Brand Guidelines

September 2016







Colour



Gladstone360





Monochrome









Download

Colours





Download

Fonts



Corporate Font

This is for internal use including powerpoint slides, emails, word documents etc.

Arial

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 0123456789

Arial bold



Display Font

This is for display purposes including roller banners, advertising media website etc.

Titillium light

ABCDEFGHIJKLMNOPORSTUVWXYZ

abcdefghijklmnopqrstuvwxyz 0123456789

Titillium semibold

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 0123456789

Gradients





Photography Do's







Photographic style

Realistic Professional Fun Aspirational InSitu





Photography Dont's







Photographic style

Studio Shoots Overly Sexual Images Vignette/Duotone Amateur Shots





Modules





Advanced modules



Orange CMYK - 0/75/100/0 RGB - 234/91/12 Web-#ea5b0c





Purple CMYK - 40/100/0/0 RGB - 167/22/128 Web - #a71680

Consumer modules



Red CMYK - 0/100/100/10 RGB - 210/10/17 Web - #d20a11



PPT



Gladstone360



Slide title	in here Gladstone 360	Gladstone			
10:45 11:00 11:45 12:15 13:00 14:00	Welcome Product Updates GB Group 'Get Hands On!' Buffet Lunch served during 'Get Hands On!' Case Study Live – Mary <u>Scanlan</u> , South Lanarkshire Leisure, Kiosks	 Version 10.6: On General Release Compatibility with SQL 2012 Windows Server 2012 Support for SEPA Sites in Group Search causing slowness in Plus2 Make email, Mobile & Bank Reference searchable field in find members Mobile Tel Number Field to be included in the 'Waiting List' Tab as well as the Home & Work Tel Increase course dates printable on tickets (Configurable to 9999 dates) 			
14:30 15:00 15:15	Open Q&A Closing Event Finishes	 The class print list to NOT show the members corporate link Displaying Corporate Company Name on Bookings Batch wizard do not apply the wizards to members where the member ID is great than 8 digits 			

Flyers & Brochures



Document Template - Leisure



Configuration Settings Connect 5.0 Document Template - Tech



Configuration Settings Connect 5.0

Header -Arial Bold - 36pt

Section title -Arial Bold - 22pt

Body - Arial - 12pt (marketing/internal) Body - Arial - 10pt (technicacl)

Product Template



Today customers expect the ability to use self-service tools to complete their daily tasks, such tools have been prevalent in cinemas and supermarkets for years. With the added financial pressure many are finding membership numbers increasing with staff numbers remaining the same or falling, in this situation streamlining your processes to become more cost effective is key.

Kioskis are easy to use, fast track self-service units that will reduce front of house pressure at reception during peak times by diverting customers away from reception. Rosk communicates in real time to the Cladstone Plus2 system through simple web-based input screens to enable customers to serve threalevel without the need to involve front of house staff. Introducing Kosk is like opening a braind new, fully staffed reception desk by allowing customer throughput and traffic to increase.

However it does this without having to increase staffing overheads and, when used in conjunction with Connect, Kiask adds even more value by allowing customers to collect their own ticks when they arrive for bookings they made online. The solution also helps improve customer service by extending the location of your reception desk and giving customers the opportunity to manage their own transactions at their

convenience

"Over 1,000 customers use the kiosks for around 1,500 bookings every single month – and that's just at our St Ives site." Michelle Schwick Huntingdon District Council

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 Why you need it?

 Reduce pressure on front of house

 Improve customer service

 No reliance on staff overheads

 Less cash handling

Less cash handling Increased footfall Allows for unmanned facilities

 \triangleright

Contact Claire Elkin

Share Point link

Roller Banners





Flexible Leisure Management Software

=1

Leisure Centres & Clubs Advanced management software no matter what size your operation

Education Allow your staff to better serve vour students and customers



fast, reliable and scalable Theatre & Events

From mass participation events to seated theatre and venues



The most comprehensive range of ID solutions available on the market

www.Gladstone360.com



Manage Understand Connect



Drive income and control spend



Engage Customers Provide great service through technology



Streamline Back Office A fast, secure and streamlined leisure management system



Business Intelligence Automate tasks and drive communication



Manage intervention programmes and provide evidence based outcome

Exhibition Stands



