silverbug
Business-shaped technology

The 10-Minute Guide to Silverbug Modern Workplace:

MODERN PROTECTION

MODERN SECURITY

MODERN MOBILITY

MODERN IDENTITY

MODERN COLLABORATION

MODERN DEVICE MANAGEMENT
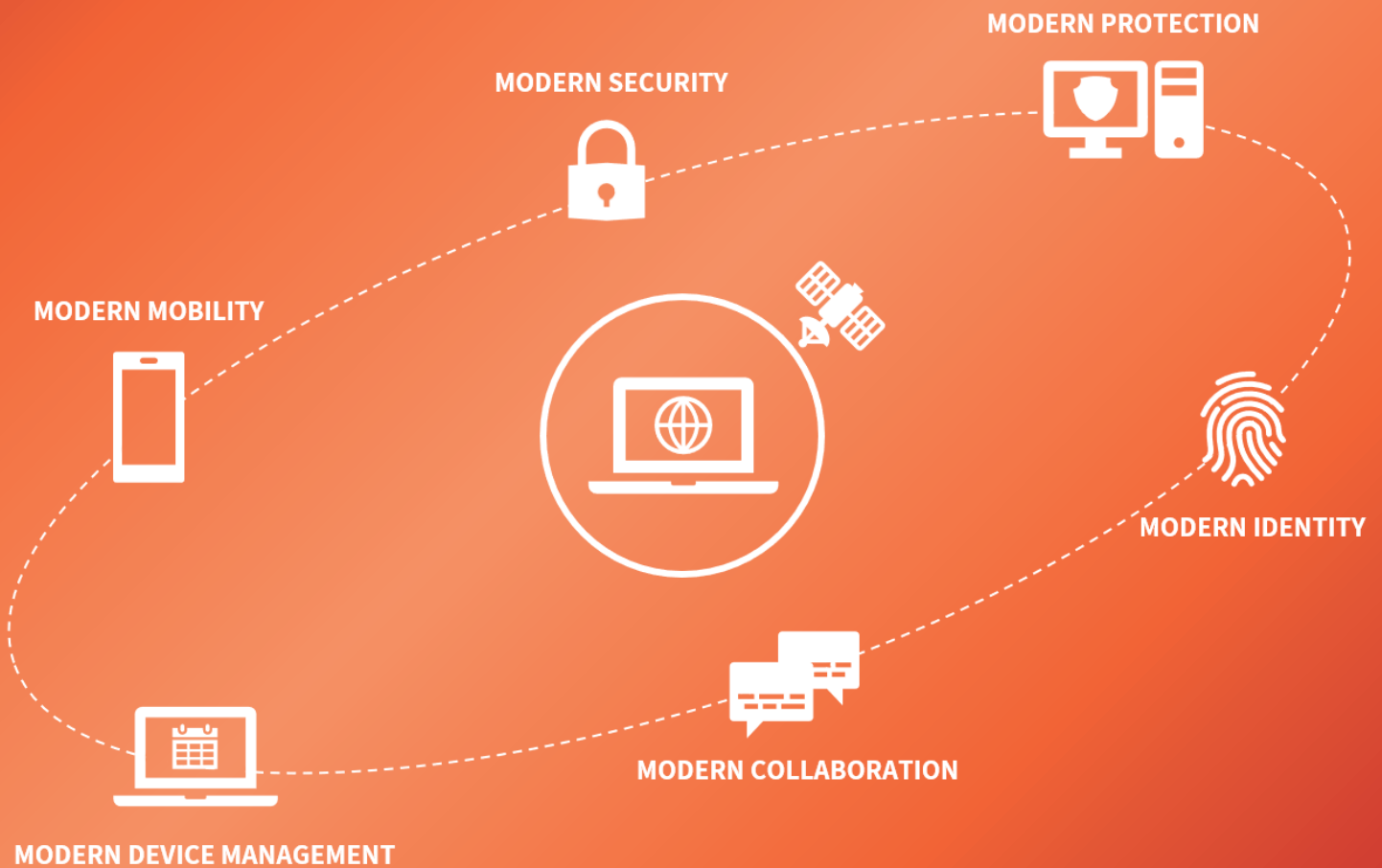
What is it and why your business needs it?

What is SMW and where did it come from?

Silverbug Modern Workplace (SMW) is a bundle of solutions that benefit the needs of upcoming businesses with roughly 30 employees.

This digital transformation removes the stress of background management, enabling you to focus on the more important aspects of your business, no matter your location.

Built on Microsoft 365, its core attributes are modern collaboration, modern mobility and security, fresh workspace, Windows 10 and Intune.

The idea of a casual environment was first introduced in the 1990's. Since then, todays Modern Workplace has grown to be fluid with a balanced work to life ratio.

In a study by PwC, it has been established that 50% of the global workforce are millennials and a part of generation Z. Meaning that these individuals have grown up with the technological advantages of the modern world and expect this with the workforce.

These generations have been digitally wired to work collaboratively at any time in the day from any location.

To help business overcome this change in society, Silverbug have created a service that contains all the necessary solutions in one package.

Throughout this fact sheet, we will be describing the different areas of Silverbug Modern Workplace (SMW), so you can better understand if this solution is right for you.
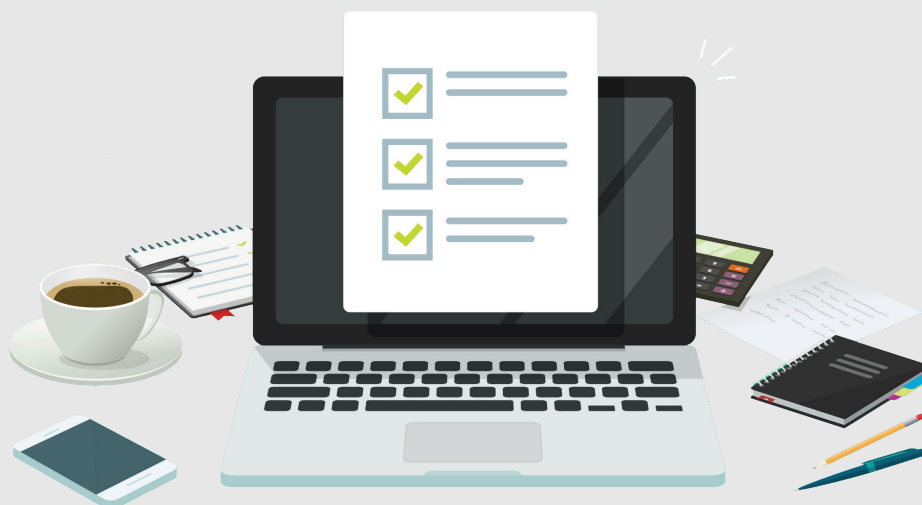
What is included in the SMW package?

Now that we've established that Silverbug Modern Workplace is a bundle, although what's included in the package? What does it cover and does it really contain all the necessities?

Silverbug are technology experts, delivering IT to a variety of different organisations for almost 20 years. We understand that every business is different and therefore requires tailored solutions to fit their needs.

However, businesses need an IT standard in order to flourish. Silverbug have taken this standard and developed it into package containing 6 key areas:

Modern Identity
- Multi-factor authentication (MFA)
- Self service password resets and account unlocking
- Secure data with conditional access

Modern Collaboration
- Microsoft Office 365
- Modern Cloud storage

Modern Mobility
- Cloud-first services where business can access anytime, anywhere

Modern Device Management
- Self service PC deployment
- Remote monitoring & management via Silverbug
- Access to MySilverbug portal

Modern Security
- Next generation Anti-virus
- Secure web & email gateway
- USB memory Stick device Control

Modern Protection
- BitLocker disk encryption
- Office 365 email back-up
- Built-in disaster recovery

These areas will ensure that your organisation is protected and productive while adapting to a modern environment.

What products will SMW be using?

Silverbug Modern Workplace is based on a handful of products, which have been hand-picked by Silverbug. We have researched and collected the best products that we feel would best benefit your growing business.

Office 365 - Silverbug Modern Workplace is built on Office 365, which means it's will include everything that Microsoft has to offer including, Office applications, OneDrive, SharePoint, OneNote and Microsoft Teams. This will enable your business to remain productive while having the accessibility to communicate and manage your documents effectively with additional security benefits.

Dropbox Business - SMW contains Dropbox Business, acting as your server to the Cloud. Dropbox keeps backups of deleted files for 180 days and every version of a file for the same 180 days. You get 5TB of cloud storage too, so you don't need to worry about running out of space.

Mimecast - Mimecast is the email security solution that filters out spam and malicious emails before they hit your inbox. Over time Mimecast learns and get smarter meaning that you shouldn't have to think about it much.

SonicWall - SonicWall ensures the protection against malicious programs and illegal content while you browse the web. It runs in the background and you won't even notice it's there.

Silverbug - Silverbug will ensure there is a Disaster Recovery in case the worst happens. Not only that, Silverbug proactively monitors your IT environment while offering 24/7 IT support.

What kind of Business does SMW benefit?

Here at Silverbug, we understand that every business is different and therefore requires tailored solutions to fit their needs.

However, there are a group of businesses that can benefit from this particular service, including:

- Businesses of around 5-30 employees
- Businesses that have a desire to grow
- Businesses that rely on mobility
- Starter Businesses

The reason Silverbug Modern Workplace benefits this specific group is due to the products being a good fit. For business that go beyond these criterias, they may need a more enhanced, tailored solution to best meet their businness requirements.

Now we've introduced you to Silverbug Modern Workplace, speak to an expert!

If you haven't already done so, it's time to speak to a SMW Services expert to grow your business.

SPEAK TO AN EXPERT