ROI FOCUSED DIGITAL MARKETING For Security Providers

June 15, 2017







Director of Strategic Accounts

- Former CEO of Impression Marketing
- Eight years in digital marketing business
- Former SVP Business Systems Mgr., Wachovia Securities
- Contributing columnist WorkIT Lynchburg & SVA
- MBA Virginia Tech, B.S Accounting, LIU
- Horrible golfer, decent tennis player



Preston Kendig Content Specialist

- Eight years in digital marketing business
- Google Analytics & HubSpot Certified
- Lead generation, writing, analtyics, digital advertising
- BA in History James Madison University
- Cool hobbies Beekeeping & spear fishing



WHO ARE WE?

About WebStrategies Inc.





- Inbound & Digital marketing agency
- Focus on generating online leads & sales for SMBs and security alarm companies
- Richmond, VA
- Founded in 2004
- 22 employees
- Google Analytics Certified
- Hubspot gold partner





SECURITY MARKETING AGENDA

- **1.** Learn about your challenges and opportunities
- 2. Overview of marketing & digital trends
- 3. Personalization & how to get personal
- 4. Security marketing trends & lead generation examples
- 5. Q&A



Getting to Know You



Poll Questions

- 1. What percent of your revenue to you budget for marketing?
- 2. Are you currently advertising on Google, Facebook or LinkedIn?
- 3. Are you using content blogs or social media to generate leads?
- 4. Do you see a positive return on your investment from marketing?
- 5. Do you use email marketing to reach customers & prospects?



Digital Trends



Marketing Spend

US Total Media Ad Spending Share, by Media, 2014-2020

% of total

2020	2019	2018	2017	2016	2015	2014	
% 32.9%	33.7%	34.8%	35.8%	36.8%	37.7%	39.1%	TV*
% 44.9%	43.1%	40.8%	38.4%	35.8%	32.6%	28.3%	Digital
% 32.9%	31.0%	28.8%	26.2%	22.7%	17.3%	10.9%	—Mobile
% 11.1%	11.6%	12.2%	12.9%	13.9%	15.4%	17.4%	Print
% 5.5%	5.7%	6.1%	6.6%	7.2%	8.0%	9.1%	-Newspapers**
% 5.6%	5.8%	6.1%	6.4%	6.8%	7.4%	8.3%	—Magazines**
% 6.1%	6.4%	6.7%	7.0%	7.4%	7.8%	8.4%	Radio***
% 3.4%	3.5%	3.7%	3.8%	3.9%	4.0%	4.0%	Out-of-home
% 1.6%	1.7%	1.9%	2.0%	2.2%	2.5%	2.8%	Directories**
		1.9%	2.0%			2.8%	Out-of-home Directories**

Note: *excludes digital; **print only, excludes digital; ***excludes off-air radio & digital Source: eMarketer, March 2016

205439

www.eMarketer.com



Figure 1 US Digital Marketing Forecast, 2014 To 2019



Source: Forrester Research Digital Marketing Forecasts, 2014 To 2019 (US)





Marketing studies indicate that

93% of **B2B** buyers start their buying process using search engines



The average buyer is 79% through a purchase decision before engaging a sales rep

🚺 webstrategies

WHAT IS CONTENT MARKETING?



Percentage of B2B Marketers Using Content Marketing



2017 B2B Content Marketing Trends—North America: Content Marketing Institute/MarketingPrafs



- •Blog posts
- •Case Studies
- Social media posts
- Pictures
- •Whitepapers
- Infographics/handouts
- •Email/newsletters
- •Videos
- •Webinars/Events
- •E-books
- Press Releases
- •Mobile Apps
- •Website content

WHAT IS CONTENT MARKETING?





CONTENT MARKETING

Tactics Used That B2B Marketers Say Will be Most Critical to Content Marketing Success in 2017





How About You?



Poll Question 1 Results

What percent of revenue do you budget for marketing?



Personalization & Targeting





Personalization & Targeting

RECOGNIZE, REMEMBER, OFFER RELEVANT RECOMMENDATIONS:

Consumers are more likely to buy from a retailer (online, offline) that...



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Personalization & Targeting

- Marketers see an average increase of 20% in sales when using personalized web experiences (Monetate)
- Personalized CTAs resulted in a 42% higher conversion rate than generic CTAs. (Hubspot)
- Leads who are nurtured with personalized content produce a 20% increase in sales opportunities. (Demand Gen)
- 74% of consumers get frustrated when website content appears that has nothing to do with their interests (janrain)

Targeted Calls-to-Action Convert 42% More Visitors Into leads Than Untargeted CTAs





What Does Personalization Mean To You?



Personalization is not just...

- calling them by name
- referencing their account



Personalization is not just...

- calling them by name
- referencing their account

it's also...

- knowing the relationship
- knowing their situation
- giving them a customized user experience
- hyper-targeted advertising

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Personalization

can occur Onsite and offsite to drive qualified users to our properties, or to get active users to take a desired action as part of their visit.



33%

prefer personalized messages

50%

of those under 50 prefer personalized messages

33%

of those 18 to 49 like personalized ads, but say they're not good enough



Adobe Digital Insights











https://www.amaton.com/stream/ref-pay.uppay.LargeImage T2 Gateway



f	Search Facebook	Q	🛒 Howard Home 🎎 🗭 🤗 🕢 🔻
	Howard Deskin	Becky Stuart Conner Old Friendly's is going to be a medical facility, like a Patient First type of thing. I have heard there will be a BBQ place in front of Wegmans.	Sponsored Create Ad
	News Feed ***	Like - Reply - 1 hr	A REPORT OF A R
9 1	Messenger	Sandy Tobias I want a PotBelly's!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!	PoyPal
SHOR	TCUTS	Judy Sertin Elmore Eh nothing too exciting or fun 😕	W00 COMMERCE
តា ៖	St. Joseph's Villa (Ri 7	Like - Reply - 1 hr	
<u>2</u>	Walton Lake 2	Elizabeth Payne Allums I heard the one by wegmans is a Panda Express	
M T	Thompson Fixture In 3	which I passionately hope isn't true!!!! Like · Reply · 20 mins	
Free F	Prime Care Family P 10		PayPal Business in a Box www.paypal.com/BusinessinaBox
105	Blankenship Insuran 20+	Write a comment I I I I I I I I I I I I I I I I I I	We've hand-selected world-class tools like
EXPL	OPF		WooCommerce and Xero to make building an online
-	Events 3	David Phillips added 2 new photos — with Jan Pond Phillips.	
hand		4 hrs - A	Shop the latest
		Don't blink. 35 years goes by faster than you think. #happyanniversary	deals.
<u> </u>	Groups 6		
<u>21</u> F	Friend Lists		
🕙 (On This Day 4		verizon
* 5	See More		NGHAON
CREA	TE		Shop Smarter www.verizonwireless.com
	Page Group Event raiser		Get the best deals on the best tech at Verizon. Free 2-day shipping.

≡ Forbes

D LOG IN

YOUR READING LIST Founders Share Tips On Fundraising Do's And Don'ts



Top 10 Business Trends That Will Drive Success In 2017



Mitsubishi Heavy Industries<mark>Voice:</mark> How A Japanese Company Is Revving Up An Industry From Farm Belt USA

PODCAST: The Limit Does Not Exist: Why It's All About Well-Documented Failure market.

10. Millennials Groomed For Leadership

Millennials now represent the largest segment of the U.S. population, according to Pew Research. Just like past generations, millennials will emerge as the next set of managers and executives. Top performing companies will work to magnify their strengths and build systems to compensate for their perceived deficiencies. This same evolution has happened in past generations, too.

According to Brad Szollose, cross-generational leadership expert in NYC and author of *Liquid Leadership*, "You can't put someone in a leadership role assuming they have the skills to lead, only to train them 10 years later. If you want Millennials to succeed, invest in their leadership development today."

The Bersin by Deloitte report predicts the most disruptive year ever. They highlight, "This year, more than 3.6 million company chiefs are set to retire as younger professionals ascend to managerial slots. Companies are busy planning this transition in order to cope with the massive loss of boomers."

Millennials represent the largest generation of our time, as



At Work? So Are the Burglars.





What's a Buyer Persona?

A buyer persona is a semi-fictional representation of your ideal customer based on market research and real data about your existing customers.



Buyer personas help you understand your customers (and prospects) better. This makes it easier for you to tailor your content, messaging, product development, and services to the specific needs, behaviors, and concerns of different groups.





Personalization & Targeting



Solve For The Human, Not The Target Market



Let's get personal...



Describe Your Primary Customer

Give them a memorable name		
How old are they?		
Are they male or female?		
How much money do they earn?		Job function?
Goals (what do they ultimately want 1.	• ,	
2		
Pain Statements (the pain which cau	uses them to take action)	
1. "		"
2. "	webstrategies	"

Describe Your Primary Customer

Give them a memorable name Warehouse Manager Joe

How old are they? 42

Are they male or female? Male

How much money do they earn? <u>\$75k+</u> Job Function <u>Manages all warehouse operations</u>

Goals (what do they ultimately want to accomplish)

1. I need to keep my building secure 2. I want to take over managing our other warehouses

Pain Statements (the pain which causes them to take action)

1. <u>"We had a break-in and product was stolen</u>" 2. <u>"It's my responsibility to make sure the wrong</u> people aren't getting into rooms they shouldn't have access to."



Joe is 42 years old and has been working here for 10 years. He has moved up from various positions in the company. When not working or out enjoying time with his wife and two kids, he daydreams about how he can help his adult league softball team win and also how can he move up to Operations Manager at work overseeing all their warehouses.

Despite being a positive and enthusiastic individual, Joe's demanding boss, the CEO wants no more break-ins, is tired of the repair bills from broken windows and doors and doesn't want to explain to another customer why their delivery is delayed due to unavailable product.

Joe sees advertisements for security systems every time he is on Google or LinkedIn thinking of a new career and even on Facebook when he's killing time at his daughter's soccer practice.

Joe's security system research takes place while at work on his laptop and after work at the ballfield or on his couch while binge-watching the latest Netflix series with his wife.


[DIGITAL TOUCHPOINTS]



EARNED TOUCHPOINT

Stage	Actions taken	Tactics
Awareness What <u>they</u> do once they recognize their pain		
Consideration What <u>they</u> do once they understand their problem		
Preference What <u>they</u> do once they have narrowed down their options		
Delight What <u>you</u> do to blow them away once they're a customer		

Stage	Actions taken	Tactics
Awareness What <u>they</u> do once they recognize their pain	Ask a trusted friend Google search the problem	
Consideration What <u>they</u> do once they understand their problem	Search for specific solutions online Go back to his/her network	
Preference What <u>they</u> do once they have narrowed down their options	Compare them side by side Talk to sales rep - acquire information Engage top choices directly	
Delight What <u>you</u> do to blow them away once they're a customer	Data focused Surveying and reacting quickly Providing ongoing education and information	

Stage	Actions taken	Tactics
Awareness What <u>they</u> do once they recognize their pain	Ask a trusted friend Google search the problem	SEO - education content Display ads Social advertising
Consideration What <u>they</u> do once they understand their problem	Search for specific solutions online Go back to his/her network	SEO - service terms (search) PPC - service terms Email marketing (prospects) Video
Preference What <u>they</u> do once they have narrowed down their options	Compare them side by side Talk to sales rep - acquire information Engage top choices directly	Reviews - 3rd party sites Onsite information - comparison charts Email marketing Case studies
Delight What <u>you</u> do to blow them away once they're a customer	Data focused Surveying and reacting quickly Providing ongoing education and information	Email marketing Social media Surveys/check-ins Reward programs

Poll Question 2 Results

Currently advertising on Google, Facebook or LinkedIn?



7 Ways To Hyper Target Your Advertising



Who Are We Targeting?

- **Potential residential new customers**
- **Potential commercial** new customers



Where Do We Reach Them?

- **On social platforms** like Facebook + Instagram or LinkedIn
- **2 Other websites** selling ad space
- **Within Google** search results
- **On your website** or other owned properties



How Do We Reach Them?

- **1** Display / Banner ads
- 2 Search ads
- **3** Onsite pop-up (converter) Ads



Linda





Matt





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Gen X Personas - Residential Linda Matt

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- 45 year olds
- Basic alarm system in home
- Earns \$85,000/yr
- Married, two kids



- 44 year olds
- Shopping for a security system
- Earns \$75,000/yr
- Thinking DIY
- Married, three kids



x not a customer

Gen X/Boomer Personas - Commercial

webstrategies

Bill (Facilities Mgr.)

- 55 year olds
- Earns \$100,000/yr
- Has full security suite at work
- Security system at home



Joe (Warehouse Mgr.)

- 42 year olds
- Earns \$75,000/yr
- Used ADT at old job
- No security system at home



x not a customer



How & Where To Personalize Advertising

- 1. Target Based On Onsite Behavior
- 2. Target To Email Addresses
- 3. Use Cusomer Emails To Match Ads To New Potential Customers
- 4. Target To Interest & Online Behavior
- 5. Target based on Search Behavior
- 6. Target to Past Site Visitors
- 7. Target Onsite Ads Based On Website Behavior

1224567



Match Display Ads To Onsite Behavior



Match Ads to Onsite Behavior

What you'll need:

- 1. Facebook or LinkedIn ad campaign
- 2. Google ad campaign
- 3. Google Analytics
- 4. Google Tag Manager
- 5. Links or pages on website for specific audience segments
- 6. Display ads





Commercial Security Visitors











Match Ads Using Email Addresses



Match Ads Using Email Addresses

What you'll need:

- 1. Facebook or LinkedIn ad campaign
- 2. Google ad campaign
- 3. Customer email addresses (segmented)
- 4. Display ads



Commercial Security Customers



Residential Security Customers



webstrategies

Facebook Custom Audiences

Commercial Customers - Security Company

	A	В
1	Margaret Jones	MargaretJones@bholtandpartners.com
2	Dorothy Smith	DorothySmith@bhoitandpartners.com
3	James Williams	JamesWilliams@Studio32Films.com
4	Linda Miller	LindaMiller@Studio32Films.com
5	Charles Moore	CharlesMoore@Studio32Films.com
6	John Taylor	JohnTaylor@burgercommand.com
7	Elizabeth Wilson	ElizabethWilson@burgercommand.com





Facebook Custom Audiences

Residentail Customers – Security Company





Remote Home Security Connect security file, the memorialis, and lights to control your none from anywhere with the louch of a button



Google Customer Match

Residential Customers – Security Company

	A	В
1	Margaret Jones	MargaretJones@bholtandpartners.com
2	Dorothy Smith	DorothySmith@bholtandpartners.com
3	James Williams	JamesWilliams@Studio32Films.com
4	Linda Miller	LindaMiller@Studio32Films.com
5	Charles Moore	CharlesMoore@Studio32Films.com
6	John Taylor	JohnTaylor@burgercommand.com
7	Elizabeth Wilson	ElizabethWilson@burgercommand.com







Use Customer Emails To Match Ads To New Potential Customers













Use Existing Data To Find New Customers

What you'll need:

- 1. Facebook or LinkedIn ad campaign
- 2. Google ad campaign
- 3. Customer email addresses (segmented)
- 4. Display ads



Look-a-Like Match

Commercial Customers – Security Company

	A	В
ļ	Margaret Jones	MargaretJones@bholtandpartners.com
2	Dorothy Smith	DorothySmith@bhoitandpartners.com
3	James Williams	JamesWilliams@Studio32Films.com
1	Linda Miller	LindaMiller@Studio32Films.com
5	Charles Moore	CharlesMoore@Studio32Films.com
3	John Taylor	JohnTaylor@burgercommand.com
7	Elizabeth Wilson	ElizabethWilson@burgercommand.com

Google

 $\frac{1}{1} \underbrace{e^{-at}}_{Y^{n-1}} \xrightarrow{1}_{Z} \underbrace{\left(a^{n} + \omega^{n}\right)^{-\frac{N}{2}}}_{Z} \left(\cos\left(\frac{3}{2}\arctan\left(\frac{\omega}{n}\right)\right)} \underbrace{\left(\frac{1}{2}\right)}_{Z} \underbrace{\left(a^{n} + \omega^{n}\right)^{-\frac{N}{2}}}_{Z} \left(\cos\left(v\arctan\left(\frac{\omega}{n}\right)\right)} \underbrace{\left(\frac{1}{2}\right)}_{Z} \underbrace{\left(\frac{1}{2}\right)}_{Z} \underbrace{\left(\frac{1}{2}\right)}_{Z} \left(\frac{1}{2}\right)} \underbrace{\left(\frac{1}{2}\right)}_{Z} \underbrace{\left(\frac{1}{2}\right)}$





Look-a-Like Match

 $\int e^{-at} - \int \frac{1}{2} (a^{2} + w^{2})^{-\frac{2}{2}} (\cos\left(\frac{3}{2}\arctan\left(\frac{\omega}{a}\right)\right) \\ E^{\nu-1}e^{-at} - \int \int (w) (a^{2} + w^{2})^{-\frac{\nu}{2}} \cos\left(\nu\arctan\left(\frac{\omega}{a}\right)\right) \\ \int (1 + 2x\cos a + x^{2})^{-\frac{2}{2}} dx + \frac{\alpha}{2\sin a} \left(0 \le a \le \frac{\pi}{2}\right)$

 $\frac{1}{4(x)dx} = F(x) \Big|_{0}^{b} = F(b) - F(c); \ F(x) = \int (x) dx + C;$

B(x.y)

Residential Customers – Security Company

	A	В
į	Margaret Jones	MargaretJones@bholtandpartners.com
2	Dorothy Smith	DorothySmith@bholtandpartners.com
3	James Williams	JamesWilliams@Studio32Films.com
4	Linda Miller	LindaMiller@Studio32Films.com
5	Charles Moore	CharlesMoore@Studio32Films.com
3	John Taylor	JohnTaylor@burgercommand.com
7	Elizabeth Wilson	ElizabethWilson@burgercommand.com

Google







Match Display Ads To Someone's Interest & Online Behavior





Match Ads To Interest and Behavior

What you'll need:

- 1. Facebook or LinkedIn ad campaign
- 2. Google ad campaign
- 3. Display ads



Matt is going to security websites and searching for home security systems.






Detailed Targeting ① INCLUDE people who match at least ONE of the following ①

	Interests > Additional Interests Security alarm		
	Add demographics, interests or behaviors	Suggestions B	Browse
	Alarm device	Intere	sts
	Protect Your Home	Intere	sts
	Wireless security camera	Intere	sts
Connections ()	Safety	Intere	sts
	IP camera	Intere	sts
	Safety at Home	Intere	sts
	Closed-circuit television	Intere	sts
	Home automation	Intere	sts
ements your ads to the right peop	Safe Alarm Security	Intere	sts

Detailed Targeting 🔘	INCLUDE people who match at least ONE of the	following ()	
	Behaviors > Residential profiles New mover		
	Add demographics, interests or behaviors	Suggestions Brow	se
	Buying a House	Interests	ŕ
	Likely to move	Behaviors	
Connections ()	First time homebuyer	Demographics	
	House Hunting	Interests	
	Recent mortgage borrower	Behaviors	
	Recent homebuyer	Behaviors	
	Recently moved	Demographics	
ments	New Home	Interests	
our ads to the right peop	Lomoounore	Domonraphice	*





Remote Home Security Correct security, file, themostatis, and lights to control your home from anywhere with the touch of a button







Match Display Ads Based On Search Behavior





Match Ads Based On Search Behavior

What you'll need:

Search behavior of defined target audience
 Specialty ad delivery platform
 Display ads





- 0





Match Search Ads To Past Site Visitors

What you'll need:

Google Adwords search strategy + campaign
 Google Analytics





Video Security Systems - Catch Them In The Act Ad www.securityalarm.com/video High Definition IP Network Cameras For Business Property Surveillance. Call Usl







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Video Security Systems - Catch Them In The Act Ad www.securityalarm.com/video High Definition IP Network Cameras For Business Property Surveillance. Call Usl





Target Onsite Ads Based On Website Behavior





Target Onsite Ads Based On Behavior

What you'll need:

Pop-Up software
 Display ads





3.



Residential Security

Special Offer To Residential Customers Remote Access – 3 months free!

Sign up Now

LinkedIn Bonus!

- Upload a list of target companies and have at least 300 LinkedIn profiles tied to the companies.
- Show your display ads on LinkedIn to these profiles or a subset of them.









Use a matched audience (optional) Use website traffic to create audiences for your ads.

Retarget your website visitors @

Create a target audience based on your recent website visitors.

Create an audience

include 🔹	Start typing to see your website traffic audiences
-----------	--

Target a list of accounts or contacts @

Upload a list of companies and/or email addresses.

Create an audience

include 🔹	Start typing to see your company list audiences	See full list
include	Security top prospects- companies \times	



	Your estimated target audience
	18,000+ LinkedIn members
	Learn more
(i)	Security top prospects- companies
Q	Audience expansion: Enabled
٢	Deliver beyond the LinkedIn feed: Enabled

Hide

See full list

How & Where To Personalize Advertising

- 1. Match Ads to Onsite Behavior (they visited your website)
- 2. Match Ads Using Email Addresses (upload customer emails)
- 3. Use Existing Member Demographics To Match Ads To New Potential Members
- 4. Match Display Ads To Someone's Interest & Online Behavior (sites they visited)
- 5. Match Display Ads Based On Search Behavior (keywords searched)
- 6. Match Search Ads Only To Past Site Visitors (Google ads)
- 7. Target Onsite Ads Based On Website Behavior (Pop-up ads)

1234567

Poll Question 3 Results

Are you using content – blogs or social media to generate leads?





What does this all mean for Security Companies?





SECURITY TRENDS

Think Mobile First & Only



40%-50% of Website Traffic Mobile Responsive, mobile specific elements & fast!

Visit our Facebook page for more on mobile optimization: facebook.com/webstrategiesinc/videos

webstrategies

Home Page Not as Important



Just 20%-30% of Website Traffic Increase focus on other pages with Calls to Action

9 🖬 0		00	1468 al 71	% 4:55
Why	Security Alarm?			
	GET A FREE	QU	OTE	
	Name			
	Email			
	Phone			
	O Commercial 🛛 🔘	Resider	ntial	
	SUBMI	т		1





GET SMART HOME SECURITY

Landing page example



Control Your Home From Anywhere

Smart Home Security allows you to use your mobile device to easily control your home from anywhere at anytime.

Remotely control:

- Security system
- Door Locks
- Thermostat
- Appliances plugged into designated outlets

Receive text alerts when:

- Someone opens a door or window
- Children arrive home from school
- When a gun or liquor cabinet is opened



Learn more about Smart Home Security by filling out the brief form below. Or call us at 636-324-2002.

First Name*	Last Name*

Phone Number*		

LEARN MORE ABOUT SMART HOME SECURITY

Landing Pages

SECURITY MARKETING EXAMPLES

.

10 PHYSICAL SECURITY STRATEGIES FOR BUSINESSES



Protect Your Business & Employees

Physical security is anything that protects people or property from danger. Our free guide features systematic steps businesses can take to mitigate these risks, including:

- What plans should be in place?
- What should be monitored?
- What security solutions are worth the investment?

Last Name *	
	Last Name *

Company Name *

lob Title *

Email *

Download Your Free eBook Now



WEBSITE SALES FUNNEL



LANDING PAGE





CONTACT FORM

Subject: Security Alarm Contact Form Submission Southern Illinois

First Name	Pete
Last Name	
Email Address	@gmail.com
Phone Number	
I want to know more about:	Video Surveillance or CCTV
How can we help you?	 We are interested in installing a approximately 55 camera video surveillance system. This system will require a DVR and a web portal for remote viewing. Minimum specs will be as follows: 600 lines per inch (analog) or D1 (IP) and a minimum light factor of (0.7) LUX. 90 Days storage via hardware, plus 90 via cloud. I can submit a layout of the building and more required specs once I have a point of contact from you.
Are you a new customer?	Yes
What is the best time to reach you?	Any time via email.

SECURITY TRENDS

Facebook is King Organic Search Increasing Image: Comparison of the search is King Image: Comparison of the search is King

10-25% of Website Traffic Posts, Boosting, Video, Ads 45%-55% of Website Traffic Blogs, Videos, Local Listings





Arm and monitor your home while you're away with your mobile device.



Remote Home Security Connect security, fire, thermostats, and lights to control your home from anywhere with the touch of a button.

9,424 people reached

Facebook Ads



Facebook Advertising

SECURITY MARKETING EXAMPLES



Security Alarm Southern Illinois

Written by Leigh Sanford [?] · February 28 at 9:56pm · 🚷

Monitor and arm your home from anywhere with smarter home security.



Remote Safe Mobile Security Our remote security app puts safety and security at your fingertips.

SECURITYALARM.COM

Learn More



Written by Leigh Sanford [?] · December 29, 2015 · (3)

Military and Service Personnel Get 15% Off Home Security



Thank You for Serving Security solutions serving Hampton Roads, Norfolk, and Virginia Beach

WWW.MULTRAGUARD.COM

Learn More



Social Media

SECURITY EXAMPLES



Facebook Video Post



Facebook Video – Boosted Post

<u> </u>			4,357 People R	eached		
Richmond Alarm Con Published by Leigh Sa				2,145 Video Views		
laving trouble remembering th ut our easy-to-follow overview			42 Likes, Comme	ents & Shares		
C		A .	33 Likes	24 On Post	9 On Shares	
37			1 Comments	1 On Post	0 On Shares	
			8 Shares	4 On Post	4 On Shares	
			60 Post Clicks			
If the bar is yellow f 02:03 mpts to find out	ollow the		15 Clicks to Play 7	0 Link Clicks	45 Other Clicks	
	. willy.		NEGATIVE FEEDBAC	к		
ozosimpts to find out			0 Hide Post	0 Hide	e All Posts	
4,357 people reached		C View Results	0 Report as Spam	0 Unli	ke Page	



Social Media – Boosted Blog Post





CONTENT

News/Blog Headlines!

5 OF THE LEADING PROBLEMS WITH COMMERCIAL VIDEO SYSTEMS

WHEN IS IT TIME TO UPGRADE A SECURITY SYSTEM?

6 BENEFITS OF HOSPITAL SECURITY CAMERAS

HOW TO PREVENT YOUR SMART HOME FROM BEING HACKED

IS IT WORTH BUYING FAKE SECURITY CAMERAS?

SMART DEVICES THAT WORK WITH HONEYWELL TOTAL CONNECT

Keep answering your customers & prospects questions



SECURITY TRENDS

Email is Powerful

More Video





25%+ Open rates Great for customer engagement, retention & upsell opportunities

Highest viewed & shared blogs & posts have videos in them.

ALL RESULTING IN LEAD GENERATION!




Hi there,

Most of us rely on our smartphone to check e-mail, get directions, take photos and keep up with our calendar. Did you know you can also manage your current alarm system using your smartphone and Security+?*

For only \$10 more a month add Security+ to your existing system and use your smartphone to:

- · Arm or disarm your system from anywhere
- · Check system status
- · Receive text messages and get email alerts if your system status changes

Additional features can include:

- · Viewing live video and video doorbell events
- · Controlling thermostats, lighting and locks
- · Getting alerts if smoke, carbon monoxide, flood or extreme temperatures are detected

Get the most out of your security system! Contact a Richmond Alarm security expert to add Security+ today.

Get Security+ Today



FB Lead Ad with Video



Richmond	Alarm Company
Sponsored -	53 AS COLORDS SECONDARS

Thinking about Smart Home Security? Not sure where to start? Contact Richmond Alarm to get a quote today!



What Could a Smart Home Do for You? Interested in a Video Doorbell? 5 www.richmondalarm.com/conta..

Like

III Comment





Landing Page

ALARMSOUTH®

Answer Your Door From Anywhere

SkyBell Doorbell

Introducing SkyBell!

A **smart video doorbell** that makes answering the door a breeze! Answer your door from anywhere with your mobile device.

• Shopping online? Never miss a shipment. Approve drop offs from wherever you are.

 Prevent package left this holiday season. SkyBell notices activity and alerts you when someone is at your front door.

• Let someone in when you're not home. Allow access to children, pet sitters, or friends and family when you can't be there.*



Email* Phone Number*
Customer Number

Landing Page with Video

ALARMSOUTH®

See SkyBell In Action





Customer Survey

ALARMSOUTH®

Customer Survey

Let us know how about your last experience with AlarmSouth for a chance to win \$100!

Everyone at AlarmSouth is committed to serving our customers and providing a level of service that exceeds your expectations in every way.

To help us maintain our standards of excellence, please take a moment to rate the level of service you received from AlarmSouth.

At the end of the month we will randomly select one completed customer survey and award a \$100 gift certificate.

Complete our short survey this month for a chance to win \$100!*

Customer Satisfaction Survey

Date Of Service

Type Of Service

○1○2○3

04

New InstallRepair/Maintenance

On A Scale of 1 to 10, how likely are you to recommend AlarmSouth to a friend or colleague?

*Only new survey entries are eligible, only one survey per customer



Local Presence Matters



- Create local website pages
- Google local listings/map
- Foster relationships with local Police, Fire, EMT & 1st responders
- Advocate for Neighborhood Watch programs

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SECURITY MARKETING EXAMPLES

Local SEO Pages



Hot Search Topics

Residential

Commercial





Top Lead Generation Sources

- **1.** Content via Google searches
- 2. Social Media Ads Facebook
- **3.** Google PPC Ads Commercial
- 4. Email newsletters & direct emails
- 5. Mini "Get a Quote" forms
- 6. Phone calls (you should track these)





SECURITY MARKETING EXAMPLES

Google PPC Ads

Farm Security Solutions - We Protect Our Area Farmers

Ad www.securityalarm.com/farmsecurity Protect Your Land And Livestock With Our Trusted Security Systems. Call For Info

See Video Detail In Low Light - Full Color Video Surveillance Ad securityalarm.com/low-light/video-detail

High Resolution For Clearer Picture That Captures Every Movement And Detail.

Home Security Discount - Thanking The Heroes Of America

Service Personnel Save 15% On The Best Home Security Systems! Call Us Today.



Commercial Campaign for Churches



increase in conversions in one year.

Richmond Alarm received





Poll Question 4 Results

Do you see a positive return on your investment from marketing?



Direct Mail & Online Video Link







Direct Mail & Online Video Link



Conversion Rate Optimization – A/B Testing

Before





Conversion Rate Optimization – A/B Testing

Website Functionality



After

70% increase in conversions (form fills)!



Poll Question 5 Results

Do you use email marketing to reach customers & prospects?



We're All Done!



Upcoming Webinar: Streamline your sales process and close more business

- **1**. Improving your sales process
- **2.** Lead tracking, nurturing and closing
- **3.** Increasing closing rates
- 4. Analytics & ROI

Thursday, July 13, 2017 - 1 pm EDT Register: bit.ly/julysecuritywebinar



Follow-up

- **1.** We'll email you all the poll results & the presentation
- 2. Free Marketing Review & Recommendations (if you ask)
- **3.** Download our Security Marketing Calculator

bit.ly/securitybudget

howard@webstratetgiesinc.com 804.464.1230





Digital Marketing Budget Calculator for Alarm & Security Companies

bit.ly/securitybudget

To calculate, enter details in the highlighted boxes.

Your Annual Revenue:	10 <u>0</u> 000
How Much of Your Annual Revenue is Generated Online? :	<15%
Calculate Your Budget Data As:	Annual

SUMMARY	LO¥ Annual	HIGH Annual
Total Marketing Budget	\$0	\$0
Digital Marketing Budget	\$0	\$ 0

DETAIL	LO¥ Annual	HIGH Annual
Search Advertising	\$0	\$0
Display Advertising	\$0	\$0
Social Advertising	\$0	\$0
Online Advertising Total	\$0	\$0
Email	\$0	\$0
SEO / Content	\$0	\$0
Management, Consulting, Training	\$0	\$0
Marketing Technology	\$0	\$0









Want To Incorporate This Into Your Strategy? Search · Website · Display · Analytics Howard Deskin Howard@WebStrategiesinc.com





Thank you.

Howard@WebStrategiesinc.com













Appendix



Short contact forms

- 1. Simple & concise
- 2. Only ask for necessary information
- 3. Strong calls to action (text and buttons)
- 4. Experiment with the message
- 5. Research conducted by HubSpot that analyzed 40,000 contact forms found that reducing contact form fields from four to three can increase the conversion rate by almost 50%.

Get a FREE QUOTE Now!

Fill Out Form Below to Receive A Free Home Security Estimate!

Your	Name
------	------

Your Email

Phone Number

GET PROTECTED

Longer forms can work for higher value items



Opt in pop up boxes

Website Functionality

X



2016 Parade of Homes Winner!

Proud to have received 7 awards in 2 different neighborhoods.

Learn More

FREE DOWNLOAD - Inspiration Look Book Download our Inspiration Catalog PDF - Subscribe Now Enter your email address here...

Download the Look Book

<image><text><text><text><text><text><text><text><text>

 Description

 Couldn't find what you were looking for?

 Search for it here
 Search

 Or call us at 866-380-7691. We stock thousands of parts not listed online.

webstrategies

Website Content Examples

- 1. Images
- 2. Videos
- **3**. Ebooks
- 4. Case studies
- 5. Comparison charts
- 6. Calculators
- 7. Tech Manuals
- 8. Oh and plain old text!

Free eBook : Physical Security Strategies for Businesses



CONTENT

Answer people's questions!



Blogs/News

- 1. Increases your indexed pages on Google
- 2. Provides deeper answers to customer questions
- 3. Enables another marketing tool when running campaigns
- 4. The content becomes an asset to your company
- 5. Showcase industry expertise

Key - catchy title, 2-3 subtitles, 2-3 internal links, a suitable image, and a quality call to action.

Special Tip: Add links to recent posts in your email newsletter

7 REASONS TO CONSIDER SMART HOME CAMERAS THIS YEAR



Google will reward updating content regularly with higher search rankings



Videos

- **1**. Get from your suppliers
- 2. Quick tips
- 3. How to's (change a panel battery)
- 4. Testimonials
- 5. Product reviews
- 6. Convert TV or radio commercials



50% of executives look for more information after seeing a product/service in a video.



65% of executives visit the marketer's website and 39% call a vendor after viewing a video.



How To Change Low Battery | Security Alarm Co... 🕓 🦽



Create one on your smartphone!

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CONTENT

CONTENT

Social Media Posting

- 1. Local news
- 2. Business updates
- 3. Answer questions
- 4. Best practices & tips
- 5. Something fun
- 6. Images & videos
- 7. Share blog posts

Special Tip: Select a few platforms you are comfortable with and concentrate on those (Ex: FB, Twitter, LinkedIn)



Richmond Alarm Company shared NBC12's video. Published by Impression Marketing (?) - February 21 at 12:03pm - @

Today, families only have about 3 minutes to escape from a burning home. 40+ years ago, families had approximately 17 minutes. This video from NBC12 explains why!



Synthetics catch on fire MORE EASILY & burn MUCH HOTTER then notural fibers

206,233 Views

NBC12 February 20 at 6:25nm - 🕅

We believe you should have a presence on social media, but don't over do it



Google Adwords – is it still effective?

- 1. Enter at your own risk!
- 2. Can get you quick results
- 3. Customizable ads, keywords and targeting
- 4. Google is giving them more search real estate, especially on mobile

Farm Security Solutions - We Protect Our Area Farmers

Ad www.securityalarm.com/farmsecurity Protect Your Land And Livestock With Our Trusted Security Systems. Call For Info

See Video Detail In Low Light - Full Color Video Surveillance Ad securityalarm.com/low-light/video-detail

High Resolution For Clearer Picture That Captures Every Movement And Detail.

Home Security Discount - Thanking The Heroes Of America

Service Personnel Save 15% On The Best Home Security Systems! Call Us Today.



Mobile ad budgets are approaching 10%



Digital Advertising

Digital Advertising

Facebook Post Boosting



Richmond Alarm Company

Published by HubSpot (?) - March 3 at 11:11am - 🚷

There seems to be an endless variety of alarm companies and security equipment brands to choose from. Here's what's great about Honeywell Alarm Systems. #Honeywell #Security



Everything You Need to Know about Honeywell Alarm Systems

There seems to be an endless variety of alarm companies and security...

HTTP://INFO.RICHMONDALARM.COM/NEWS/EVERYTHING-YOU-....

Learn More

Boost Post You are targeting men and women, ages 30 - 65+ who live in 9 locations, and have 15 interests. Show full summary This promotion will run for 8 days. Your total budget for this promotion is \$25.00. Only the person who boosted this post can edit it. 599 33 \$23.08 People Reached [?] Engagements Total Spend [?] Actions People Countries Link Clicks Share





Hi there,

Our guess is that you have a smartphone - whether it's an Apple, Samsung or HTC, it doesn't matter. Did you know your current alarm system can be managed by an app on your phone?

That's right - we checked our records and your alarm system is ready, willing and able to be managed remotely by you with a simple to use app on your phone.

- Turn your alarm system on or off
- · Set your lights before you come home
- · Check to see if your kids are home safe from school

Interested in mobile access? Contact one of our security experts to learn more.







Outbound Marketing



Control Your Security System from Your Phone!

804-409-3174

Ready to control your security system, lights and thermostat from your phone? We checked our records and your system is ready for our Smart Home Security app that will help protect your home and family.

"I love my mobile app - I can turn everything on or off wherever I am! "~ H. Deskin



Learn more about how you can easily upgrade your alarm service to include remote smartphone access. Fill out the form or contact us at 804-409-3174 and one of our security experts will review your options and get you on the way to having more control from your mobile device!



Landing page from the email

Last Name *

Phone Number *

7885551212

Smith

I'm Interested in Smartphone Access

First Name *

test@test.com

Email *

Enticing Calls to Action

Central Virginia: 804-298-2840 24/7/365 Emergency Repair Service

Schedule Your Spring Tune Up



Thank You from Multra-Guard Secuirty!

No matter who the heroes are in your life, don't forget to give them a big thank you! Multra-Guard Security is the best alarm company in Virginia Beach, Norfolk and the Tidewater region, because we care about the safety of your family, your neighborhood, and our Hampton Roads cities as much as you do.

Stay social! For more safety tips and security advice, be sure to follow us on Facebook.

Alarm Discounts & Specials

I'm Interested in Smartphone Access

\$25 OFF Service Calls

Click to Schedule Service

I'm Interested in Remote Security

Download Our Free Guide to Residential Security Marketing



Experiment with different wording, colors and sizes



Website Functionality

CTR increase from .28% to 13.95%!

AMERICA WITH A MILITARY DISCOUNT

February 21, 2017

Y Tweet in Share 0 in Like 0 Share G+1 0

On Behalf of the **Multra-Guard Security Team** - We applaud those protecting our nation and serving our communities.

Thank you to all the men and women who put their lives on the line to keep the rest of us safe.

All of the following individuals will receive 15% off a new home security system or a system upgrade from Multra-Guard Security.

- All Military Personnel
- Law Enforcement (Current and Sworn)
- Fire Fighters
- Rescue Squad
- And Other First-Responders

Click for Discounts & Specials

The discount will stand on a continuing basis, because thanking these great American Heroes with a discount is the least we can do. Go to our Discount & Specials Page to learn more. Thank you all for your service. Only 22% of companies surveyed are satisfied with their conversion rates (econsultancy.com)



Website Functionality