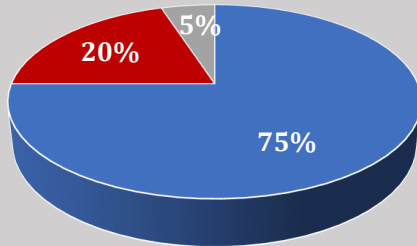




# COVID-19 Impact Survey

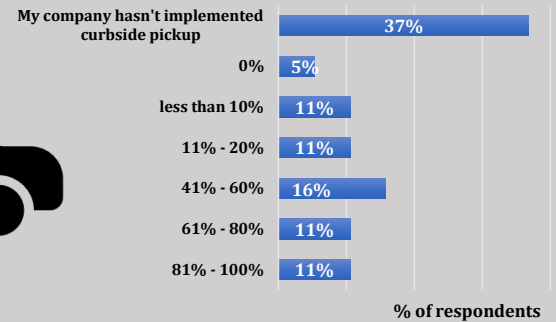
## Curbside Pickup and Deliveries

### Participants

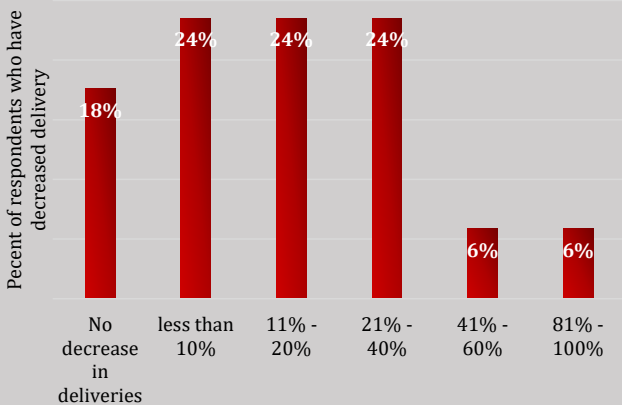


■ Distributor ■ Manufacturer ■ Other (Software)

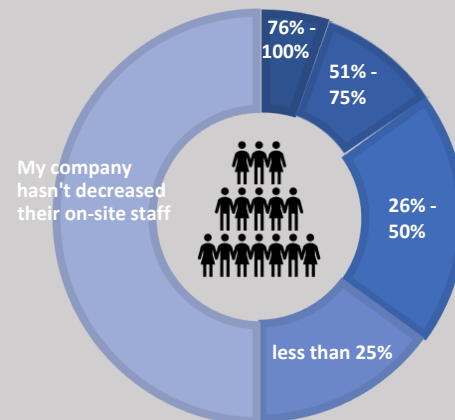
### Customers Using Curbside Pickup March 23rd - March 30th, 2020



### Percent of deliveries that have decreased March 23rd, - March 30th, 2020



### Percent of on-site staff decreased March 23rd, - March 30th, 2020



## Support companies need

11% want to know how they can quickly transition from reactive to proactive?

50% need help balancing between managing what is happening and making sure their employees and customers are taken care of.

72% would like ideas for steps their business can take today to best position themselves for the immediate future.

56% would like to understand the impact on their businesses' customers.

22% would like to know how they can efficiently keep up with the constant change?

multiple responses allowed