

Researchers Find Answers With New On-Demand Information Concierge Service

Research Solutions Subsidiary Reprints Desk® Adds 24/7 Subject Matter Expert
Advisory Service to its Research Retrieval Platform Article Galaxy™

ENCINO, CALIF., July 20, 2016 — Research Solutions, Inc. (OTCQB: RSSS), a pioneer in providing on-demand access to scientific, technical and medical (STM) information for research-intensive organizations, today announced that its wholly owned subsidiary Reprints Desk, Inc. has added a new human-powered information search and alerting service for researchers and scientists to its cloud-based **Article Galaxy** solution designed to collect, track and deliver research retrieval requests.

Powered by Article Galaxy's advanced workflow tools and staffed by a panel of subject matter experts with advanced degrees in science, technology, engineering, medicine, mathematics, information science, and more, the company's new "Ask an Expert" feature will be available 24/7 on-demand to selected customers through the Article Galaxy platform.

"Our subject matter search and alerting service adds significant value to Article Galaxy," said Peter Derycz, CEO and President of Research Solutions. "When more than a simple Google search is needed, researchers can now turn to Article Galaxy to locate mission-critical scientific information or get help in answering their research questions. For a researcher, it's like having your own personal information concierge, available 24 hours a day, 7 days a week."

Reprints Desk's on-demand expert search and alerting service is a paid add-on that will be made available initially to customers through the online user interface for the Article Galaxy platform. The service will be expanded beyond the initial pool of BETA customers in a phased approach throughout the coming year.

The company's "Ask an Expert" feature was designed for corporations without a library or information center, as well as small libraries with insufficient staff to support this function. Additionally, the expert help feature augments library departments, allowing them to support, automate and scale their own existing on-demand information service offerings with advanced query and citation workflow tools.

Corporations, academic institutions, and government organizations around the world rely on Article Galaxy for copyright-compliant access to full-text scientific, technical, and medical content

when subscription access does not yet exist. As a cloud-based service, Article Galaxy provides onestop shopping and lowest cost acquisition of full-text journal articles, ensuring copyright-compliant access when filtering requests against subscriptions and Open Access content.

About Research Solutions

Operating through its wholly owned subsidiary, Reprints Desk®, Inc., Research Solutions, Inc. (OTCQB: RSSS) is a pioneer in providing on-demand access to scientific, technical, and medical (STM) information for life science companies, academic institutions and other research-intensive organizations. More than 70 percent of the top 25 pharmaceutical companies in the world rely on services powered by Research Solutions. Article Galaxy™, the company's cloud-based solution, gives customers access to the over one million newly published articles each year in addition to tens of millions of articles previously published, helping them to create and speed discoveries, save time and money, and remain copyright-compliant. Research Solutions has arrangements with numerous STM content publishers that allow electronic access and distribution of their content. In addition to serving end users of content, the company also serves STM publishers by facilitating compliance with applicable copyright laws. For more information about Research Solutions, visit www.researchsolutions.com.

About Reprints Desk®

Reprints Desk improves how journal articles and clinical reprints are accessed, procured, and legally used in evidence-based promotions, medical affairs, and scientific, technical, and medical (STM) research. Organizations fueled by intellectual property choose Reprints Desk because of its collaborative business approach, efficient article supply system and services, and commitment to quality post-sales support. Reprints Desk has ranked #1 in every Document Delivery Vendor Scorecard from industry analyst and advisory firm Outsell Inc. since 2008. For more information about Reprints Desk, visit www.reprintsdesk.com.

Forward-Looking Statements

Certain matters discussed in this press release may be forward-looking statements. Such matters involve risks and uncertainties that may cause actual results to differ materially, including the following: changes in economic conditions; general competitive factors; acceptance of the Company's products in the market; the Company's success in obtaining new customers; the Company's success in technology and product development; the Company's ability to execute its business model and strategic plans; the Company's success in integrating acquired entities and assets, and all the risks and related information described from time to time in the Company's filings with the Securities and Exchange Commission ("SEC"), including the financial statements and related information contained in the Company's Annual Report on Form 10-K and interim Quarterly Reports on Form 10-Q. The Company assumes no obligation to update the cautionary information in this release.

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