

SALONS / PERSONAL CARE SERVICES



✓ RESET ✓ RESTART ✓ REOPEN

General Recommended Guidelines

- Practice social distancing throughout the salon.
- Hand sanitizer should be prominently provided throughout the salon or spa.
- Follow all existing health and public safety (infection control) rules that salons must abide by that are enforced by each state's regulatory board.
- Employees should consider wearing masks as a safety measure when providing a service.
- Salons may want to consider providing masks to clients.
- Salons should consider scheduling services online or an appointment booking app.
- The number of people in the waiting area should be limited.
- Only private treatment rooms should be permitted.
- Establish safety and sanitation protocols meeting or exceeding CDC guidelines including: extensive cleaning of treatment rooms and all common areas, cleaning of all surfaces in each treatment room after each service, and service providers should wash their hands before and after each service.
- Consider conducting a daily temperature check of employees prior to beginning work. Per CDC guidelines, minimum temperature indicating possible fever is 100.4°F

Safe Working Environment

- Any employee who is exhibiting COVID-19 symptoms should not report to work.
- Employees or stylists should be provided a written copy of guidelines before returning to work. Guideline examples: stylists will wash hands before and after every customer, clean and disinfect chairs, headrests, shampoo bowls, handles, hoses, spray nozzles, and shampoo chairs.
- Regularly clean and disinfect common areas, or areas around the styling chair that may have been contacted during the visit.

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Safe Working Environment (continued)

- Workstations should be placed 6 feet apart. When that is not an option, dividers may be used to mitigate contact.
- High customer contact areas should be sanitized with EPA approved cleaners every frequently.
- Excess furniture and non-essential items (magazines, toys) should be removed from waiting areas.
- Where appropriate, UV lighting should be used to sanitize all surfaces and tools
- Where appropriate, barbicide or other sanitizing solutions should be applied to tools and other equipment

Customer Care Guidelines

- If customers are waiting, encourage them to wait outside the establishment for safe social distancing.
- Contact the customer to come into the business for services once their place in line is up next.
- Appointment times should be staggered to limit in-store waiting.
- No testing products should be present in customer areas.
- Clean capes should be used by stylists for each customer.
- Floor stickers and signage could be used to provide guidance for social distancing.
- Consider removing product displays, or display signage near product displays to limit product handling or ask to ask an employee for assistance with purchase.
- Food or beverage offerings should be eliminated.
- Restrooms should be cleaned/sanitized frequently.
- Encourage credit card usage. When the exchange of cash is necessary, wash and sanitize hands after each transaction.
- Encourage use of touchless payment where feasible.



This checklist is provided as a guide only. You should always check with CDC, your local jurisdiction and industry group for the latest guidelines and recommendations for your industry.