COVID-19 Impact Survey
Curbside Pickup and Deliveries

Participants

- 75%
- 20%
- 5%

Distributor
Manufacturer
Other (Software)

Customers Using Curbside Pickup
March 23rd - March 30th, 2020

- 37% My company hasn’t implemented curbside pickup
- 5% 0%
- 11% less than 10%
- 11% 11% - 20%
- 16% 41% - 60%
- 11% 61% - 80%
- 11% 81% - 100%

Support companies need

- 11% want to know how they can quickly transition from reactive to proactive?
- 56% would like to understand the impact on their businesses’ customers.
- 72% would like ideas for steps their business can take today to best position themselves for the immediate future.
- 22% would like to know how they can efficiently keep up with the constant change?
- 50% need help balancing between managing what is happening and making sure their employees and customers are taken care of.

Percent of deliveries that have decreased
March 23rd - March 30th, 2020

- 18% No decrease in deliveries
- 24% less than 10%
- 24% 11% - 20%
- 24% 21% - 40%
- 6% 41% - 60%
- 6% 81% - 100%

Percent of on-site staff decreased
March 23rd - March 30th, 2020

- 76% - 100%
- 51% - 75%
- 26% - 50%
- less than 25%
- 0% My company hasn’t decreased their on-site staff

multiple responses allowed