

Crestwood Cloud vs. Acumatica SaaS



	Crestwood Cloud	Acumatica SaaS	Additional Information
Tenancy	Private	Shared	Private gives you more flexibility, privacy, and control. Shared Tenancy is similar to an apartment scenario where you share your space with multiple other businesses.
Server Horsepower	Starting at 2 CPU and 14 GB RAM and Premium SSD storage dedicated.	Undisclosed	
Server Storage	Starting at 50 GB	20 GB	
Upgrades	Billable Event	No Charge	Acumatica's no charge upgrade only includes stock options. User training, system testing, ISV upgrades, etc. are all billed separately. Crestwood includes these items in your billable upgrade quote. Most range from 5 to 50 hours.
Upgrade Timeline	Flexible - when you want it	Force path on smaller transaction tiers, flexible with higher transaction tiers.	If you have a complex integration, a flexible upgrade path is desirable.
Direct Host Access	Included	No	
3rd Party Add-ons	Allowed	Acumatica Customizations Only	Direct access allows Crestwood Cloud clients to host additional associated services in their cloud.

For more information contact Crestwood Associates at sales@crestwood.com or 847-394-8820

	Crestwood Cloud	Acumatica SaaS	Additional Information
Database	Bring Your Own License (BYOL) Permitted.	Included	
Direct Access to Database (SQL Management Studio)	Yes	No	
ODBC Access	Included	Billable	Acumatica charges \$3,600/year for ODBC Access.
Backup & Maintenance	<p>Redundant backup methods employed.</p> <p>Local Host Backups Recovery to any point in time within the last 3 days.</p> <p>Azure Recovery Services Vault Full Backups Daily for a month, weekly for a year and monthly for 5 years, stored in Azure vault for geo redundancy.</p>	<p>Nightly backup for 7 days, more backup can be added for a fee.</p>	Crestwood provides more robust backup services and monitoring.
Active Directory (SSO)	Billable Event	Billable Event	Both charge \$2,400/year for AD.