## VIP MANAGEMENT

VIP Management, the newest offering in the NAED catalog of training, is designed to help develop management trainees, new branch managers or anyone in a management role. Build upon your core skills and learn new methods that will allow you to expand your knowledge and become the best manager possible.

| MANAGING CHANGE  □ Beyond Change: Working with Agility [0.1 hr] □ Communicating Organizational Change [0.1 hr]                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | ☐ Engaging & Retaining [0.75 hrs]  Recommended audience: Hiring  managers and HR professionals  Managers will learn strategies for identifying, engaging, and retaining their full, key, and rookie contributors.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Recruiting with Social Media [0.5 hrs] Recommended audience: Hiring managers and HR professionals Learn how to leverage social media networks such as LinkedIn and Twitter to pipeline and hire talent.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <ul> <li>☐ Making Meetings Work [0.1 hr]</li> <li>☐ Managing for Cross-Functionality [0.4 hrs]</li> <li>☐ Managing Goals [0.2 hrs]</li> <li>☐ Managing Meetings for Productivity and Effectiveness [0.25 hrs]</li> <li>☐ Personal Skills for Effective Business</li> </ul>                                                                                                                |
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| <ul> <li>□ Driving Change with Coaching [0.6 hrs]</li> <li>□ Involving Employees in Corporate Change [0.1 hrs]</li> <li>□ Leading Your Team Through Change [0.5 hrs]</li> <li>□ Moving Forward with Change Planning [0.4 hrs]</li> <li>□ Weighing the Costs of Project Change [0.1 hr]</li> <li>MANAGING PEOPLE</li> <li>□ Americans with Disabilities Act: An Overview for Managers [0.25 hrs]</li> </ul>                                                                                                                                                                                                         | ☐ Facing the Management Challenges of Difficult Behavior & Diverse Teams [0.5 hrs] ☐ Fostering Mentored Relationships [0.4 hrs] ☐ Keeping Top Performers Challenged [0.3 hrs] ☐ Knowledge Share: Grow Your Staff Expertise [0.5 hrs] Recommended audience: HR, Training Managers Learn different examples on how explicit and tacit knowledge can be retained.                                                                                                                                                                                                                                                                                                                                                                              | □ Storming: Developing and Leading Your Sales Team [0.1 hr] □ Succession Planning [0.1 hrs] □ Succession Planning and Management Programs [0.2 hrs] □ The Art of Effective Coaching [0.1 hr] □ Underperforming Employee: Now What? [0.1 hr] □ Understanding the Motives of Millennials [0.1 hr]                                                                                                                                                                                                                                                                                                                                                                                                                                     | Analysis [1 hr]  Perspectives for Effective Analysis [1.8 hrs]  Planning Meetings Fit for Purpose [0.3 hrs]  Playing the Devil's Advocate in Decision Making [0.1 hr]  RADD Knowledge: Part 1 [0.8 hrs]  RADD Knowledge: Part 2 [0.9 hrs]  Running Meetings in Better Directions [0.3 hrs]                                                                                                |
| ☐ Attracting and Retaining Talent [0.25 hrs] ☐ Being a Fair and Caring Manager [0.5 hrs]                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | ☐ Maintaining a Cohesive<br>Multigenerational Workforce [0.4 hrs]                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | ☐ Workplace Harassment Prevention for<br>Managers [1 hr]                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | ☐ The BA Elicitation and Collaboration  Knowledge Area [1.5 hrs]                                                                                                                                                                                                                                                                                                                          |
| <ul> <li>□ Building a Leadership Development         Plan [0.5 hrs]</li> <li>□ Building the Foundation for an Effective         Team [0.5 hrs]</li> <li>□ Coaching [0.25 hrs]</li> <li>□ Coaching to Shift Perceptions [0.25 hrs]</li> <li>□ Communicating Properly during Layoffs         [0.1 hr]</li> <li>□ COMPLIANCE EXPERT: Bullying - The         Manager's Role [0.2 hrs]</li> <li>□ COMPLIANCE EXPERT: Harassment and         Retaliation for Managers [0.2 hrs]</li> <li>□ COMPLIANCE IMPACT: Harassment -         Handling the Complaint [0.1 hr]</li> <li>□ Creating a Plan for Performance</li> </ul> | Managing an Aging Workforce [0.1 hrs]  Managing Employee Development [0.5 hrs]  Managing Fairly [0.1 hr]  Managing Multigenerational Employees [0.4 hrs]  Managing Performance [0.25 hrs]  Managing Your Company's Talent [0.4 hrs]  Measuring and Sustaining a Coachee's Performance [0.6 hrs]  Motivating Your Employees [0.4 hrs]  Overcoming Resistance to Coaching [0.1 hrs]  Planning an Effective Performance Appraisal [0.3 hrs]  Polishing Your Feedback Skills [0.6 hrs]  Positive: Establishing a Positive Work Environment [0.4 hrs]  Positive: Establishing an Engaged Workforce [0.4 hrs]  Positive: How Organizational Learning Drives Positive Change [0.4 hrs]  Recommended audience: Hiring managers and HR professionals | MANAGING THE BUSINESS  □ Acting Decisively [0.25 hrs] □ Business Analysis Activities and Tools [1.7 hrs] □ Business Analysis Analytical Techniques [1.6 hrs] □ Business Analysis Documentation and Criteria [1 hr] □ Business Analysis Overview [1 hr] □ Business Analysis Professional Effectiveness Competencies [1 hr] □ Communicating Vision to Your Employees [0.4 hrs] □ COMPLIANCE EXPERT: Privacy & Information Security - Some Examples from the Trenches [0.1 hr] □ COMPLIANCE EXPERT: Privacy & Information Security - The Basics [0.1 hr] □ COMPLIANCE IMPACT: Antitrust - Rigging the Bid [0.1 hr] □ Developing an Effective Business Case [0.5 hrs] □ Gauging Your Organization's High-Performing Potential [0.4 hrs] | ☐ The BA Planning and Monitoring Knowledge Area [1.6 hrs] ☐ The Requirements Life Cycle Management Knowledge Area [1 hr] ☐ The Solution Evaluation Knowledge Area [1 hr] ☐ The Strategy Analysis Knowledge Area [1 hr] ☐ Thinking Strategically as a Manager [0.5 hrs] ☐ Turning Problems Around with Reverse Brainstorming [0.1 hr] ☐ Verifying and Building on Creative Ideas [0.4 hrs] |
| Management [0.4 hrs]  □ Detecting and Dealing with Performance Problems [0.4 hrs]  □ Developing a Successful Team [0.5 hrs]  □ Developing the Next Generation [0.1 hr]  □ Effective Team Communication [0.5 hrs]  □ Effectively Directing and Delegating as a Manager [0.5 hrs]  □ Encouraging Team Communication and                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | MANAGING YOURSELF  ☐ Asserting Yourself in the Workplace [0.25 hrs]  ☐ Facing Challenges as First-Time Manager [0.3 hrs]  ☐ Making the Move into Management [0.25 hrs]  ☐ Making Yourself Approachable [0.1 hr]  ☐ The Reality of Being a First-Time Manager [0.4 hrs]                                                                                                                    |

your company by developing your centers of

influence and a successful recruiting plan.

☐ Key Elements of Business Execution

[0.5 hrs]

Collaboration [0.5 hrs]