service in Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Perry & Sumter Counties. This is a service open to the public. Call for more information. Wheelchair seating/Lift	West Alabama Public Transportation		(334)289-5789
 Pickens	Aliceville Carrollton Gordo Reform	Public bus service operating in Pickens County, Alabama. This is a service open to the public. Call for more information. Wheelchair seating/Lift Platform	H.E.L.P. Inc.		(205)367-2200
Pickens		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(205)391-6771
Pickens	Also Walker Fayette, Lamar, Winston, Marion Counties	Serves individuals with mental illness and developmental disabilities. Wheelchair seating/Lift Platform.	Indian Rivers Mental Health Center	Transportation Services are for the clients of this agency.	(205)302-9000 (205)302-9044 (800)489-3971 (205)387-0541

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Pickens	Aliceville Carrollton Pickensville	Taxi service based in Aliceville, Alabama.	Richard Delaney Hughes Transportation Service		(205)373-0025 (205)399-0667
Pickens	Also Bibb Tuscaloosa Counties	Provides transportation to and from jobs, job seeking, job preparation activities for individuals with developmental disabilities. Monday thru Friday 8:00 a.m. – 5:00 p.m.	DIAL-A-Ride		205-333-1577 Ask for Ashley Elmore
 Pike	Goshen	Charter bus service based in Goshen, Alabama.	Adventure Motorcoach, Inc.	Call for information.	(334)372-3512
Pike	Pike, Bullock, and Macon counties	This agency serves individuals with mental illness and developmental disabilities. Hour of operation Mon.-Fri. 8:00 a.m.- 5:00 p.m. Wheelchair seating/Lift	East Central Alabama Mental Health	Transportation Services are for the clients of this agency.	(334)566-6022
Pike		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for Information	1-800-362-1504

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Pike	Brundidge Troy	Public Transportation in Pike County Wheelchair seating	Pike Area Transit System (PATS)		(334)674-2466
Pike		Public Transit - Rural	South Alabama Transit System		(205)566-0011
 Randolph	Roanoke Rock Mills Wadley Wedowee Woodland	Serves senior citizens, people with disabilities, and individuals with low incomes in Clay, Cleburne, Randolph and Talladega, counties. Wheelchair seating	CAA of Talladega, Clay, Randolph, Calhoun, and Cleburne Counties (Community Action Agency)		(256)362-6611
Randolph	Clay, Coosa, Randolph, and Talladega Counties	Serves individuals with mental illness, developmental disabilities, and substance abuse issues. Hours of operation Mon-Fri. 8:00a.m.- 5:00p.m.	Cheaha Mental Health Center	Transportation Services are for the clients of this agency.	(256)245-2141
Randolph	Roanoke	Serves senior citizens in Roanoke, Alabama	City of Roanoke		(334)863-8430
Randolph		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	No Actual services – Processes paperwork only	(334)502-5468

IMPACT RIVER REGION
 Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Randolph	Roanoke Rock Mills Wadley Wedowee Woodland	Serves adults with mental and physical disabilities. Mon-Fri. 8:00 a.m.-3:00 p.m. Wheelchair seating/Lift	Randolph County Learning Center	No charge for travel. Clients of the Agency Only	(334)863-8991
Randolph	Wedowee	Serves senior citizens in Wedowee, Alabama	Town of Wedowee	Only for persons attending the senior Citizens Center	(256)357-2432 Ask for Elaine Blake
 Russell		Serves senior citizens & individuals with disabilities in Lee and Russell Counties. Wheelchair seating/Lift Platform	East Alabama Services for the Elderly, Inc.		(334)826-5811
Russell		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		<i>Medicaid</i> 1 (800) 362-1504

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 St. Clair					
St. Clair					
St. Clair		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)549-7702
St. Clair	Argo Ashville Margaret Moody Odenville Pell City Ragland Riverside Springville Steele	Provides transportation in St. Clair County. Wheelchair seating/Lift Platform	St. Clair County Commission	Demand Response Have "zone rates" Contracts with all of St. Clair to provide their transportation	(205)338-1352
St. Clair	Ragland	Serves senior citizens in Ragland, Alabama.	St. Clair County Department of Senior Services	Only provides transportation for outings for people attending Senior Center	(205)472-2177

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Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 Shelby	Alabaster Calera Chelsea Columbiana Harpersville Helena Hoover Meadowbrook Pelham Vincent Wilsonville	Taxi service based in Birmingham, Alabama	American Cab Company	Call for information.	(205)322-4656
Shelby		Insurance- Medicaid Wheelchairs, Doctors appointments, errands (Bibb, Talladega, Jefferson, Blount, Walker, St. Clair)	Reliable	Cost based on distance – 24 hour advance notice	(205)838-4848 (205) 755-5941
Shelby	Jefferson and some of Shelby Co.	Serves senior citizens of the city of Hoover only. Wheelchair seating/Lift Platform	City of Hoover	\$2.00 per ride	(205)739-6700
Shelby	Alabaster Calera Chelsea Columbiana Harpersville Helena Hoover Meadowbrook Pelham Vincent	Clastran is public transportation that serves Jefferson and Northern Shelby County and areas in the inner city not served by MAX. Paratransit Clastran transports Senior Citizens who may or may not have physical disabilities. Wheelchair seating/Lift	ClasTran (Birmingham Regional Paratransit Consortium)	\$4.00 each way	(205)739-6767

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
	Wilsonville	Platform/Step Assistance			
Shelby	Alabaster Calera Chelsea Columbiana Harpersville Helena Hoover Meadowbrook Pelham Vincent Wilsonville	Based in Birmingham, this agency provides transportation to children and expectant mothers. Agency covers 30 counties. Hours: 8-5, M-F.	Kid One Transport System, Inc.	Accepts Medicaid Vouchers – Cost based on ability to pay	(205)978-1003
Shelby	Calera	Charter bus service based in Calera, Alabama.	New Direction Charter Corporation	\$550.00 minimum - \$3.00 per ¼ mile	(205)668-1655
Shelby		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)549-7702
 Sumter	York	Serves senior citizens in York, Alabama.	City of York		(205)392-5231

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Sumter		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		1-800-362-1504
Sumter	Cuba Emelle Epes Gainesville Geiger Livingston York	Provides bus service in Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Perry & Sumter Counties. This is a service open to the public. Call for more information. Wheelchair seating Lift Platform	West Alabama Public Transportation		(334)289-5789
 Talladega	Talladega	A comprehensive education and rehabilitation system serving children and adults who have disabilities. Wheelchair seating Lift Platform	Alabama Institute for Deaf & Blind	Clients of this agency Only	(256)761-3443
Talladega	Sylacauga Talladega	Serves individuals with cognitive, intellectual, and developmental disabilities in south Talladega County	ARC of South Talladega	Transportation Services are for the clients of this agency.	(256)245-2323
Talladega	Talladega	Taxi service based in Talladega, Alabama	BC Taxi	Call for information. Medicaid, Insurance and cash	(256)761-0201

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Talladega	Bon Air Childersburg Lincoln Mignon Munford Oxford Sylacauga Talladega Springs Waldo	Serves senior citizens, people with disabilities and people with low incomes in Talladega, Clay, Randolph and Cleburne. Wheelchair seating	CAA of Talladega, Clay, Randolph, Calhoun, and Cleburne Counties		(256)362-6611
Talladega	Clay, Coosa, Randolph, and Talladega Counties	Serves individuals with mental and intellectual disabilities as well as persons receiving substance abuse treatment. Hours: Mon-Fri. 8:00a.m.- 5:00p.m. No charge for travel Wheelchair seating	Cheaha Mental Health and Center	Transportation Services are for the clients of this agency.	(256)245-2141
Talladega	Sylacauga	Serves Sylacauga, Alabama through the Parks & Recreation Department. Transportation is provided through S.A.F.E. for consumers only.	City of Sylacauga Parks & Recreation		(256)249-8561
Talladega		SPOT provides transportation to area residents. The purpose is to enhance access to health care, shopping, education, employment, public services	SPOT (SYLACAUGA'S PUBLIC ON-TIME TRANSPORTATION)	\$2.00 for first 5 miles and \$1.00 for each additional 5 miles. \$1.00 per trip within	(256) 245-3675 FAX (256) 245-4343 Service/Intake http://safefamil

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
		and recreation as well as to bring affordable transportation to all individuals. The JARC (Job Access Reverse Commute) program provides free transportation for residents who meet the income qualification and who are employed, being trained for employment or who are seeking employment. SPOT travels to Birmingham the 2nd and 4th Tuesday of every month. 6:00 am-5:00 pm, Mon-Fri	(SPOT Continued)	the Sylacauga city limits for those 55 years of age and older or individuals with disabilities. \$20.00 for round trip to Birmingham the 2nd and 4th Tuesday of every month.	yservicescenter.com
Talladega	Talladega	Public bus service in Talladega County. Call for details. Wheelchair seating/Lift Platform	Talladega County (East Alabama Regional Planning & Development Commission)	General Public: \$2.00 the first 5 miles and \$1.00 for each additional 5 miles. Seniors and individuals with disabilities receive a discount.	Oak Grove - (256)249-2800 Sylacauga - (256)249-9085 Talladega - (256)362-0514 Childersburg - (256)378-7037 http://www.earpd.org/pages/?pageID=28
Talladega	Munford	Provides limited transportation for senior citizens in Munford, Alabama.	Town of Munford	Persons attending the Senior Center Only	(256)358-9050 (256)358-6437

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Talladega	Oak Grove	Provides limited transportation for senior citizens in Oak Grove, Alabama. Wheelchair seating	Town of Oak Grove		(256)249-9971 (256)249-2800 (256)510-2910
 Tallapoosa		Rural public transportation serving Tallapoosa County. Hours of operation Mon.-Fri. 8:00 a.m.-3:30 p.m. Wheelchair seating	Area Referral Information Service for the Elderly (ARISE)	Adults ages 17-54: \$3.00 for one way and \$6.00 for round trip. Children under age 16 and adults over age 55: \$2.50 one way and \$5.00 per round trip. Any extra stops are \$1.00 for all age groups. Call for fees for destinations outside of a five mile radius of Alexander City.	(256) 329-8444
Tallapoosa	Alexander City	Serves senior citizens in Alexander City, Alabama Wheelchair seating	City of Alexander City Senior Meals	MEMBERS ONLY	Nutrition Center (256)234-4074 Janice Taylor (334)502-5468
Tallapoosa		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		
Tallapoosa	Jacksons' Gap	Charter bus service based in Jacksons Gap, Alabama.	Southern Transportation Services, Inc.	Call for information.	(256)825-0186 (800)303-7860
Tallapoosa	Camp Hill	Serves senior citizens in Camp Hill, Alabama.	Town of Camp Hill Senior Center	MEMBERS ONLY	(256)896-2943

IMPACT RIVER REGION
Improving Performance Across Care Transitions

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 Tuscaloosa		Non-Emergency Transportation	Always There In-Home Care, LLC-Northport	There is a fee for their service. They do not accept Medicaid.	(205)248-9822
Tuscaloosa	Brookwood Holt Lake View Northport Tuscaloosa	Serves individuals with cognitive, intellectual, and developmental disabilities in Tuscaloosa county. Wheelchair seating	ARC of Tuscaloosa County, Inc.	Transportation Services are for the clients of this agency.	(205)556-4900
Tuscaloosa		Non-Emergency Transportation	Bama Partners Inc		(205)758-4337
Tuscaloosa	Brookwood Holt Lake View Northport Tuscaloosa	Limousine & sedan service based in Tuscaloosa, Alabama.	Crown Limousine & Sedan Service	There is a fee for their service Call for information. Licensed to go anywhere in the state.	(205)758-3875
Tuscaloosa	Tuscaloosa County	Serves senior citizens in Tuscaloosa County. Wheelchair seating/Lift	FOCUS on Senior Citizens of Tuscaloosa Co. Inc.		(205)758-3393
Tuscaloosa		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(205)391-6771 1-800-362-1504

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Tuscaloosa	Brookwood Holt Lake View Northport Tuscaloosa		Northstar Paramedic Services		(205)345-0911
Tuscaloosa	Brookwood Holt Lake View Northport Tuscaloosa	Taxi service. Not wheelchair accessible	Radio Cab Service	Call for information.	(205)758-2831
Tuscaloosa	Tuscaloosa	Public transit system for the City of Tuscaloosa. This bus system offers fixed route and demand response service. Call for more information. Wheelchair seating/Lift Platform	TTA - Tuscaloosa Transit Authority (Also listed as Tuscaloosa Co. Parking & Transit Authority)		(205)343-2300
Tuscaloosa		Provides transportation to an d from work for individuals referred through ADRS or DHR	Easter Seals of West Alabama	Free for 6 months	205-722-1004 205-759-1211
Tuscaloosa	Tuscaloosa	Charter passenger service for groups based in Tuscaloosa, Alabama.	Tuscaloosa Charter Service	Call for information.	(205)556-5757
Tuscaloosa	Northport	Serves children and adults with cerebral palsy and other disabilities throughout West Alabama through a full array of services and resources. Wheelchair seating/Lift Platform	United Cerebral Palsy of West Alabama, Inc.		(205)345-3031

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Tuscaloosa		Fee based taxi service. Not wheelchair accessible	Alabama Sterling Limo-Cab		205-242-2689
Tuscaloosa		Fee based taxi service. Not wheelchair accessible	Dixie Cab Service		205-310-2819
Tuscaloosa		Provides transportation for persons with developmental disabilities. Services Tuscaloosa, Bib and Pickens Counties.	Dial- A-Ride (AAWA)	Operates Monday through Friday from 8:00 a.m. until 5:00 p.m.	205-333-1577
Tuscaloosa		Fee based taxi service. Not wheelchair accessible	On Time Transportation		205-752-6603
 Walker	Sumiton	Charter bus service based in Sumiton, Alabama.	Adventure Bus Charters & Tours, Inc.	Call for information.	(205)648-2732
Walker		This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.	Non Emergency Transportation Coordinator		(256)584-4109
Walker		Public Transit - Rural	Northwest Alabama Transportation System (NATS)		(205)387-0541

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Walker	Walker County	Serves individuals with mental and developmental disabilities and senior citizens. Wheelchair seating/Lift Platform	Northwest Alabama Mental Health Center	Transportation Services are for the clients of this agency.	(205)302-9000 (205)302-9044 (800)489-3971 (205)387-0541
Walker	Also Marion Winston	Private transportation service located in Jasper, Alabama.	Regional Paramedical Services		(205)384-4310
Walker	Carbon Hill Cordova Dora Eldridge Jasper Nauvoo Oakman Parrish Sipsey Sumiton	Public transportation. Wheelchair seating Lift Platform	Walker County Commission		(205)384-7230
 Washington	Chatom McIntosh Millry	Provides public transportation in Washington County. This is a service open to the public. Wheelchair seating Lift Platform	Exceptional Children, Inc. Washington Co. Rural Public Transportation	Call for more information. Contact Person: Cristy Sullivan	(251)847-2970
Washington		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(251)472-4370

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Washington	Chatom	Provides support and assistance to persons with HIV and related illnesses in Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties. Wheelchair seating/Lift Platform	South Alabama C.A.R.E.S.	Transportation Services are for the clients of this agency.	(251)471-5277
Washington	Chatom	Serves senior citizens in Washington County, Alabama.	Washington Co. Aging Program and County Commission		(251)847-2208
 Wilcox	Camden	Provides public transportation services in Clarke, Conecuh, Monroe and Wilcox Counties. This is a service open to the public. Wheelchair seating/Lift Platform	Alabama Tombigbee Regional Commission	Call for more information.	(334)682-4234
Wilcox	Dallas, Perry, and Wilcox Counties	Provides services to people with mental health needs, intellectual, and developmental disabilities as well as substance abuse issues. Hours: 7 a.m. - 4 p.m., M-F. Wheelchair seating/ Lift Platform	Cahaba Center for Mental Health	Transportation Services are for the clients of this agency.	(334)418-6500

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Wilcox	Camden Gee's Bend	The Gee's Bend Car Ferry runs daily between Camden and Gees Bend.	Gee's Bend Ferry		(334)682-4929
Wilcox		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for Information	1-800-362-1504
 Winston		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for Information	1-800-362-1504
Winston	Haleyville	Operates public bus service in Colbert, Franklin, Lauderdale, Marion, and Winston Counties. This is a service open to the public. Wheelchair seating/Lift Platform/Step Assistance/Railings Provides transportation for dialysis on Monday, Wednesday, and Friday mornings.	Winston County - Northwest Alabama Council of Local Governments	Call for more information.	(256)389-0500 In the Muscle Shoals area and Russellville, call 256-314-0047. In Haleyville, 205 485-7333

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MATS- Montgomery Area Transit System

- Regular Bus Line (pick-up from bus stops)
- Available within the city limits
- Transfer involved for most (Downtown or Fairview Terminal)
- Pass Assistance Program (provided per assessed need)
 - *CareAdvisor & Community Case Management Programs
 - *Cross Bridge Behavioral Health
- One-way Regular passes \$2 each

MAP- Montgomery Area Para-Transit

- MAP Application Required
 - *Medically Qualified Patients (physical/ mental impairment)
- At home pick-up (no transfers involved)
- Caregiver able to ride for free
- Pass Assistance Program (same as above)
- \$4 each
- 2-week patient request must be made for appts

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Improving Performance Across Care Transitions

Medicaid (MCD) Non-Emergency Transportation (NET)

1-800-688-7989 (Information)

1-800-362-1504 (Scheduling)

- MCD must be active at time of appointment for payment
- Appointments must be scheduled within 5 days prior to ride being needed

The NET hotline will be open 8:00 a.m. to 4:00 p.m. Monday through Friday, except on major state holidays

Medicare (MCR) Part C (HMO/SNP) Non-Emergency Transportation

MTA- Medical Transportation of Alabama

1-888-599-2050

- | Services | Cost |
|-----------------|--------------------------------|
| Ambulatory | 7.50 Base Rate+ 2.50 per mile |
| Wheel-chair | 29.50 Base Rate+ 3.50 per mile |
- Medicare Recipients must have an HMO w/ benefit included, or a MCD Special Need(s) Plan
Most Insurances are accepted
Contact your Medicare HMO to find out if benefit is included, and how it works
 - **Original** MCR Recipients are considered "private pay"
 - Non-MCR Insurances may allow for direct billing or may require patient to "pay first" and submit for reimbursement
 - Remember patients have a limited # of transports per benefit year

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Medicare 2016 Insurance HMO/PPO & Supplement Providers

Aetna
1-800-282-5366

AARP
1-800-523-5800

Blue Cross Blue Shield of Alabama
1-800-821-7231

Cigna-Healthsprings
1-800-997-1654

Humana
1-877-257-9432

Multiplan
1-888-342-7427

Viva Medicare
1-800-633-1542

United Healthcare
1-866-633-2446

Mutual Of Omaha
1-800-228-7104

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