



✓ RESET ✓ RESTART ✓ REOPEN

General Recommended Guidelines

- Practice social distancing throughout facilities, especially in common spaces, lobbies, etc.
- All employees should wear a facemask.
- Consider signage discouraging entrance to anyone experiencing COVID-19 symptoms.
- Hand sanitizer should be prominently provided in common spaces, lobbies, at elevator and escalator banks.
- Follow all cleaning guidelines put forth from the CDC.
- Ask guests to download and use your hotel app prior to arrival for check-in/check-out, hotel communications, services, maps, etc.
- When feasible, only guests with reservations should enter the property.
- Guests should be directed to follow social distancing guidelines, aided by signage placed on stands, doors, and floors.
- All guests should be directed to use hand sanitizer that is readily available in common spaces.
- If guests are waiting, visual cues should be used to designate safe social distancing.
- Consider removing excess furniture from the lobby and common space areas to encourage social distancing.
- Directional signage and floor stickers should be used in all high traffic locations, including lobby spaces, common areas, elevator and escalator banks.
- Hotel rooms should be cleaned upon check-out and not daily, or in accordance with brand standards.
- All coffee pots, in-room food service items, paper amenities and toiletries should be removed.
- Hand sanitizer and cleaning wipes should be made available for purchase or gratis in-room or on-site.
- Single serving, pre-wrapped food or beverage items should be available.
- Public restrooms cleaned throughout the day. Guest bathrooms cleaned upon checkout.
- Signage to include recommended hand washing procedures and overall bathroom cleaning procedures should be placed prominently.
