

WHEN YOU SAY THIS, THEY HEAR THIS

UNINTENTIONAL MESSAGES IN COMMON CUSTOMER SERVICE PHRASES

I'll try.

As soon a possible.

That's not my area. You'll
have to speak to someone
else.

I'll transfer you.

Like I said...

I can't do that.

Hopefully...

You're welcome.

I'm not making any
promises.

I'll get to it when I can.

That's not my problem, so
I'm not going to help you.

I don't want to deal with
you.

You are wasting my time
and irritating me.

I won't do that.

Who knows if this will
happen.

I'm done with you.

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