



CORPORATE FACT SHEET

About Reprints Desk

Reprints Desk, Inc., a wholly owned subsidiary of Research Solutions, simplifies how organizations procure, access, manage, use, and legally share scholarly journal articles, patents, and other content in medical affairs and scientific, technical, and medical (STM) research. Organizations fueled by intellectual property choose Reprints Desk because of its collaborative business approach, efficient article supply system and services, and commitment to quality post-sales support. Reprints Desk has ranked #1 in every Document Delivery Vendor Scorecard from industry analyst and advisory firm Outsell, Inc. since 2008.

About Research Solutions

Research Solutions, Inc. (OTCQB: RSSS) is a pioneer in cloud-based research intelligence and retrieval solutions for R&D-driven organizations. We help our customers create and speed discoveries, save time and money, and remain copyright-compliant.

Products & Services

Reprints Desk sells and supports Article Galaxy, a Software-as-a-Service (SaaS) research platform, Article Galaxy add-on Bibliogo for literature management, and Library Helpdesk Services powered by ZenDesk®. Article Galaxy provides research-driven organizations and their knowledge workers – from student and professors to scientists, engineers and others – with on-demand access to full-text content and scientific data insights to fuel tomorrow's intellectual property and breakthrough innovations.

Executive Team

- **Peter Derycz:** President and CEO.
- **Alan Urban:** Chief Financial Officer.
- **Scott Ahlberg:** Chief Operations Officer.
- **Marc Nissan:** Chief Technology Officer.

Quick Facts

- **Founded:** 2006
- **Global Staff:** 122
- **FY2017:** \$25.7M
- **Ticker Symbol:** RSSS
- **Industry:** R&D; Information Services

Solutions

Article Galaxy Research Platform

- One-Click Access to Full-Text Journal Content 24/7
- Automated Lowest Cost Acquisition Filtering
- Seamless Integrations with 70+ Popular Search Tools
- Article Resolver to Access, Buy & Rent Papers at the Point-of-Discovery
- On-Demand Data Insights with Ecosystem of App-like Gadgets

Bibliogo for Literature Management, Curating and Collaboration

Library Portal for Centralized Access to all Library Resources

Secure Enterprise-Level Authentication

- OpenAthens from Eduserv
- SSO with OKTA

Customers

Our customers include 70 percent of the top 25 pharma companies in the world, and many more in biotechnology, medical devices, publishing and other research-driven organizations.

Access To The World's Published Information

Any article, any publisher model, enhanced by direct publisher sourcing agreements, including Wiley-Blackwell, Springer Nature, Elsevier, IEEE, Informa, and many others.

Milestones – A History of Innovation

As pioneers of information logistics for scholarly literature, we have a history of improving access to research one step at a time.

- 2007** » Deal with Elsevier to sell DRM-free ScienceDirect articles.
- 2008** » First rights integration with Copyright Clearance Center; European office in Cologne opens.
- 2009** » First article link resolver launched.
- 2011** » Literature management software Bibliogo launched.
- 2013** » First open access filter and first article rental integration; Academic document delivery service launched.
- 2015** » Article Galaxy research platform launched, Article Galaxy Widget introduced, Integration with Odyssey and ILLiad announced, and 24/7 tier-one help desk offered.
- 2018** » Article Galaxy 2.0 launched with ecosystem of app-like gadgets for science.

Awards

- Ranked #1 in every document delivery vendor scorecard by industry analyst Outsell since 2008.
- EContent 100, the Top 100 Companies in the Digital Industry, multiple years.
- CODIE Software Awards: Best Online Science and Technology Service, multiple years.
- Pharma Voice 100, The Most Inspiring People in Life Sciences (CEO Peter Derycz).

Worldwide Locations

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