

Corporate Fact Sheet

About Reprints Desk

Reprints Desk, Inc., a wholly owned subsidiary of Research Solutions, is simplifying the way research is traditionally done by making personalized access to **full-text scientific literature and intelligent data insights** time- and cost effective. The company's award-winning article delivery solution, powered by an ecosystem of app-like gadgets, coupled with unparalleled, 24/7 customer support, makes Reprints Desk the first choice of R&D organizations worldwide for one-click access to journal articles, patents and other content in scientific, technical and medical (STM) research.

About Research Solutions

Research Solutions, Inc. (OTCQB: RSSS), Reprints Desk' parent company, is a pioneer in cloud-based research intelligence and retrieval solutions for R&D-driven organizations. We help our customers create and speed discoveries, save time and money, and remain copyright-compliant.

Products & Services

Reprints Desk offers and supports **Article Galaxy**, a Software-as-a-Service (SaaS) research platform, Article Galaxy add-on **Bibliogo** for literature management, and 24/7 Library Helpdesk Services. Article Galaxy provides research-driven organizations and their knowledge workers – from students and professors to scientists, engineers and others – with on-demand access to full-text content and scientific data insights to fuel tomorrow's intellectual property and breakthrough innovations.



REPRINTS DESK
The Content Workflow Company

Solutions

Article Galaxy Research Platform

- ♦ Full-Text Journal Content 24/7
- ♦ Lowest Cost Acquisition Filtering
- ♦ Integrates with 70+ Search Tools
- ♦ Access at the Point-of-Discovery
- ♦ On-Demand Data Insights
- ♦ Fully Staffed Library Help Desk

Bibliogo for Literature Management, Curation and Collaboration

Library Portal for Centralized Access to all Library Resources

Secure Enterprise-Level Authentication

- ♦ OpenAthens from Eduserv
- ♦ SSO with OKTA

Worldwide Locations

Reprints Desk, Inc.

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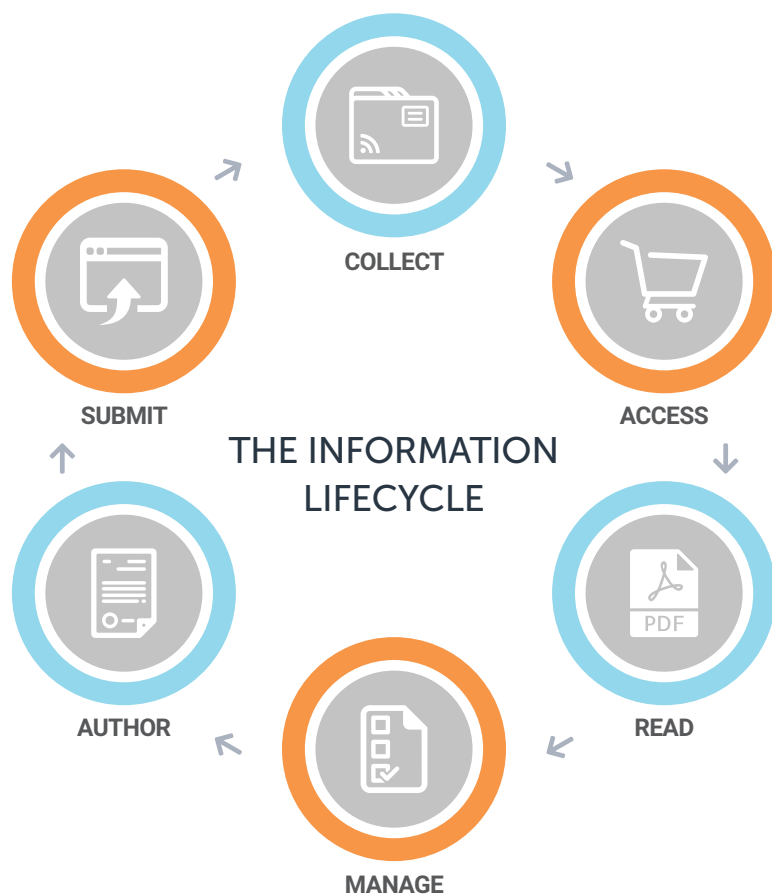
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Customers

More than 70 percent of the world's top pharmaceutical companies, prestigious universities, life science firms and other R&D driven companies rely on ultra-rapid access to literature and data delivered by Reprints Desk, simplifying the information lifecycle across the enterprise.



Milestones – A History of Innovation

As pioneers of information logistics for scholarly literature, we have a history of improving access to research one step at a time.

- ♦ **2007** - Deal with Elsevier to sell DRM-free ScienceDirect articles.
- ♦ **2008** - First rights integration with Copyright Clearance Center
- ♦ **2009** - First article link resolver launched.
- ♦ **2011** - Literature management software Bibliogo launched.
- ♦ **2013** - First open access filter and first article rental integration.
- ♦ **2015** - Article Galaxy research platform and 24/7 help desk introduced.
- ♦ **2018** - Article Galaxy 2.0 launched with ecosystem of app-like gadgets.



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Awards

- ♦ **Outsell Document Delivery Scorecard** – Ranked #1 Outsell since 2008.
- ♦ **CODiE Awards: 2018 Finalist**, Best Business Intelligence Tools and Platforms.
- ♦ **CODiE Awards: 2011/2012 Winner**, Best Online Science and Technology Services.
- ♦ **EContent 100, Top 100 Companies in the Digital Industry**, since 2010.

Access to the World's Published Information

Any article, any publisher model, enhanced by direct publisher sourcing agreements, including Wiley-Blackwell, Springer Nature, Elsevier, IEEE, Informa, and many others.

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