



“We had all this terrible traffic hitting us, but we weren't even aware of it.”

Jack Chamberlain  
Systems Administrator  
Viewpoint

### The Challenge

The IT team at Viewpoint, a global construction software developer, was burdened by responding to frequent phishing scams. With phishing being the #1 vector for credential theft and business email compromise, Office 365 accounts are under constant attack. "We used to respond to unplanned issues which would interrupt our other work," said Chris Gielow, IT Director. "Just being reactive was untenable."

### The Solution

Viewpoint now uses Microsoft Cloud App Security (MCAS) and Advanced Threat Protection to see and mitigate attempted attacks. Assisted by Enabling Technologies, Viewpoint realized immediate results of the customized PhishHunter configurations. "Now, we're being proactive, and are much more scalable," said Gielow.

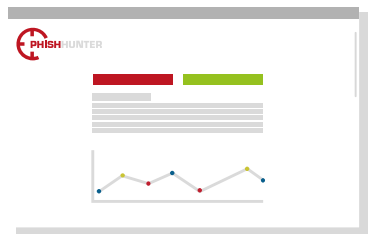
## The Results

### Before

"We didn't have any visibility at all. Users would occasionally alert us if they thought they'd been phished. We never knew the details behind it."

### Now

"We proactively get an email that something happened, we quickly investigate, then contact the user to rectify if they've been compromised."



### Before

"Managing email security related tasks took up about 25% of my time."



### Now

"For our small group, we're dealing with email security only 5% of the time."

