

Any successful business requires the ability to make intelligent business decisions based on facts and accurate data. Capturing data through the Gladstone system is the first step in enabling confident decision making. No two organisations are the same, therefore a flexible reporting tool is essential for any operator. Many databases and reporting solutions traditionally are complex, costly or do not provide the outputs you require.

eyeQ is a powerful analysis and business intelligence tool that allows an operator to quickly query their database and to create bespoke reports and outputs to meet their business needs. With all the dimensions and measures you need presented in one place, deep product knowledge for reporting is a thing of the past.

eyeQ uses a reporting data layer, designed around customers requirements and is optimised around performance to deliver an enhanced customer experience.

This instinctive tool contains a powerful Query Builder allowing non-expert users to create SQL queries from an intuitive user interface. The queries can be exported to Microsoft Excel with the touch of a button, enabling the user to create custom data analysis, pivot tables and visuals.

When linked to Business Process Manager and Communicate you will be able to automate your reports and analysis, schedule automated communications and report distribution.

eyeQ can help you meet many of your most pressing business needs. Whether you're building KPIs, presenting performance information to key stakeholders or interrogating your business to identify trends that are driving your success, eyeQ is the Business Intelligence tool that you need.



“What we particularly liked about eyeQ was the ability it gave us to fully customise our reports and to build quite complicated, custom queries without being computer programmers.”

Dave Thompson
Live Active Leisure



Why you need it?

- Analyse customer demographics
- Explore membership attrition & retention
- Discover financial trends
- Report on income & usage
- Calculate attendance trends and patterns
- Monitor subscription volumes against KPI's
- Make decisions around viability of classes & courses
- Investigate utilisation of resources

eyeQ Features

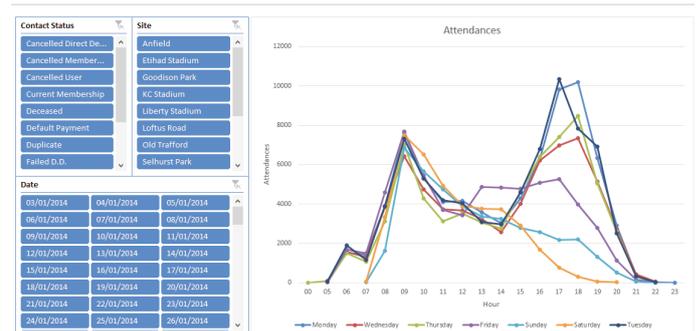
- Browser based so easy access across your business
- Quickly interrogate your database and create interactive reports and charts
- Over 15 predefined workbooks
- Drag and drop fields
- Intuitive tools makes it easy for you to manipulate your data and present it in a format that you want
- Design and store your favourite queries and reports
- Query live data using a library of Plus2 SQL reports
- When linked to Business Process Manager (BPM) you can automate your reports and analysis
- Develop more complex queries with custom SQL
- Connect to your queries from external analytical or report tools
- Export reports to Microsoft Excel and Adobe PDF

Prerequisites

- Plus2 version 10.3 or higher
- MS SQL Server 2005 or higher
- Internal facing IIS server version 6, 7 or 7.5
- SP.net components 4.0
- Internet Explorer 8, 9, 10 or 11, Firefox or Safari



Attendance Analysis By Hour and Weekday



Resource Utilisation By Hour & Weekday

Site	Resource
Ethand Stadium	Main Pool 2
Liberty Stadium	R Tennant
Selhurst Park	Richard
	Sharon
	Space Rugs Parties
	Stuart
	Smart Personal Mail
	Touching Pool

Date		
01/01/2014	02/01/2014	03/01/2014
04/01/2014	05/01/2014	06/01/2014
07/01/2014	08/01/2014	09/01/2014
10/01/2014	11/01/2014	12/01/2014
13/01/2014	14/01/2014	15/01/2014
16/01/2014	17/01/2014	18/01/2014
19/01/2014	20/01/2014	21/01/2014

Average of Resource Utilisation	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Grand Total
7	0%	0%	0%	0%	0%	0%	0%	0%
8	0%	0%	0%	0%	0%	0%	0%	0%
9	79%	0%	28%	48%	48%	0%	24%	32%
10	100%	100%	72%	97%	97%	72%	97%	91%
11	50%	75%	24%	72%	48%	92%	48%	59%
12	0%	0%	0%	0%	48%	48%	0%	28%
13	57%	0%	97%	48%	97%	72%	0%	67%
14	28%	0%	62%	97%	97%	97%	0%	69%
15	100%	97%	24%	24%	97%	97%	72%	60%
16	100%	100%	97%	97%	97%	32%	97%	98%
17	100%	100%	72%	72%	97%	0%	48%	70%
18	100%	100%	48%	0%	52%	0%	0%	42%
19	0%	25%	24%	7%	2%	0%	0%	8%
20	0%	0%	0%	0%	0%	0%	0%	0%
Grand Total	53%	30%	38%	40%	56%	41%	48%	46%

To book this one day training session or if you have any questions about the other training packages available, please contact:

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