



CUSTOMER PROFILE

Corporate Office: The Shippers Group
8901 Forney Road
Dallas, TX 75227

WAREHOUSING|TRANSPORTATION|PACKAGING|FULFILLMENT

Customer Information

Company name:							
Company address:							
City:		State:		Zip Code:		DUNS #:	
Contact name:					Title:		
Email address:			Phone:			Fax:	

General Account / Product Information

Is this ongoing business or is it a project?		Is this a cross-dock / pool distribution account?	
Is there a peak season? When?		Is there a slow season? When?	
Desired location:		Desired scheduled start:	
Product description:			
Is there temperature requirements? If so, what temperature?			
Is it HazMat?		HazMat percentage?	
Total number of SKUs / Items:		Annual inventory turns:	
Average size of pallet (Length/Width/Height):		Can the pallets be stacked? If so, how high?	
Average # of pallets stored per month:		Average number of cases stored per month:	
Average cases per pallet:		Average case weight:	
Inventory reported by (pallet, case, each)?		Inventory method (FIFO, LIFO, mfg date, other):	
What is the required inventory tracking (date, lot, serial, none)?			
Invoice to be calculated by (pallet, case, hour, etc...):		Cycle count, physical inventory or both:	
How will orders transmit (EDI, fax, email, flat file)?			
Do you have special computer or printer requirements?			

Inbound / Receiving Information

What type of transportation will the product arrive (please enter percentages)?											
% Truck:		% LTL:		% Rail Car:		% Rail Container:		% Ocean Container:		% Parcel:	
What is unloading method for receiving the product (please enter percentages)?											
% Pallet:		% Slip-Sheet:		% Floor-loaded:		% Clamp:					
Average inbound loads per week:		Average pallets / unitized stacks per load:		If floor-loaded, the average # of cases:							
Average # of SKUs per pallet / unitized stack:		Average # of SKUs per inbound:									
Is the SKU # identified on the cartons:		Is it a scanable bar code on the pallet / unitized stack?									

Outbound / Shipping Information

What type of transportation will the product ship (please enter percentages)?											
% Truckload/Intermodal:		% LTL:		% Parcel:		% Will call:		% Ocean container (floor-load):			
How will the product ship (please enter percentages)?											
% Pallet:		% Case-pick:		% Slip-sheet:		% Floor-load:		% Clamp:		% Parcel by each:	
Average order lead time:											
Average # of orders per day:		Average # of orders per day peak season:									
Average # of lines per order:		Average # of lines per order peak season:									
Average # of cases per order:		Average # of cases per order peak season:									
Average # of pallets / unitized stacks shipped per order:											
Special packaging requirements (dunnage, corner boards, air bags, etc...)?											
Special marking / labeling requirements:											

Reporting Information

Do you use EDI technology?		If so, what EDI forms do you use?									
Is order receipt notification required (EDI, email, other)??		Is shipment confirmation required (EDI, email, other)?	yes								
Required daily reporting:											
Required weekly reporting:											
Required monthly reporting:											

Other Information:

Are there any value-added services needed?											
Transportation:		Packaging:		Kitting:		Display / Moduler build:		Fulfillment:			
Please list additional requirements or any information that is not included in the above:											