

Facilities Directorate

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Water Hygiene Centre
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Date 17 September 2018
Your Ref
Our Ref GMu/JD
Enquiries to Graham Mutch
Extension
Direct Line
Email

To whom it may concern,

The Water Hygiene Centre has supported NHS Grampian with independent Water Safety Management services since 2009.

During this time, I have been completely satisfied with the level of service and support provided by yourselves, and in particular the assistance and can-do attitude provided by Daniel Pitcher our Authorising Engineer (Water).

I approached the Water Hygiene Centre as our incumbent Authorising Engineer (Water) to carry out an assessment of a property that was not owned by our organisation but where we had staff based. The Water Hygiene Centre attended site within 3 days and carried out a full UKAS Legionella Risk Assessment to their normal high standard. This was shared with the building owner and was useful evidence to ensure that maintenance arrangements and record keeping were improved and remedial actions accelerated.

We also approached the Water Hygiene Centre to carry out a risk assessment within a critical care area following concerns that the water/drainage system may be linked to a Pseudomonas infection. A risk assessor came to site, again within 3 days, and carried out a full and comprehensive inspection and risk assessment. They also provided valuable advice and guidance to myself and my staff. Recommendations were also made which were implemented leading to a reduction in residual risk within the department without major alterations being necessary.

I would recommend the Water Hygiene Centre to other companies without hesitation and look forward to continuing to work with them.

Kind regards

A handwritten signature in black ink that reads 'Graham Mutch'.

Graham Mutch
Head of Maintenance and Technical Services

