

ENVISIONING SESSION

Review all aspects of Microsoft C&C

Gather high level requirements

Discussion about any perceived missing C&C features and know functionality issues

DISCOVERY

- A holistic review of your existing implementation
- Includes
 - Hardware resource assignment and utilization
 - Disk
 - Compute
 - Event logs/alerts
 - Gateway/SBC configurations
 - Contributing environment factors
 - Network / NIC configurations
 - Routing/ Firewalls
 - DNS
 - Certificates
 - Skype/Lync application review
 - Server and client versioning
 - Patching levels and recommended follow ups
 - Server Pool review
 - Replication
 - Database health
 - Mirror status
- ETC provides recommended next steps and resolutions for anything identified

Health Check for your Communications and Collaboration Infrastructure

“IF I WOULDN’T HAVE USED ENABLING THERE WERE A LOT OF THINGS I WOULD HAVE DONE WRONG. MY PERCEPTIONS WERE INCORRECT AND ENABLING PUSHED US IN THE RIGHT DIRECTION SO WE HAD NO REGRETS.”

– JIM ROWE CIO NLMK

Enabling Technologies will provide a Subject Matter Expert (SME) with practical experience in designing and implementing Unified Communications solutions based on Skype for Business/Lync Server, Office 365 and Exchange Unified Messaging. The expert will have experience with many existing multi-vendor communications systems, networks and directories as well to determine the efficiency of your existing UC infrastructure and suggest improvements when applicable.

The Enabling SME will work with your team in performing appropriate tests of the current UC environment. Test results will be evaluated against Microsoft and other manufacturers’ supported configurations and best practices. Items that are exceptions to a typical installation will also be noted. The analysis will indicate if the problem is a supportability or best practice “violation” or if it is an exception to a typical installation requiring remediation. We can then offer a corrective resolution to any issue found.

Contact Cameron Vollerthum to set up your Health Check today!

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