

COVID-19 UPDATE

THE SHIPPERS GROUP

Mar.24, 2020

The Shippers Group is committed to keeping our workers healthy and safe during this National Emergency. To this end we also want to keep our customers up to date with all measures we currently have in place. Our Executive team has a scheduled weekly call and our VP of Human Resources is in constant contact with all Executives and Management on new developments daily.

Here are just a few areas that we have put into place and consistently monitor each day:

1. As of today, all Shippers warehouse are operating normal hours and shifts.
2. We continue to track our internal muster report and see very little change or increase in absenteeism across the network. This continues to be positive news, as any increase might indicate sick or infected personnel.
3. Signage from the CDC is being printed and posted at all warehouses. These are being used to emphasize proper sanitation, hand washing and social distancing.
4. Touchless thermometers have been purchased and sent to every Shippers warehouse. This will give managers the ability to take temperatures without touching personnel and determine if they are fit for work. If there is any sign of an increased temperature, the individual will be directed to return home.
5. Anyone with the ability to work remotely has been directed to do so. This will not disrupt service or business in any way. The Shippers Group is fortunate to have built our support teams out remotely; hiring the best in the business, no matter where they call home.
6. The Shippers Group is looking at ways internally to motivate and reemphasize that all our workers are "Essential" to the critical infrastructure. We believe we have the best workers around and want to show our support and appreciate.
7. We require all scheduled visitors and transportation drivers to self-identify at all locations. If one question is checked "YES" we are refusing access to our property and promptly notifying the customer/carrier.
8. We are refusing all non-scheduled guests.
9. If a worker calls in sick, regardless of doctor's note to return we are requiring a mandatory 14-day quarantine and not allowing the worker to return until this time has expired.
10. If a worker shows signs or symptoms of an illness during the day, the management team is directed to discreetly take the individual out of the work area and have them self-identify on one of our custom forms. If they say YES to any questions, they are sent home for 14 days.
11. As needed, we are performing temperature checks with non-invasive thermometers.

12. We have always had a stringent sanitization schedule, but we have now ramped up our practices and provided all necessary PPE to our workers. Especially for those in direct contact with transportation drivers. We have a strict no loitering policy at all locations. Some of our customers have requested no transportation drivers allowed on premise and we are abiding by their requests.

The Shippers Group recognizes we are in uncharted waters; however, this is not stopping us from continuing to provide our nation with essential goods. Our workers are safe, our customers product is safe, and we will get through these changing times together.

Thank you and God Bless,

Rob Doyle
President