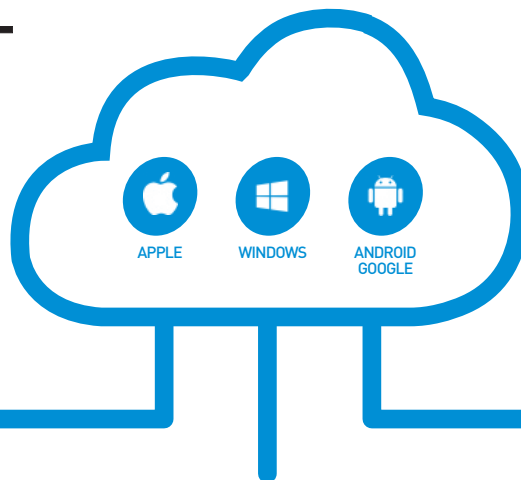# FIELD CONNECT

APPLE WINDOWS ANDROID GOOGLE

MOBILE COMPUTER TABLET

Enhance your communication link between the field and mission control.

Get **FIELD CONNECT** today.

Alternatively call your Sage Solution Provider to arrange a quick (30 minute) demonstration.

YOU'RE RUNNING SAGE 300 AND SERVICE MANAGER®. YOU HAVE A TEAM OF ROVING FIELD TECHS AND ENGINEERS, MAYBE EVEN A BATTALION. YOUR BUSINESS DEPENDS HEAVILY ON COMMUNICATION BETWEEN THE FIELD AND MISSION CONTROL.

CAN THIS VITAL COMMUNICATION LINK IN YOUR BUSINESS PROCESS BE IMPROVED?

FIELD CONNECT continues Technisoft's legacy of innovative software designed specifically to improve business processes and systems. This time Technisoft took a walk in your field techs' shoes. Here's what they came back with.

FIELD CONNECT is a software application that fully integrates with Sage 300 and Service Manager®. It's device independent and runs via the **browser** or **offline app**. and supports Apple, Android, and Windows phones as well as iPads, Android tablets and Windows Surface tablets. And it's touch-driven for ease-of-use.
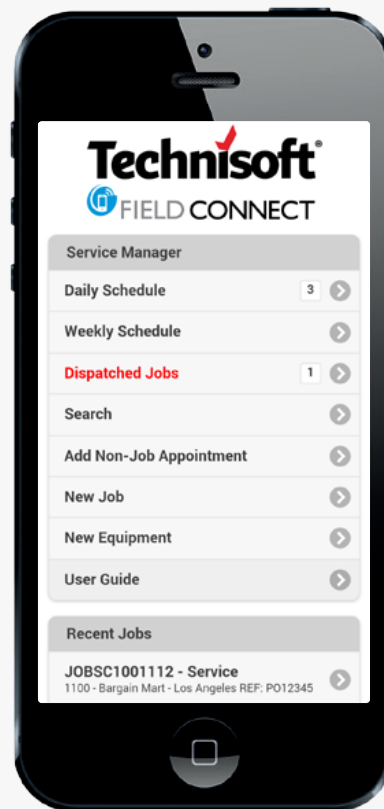
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FIELD CONNECT

SECURE LOGIN

Authentication required.
Automatic inactivity time out.
Multi-company support.

FIELD CONNECT DAILY / WEEKLY SCHEDULE

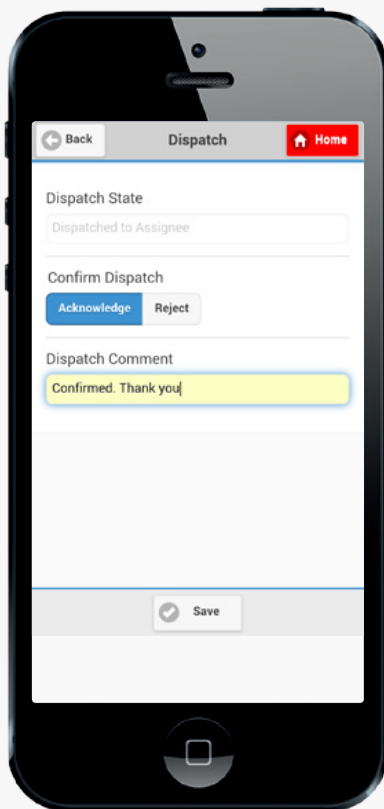View Daily or Weekly Schedules
or recent Job Dispatches (red).

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Contact your Sage 300 Solution Provider for further information.
Contact details below for up-to-date information on Technisoft products.
W www.technisoft.com | **E** technisoft@technisoft.com.au | **T** +617 5554 5844 | **F** +617 5554 5522
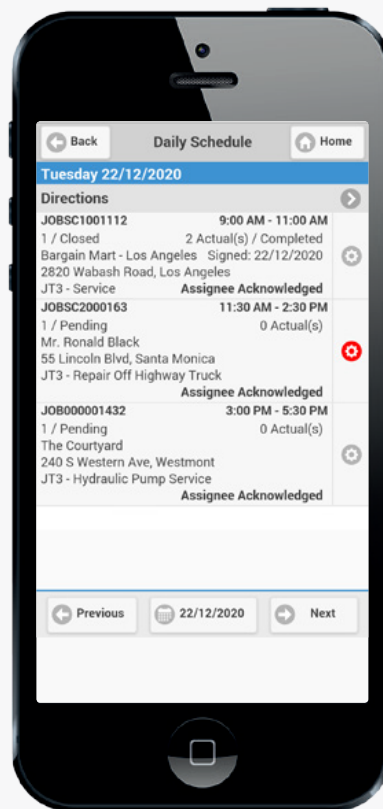
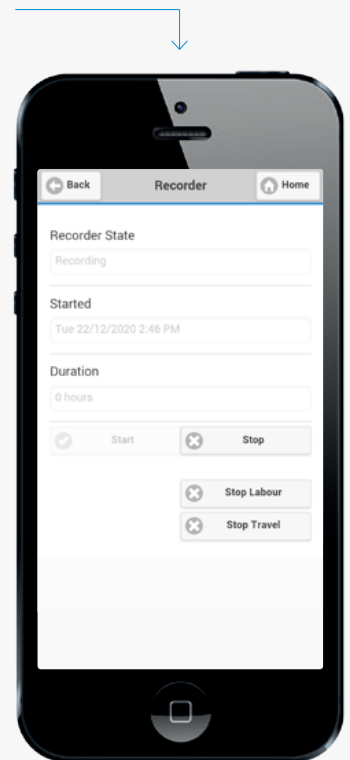**sage** | Development Partner
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DISPATCH

Instantly acknowledge or reject a dispatch. Add a comment or reason for the confirmation. Red Home button signifies newly dispatched jobs.

RECORD TIME

Press the record button (red) to start or stop recording time. Record travel to site or labor.

RECORDER

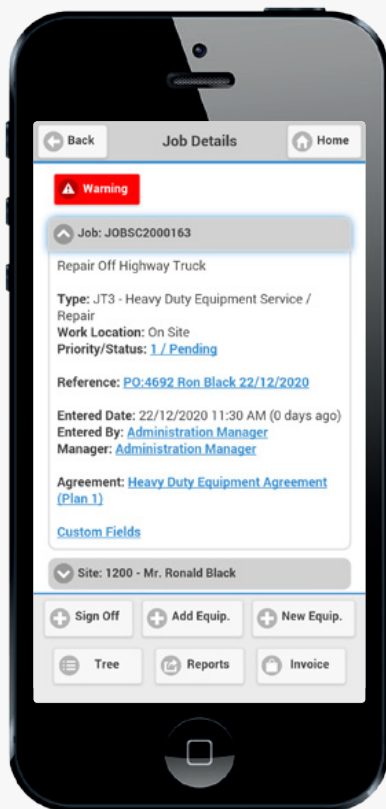Quickly add a service from a favourites list after completing a recording.

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Back — Job Details — **Home**

⚠ Warning

Job: JOBSC2000163

Repair Off Highway Truck

Type: JT3 - Heavy Duty Equipment Service / Repair
Work Location: On Site
Priority/Status: 1 / Pending

Reference: PO:4692 Ron Black 22/12/2020

Entered Date: 22/12/2020 11:30 AM (0 days ago)
Entered By: Administration Manager
Manager: Administration Manager

Agreement: Heavy Duty Equipment Agreement (Plan 1)

Custom Fields

Site: 1200 - Mr. Ronald Black

Sign Off | Add Equip. | New Equip.
Tree | Reports | Invoice

Site Warning

Has been a customer for (35) years. Show a little TLC. Site at Risk

Credit Info

Credit Limit: $20,000.00 Balance: $38,567.17 Exceeded by: $18,567.17

Close

---

from 2820 Wabash Avenue
to 55 Lincoln Blvd

32 min (21 mi)
via I-10 W

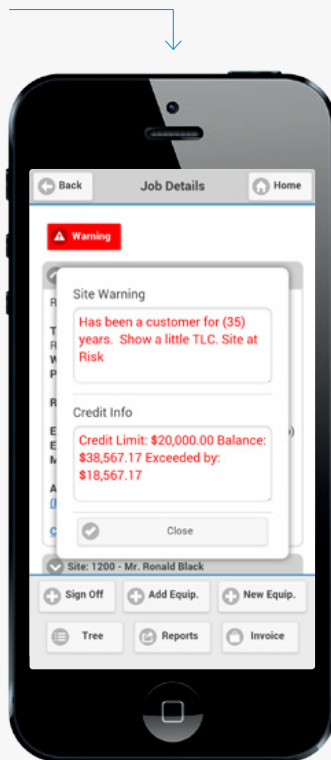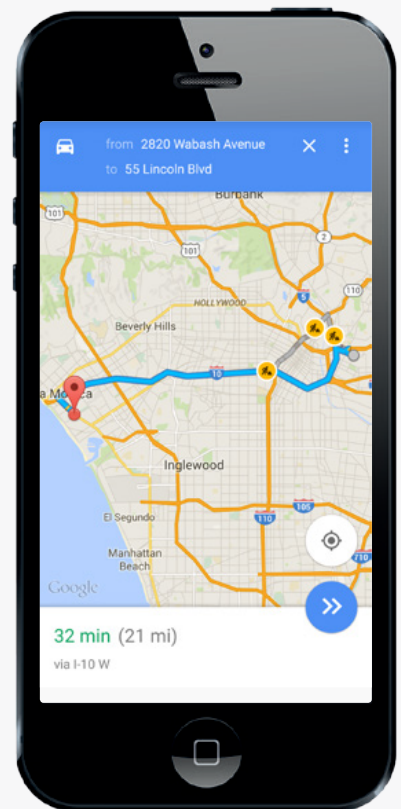
JOB/QUOTE DETAILS

Edit or review existing job/quote details. Click a contact phone # to auto-dial the contact. Warnings provide credit checks and important information about the customer.

WARNING

MAPS

Click the customer address to load a map and obtain directions to site (uses devices mapping program).
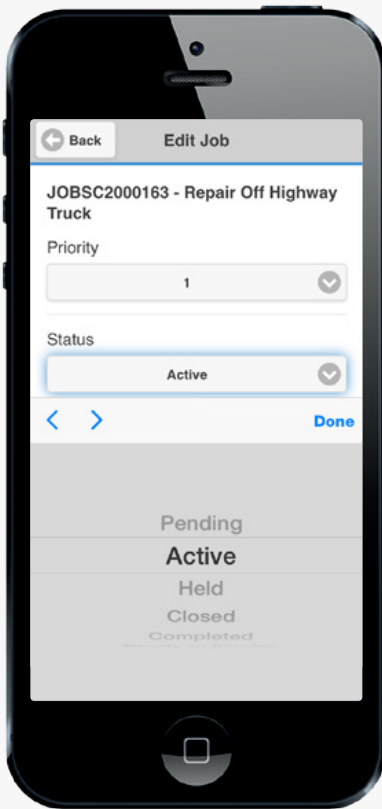
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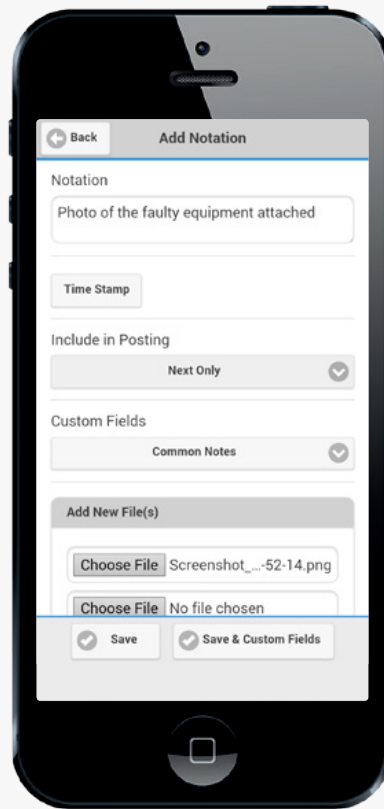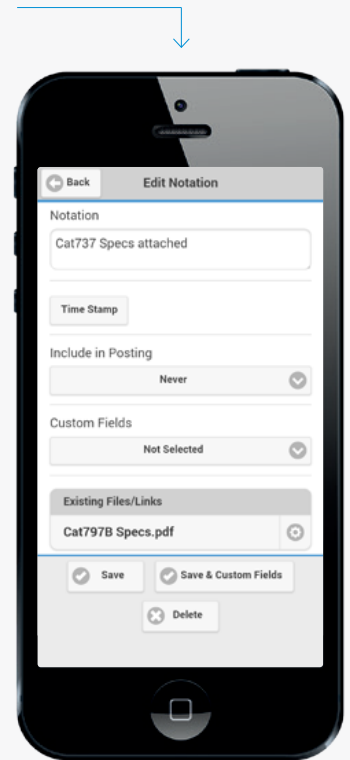
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FIELD CONNECT

CHANGE STATUS PRIORITY
Update the status and priority of the job at any time.

JOB NOTATION
Enter new notes. Upload files or photos.
Update, keep or remove files.
View existing notes and attachments (photos, manuals, safety documents, drawings, agreements).
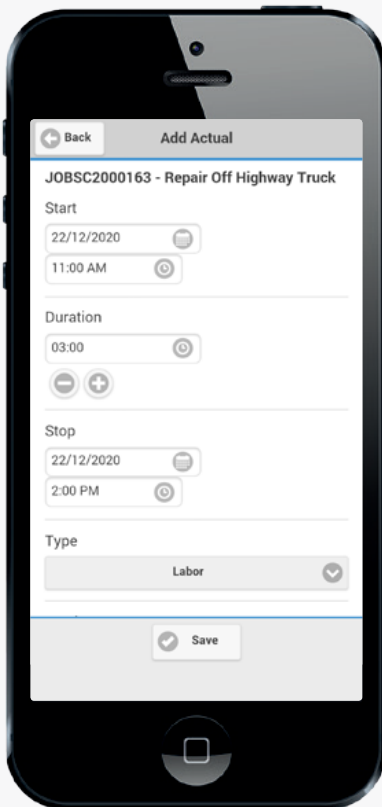
EXISTING NOTATION

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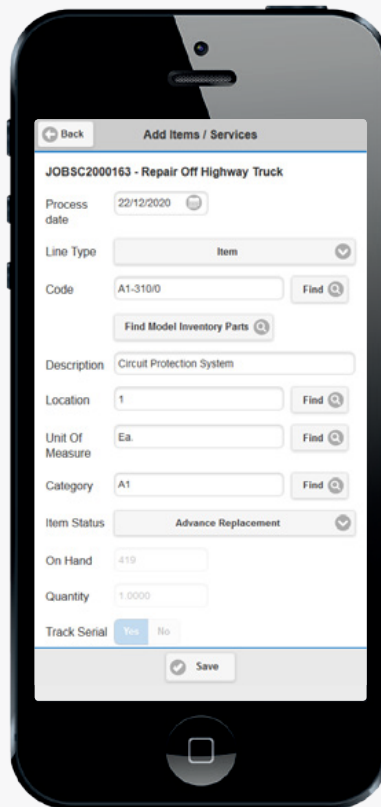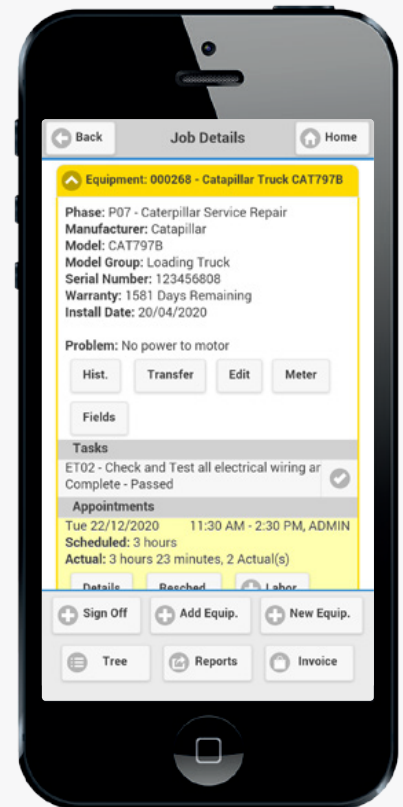
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ADD LABOR / TIME ENTRIES

Add or record time for labor, travel, and misc. charges. Billable or Non billable (cost only) options. Team/crew time recording also available.

ADD PARTS

Add parts from inventory. Check quantity on hand. Serial number support. Scan part for quick entry. Multiple inventory locations (truck, warehouse).

EQUIPMENT DETAILS

Check reported problem. Check location details. Look up history. View custom fields. Take meter readings. Transfer equipment. Add faults and solutions.
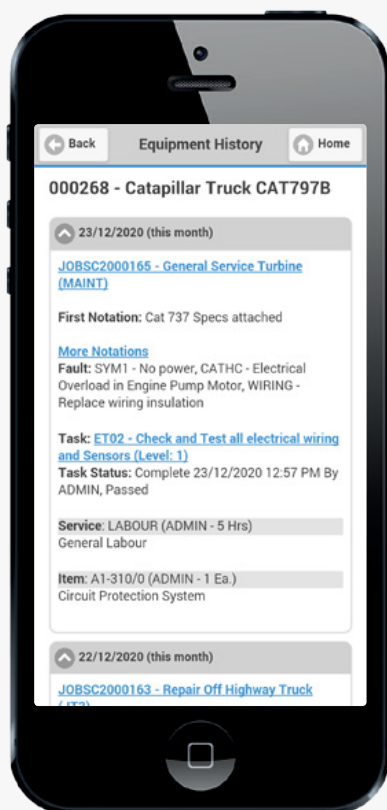

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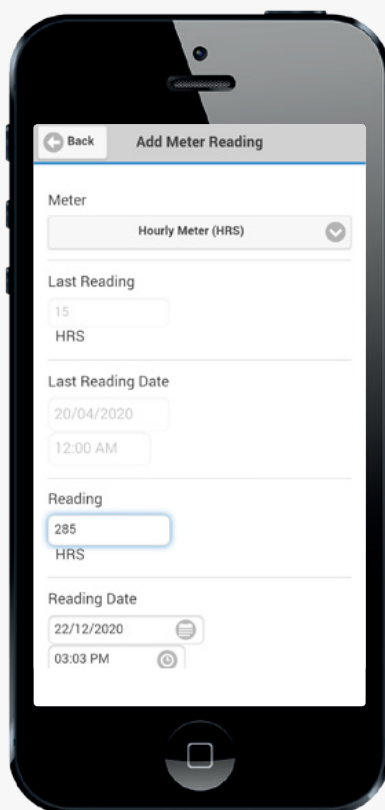Contact details below for up-to-date information on Technisoft products.
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EQUIPMENT HISTORY

000268 - Catapillar Truck CAT797B

23/12/2020 (this month)

JOBSC2000165 - General Service Turbine (MAINT)

First Notation: Cat 737 Specs attached

More Notations
Fault: SYM1 - No power, CATHC - Electrical Overload in Engine Pump Motor, WIRING - Replace wiring insulation

Task: ET02 - Check and Test all electrical wiring and Sensors (Level: 1)
Task Status: Complete 23/12/2020 12:57 PM By ADMIN, Passed

Service: LABOUR (ADMIN - 5 Hrs)
General Labour

Item: A1-310/0 (ADMIN - 1 Ea.)
Circuit Protection System

22/12/2020 (this month)

JOBSC2000163 - Repair Off Highway Truck (IT3)

ADD METER READING

Meter

Hourly Meter (HRS)

Last Reading

15

HRS

Last Reading Date

20/04/2020

12:00 AM

Reading

285

HRS

Reading Date

22/12/2020

03:03 PM

EDIT EQUIPMENT LINE

000268 - Catapillar Truck CAT797B

Problem

No power to motor

Agreement

AGR000005161 - Caterpillar Service Cover Agr...

Equip. Status

Active

**Building**

Block B

Department

Area 2B

Save   Delete

EQUIPMENT HISTORY

ADD METER READING
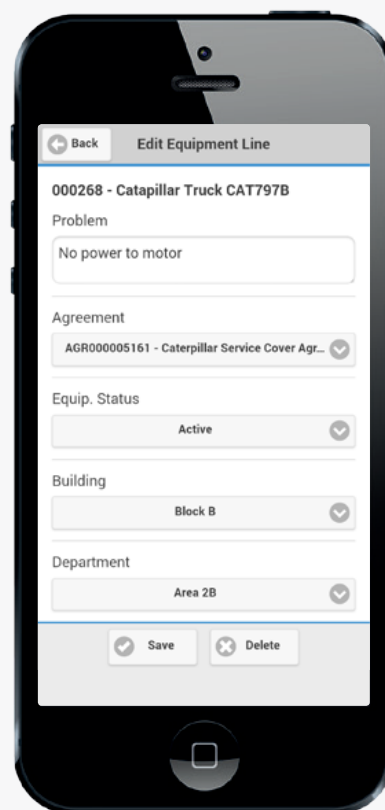
EDIT EQUIPMENT LINE

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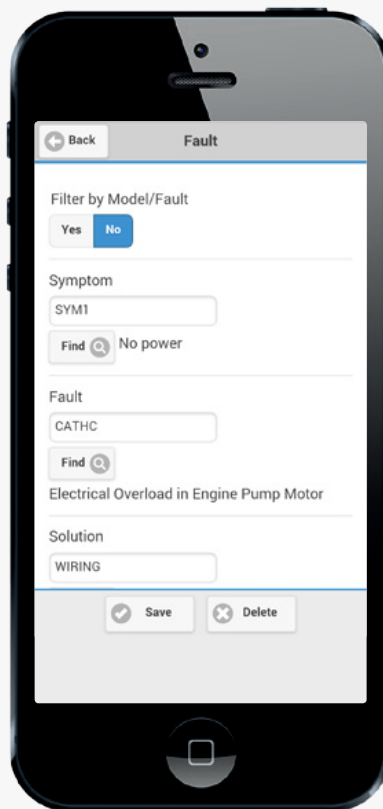Contact details below for up-to-date information on Technisoft products.
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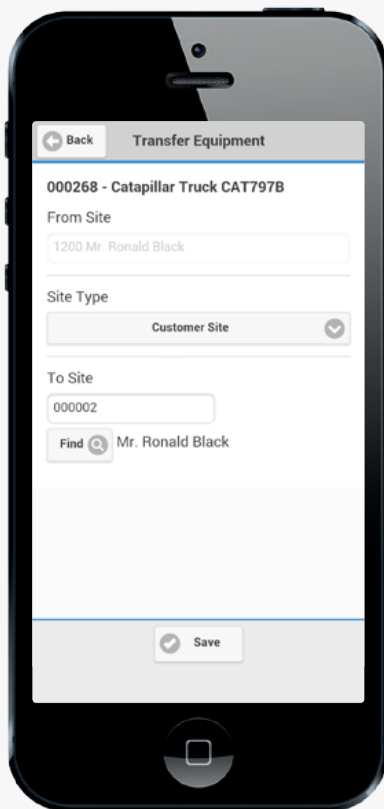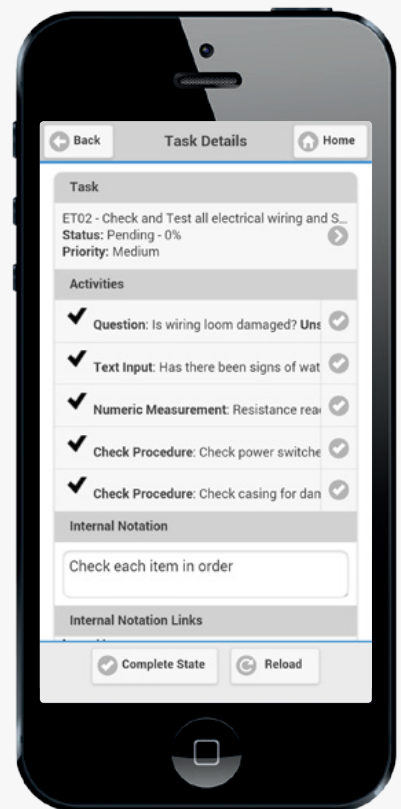

TRANSFER EQUIPMENT

FAULT

TASKS

Complete tasks and activities (support for check procedures, measurements, questions, multiple choice text lists).

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SIGNATURE

Support for customer signatures.
Option to print on reports.
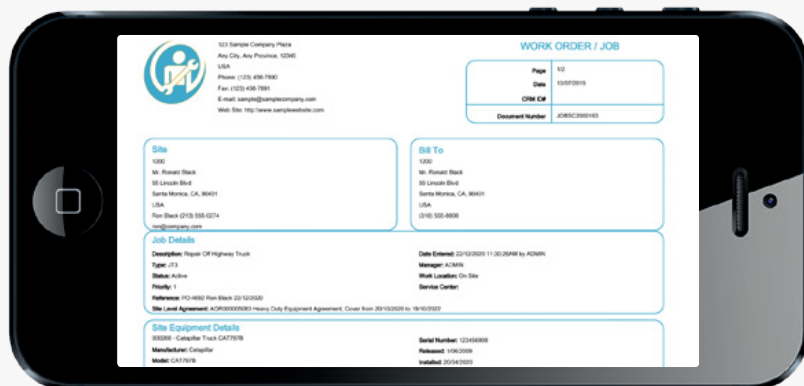
REPORTS

Customer Confirmation. Work Order.
Custom reports (unlimited). Email reports.
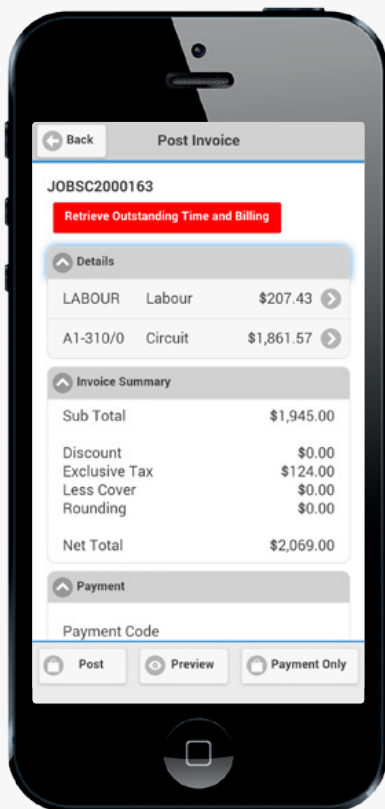Print (output as PDF).

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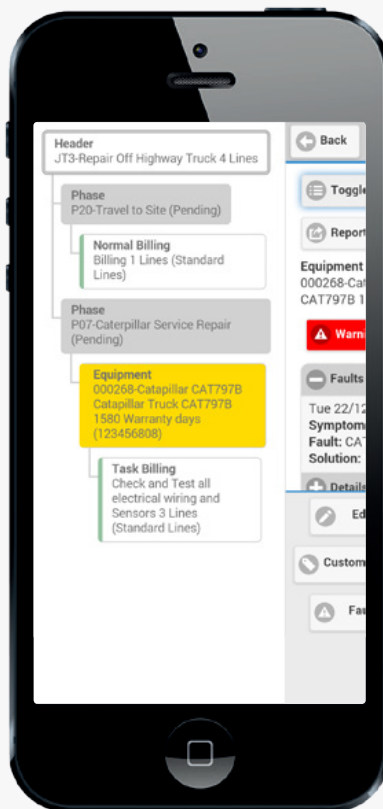
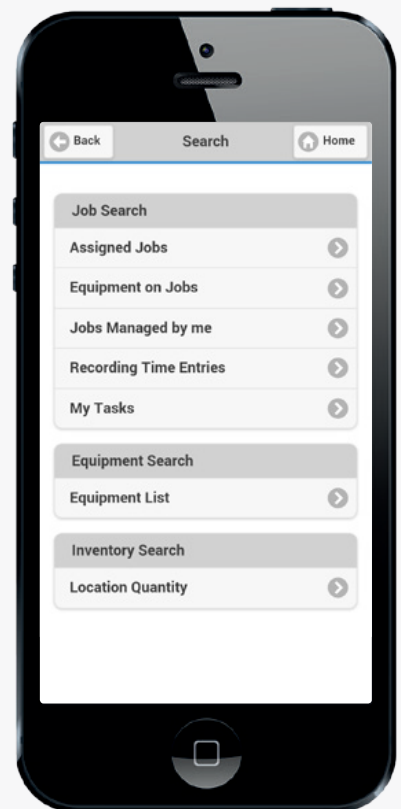**sage**   Development Partner
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FIELD CONNECT

INVOICE AND PAYMENT

Preview invoice. Generate invoice.
Collect payments/prepayments.
Cash, check, credit card...
View, email or print existing invoices.

JOB TREE VIEW

View the entire Job in detail.
Phases, equipment, tasks, billing.

SEARCH

Search by date, site, equipment,
serial number #, tasks, or recordings.
Create custom searches.

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PROGRAM AND HARDWARE REQUIREMENTS.

Service Manager 2014+ running in Sage 300 2014+ | A Service Manager license with the Field Connect add-on (includes 5 users) | Windows Server 2008 or 2012+ (Windows 7 & 8 Professional for Test Demo) | IIS with ASP.NET 4.0 (e.g. full installation of .net 4.0 required) | Sage 300/Accpac.net Libraries with version corresponding to the version of Sage 300 installed | Requires current generation of phones, pads, tablets, netbooks and notebooks (iOS, Android, Win8, other) | One Sage 300 Lanpak | Support for MS SQL Server Database only