



“The Workspace Industry on Returning to Work”

June 2020



02_Introduction

If you have any questions regarding the contents of this report, or would like to find out more about how Creatif are helping to shape safer workspaces, please visit our website:

www.creatif.org.uk

“The Workspace Industry on Returning to Work”

The current pandemic has had a wide range of effects on the workspace itself and the wider industry. Whether it's staff being forced to adapt quickly to increased working remotely, or workspace refurbishments slowing considerably, the crisis has affected everyone.

In an effort to gain a better understanding of people's thoughts and feelings regarding what a return to work may look like, the Creatif team put together a short survey which was completed by over 160 people within the workspace sector.

A big thank you to everyone who took the time to participate, and we hope you find the results interesting.



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03_Remote Working 1 of 2

Unsurprisingly, more than three-quarters of the people report an increase in time spent remote working. A similarly high number also anticipating an increase in remote working in the future.

With this in mind - and adding to the fact nearly half of participants did not work remotely at all - employers will have to consider the effects of more staff working away from the physical office.

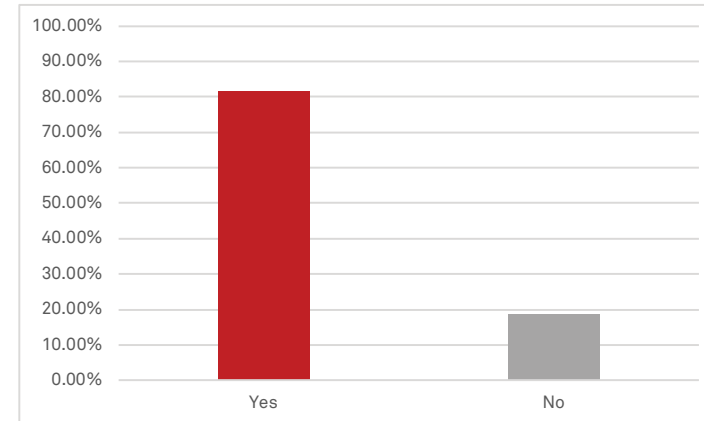
How many days a week on average did you work remotely prior to the pandemic?

- 0 days:** 47.20%
- 1 day:** 15.53%
- 2 days:** 9.32%
- 3 days:** 4.97%
- 4 days:** 3.73%
- 5 days:** 19.25%

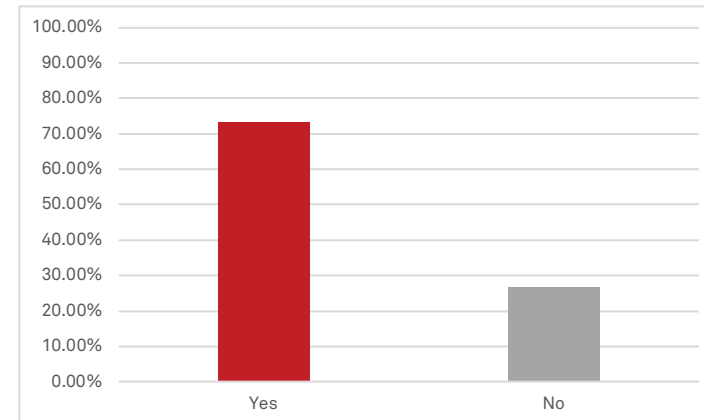
What is your single biggest frustration with remote working?

- Lack of tech / equipment:** 14.91%
- Lack of social interaction:** 48.45%
- Distractions at home:** 21.12%
- Lack of workstation / space:** 15.53%

Have you seen a personal increase in time spent working remotely following the pandemic?



Going forward, do you see yourself working remotely more often?

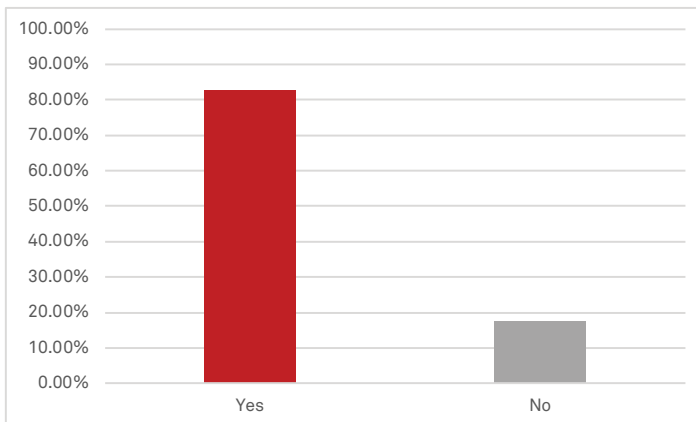


04_Remote Working 1 of 2

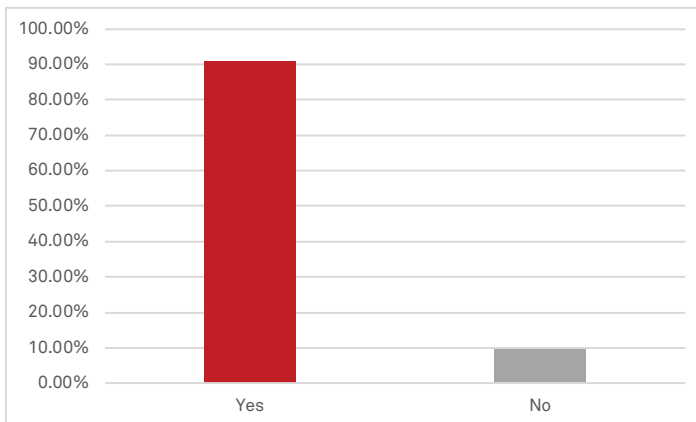
Working remotely is simply just not possible for some, but surprisingly this accounted for less than a quarter of respondents.

It's a good thing over 90% of participants feel comfortable discussing remote working with their bosses!

Do you feel that your role is achievable with an increase in hours spent remote working?



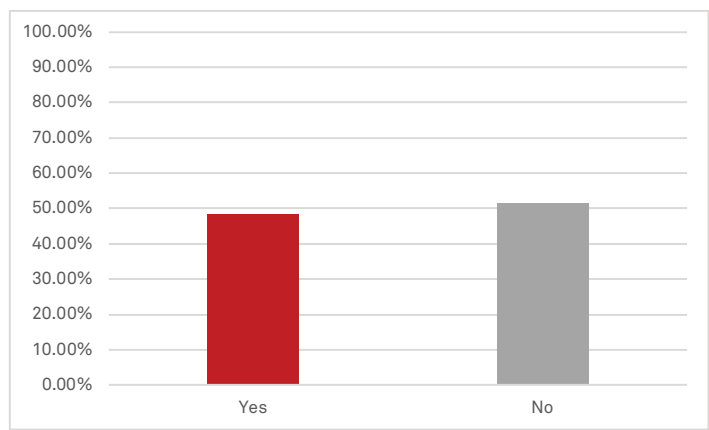
Do you feel comfortable discussing remote working with your superiors?



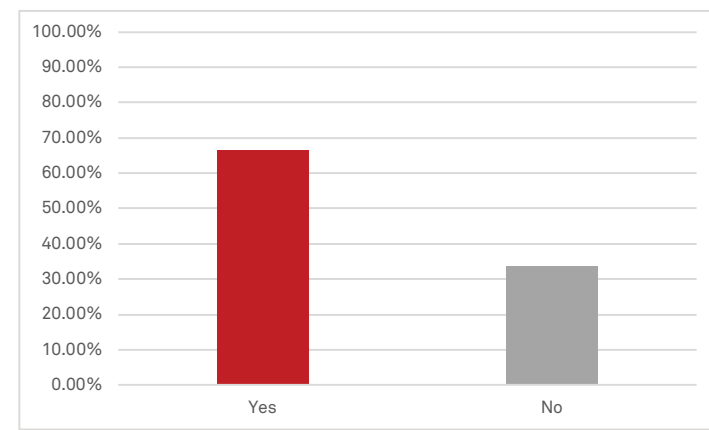
05_Return to the Physical Workplace

It's clear that although many feel comfortable with a return to the workspace, the majority of workers believe PPE is the responsibility of their employer, with nearly half deeming their current workspace unsafe to return to.

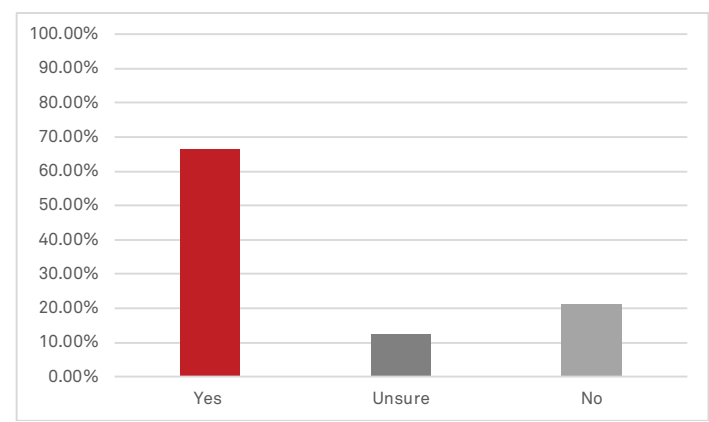
Do you feel that your workspace is currently safe to return to with no physical changes to the environment?



Will you expect your employer to provide personal PPE on return to the workspace?



Would you feel comfortable returning to the workspace at your previous level in 2020, assuming Government Safety Guidelines are followed by your employer?

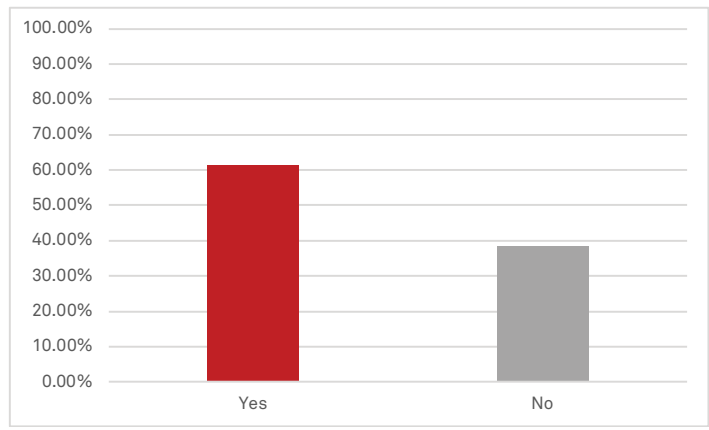


06_How We All Communicate

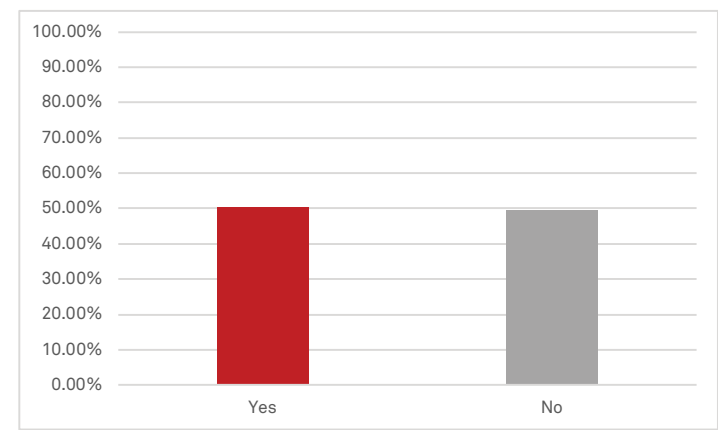
Although most major events - both within the industry and beyond - will likely not take place in 2020, it's clear people are open to retuning to public spaces that are more social.

Although this is positive news, adaptations will likely need to be made to ensure safety in the same way that workspaces will need to evolve.

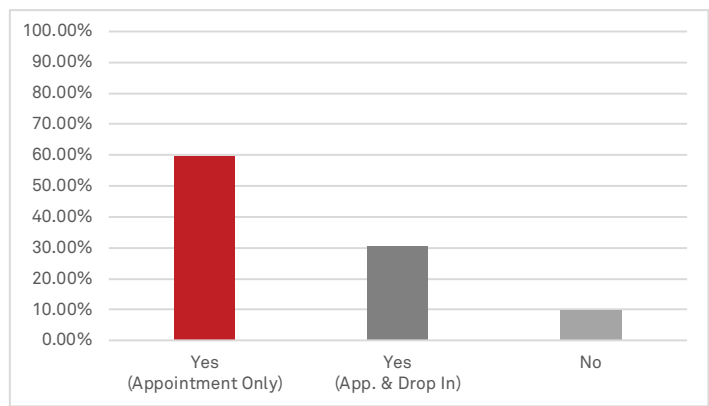
With the majority of major industry events re-scheduling for 2021, would you feel comfortable attending smaller events in the later stages of 2020?



In terms of face-to-face meetings, will you be looking to hold more in the coming months?



Would you feel comfortable visiting showrooms when they are re-opened?



07_Contact

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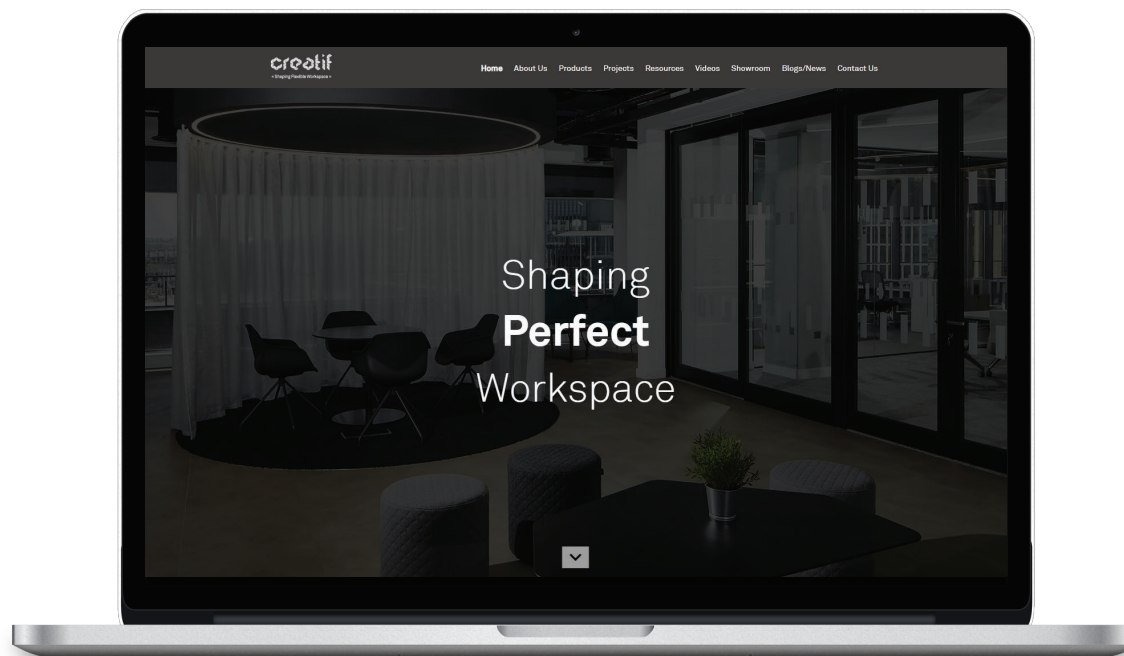
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